

# Protection for your Mortgage

Product Summary, Fact Sheet  
and Certificate of Insurance

**For Mortgage Critical Illness  
and Life Insurance**

Protect What's Important



592150 (0323)  
For use in Quebec only

# Protection for your Mortgage

## Protect What's Important

### Product Guide and Certificate of Insurance

- **Accidental dismemberment coverage provided by:**

TD Life Insurance Company ("TD Life")  
P.O. Box 1  
TD Centre  
Toronto, Ontario M5K 1A2

- **All other coverages provided by:**

The Canada Life Assurance Company ("Canada Life")  
Creditor Insurance Department  
330 University Avenue  
Toronto, Ontario M5G 1R8  
Ph: 1-800-380-4572

- **Administered by:**

TD Life Insurance Company  
("TD Life" or "the administrator")  
P.O. Box 1 TD Centre  
Toronto, Ontario M5K 1A2  
Toll Free Fax: 1-866-534-5534

This booklet contains a summary of features of Mortgage Critical Illness and Life Insurance and the Certificate of Insurance for persons covered by this product. It also contains the answers to commonly asked questions about this coverage.

These documents are important, so please keep this booklet in a safe location.

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# Product Summary

## Mortgage Critical Illness and Life Insurance

### Who is the insurer and distributor?

Name and Address of the Insurers	
Accidental Dismemberment coverage is provided by: <b>TD Life Insurance Company “TD Life”</b> P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 1-888-983-7070  Client Number listed with the Autorité des marchés financiers: 2000444011	Critical Illness and Life Insurance are provided by: <b>The Canada Life Assurance Company (“Canada Life”)</b> 330 University Avenue Toronto, Ontario M5G 1R8 1-800-380-4572  Client Number listed with the Autorité des marchés financiers: 3001870574
Name and Address of the Distributor	
<b>The Toronto-Dominion Bank</b> P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 1-888-983-7070	

### About this Product Summary

This Product Summary is meant to provide an overview of the features and benefits of this insurance. The terms and conditions of this insurance are contained in *your* Certificate of Insurance which governs.

**Note:** Terms that appear in italics throughout this Product Summary are defined as follows:

#### **Accident**

A violent, sudden and unexpected action from an external source but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after *your* coverage starts;
- how the insured person came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

**Accidental Dismemberment**

Coverage if you suffer a covered loss of limb or sight due to an *Accident* that is beyond remedy by surgical or other means, as more fully described in the “Coverage Summary” section in the Certificate of Insurance.

**Aggregate**

The total coverage amount of all *your* insured *Mortgages* including any additional coverage you are applying for.

**Builder Mortgage**

A *Mortgage* to purchase a newly constructed property from a third-party builder.

**Insured Benefit**

The amount you choose to insure of *your Mortgage* balance. You may select an *Insured Benefit* percentage on the application for *Mortgages* greater than \$300,000 or we may communicate the coverage percentage of *your Mortgage* balance in the approval letter sent to you.

**Mortgage**

*Your TD Mortgage* as identified on the Application. *Mortgage* does not include self-directed RSP mortgages or mortgage on commercial properties.

**We, us, our**

TD Life for *Accidental Dismemberment* coverage, and Canada Life for all other coverages, as applicable.

**You and your**

The borrower(s) or guarantor(s) who is/are insured under the Policy.

## What is covered by Mortgage Critical Illness and Life Insurance?

Mortgage Critical Illness and Life Insurance provides:

Life Insurance	Critical Illness Insurance
Coverage in the event of the following events: death, terminal illness and <i>Accidental Dismemberment</i> .	Coverage in the event you are diagnosed with: Cancer (Life-Threatening), Acute Heart Attack, or Stroke.

