Third-Party Applications

For the:

- TD Desk 5000
- TD Move 5000

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Who would use this guide?

You would use this guide if you are interested in what third-party applications are available for the TD Desk 5000 and TD Move 5000 terminals.

SnapPay

Payment processing

What is the SnapPay app?

SnapPay is a leading Canadian payment provider enabling secure acceptance of Alipay and WeChat Pay, popular Chinese digital wallets. A digital or mobile wallet allows consumers to pay for purchases electronically using their smartphone and a mobile app linked to a credit or debit card, using a QR code for payment. The SnapPay App allows our Merchants to securely accept Alipay and WeChat Pay digital wallets. Visit snappay.ca for more information.

What are the benefits to my business?

Payments technology is moving to mobile devices globally and Chinese consumers are leading the way, driving demand for mobile payment acceptance. SnapPay allows Merchants to securely accept Alipay and WeChat Pay from Chinese Canadians, international students from China and Chinese tourists, allowing Merchants to tap into the Chinese consumer market.

How do I get this app on my TD terminal?

Step 1 – Ensure you are using the TD Desk 5000 or TD Move 5000 terminal. If not, please contact TD Merchant Solutions to discuss your device options.

Step 2 – Contact SnapPay at 1-888-778-9434 to set up your new program and sign an SnapPay agreement.

Step 3 – Once signed up with SnapPay, contact the TD Merchant Solutions Contact Centre at 1-800-363-1163 or your TDMS Account Representative, to download the app on your terminal.

Who do I contact for help?

SnapPay App support including assistance with log-in credentials, app features and functionality

SnapPay Sales and Technical Support - 1-888-778-9434, open 24/7

or via email: customerservice@snappay.ca

TD Terminal Support

TD Merchant Solutions Contact Centre - 1-800-363-1163, open 24/7

Or contact your TDMS Account Representative