

## Independent Limited Assurance Report

### To the Board of Directors and Management of Toronto-Dominion Bank (the “Bank”)

#### Our responsibilities

Our limited assurance engagement has been planned and performed in accordance with the following international standards published by the International Federation of Accountants:

- ▶ International Standard for Assurance Engagements (“ISAE”) 3000, *Assurance Engagements Other Than Audits or Reviews of Historical Financial Information*, (together, “ISAE 3000”); and,
- ▶ ISAE 3410, *Assurance Engagements on Greenhouse Gas Statements*, (together, “ISAE 3410”).

#### Scope of our engagement

We have carried out the following assurance activities:

- ▶ **Subject matter 1:** A limited assurance engagement in relation to selected performance indicators as reported in the 2019 Environmental, Social, and Governance Report (the “Report”) for the year ended October 31, 2019. The scope of our engagement, as agreed with management, included the following performance indicators:
  - Legendary Experience Index (TD Bank Group);
  - Employee retention (Canadian and United States operations);
  - Employee engagement (TD Bank Group);
  - Percentage of women in senior management positions (Global);
  - Percentage of women in middle and other management positions (Global);
  - Percentage of women employed, overall (Global);
  - Percentage of women in senior management positions (Canada);
  - Percentage of women in middle and other management positions (Canada);
  - Percentage of women employed, overall (Canada);
  - Percentage of visible minorities in senior management positions (Canada);
  - Percentage of visible minorities in middle and other management positions (Canada);

- Percentage of visible minorities employed, overall (Canada);
- Percentage of persons with disabilities employed, overall (Canada);
- Percentage of aboriginal peoples employed, overall (Canada); and,
- Economic Value Retained
- Number of people reached by a TD-sponsored program to improve financial literacy (Canada) and number of people reached by a program sponsored by the TD Charitable to improve financial literacy (United States)

A limited assurance engagement in relation to selected performance indicators as reported in the 2019 Environmental, Social, and Governance Report (the "Report") for the year ended October 31, 2018. The scope of our engagement, as agreed with management, included the following performance indicators:

- Percentage of women in senior management positions (Canada);
  - Percentage of women in middle and other management positions (Canada); and
  - Percentage of women employed, overall (Canada).
- ▶ **Subject matter 2:** A limited assurance engagement in relation to the Bank's carbon neutral schedule (the "Schedule"), for its Canadian, United States and international operations for the year ended July 31, 2019.
  - ▶ **Subject matter 3:** A limited assurance engagement in relation to the Bank's greenhouse gas emissions arising from real estate, in particular scopes 1 and 2 and scope 3 emissions arising from downstream leases for the year ended July 31, 2019, and scope 3 emissions arising from business travel for the year ended October 31, 2019, as reported in the Schedule and the Report for its Canadian, United States and international operations.
  - ▶ **Subject matter 4:** A limited assurance engagement in relation to the Bank's energy data for its Canadian, United States and international operations for the year ended July 31, 2019.

Subject matters 1, 2 and 4 were carried out in accordance with ISAE 3000. Subject matter 3 was carried out in accordance with ISAE 3410.

#### Subject matter and criteria

- ▶ **Subject matters 1:** The subject matter consists of selected social, economic, and environmental performance indicators as defined by management and the Global Reporting Initiative ("GRI") Standards.

The criteria used to evaluate the subject matter consisted of the relevant guidance contained within the GRI Standards, including the Financial Services Sector Supplement, as well as internally developed criteria.

- ▶ **Subject matters 2 and 3:** The subject matters consist of the Bank's Schedule and greenhouse gas emissions arising from scopes 1 and 2 and the following scope 3 emission categories - business travel and downstream leases for the Bank's Canadian, United States and international operations. The Bank's greenhouse gas emissions were prepared and calculated in accordance with the ISO 14064:1-06 Greenhouse Gases - Part1: Specification with Guidance at the Organization Level for Quantification and Reporting of Greenhouse Gas Emissions and Removals Standard ("ISO 14064-1 Standard"), and the WBCSD/WRI standard Greenhouse Gas Protocol Corporate Accounting and Reporting Standard ("GHG Protocol").

The criteria used to evaluate the two subject matters consisted of the relevant guidance contained within the ISO 14064-1 Standard and GHG Protocol.

- ▶ **Subject Matter 4:** The subject matter consists of the Bank's energy data as defined by management, the GHG Protocol and the GRI Standards.

### **Toronto-Dominion Bank management responsibilities**

The Report and the Schedule were prepared by the management of the Bank, who are responsible for the collection and preparation of the subject matters and the criteria used in determining that the information is appropriate for the purpose of disclosure in both the Report and the Schedule. In addition, management is responsible for maintaining adequate records and internal controls that are designed to support the reporting process. There are currently no legislative or regulatory requirements requiring the Bank to prepare, publish or have verified an Environmental, Social, and Governance Report or a carbon neutral schedule.

### **Level of assurance**

Our procedures were designed to obtain a limited level of assurance on which to base our conclusions. The procedures conducted do not provide all the evidence that would be required in a reasonable assurance engagement and, accordingly, we do not express a reasonable level of assurance. While we considered the effectiveness of management's internal controls when determining the nature and extent of our procedures, our assurance engagements were not designed to provide assurance on internal controls and, accordingly, we express no conclusions thereon.

### **Our independence and quality control**

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Control, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

## **Work performed**

In order for us to express a conclusion in relation to the above subject matters, we have considered the following questions:

### **Completeness**

- ▶ Has the Bank fairly presented the subject matter with respect to the organizational and operational boundaries and time period defined in the Report and the Schedule?
- ▶ Has the Bank accurately collated corporate data relating to the subject matter from all material entities in its defined boundary?
- ▶ Has the Bank collated corporate data relating to the subject matter from all relevant operations level data?

### **Accuracy**

- ▶ Is the subject matter accurate and sufficiently detailed for stakeholders to assess the Bank's performance?

The procedures we undertook to form our conclusions included, but were not limited to:

- ▶ Interviewing selected personnel to understand the key Environmental, Social, and Governance issues related to the data and processes for the collection and accurate reporting of the subject matter;
- ▶ Where relevant, performing walkthroughs of systems and processes for data aggregation and reporting;
- ▶ Inquiring of management regarding key assumptions and the evidence to support the assumptions;
- ▶ Validating the accuracy of calculations performed, on a sample basis, primarily through inquiry and analytical procedures; and,
- ▶ Validating that data and statements had been correctly transcribed from corporate systems and/or supporting evidence into the Report and the Schedule through observation.

## **Limitations of our work performed**

Our procedures did not include providing conclusions in relation to:

- ▶ The completeness or accuracy of data sets or information relating to areas other than the subject matters such as purchased goods and services and capital goods scope 3 categories;
- ▶ Information reported by the Bank other than in its Report and Schedule, such as information contained on its website;
- ▶ Management's forward-looking statements;
- ▶ Any comparisons made by the Bank against historical data;

- ▶ The appropriateness of definitions for internally developed criteria; and
- ▶ The Report being in accordance with requirements of the GRI Standards other than those contained within the scope of our work, as set out above.

Additionally, environmental and energy-use data are subject to inherent limitations given the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary.

## Our conclusions

Subject to the limitations of our scope noted above, and based on our work as described in this report, we conclude that nothing has come to our attention that causes us to believe that the four subject matters are not, in all material respects, fairly presented in accordance with the GRI Standards, the ISO 14064 - 1 Standard, the GHG Protocol and internally developed criteria.

*Ernst + Young LLP*

Chartered Professional Accountants  
Licensed Public Accountants

March 3, 2020  
Toronto, Canada