# Who is eligible for Mortgage Critical Illness and Life Insurance?

To apply for coverage, *you* must be a Canadian resident and meet all the criteria in the chart below:

Type of Insurance	Life Insurance	Critical Illness Insurance
<b>Age Eligibility Requirement:</b> On the date of application, <i>you</i> must be between ages:	<ul style="list-style-type: none"> <li>• 18-69 years old</li> </ul>	<ul style="list-style-type: none"> <li>• 18-55 years old</li> </ul>
<b>Additional Eligibility Requirement</b>	N/A	<ul style="list-style-type: none"> <li>• To apply for Critical Illness Insurance, <i>you</i> must apply for or have already been approved for Life Insurance</li> </ul>

## When does Mortgage Critical Illness and Life Insurance start?

*Your* Mortgage Life Insurance or Mortgage Critical Illness and Life Insurance starts on the latest of the following dates:

- the *Mortgage* approval date of the *Mortgage* that funds (or, if this is a *Builder Mortgage*, the original approval date for the subject property in the Agreement of Purchase and Sale); OR
- the date *you* applied for coverage if the *Aggregate* coverage *you* have is \$500,000 or less AND
  - For Life Insurance, *you* answered “NO” to health questions 1 to 4 on *your* application;
  - For Critical Illness Insurance, *you* answered “NO” to all health questions on *your* application; OR
- the date *we* write to let *you* know that *we* have approved *you* for coverage, if *you* answered “YES” to any of the health questions on *your* application OR if the *Aggregate* coverage is greater than \$500,000.

**Note:** No benefit will be paid until TD has advanced all the funds on *your Mortgage*. A benefit will only be paid if the *Mortgage* is fully advanced under the insured person’s name.

If *you* answered “YES” to any of the health questions on the application or the *Aggregate* coverage is greater than \$500,000, *you* will need to complete a

separate Health Questionnaire or provide *your* consent to be considered for the Creditor Defined Plan. In these instances, *your* coverage starts only when *you* are notified in writing that *you* are approved.

## What are the benefits?

In the event of an approved claim, we will pay TD the amount of insurance up to a maximum of \$1,000,000 for Life Insurance and up to a maximum of \$1,000,000 for Critical Illness Insurance to be applied towards:

- The insured outstanding balance of *your Mortgage*, less any arrears owing on the benefit date; or
- A percentage of the outstanding balance on *your Mortgage* equal to the *Insured Benefit* percentage, as described in the section “Partial Coverage”.

In addition, subject to the maximum Life Insurance amount of \$1,000,000 and the maximum Critical Illness Insurance amount of \$1,000,000, we pay the following amount associated with *your Mortgage*:

- Any interest owing, if applicable, on the benefit date;
- Any discharge fees and prepayment charges, if applicable, calculated on the benefit date.

**Note:** Any arrears as of the benefit date related to the *Mortgage*, including principal, interest, property tax amounts and/or insurance premiums, will be included in the outstanding principal balance, but will not be included in the insurance benefit amount. For more information on how the benefit date is determined, please see section “How a Benefit is Determined” on page 19 of the Certificate of Insurance.

## Creditor Defined Plan:

Creditor Defined Plan offers the same coverage as Critical Illness Insurance and Life Insurance but covers up to a maximum of \$500,000 per coverage and is limited to a 5-year period. *You* may be eligible for coverage under the Creditor Defined Plan if *you* do not meet *our* standard approval criteria for the coverage *you* have applied for on *your Mortgage* or if we are unable to reach *you* to complete the Health Questionnaire and complete *our* underwriting process. We will notify *you* in writing if this is the case.

## Partial Coverage:

*You* can choose to apply for partial coverage on *your Mortgage* by selecting an *Insured Benefit* percentage to insure a portion of *your Mortgage* limit that



is equal to a coverage amount between \$300,000 and \$1,000,000. If the total amount of requested coverage exceeds \$1,000,000, we may approve you for partial coverage. In this instance, you will be notified in writing of our decision.

For complete details of Mortgage Critical Illness and Life Insurance benefits, the Creditor Defined Plan and partial coverage, please refer to the Certificate of Insurance.

