

Important Information About Your Statement

Effective **November 2015**, your account statement will be enhanced to provide additional details for certain investment transactions, values and associated costs. This information is in keeping with new requirements being introduced by securities regulators to establish a set of common standards and reporting guidelines across all financial institutions in Canada.

For most clients, these initial statement changes will be minimal.

In the revised statement:

- Securities that trade infrequently may not have a current market value, so an estimated value will appear. In other cases, we will not be able to determine the market value of a security. Where the market value of a security has been estimated or is not determinable, a notation will appear on your statement.
- New disclosures have been added to help you better understand how your account operates and your statement content.

In **December 2015**, we're also changing the process for updating the book value of securities. If you would like to update the book value of a particular investment, you'll need to contact an Investment Representative as the ability to do so in WebBroker will be removed. This will ensure the appropriate documentation is provided to reflect the amount you paid to buy a security, including transaction fees and certain adjustments.

If you have any questions, please contact an Investment Representative at 1-800-465-5463. We're here to assist you any time, 24 hours a day, seven days a week.

