Welcome to TalkBroker.

To access TalkBroker simply dial:

1-800-240-5869
(in Toronto 416-593-8470)

To access the Help Desk dial:

1-800-987-0299
(in Toronto 416-982-6000)

In this guide the TalkBroker® system prompts are identified by the letters TB. Commands to be used within each function are described in the following charts. In brackets below each Command are the Universal Commands that allow you to return to this function from anywhere in the TalkBroker system.

For fast navigation you may speak these commands at any time during your call:
say “Main Menu” To return to the Main Menu
say “Help” To get help anywhere within TalkBroker
say “Instructions” To receive helpful instructions on using TalkBroker
say “Transfer” To transfer to a TD Direct Investing Representative, the Help Desk or Main Menu
say “Exit” To exit the TalkBroker service

Helpful Hint: When listening to a Quote you may pause it and advance to your next request

Helpful Hint: Set the Quote length and detail that you prefer by asking for “Personal Profile” from the “Main Menu”

Helpful Hint: When requesting a Quote or Order Entry say the company name and not the ticker symbol

Helpful Hint: When listening to a read back in Market Tracker, Portfolio Tracker and Review Orders you can # ahead.

You can # ahead while listening to the read backs in Market Tracker, Portfolio Tracker and Review Orders

Quotes

TB: Would you like Canadian Equities, U.S. Equities, Options or Canadian Mutual Funds?

TB: Please speak a Canadian Company name or Index

TB: Please speak a U.S. Company name or Index

TB: Please speak the entire Mutual Fund name

TB: Would you like Canadian or U.S. Options?

TB: Please speak the name of the underlying security or index

say “Canadian Equities” (Canadian Equity Quotes)

say “U.S. Equities” (U.S. Equity Quotes)

say “Options” (Option Quotes)

say “Canadian Mutual Funds” (Mutual Fund Quotes)

say “Canadian Mutual Funds”

say “TD Bank”

“TD Bank”

“February, 50, Call”

“TD Bank”

Say “Transfer” To transfer to a TD Direct Investing Representative, the Help Desk or Main Menu

Say “Exit” To exit the TalkBroker service

Market Monitor

TB: Would you like Market Tracker, Portfolio Tracker or New Issues?

TB: To retrieve portfolio quotes say the portfolio number or say “Create Portfolio,” “Edit Portfolio” or “Main Menu”

“Portfolio 1”

“Create Portfolio”

“Edit Portfolio”

“February, 50, Call”

“TD Bank”

Say “Exit” To exit the TalkBroker service

Say “Help” To get help anywhere within TalkBroker

You can # ahead while listening to the read backs in Market Tracker, Portfolio Tracker and Review Orders

Helpful Hint: Set the Quote length and detail that you prefer by asking for “Personal Profile” from the “Main Menu”

Helpful Hint: When listening to a Quote you may pause it and advance to your next request

Helpful Hint: When requesting a Quote or Order Entry say the company name and not the ticker symbol

Helpful Hint: When listening to a read back in Market Tracker, Portfolio Tracker and Review Orders you can # ahead while listening to the read backs in Market Tracker, Portfolio Tracker and Review Orders
TB: Would you like Canadian Equities, U.S. Equities, Options or Canadian Mutual Funds?

TB: Please say account type. For example, “Canadian Cash”

TB: Please speak a Canadian Company name

TB: Would you like to Review, Change, or Cancel Orders?

TB: Please say the name of the company or underlying security of the order you wish to change

TB: Would you like to Review your Account Balances or your Orders?

TB: Your account information is being retrieved. Please say account type, for example “Canadian Cash”

TB: Would you like to Change Preferences or Change Passwords?

TB: “Your Quote Preference is set to…” would you like Short, Medium, Long or Detailed Quotes?

TB: “Change”

Helpful Hint: Wait until the end of the prompt before saying your request

Helpful Hint: Transfer to a Representative at any point by saying “Transfer”