



### Why is TD eTreasury being upgraded?

- TD eTreasury will go live with an upgrade focused on modernizing technology, improving stability, and enhancing the overall user experience. Customers will not noticeably experience a change in how they use the platform; however, they will benefit from new enhancements. Please visit the [Knowledge Center](#) to learn more about the enhancements included.

### When will the upgrade occur and how will I be notified?

- The TD eTreasury Upgrade will be coming **Monday, April 27, 2026**.
- Customers will be notified in advance of the upgrade via Secure Messages, and Bulletins posted within the TD eTreasury application. In addition, TD eTreasury users with a valid email address on file will receive email notifications.

### Will the TD eTreasury URL change?

- No, the TD eTreasury login URL [etresury.td.com](https://etresury.td.com) will remain the same.

### Will I receive new login credentials to use after the upgrade?

- No. There are no changes to the TD eTreasury URL or access via TD Business Central. Please continue using your existing credentials and *never share your login information or token passcode.*

### Will there be any downtime during the upgrade?

- TD eTreasury will be offline the weekend of the upgrade from 9:00pm EST Friday, April 24, 2026, through Sunday evening, April 26, 2026.
- Reminder emails will be sent to your email on file, and a bulletin will be posted on TD eTreasury in advance. A maintenance page will be posted during the outage.

### Is there anything else I should do to prepare for the update?

- No action is needed. Your company information will remain as it is today. Once the upgrade is complete, you can resume normal use of TD eTreasury.

### Questions? We're always happy to help!

Please contact your designated Relationship Manager or call Treasury Management Services Support at **1-866-475-7262**; Mon-Fri 7:30AM - 8:00PM, Sat 9:00AM - 1:00PM.

Send us a **Secure Message on TD eTreasury** or use **Chat on TD Business Central U.S.**