

Get started with your TD Business Central U.S. platform



Welcome! We've created this step-by-step guide to help you understand what to expect when accessing TD Bank's commercial digital platform. With TD Business Central U.S. working for your business, you can easily access all your TD services from one platform, manage Users, and even view deposit account details and transaction history at a glance. If you need assistance, a TD Sales Officer is always ready to answer your questions and guide you through the process.

Planning and preparation.

Take the first steps to personalize your banking preferences.

- 1 Determine which TD services are the best fit for your business. These are the applications and accounts you will be able to directly access from the platform.
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- 2 Review and complete service documentation with your Sales Officer.
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- 3 Identify Administrators to manage the creation of Users, assignment of tokens and platform access entitlements for each of your platform solutions.
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- 4 Prepare to use your RSA SecurID® token. Determine your business' IT requirements for installing the RSA application on your desktop or mobile device. Get started with [this guide](#). **Tip:** Your Sales Officer will discuss what you need to verify to activate your token.

Begin your TD digital journey.

TD Business Central U.S. will be the gateway to your commercial experience.

- 1 Your TD BCUS Onboarding Specialist will kick off your digital banking experience by sending a Welcome email with next steps to the Administrators you identified.
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- 2 For soft token users, expect to receive two activation emails from noreply@td.com: a token activation and TD Business Central U.S. registration request. **Tip:** Act and respond timely to emails in order to keep your onboarding on track.
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- 3 You will need to activate your token before accessing TD Business Central U.S.
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- 4 As your remaining TD services are setup and onboarded into the platform, you will receive additional updates in your secure messages within TD Business Central U.S.

Best practice checklist.

Optimize the benefits of your new TD services.

- 1 Administrators should begin building User profiles and assigning Users to groups. This includes provisioning soft tokens directly from the platform. Start learning with our [in-depth guide](#) and [FAQs](#).
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- 2 Confirm all Administrators and Users have activated their tokens and used them to access TD Business Central U.S. to assure they receive important notices, including login information via secure messages.
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- 3 As your TD services are built, they will be accessible from the TD Applications drop down. You will be prompted to login with your new credentials, and connect with single-sign on, where applicable.

Ready, set, go.

Resources at your fingertips

- 1 Once your service is established, encourage Users to access the robust resources available within TD Business Central U.S. Assist Central including **Quick Link FAQs, user guides, and training videos.**

Contact Treasury Management Services Support with any servicing questions:



TD BCUS Secure Message



Call **1-866-475-7262**
M - F 7:30a- 8p EST
S 9a - 1p EST



Email **TMSS@td.com**

*Based on business days and customer requirements. Speak to a TD Sales Officer for details.