TD Merchant Insight Quick Start Guide

TD Merchant Insight (TDMI) is a new online tool that offers Merchants access to information about their TD Merchant Solutions payment processing account. The instructions below will help you create your Username and Password and log in for the first time.

Getting started

1. You will receive an email with the subject line: *TD Merchant Insight Invitation – Action Required*.

   If you do not see this email in your inbox, please check your spam folder.

   If it is not there, please contact TD Merchant Solutions Help Desk at **1-800-363-1163**.

2. Click the **Register Now** button in the email.

3. Create your **Username** and **Password** for the TD Merchant Insight portal.

   Please ensure that your username:

   - is 8 - 25 characters long (it can include letters, numbers, underscores, and periods)

   - and is not an email.

   Please ensure that your password:

   - is 8 - 32 characters long,

   - includes at least one letter and one number.

TD Merchant Insight Registration

[**Name**], you have been invited to register for TD Merchant Insight by your TD Merchant Solutions account owner. TD Merchant Insight is an online portal that you use to access information about your TD Merchant Solutions payment processing account.

You should have already been informed by your TD Merchant Solutions account owner you would be receiving this email to register. **If you were not informed in advance to expect this communication, do not click on any links in this email and contact your TD Merchant Solutions account owner**.

Click the button below to register. This button will expire in 7 days.

Register Now

To login

1. Go to: https://www.tdmerchantinsight.td.com

2. Enter your **Username** and **Password**.

3. Click **Login** or press **Enter**. The TDMI *Dashboard* page appears.

TD Merchant Insight
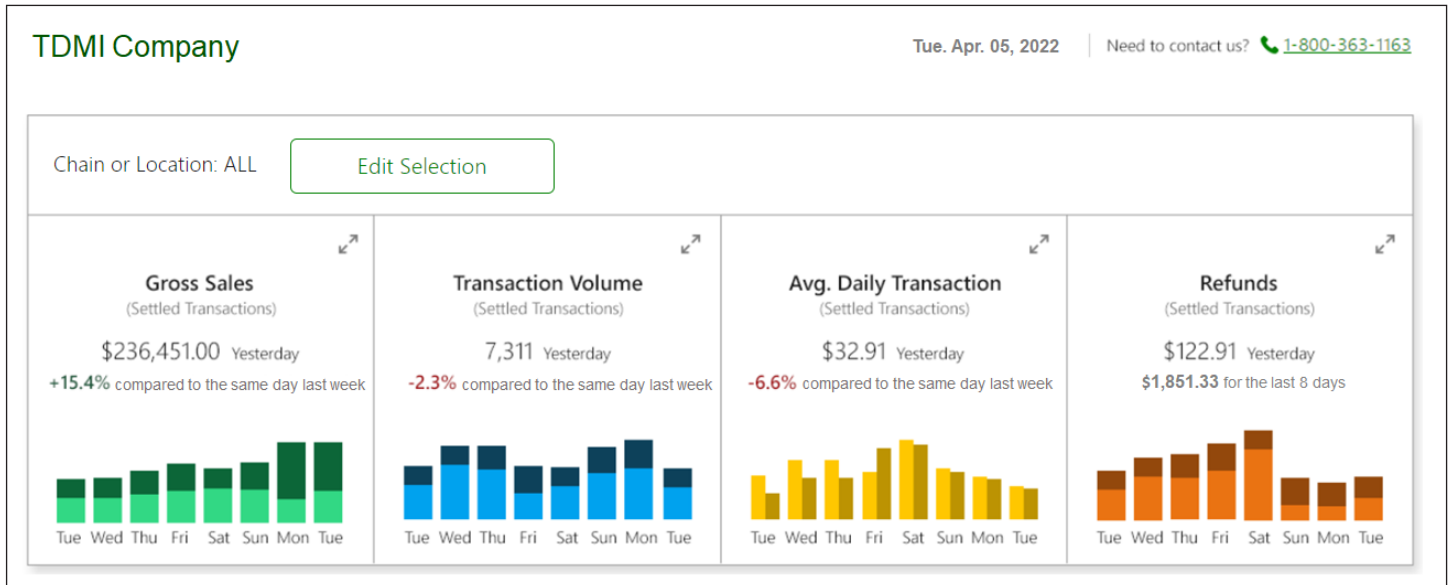
Username

Password

Remember my username

🔒 Login

Forgot your username or password? ›

Need Help?

Code of Conduct ›   Contact us ›
Resource Center ›

TD Merchant Insight

Return to Merchant Solutions Home ›

Dashboard

The Dashboard provides a quick overview of your business payment processing performance over the past eight days. You can use the information to identify sales trends that allow you to forecast future sales more accurately.

The information is broken down into four panels:

Sales

This panel displays the total dollar value of all settled sales transactions over the last eight days, split between credit and debit cards. It includes all purchase and completed pre-authorization transactions, but refunds are not included.

Transaction Volume

This panel displays the total number of all settled sales transactions over the last eight days, split between credit and debit cards. It includes all purchase and completed pre-authorization transactions, but refunds are not included.

Average Transaction

This panel displays the average dollar value of all settled transactions over the last eight days, split between credit and debit cards. It includes all purchase and completed pre-authorization transactions, but refunds are not included.

Refunds

This panel displays the total dollar value of all settled return (refund) transactions over the last eight days split between credit and debit cards.

More info

For more detailed information on TDMI features and functionality, please login to the site and review our online help.