## When will an Insurance benefit not be paid?

The coverages have certain limitations and exclusions. Here are some examples of when an insurance benefit will not be paid:

- If you are diagnosed with Cancer (life-threatening) or an investigation leading to such a diagnosis occurs in the first 90 days after coverage starts. In this instance, a Critical Illness Insurance benefit will not be paid and all insurance premiums will be refunded;
- If you are diagnosed with a covered condition within 24 months of your coverage start date and the diagnosis is a result of a pre-existing condition, a Critical Illness Insurance benefit will not be paid;
- If your loss is a result of intentional self-inflicted injury, suicide or attempted suicide.

For complete details of coverage limitations and exclusions, please refer to the Certificate of Insurance.

## What are the consequences of misrepresentation?

If you fail to disclose information or give incorrect information relating to your application or a request to change your insurance coverage, your coverage may be cancelled. You must provide accurate and complete information to us at all times as we may not pay a benefit if you give false or incomplete information.

## When does Mortgage Critical Illness and Life Insurance end?

Mortgage Critical Illness and Life Insurance may end before your Mortgage is fully paid off. For example, it will end when:

- Your Mortgage is transferred to a different lender; or
- A total of 3 months of unpaid premiums have accumulated; or
- If you are covered under the Creditor Defined Plan, your 5-year period of coverage comes to an end, or you turn 70, whichever comes first; or
- A Life Insurance benefit is paid with respect to your Mortgage.

For complete details on when coverage ends, please refer to the “When Coverage Ends” section of the Certificate of Insurance.

## What is the cost of Mortgage Critical Illness and Life Insurance?

### Premiums are calculated based on:

- Your age at the time of application
- The amount of coverage you are approved for at the time of application

**Note:** Critical Illness Insurance premiums and Life Insurance premiums for each insured borrower are calculated separately and billed together as one amount as part of your regular *Mortgage* payment.

### Multi-insured Discount

A 20% discount will apply to each insured borrower’s premium when more than one borrower is insured with the same coverage on the same *Mortgage*.

### Premium Rate Reductions

A premium rate reduction will apply to the cost of the insurance for the insured balance of your *Mortgage* as follows:

- A 15% premium rate reduction for the portion of your *Insured Benefit* between \$150,000 and \$500,000
- A 35% premium rate reduction for the portion of your *Insured Benefit* between \$500,000 and \$1,000,000

Premium rates per \$1,000 of single coverage are shown in the table below.

**Note:** These rates do not include applicable provincial sales taxes.

Age	Life Insurance	Critical Illness Insurance	Age	Life Insurance	Critical Illness Insurance
18 to 30	\$0.10	\$0.11	51 to 55	\$0.52	\$0.96
31 to 35	\$0.14	\$0.18	56 to 60	\$0.74	\$1.70*
36 to 40	\$0.22	\$0.24	61 to 65	\$0.99	\$2.17*
41 to 45	\$0.30	\$0.42	66 to 69	\$1.55	\$2.49*
46 to 50	\$0.43	\$0.64			

\*Available only under Recognition of Prior Coverage and Continuation of Coverage.

The following example demonstrates how to calculate the monthly premium for Critical Illness and Life Insurance for a 34-year-old with a \$400,000 *Mortgage*.

			Cost of Life Insurance	Cost of Critical Illness Insurance
Step 1:	_____ (A)	Premium Rate	\$0.14	\$0.18
Step 2:	_____ (B)	<i>Mortgage</i> Amount	\$400,000	\$400,000
Step 3:	_____ (C)	<i>Insured Benefit</i> percentage	100%	100%
Step 4:	_____ (D)	$B \times C = D$ , D is the <i>Insured Benefit</i>	$\$400,000 \times 100\% = \$400,000$	$\$400,000 \times 100\% = \$400,000$
Step 5:	_____ (E)	Premium for <i>Insured Benefit</i> up to \$150,000	$E = (0.14 \times \$150,000) \div 1,000 = \$21.00$	$E = (0.18 \times \$150,000) \div 1,000 = \$27.00$
	_____ (F)	Premium for <i>Insured Benefit</i> between \$150,000 to \$500,000	$F = (0.14 \times 0.85 \times \$250,000) \div 1,000 = \$29.75$	$F = (0.18 \times 0.85 \times \$250,000) \div 1,000 = \$38.25$
	_____ (G)	Premium for <i>Insured Benefit</i> over \$500,000	G = N/A	G = N/A
Step 6:	_____ (H)	$E + F + G = H$ , H is the monthly premium	$\$21.00 + \$29.75 + \$0.00 = \$50.75$	$\$27.00 + \$38.25 + \$0.00 = \$65.25$
Step 7:	_____ (I)	$H + (H \times \text{your provincial tax rate}) = I$ , I is the monthly premium after tax	$\$50.75 + (\$50.75 \times 0.09 = \$4.57) = \$55.32$	$\$65.25 + (\$65.25 \times 0.09 = \$5.87) = \$71.12$

