Bank Financial Group D

2009 Corporate Responsibility Report

	Our Approach Cust	omers Environment	Employees	Diversity	Community	Economy
Customers &						In Depth
Clients	TD Stories - Environment					KPIs GRI Index
Environment	New Environment Website Launched in 2009, our environment intranet site has increased employee engagement on environmental issues. Through an interactive simulation, employees discover opportunities to go green in the workplace. They are also encouraged to share tips, ideas and upcoming green events – and ask questions to environmental experts within the bank.					 Charts and Graphs Case Studies Scorecards and Priorities for 2010 PDF downloads
Employees						
Diversity						
Community		·				
Economy	Local Branch Goes Deep Green					
	A TD Canada Trust branch in London, Ontario, is now one of the most energy-efficient buildings in Canada. The branch has installed a cutting-edge thermal ice storage air conditioning system called "Ice Bear" and a rooftop solar panel system that will supply more than 75% of the branch's peak daily electricity use. "We're committed to making a difference towards TD's goal of becoming carbon-neutral," says Abe Vandermark, Branch Manager, London TDCT. "These groundbreaking projects help reduce our expenses and help to reduce the energy we consume. It also shows our willingness to invest for the future right here in London."					
	Creating Carbon Offsets With Our Social Partners					
	TD is supporting Habitat for Humanity Canada to build super-energy-efficient homes for low-income families. In return, TD will be able to purchase carbon offsets. Through the program, an average 1,000-square-foot home will have annual heating and hot water costs of just \$350 a year – compared with about \$1,050 for a typical house of the same size.					
	"This is an exciting, pioneering program," says Neil Hetherington, chief executive officer of Habitat for Humanity Toronto. "Energy costs for our homeowners will be lowered, enabling them to set aside money for other necessities such as their children's education."					
	This program will put more money in the pockets of Habitat families, reduce greenhouse gas emissions and provide a model for affordable energy-efficient housing in Canada. It's a great example of how we can all contribute to living in the low-carbon economy. Green Teams in Action					
	Technology Solutions (TS) Green Team is finding innovative ways to reduce the substantial footprint that technical equipment creates. "Technology is a fundamental part of the way we run our business. However, IT equipment both inside and outside our data centres is a major ongoing consumer of energy," says Ralph Gallaugher, Technology Solutions Green Team member. "As a team, we knew we needed to start somewhere, but the question was where."					
	To date the team has removed over 1,200 devices, reducing greenhouse gases by 473 tonnes, the equivalent of taking 86 average vehicles off the road a year. And what happens to that equipment, now rendered obsolete? It's recycled. In 2009 over 37,000 kilograms (81,400 pounds) of equipment was diverted from landfill. And that's just the beginning. The TS Green Team is making better decisions for the bank and for the planet.					
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onduct & Ethics	Corporate Responsibility	CR Summary				
Labour Code and Human Rights	Environment	CR Summary Accountability	Report and Public Statement			
	Diversity	Snapshot - Ca				
		Snapshot - U.	S.			

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