Bank Financial Group D

2009 Corporate Responsibility Report

Our	Approach Customers Environment Emplo	yees Diversity Cor	nmunity Economy
egy & Profile Finar	ncial Services		In Depth • KPIs
omic	Standard Disclosures Location/Notes		GRI Index
ronmental Ref. #		Location	Case Studies Scorecards and
DMA DMA	Management approach, goals and performance, policies, contextual information	partially Green Building included Conduct and E	Design Priorities for 2010
han Rights FS1	Policies with specific environmental and social components applied to business lines	included Sustainable In Employee Wel Diversity Supply Chain Management	Being Tools Add this page to
ncial Services FS2	Procedures for assessing and screening environmental and social risks	included Responsible Fi and Lending Responsible In	here
FS3	Processes for monitoring client's implementation of and compliance with environmental and social requirements included in agreements or transactions	included Responsible Fi and Lending Responsible In	Current PDF Queue
FS4	Processes for improving employee competency to implement the environmental and social policies and procedures		nployee Participation versity Leadership d Training
FS5	Interactions with clients/investees/business partners regarding environmental and social risks and opportunities	included Environmental Dialogue and F Our Key Stake	Research
FS7	Monetary value of products and services designed to deliver a specific social benfit for each business line broken down by purpose	included TD Helps	
FS9	Audits to assess implementation of environmental and social policies and risk assessment procedures	included Conduct and E Reducing Our Operational Fo TD Diversity Inclusiveness	otprint
FS13	Access points in low-populated or economically disadvantaged areas	included Inclusive Bank	ing
FS14	Initiatives to improve access to financial services	included Serving Divers Customers Meeting Divers Accessible Bar Inclusive Bank	se Needs Iking
FS15	Policies for the fair design and sale of financial products and services	included Product Respo	nsibility
FS16	Initiatives to enhance financial literacy	included Product Respo Small Busines: Webinars Education and Financial Litera Literacy and E	асу
DMA = [Disclosure on Management Approach		
This Report Gover	mance Our Reports	Feedb	pack Contact

Conduct & Ethics Labour Code and Human Rights Governance Corporate Responsibility Environment Diversity

CR Summary Report CR Summary Report and Public Accountability Statement Snapshot - Canada Snapshot - U.S.

TD Group Financial Services Site - Copyright © TD