**In this example, the monthly Critical Illness and Life Insurance premium would be \$126.44 (\$55.32 +\$71.12).**

## Can I cancel Mortgage Critical Illness and Life Insurance?

You can cancel *your* coverage **at any time**. If you cancel *your* coverage within the first 30 days of the date of the letter that confirms *your* premium charges, any premiums paid will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund will not be provided. If there is more than one borrower insured on the *Mortgage*, each insured person must provide a separate request to cancel coverage.

To cancel, contact TD at 1-888-983-7070. If you require assistance with contacting *TD* by phone to cancel, you can visit a *TD* Branch.

## How can I submit a claim?

Claims forms are available by calling *TD* at **1-888-983-7070**, or online at **tdinsurance.com/claims**. The original claim form and proof of death, loss or diagnosis of a covered critical illness must be received by TD Life as soon as possible after the event and within the following time limits:

- For Life claims, *you* must submit *your* claim within three years of the date of death.
- For Terminal Illness claims, *you* must provide *us* with written proof of a terminal illness diagnosis before death occurs.
- For *Accidental Dismemberment* claims, *you* must submit *your* claim within three years of the date of covered loss.
- For Critical Illness claims, *you* must submit *your* claim within one year of being diagnosed with a covered critical illness. *You* will also need to provide written proof, from a specialist practicing in Canada, of the Diagnosis of a covered critical illness.

We may require additional proof or information and/or that a doctor of *our* choice examines *you* to validate a Critical Illness or *Accidental Dismemberment* claim. We will only pay benefits after these requirements are satisfied.

Once the proof of death, loss or diagnosis of illness has been received and the claim has been approved, payment will be made by *us* within 30 days.

If *your* claim is refused, *you* can appeal this decision by submitting new information to *us* at any time. *You* may also consult the Autorité des marchés financiers or *your* own legal advisor.

## Who can answer my questions about Mortgage Critical Illness and Life Insurance?

*You* may contact *TD* at 1 888 983 7070 if *you* have questions about *your* coverage. For questions about underwriting, claims and the administration of Mortgage Critical Illness and Life Insurance, *TD* will connect *you* with TD Life as needed.

For information about the obligations of insurers and distributors, *you* can contact the Autorité des marchés financiers as follows:

Autorité des marchés financiers  
Place de la Cité, Tour Cominar  
2640, boul Laurier, 4 étage  
Québec QC G1V 5C1

Tel: Québec: 418-525-0337  
Montreal: 514-395-0337  
Toll Free: 1-877-525-0337  
Website: [www.lautorite.qc.ca](http://www.lautorite.qc.ca)

## What if I have a complaint?

For information about TD Life's complaint processing policy and where a complaint may be filed, please visit TD Life's Customer Service & Problem Resolution page online at: [www.tdinsurance.com/customer-service/problem-resolution](http://www.tdinsurance.com/customer-service/problem-resolution).

