TD eTreasury®
Alerts Guide

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1   Introduction

This guide contains the standard alerts that correspond to services or functions within TD eTreasury. For details on setting up alerts, please refer to the TD eTreasury User Guide.

Please note that at this time, Alert functionality is available to users at no additional charge, but standard wireless carrier message and data rates may apply. Please check your wireless carrier plan for your rate information.

2   Functional Alerts

The table that follows outlines the alerts that are available on TD eTreasury, along with a description of each and sample message text.

Alert Name	Description	Message Text
ACH Authorization Rule Expiration	Designed to alert a user when an ACH Authorization Rule is about to expire. Notifies the user beginning 3, 5 or 7 days prior to the expiration of the rule based on customer criteria.	ACH Authorization Rule {Rule Name} for account {Account Number} is set to expire on {this calendar date}. Frequency: 3, 5, or 7 business days prior to ACH Authorization Rule Expiration.
ACH Authorization Rule Status	Designed to alert a user when an ACH Authorization Rule is set to a preselected status including submitted, pending approval, failed, and sent at the account level.	ACH Authorization Rule {Rule Name} for account number {Account Number} has a status of {selected status}.
Account Balance Over	Designed to alert a user when an account balance exceeds a preselected specified amount.	The balance for account {Account Number} is over {Selected Balance} on {Balance}.
Account Balance Under	Designed to alert a user when an account balance is lower than a preselected specified amount.	The balance for account {Account Number} is under {Selected Balance} on {Balance}.
Check Number Cleared	Designed to alert a user when a specified check number as cleared at the account level.	Check number {Specified Check Number} has cleared against account {Account Number} for {Check Amount} on {Paid Date}.
Check Positive Pay Decision Status	Designed to alert a user when a Check Positive Pay Decision is set to a preselected status including confirmed, scheduled, pending approval, and sent at the account level.	A Positive Pay decision has status {Selected Status} for Account {Account Nickname/Number}.
Fraud Control Account Status	Designed to alert a user of updates to an account's Fraud Control Status.	Account {Account nickname} {Masked Account Number} has a(n) {Fraud Control Type} Positive Pay status of {Fraud Status}.
Future Dated Wire FX Rate Change	Designed to let a user know when a future dated wire is subject to a change in the exchange rate	Wire {Wire ID} from account {Wire Debit Account} has been modified from currency rate of {Original Rate of Wire} to {New Rate exchange of Wire}. The new value of the wire is {Value of wire with currency}.
Incoming ACH	Designed to alert a user when an incoming ACH transaction has occurred at the account level. This includes both Debits and Credits.	Account {Account Nickname} has {Number of Transactions} Incoming ACH {Type of Transaction}.

Alert Name	Description	Message Text
Payment Status	Designed to alert a user when a payment status has changed on ACH, Wires and Transfer payments. The status alerts include Confirmed/Completed, Pending Approval, and Received by Bank.	You currently have a {Selected Payment Type} payment, {Payment Sequence Number}, in a {Payment Status Description} status.
Personal Reminder	Designed to alert a user about a personalized reminder they have set.	Content is configured by the user.
Positive Pay ACH Decision Cut-Off Reminder	Designed to alert a user with ACH Positive Pay exceptions that the 2pm cutoff is approaching.	ACH Positive Pay Decision Processing Cut Off Time for {Account Nickname/Number} occurs at {Time}. {2 pm}.
Positive Pay ACH Suspect Item Status	Designed to alert a user when an ACH Positive Pay Account is set to a preselected status including open, scheduled, pending approval, and sent at the account level.	ACH Positive Pay Review Items have a status {Selected Status} for Account {Account Nickname/Number}.
Positive Pay ACH Suspects	Designed to alert a user when an ACH Positive Pay Suspects file has loaded for selected accounts.	ACH Exception File has been delivered with {Number of Exceptions} exceptions for account {Account Name/Number} on {Date}.
Positive Pay Check Suspects	Designed to alert a user when a Check Positive Pay suspect file has loaded for selected accounts.	Suspect File has been delivered with {Number of Exceptions} exceptions for account {Account Name/Number} on {Date}.
Secure Message Notification	Designed to alert a user when a secure message is received. The secure message can be sent from the bank or by another user within the same corporation.	You have received a new secure message in your inbox. Please log in to your online banking account to view details of this alert.
Special Report Available	Designed to alert a user when a Special Report is available for viewing.	A new {0} Special Report is available for viewing.
Template Status	Designed to alert a user when a template status has changed for all payment types including ACH, Wires and Transfers. Status alerts include approved, pending approval, and deleted.	You currently have a {Type of Template} template, {Name of Template} in a {Selected Status} status.
Transaction	Designed to alert a user when a controlled disbursement transaction has occurred at the account level.	A {Selected Transaction} transaction is pending for Account {Account Nickname}.
User Entitlements Requires Approval	Designed to alert a user when a system administrator modifies a user within the company and dual control is required at the company level.	{User Name} user profile requires approval.
Wire Confirmation	Designed to alert a user when a wire transaction has occurred at the account level. The transaction can be a debit, credit, or both.	Account {Account Nickname} has {Type of Wire} Wire Confirmation {Amount}.

3   Security Alerts

Alert Name	Description	Message Text
Delivery options modified for a Security Alert	Designed to alert a user when the company security alerts are modified. These alerts are required and sent to all system administrators.	Delivery options for Automatic or Security Alerts have been changed. If you did not initiate this change, please contact {bank contact information} at {bank contact information} immediately.
SECURITY ALERT - Contact Information Updated	Designed to alert a user when a system administrator updates company contact information. Security alerts are required and sent to all system administrators.	Changes have been made in the online banking system by {User} for {User}. If you have any questions about any of the following changes, contact {Bank Information} at {Bank Contact Information} immediately.
SECURITY ALERT - New User	Designed to alert a user when a system administrator adds a new user to the company. Security alerts are required and sent to all system administrators.	A new user has been added to your online banking profile. If you did not initiate this change, please contact {Bank Information} at {Bank Contact Information} immediately.
SECURITY ALERT - Template Change	Designed to alert a user when a system administrator changes a template. Security alerts are required and sent to all system administrators.	{Number of Templates} template(s) has/have been created, changed, or deleted by {User ID}.
SECURITY ALERT - User Entitlement Change	Designed to alert a user when a system administrator modifies a user within the company. Security alerts are required and sent to all system administrators.	Changes have been made in the online banking system by {User} for {User}. If you have any questions about any of the following changes, contact {Bank

For more information talk to a Treasury Management Services Support representative.
1-866-475-7262