You can also find Canada Life's complaint processing policy and where a complaint may be filed by going to [www.canadalife.com/support/consumer-information/customer-complaints-ombudsman](http://www.canadalife.com/support/consumer-information/customer-complaints-ombudsman)

For more details about Mortgage Critical Illness and Life Insurance, please refer to the Certificate of Insurance included with this booklet, or please visit: [www.tdinsurance.com/products-services/credit-protection](http://www.tdinsurance.com/products-services/credit-protection)



**AUTORITÉ  
DES MARCHÉS  
FINANCIERS**

The purpose of this fact sheet is to inform you of your rights. It does not relieve the insurer or the distributor of their obligations to you.

## LET'S TALK INSURANCE!

Name of distributor: **The Toronto-Dominion Bank**

Names of insurers: **The Canada Life Assurance Company and TD Life Insurance Company**

Name of insurance product: **Mortgage Critical Illness and Life Insurance**



### IT'S YOUR CHOICE

**You are never required** to purchase insurance:

- that is offered by your distributor;
- from a person who is assigned to you; or
- to obtain a better interest rate or any other benefit.

Even if you are required to be insured, **you do not have** to purchase the insurance that is being offered. **You can choose** your insurance product and your insurer.



### HOW TO CHOOSE

To choose the insurance product that's right for you, we recommend that you read the summary that describes the insurance product and that must be provided to you.



### **DISTRIBUTOR REMUNERATION**

A portion of the amount you pay for the insurance will be paid to the distributor as remuneration.

The distributor must tell you when the remuneration exceeds 30% of that amount.



### **RIGHT TO CANCEL**

The Act allows you to rescind an insurance contract, **at no cost**, within 10 days after the purchase of your insurance. However, the insurer may grant you a longer period of time. After that time, fees may apply if you cancel the insurance. **Ask** your distributor about the period of time granted to cancel it **at no cost**.

If the cost of the insurance is added to the financing amount and you cancel the insurance, your monthly financing payments might not change. Instead, the refund could be used **to shorten the financing period**. **Ask your distributor for details**.

The Autorité des marchés financiers can provide you with unbiased, objective information.

Visit [www.lautorite.qc.ca](http://www.lautorite.qc.ca) or call the AMF at 1-877-525-0337.

Reserved for use by the insurers: TD Life Insurance Company and The Canada Life Assurance Company

This fact sheet cannot be modified

# Protection for your Mortgage

## Protect What's Important

### Product Guide and Certificate of Insurance

- **Accidental dismemberment coverage provided by:**  
TD Life Insurance Company ("TD Life")  
P.O. Box 1 TD Centre  
Toronto, Ontario M5K 1A2
- **All other coverages provided by:**  
The Canada Life Assurance Company ("Canada Life")  
Creditor Insurance Department  
330 University Avenue  
Toronto, Ontario M5G 1R8  
Ph: 1-800-380-4572
- **Administered by:**  
TD Life

# Certificate of Insurance

Pages 16 to 41 of this booklet form the Certificate of Insurance, which applies to persons covered by *Mortgage Life Insurance* or *Mortgage Critical Illness and Life Insurance*.

**Note:** In this Certificate of Insurance, *you* and *your* refer to a borrower(s) or guarantor(s) who is/are insured under the *Policy*. *We*, *us* and *our* refers to Canada Life or TD Life as applicable.\*

## Coverage Summary

*Mortgage Critical Illness and Life Insurance* provides the coverage described below:

- For life coverage, we will pay *TD* a benefit towards *your Mortgage*, as described in “How a Benefit is Determined” section, in the event of *your* death.
- For accidental dismemberment coverage, we will pay *TD* a benefit towards *your Mortgage*, as described in “How a Benefit is Determined” section, if *you* suffer a *Covered Loss* which:
  - is a bodily injury;
  - is solely and directly caused by an *Accident*;
  - occurs within 365 days of the *Accident*; and
  - is beyond remedy by surgical or other means.

A complete list of *Covered Losses* is included in the “Definitions” section at the end of this Certificate.

- For terminal illness coverage, we will pay *TD* a benefit towards *your Mortgage*, as described in “How a Benefit is Determined” section, in the event *you* are *Diagnosed* with an illness that will cause *your* death within one year.
- For critical illness coverage, we will pay *TD* a benefit towards *your Mortgage*, as described in “How a Benefit is Determined” section, in the event *you* are *Diagnosed* with *Cancer (life-threatening)*, *Acute Heart Attack* or *Stroke*. *Critical Illness Insurance* is optional and only available if *you* enroll for *Life Insurance*.

*Mortgage(s)* does not include self-directed RSP mortgages or mortgages on commercial properties.

\*Accidental dismemberment coverage is provided by TD Life *Insurance* Company (“TD Life”) under group *Policy* #G/H.60154AD. All other coverages are provided by The Canada Life Assurance Company (“Canada Life”) under group *Policy* #G/H.60154. TD Life is the authorized administrator for Canada Life.



TD does not act as an agent for Canada Life. Neither company has any ownership interest in the other. TD is not an agent for its wholly owned subsidiary, TD Life. TD receives a fee from Canada Life and TD Life for its activities, including enrolling borrowers under this coverage.

## Coverage Maximums

The maximum coverage that you can apply and be insured for is \$1,000,000 for *Life Insurance* (which includes life, terminal illness and accidental dismemberment) and \$1,000,000 for *Critical Illness Insurance* for all your *Mortgages* combined.

## Beneficiary Information

When a claim is approved, we will pay the benefit amount to TD to apply to your *Mortgage*.

## Eligibility

*Mortgage Critical Illness* and *Life Insurance* is offered exclusively to TD *Mortgage* borrowers and guarantors.

In order to be eligible to apply for insurance on your *Mortgage*, you must be:

- a Canadian resident; and
  - between 18 and 69 years old to apply for *Life Insurance*; or
  - between 18 and 55 years old to apply for *Critical Illness Insurance*. You must be approved and insured with *Life Insurance* to enroll in *Critical Illness Insurance*.

A Canadian resident is any person who:

- has lived in Canada for a total of 183 days or more within the last year (days do not need to be consecutive); or
- is a member of the Canadian Forces.

## How to Apply

To apply for coverage, you must complete and submit an *Application*. You can apply for coverage at any time through a TD branch, online, or by calling **1-888-983-7070**.

## When Coverage Starts

Your *Mortgage Life Insurance* or *Mortgage Critical Illness and Life Insurance* starts on the latest of the following dates:

- the *Mortgage* approval date of the *Mortgage* that later funds (or, if this is a *Builder Mortgage*, the original approval date for the subject property in the Agreement of Purchase and Sale); OR
- the date you applied for coverage if the *Aggregate* coverage is \$500,000 or less and
  - For *Life Insurance*, you answered “NO” to health questions 1 to 4 on your *Application*
  - For *Critical Illness Insurance*, you answered “NO” to all health questions on your *Application*; OR
- the date we write to let you know that we have approved you for coverage, if you answered “YES” to any of the health questions on your *Application* or if the *Aggregate* coverage is greater than \$500,000.

**Note:** A benefit will only be paid if the *Mortgage* is fully advanced under the insured person’s name.

If you have an existing *TD Mortgage* with active *Life Insurance* or *Critical Illness Insurance*, and you are refinancing or applying for an increase in coverage, then your coverage start dates will be outlined in section “*Continuation of Coverage*” on page 30.

## When You Must Complete a *Health Questionnaire*

You will need to complete a *Health Questionnaire* in order to be considered for the coverage you applied for if:

- you answered “YES” to any of the health questions on your *Application* or,
- the *Aggregate* coverage is greater than \$500,000.

We will review your *Application* and let you know by mail if you are approved.

**Note:** We reserve the right to change our underwriting and approval requirements and the questions on the *Application* at any time.

Once your *Application* has been completed and prior to funding, you may apply to *TD* to increase or decrease your *Mortgage* amount. If *TD* approves the new amount of your *Mortgage*, then the amount of coverage will be calculated based on the funded amount of your *Mortgage*.

If your increased *Mortgage* amount results in *Aggregate* coverage greater than \$500,000, you will be required to complete a *Health Questionnaire*.

If you apply for *Critical Illness Insurance* in addition to *Life Insurance* and we require additional information from you, your coverages may start on different dates, but your *Critical Illness Insurance* can never begin before your *Life Insurance*.

## How a Benefit is Determined

*Life Insurance* includes life, terminal illness, and accidental dismemberment coverages.

*Critical Illness Insurance* covers *Cancer (life-threatening)*, *Acute Heart Attack* and *Stroke*.

Benefit date: When we pay an insurance benefit, we will determine the amount payable as of the applicable following dates:

- for life coverage, the date of death;
- for terminal illness coverage, the date the claim is received by us;
- for accidental dismemberment coverage, the date of the *Accident*, which caused a covered loss;
- for *Critical Illness Insurance*, the date of the *Diagnosis*.

When a benefit is paid, subject to the maximum *Life Insurance* or *Critical Illness Insurance* amount of \$1,000,000 and any limitations and exclusions set out in the Certificate of Insurance, we pay a benefit equal to:

- the outstanding balance on your *Mortgage*, less any arrears owing on the benefit date. We will not pay more than the outstanding balance on your insured *Mortgage(s)*; or
- a percentage of the outstanding balance on your *Mortgage* equal to the *Insured Benefit* percentage, as described in section "Partial Coverage".

In addition, subject to the maximum *Life Insurance* or *Critical Illness Insurance* amount of \$1,000,000, we pay the following amount associated with your *Mortgage*:

- any discharge fees or prepayment charges, if applicable, calculated as of the benefit date, and;
- any interest owing, if applicable, on the benefit date.

**Note:** Any arrears as of the benefit date related to the *Mortgage*, including principal, interest, property tax amounts and/or insurance premiums, will be included in the outstanding principal balance, but will not be included in the insurance benefit amount.

For *Mortgages* with partial coverage, the amount of the *Life Insurance* or *Critical Illness Insurance* benefit available will be limited to the *Insured Benefit* percentage of the outstanding balance on *your Mortgage* that is either:

- specified at time of *Application*; or
- specified in the letter we sent you approving your partial coverage.

A benefit will only be paid if the *Mortgage* is fully advanced under the insured person's name. The amount of the *Mortgage* advanced by *TD* will be used to calculate the benefit.

**Note:** You are limited to one claim for *Life Insurance* or *Critical Illness Insurance* per *Mortgage*.

## Limitations and Exclusions

### **We Will Not Pay a Life Benefit or Terminal Illness Benefit under the following circumstances:**

- your death or terminal illness occurs before your original coverage effective date;
- your death is a result of events directly or indirectly related to, arising from, following your participation or attempted participation in, caused by or contributed to by, or associated with:
  - your use of any drug, poisonous substance, intoxicant or narcotic, unless taken according to the instruction of your Physician;
  - your operation of any motorized vehicle or watercraft while your ability to do so is impaired by drugs or alcohol, or with blood alcohol concentration in excess of legal limits in the jurisdiction where the death occurred; or
  - your commission or attempted commission of a criminal offence;
- your life claim is not made within three years of the date of death;
- your terminal illness claim is not received before the date of death; or
- your insurance has been in force for less than two years, and you die as a result of your intentional self-inflicted injury, suicide or attempted suicide (whether you are aware or not aware of the result of your actions, regardless of your state of mind). In this instance, all insurance premiums paid will be refunded.

### **We Will Not Pay An Accidental Dismemberment Benefit under the following circumstances:**

- your accidental dismemberment occurs before your original insurance coverage effective date;

- *your* loss is a result of *your* intentional self-inflicted injury, suicide or attempted suicide (whether *you* are aware or not aware of the result of *your* actions, regardless of *your* state of mind);
- *your* loss relates to an *Accident* that took place more than 12 months before the covered loss occurred;
- *your* accidental dismemberment is a result of events directly or indirectly related to, arising from, following *your* participation or attempted participation in, caused by or contributed to by, or associated with:
  - *your* use of any drug, poisonous substance, intoxicant or narcotic, unless taken according to the instruction of *your* Physician;
  - *your* operation of any motorized vehicle or watercraft while *your* ability to do so is impaired by drugs or alcohol, or with blood alcohol concentration in excess of legal limits in the jurisdiction where the accidental dismemberment occurred; or
  - *your* commission or attempted commission of a criminal offence;
- *your* claim is not made within three years of the date of *your* loss; or
- *your* loss is an injury resulting either directly or indirectly from any illness, medical condition or congenital defect regardless of:
  - whether the illness or condition began before or after *your* coverage starts;
  - how *you* came to suffer from the illness or condition; and
  - whether the illness, condition or defect or resulting injury was expected or unexpected.

### **We Will Not Pay A *Critical Illness Insurance* Benefit under the following circumstances:**

- *your* *Diagnosis* of a covered condition occurs within 24 months of the date *you* became covered under *your* existing *Critical Illness Insurance* and *your* *Diagnosis* is a result of an illness or condition (whether this illness or condition is *Diagnosed* or undiagnosed) for which *you* had symptoms or received medical consultation, tests, treatment, care or services (including without limitation, diagnostic services or measures), including prescribed medication during the 24 months prior to the start of *your* *Critical Illness Insurance* (this is called a “**pre-existing condition**”);
- *your* claim is a result of or associated with *your* use of illegal or illicit drugs or substances;
- *your* claim is a result of or associated with *your* misuse of medication obtained with or without prescription; or

- a *Diagnosis of Cancer (life-threatening)* or investigation leading to a *Diagnosis*, occurs within 90 days when *your* existing coverage starts. In this instance, all insurance premiums will be refunded.

## When We May Not Pay Any Benefit And Terminate All Your Coverage

If *you* fail to disclose information or give incorrect information relating to *your Application* or request to change *your* insurance coverage, *your* coverage may be cancelled. *You* must provide accurate and complete information to *us* at all times as *we* may not pay a benefit if *you* give false or incomplete information.

## Creditor Defined Plan

The *Creditor Defined Plan* provides the same coverage as *Mortgage Life Insurance* or *Mortgage Critical Illness* and *Life Insurance* subject to the same terms, conditions, limitations, and exclusions in this Certificate of Insurance, but covers up to a maximum of \$500,000 for *Life Insurance* and \$500,000 for *Critical Illness Insurance* and is limited to a **5-year period**.

To be considered for the *Creditor Defined Plan*, *you* will need to provide *your* consent on *your Application*. *Your* consent to be enrolled does not guarantee *your* enrollment in coverage. *We* may not be able to provide *you* with any coverage if *you* do not meet *our* standard approval criteria. If *you* consent, there are two circumstances when *you* may be enrolled in the *Creditor Defined Plan*:

- Depending on *your* answers to the questions on the *Health Questionnaire*, *we* may determine that *you* do not qualify for the coverage *you* applied for. In this case, *you* will be enrolled in the *Creditor Defined Plan* if *you* meet *our* standard approval criteria; or
- In the event that *we* are unable to reach *you* to complete the *Health Questionnaire* and complete *our* approval process, *we* will not be able to consider *you* for the coverage *you* applied for. In this case, *you* will be enrolled in *our Creditor Defined Plan* if *you* meet *our* standard approval criteria.

If *you* are enrolled in the *Creditor Defined Plan*, *your* coverage starts on the date *we* write to let *you* know that *we* have approved *you* for *Life Insurance* or *Critical Illness* and *Life Insurance*.

At the end of the 5-year period following *your* coverage effective date, *you* will need to complete a new *Application* for coverage if *you* wish to apply for *Life Insurance* and *Critical Illness Insurance* on *your Mortgage*.

Premiums are calculated based on *your* age and *Mortgage* amount at the time of *Application*. If *you* complete a new *Application* for coverage at the end of the 5-year period, premium rates will be based on *your* age at the time of *your* new *Application*.

If you are enrolled in the *Creditor Defined Plan* and are refinancing your *Mortgage* and you have applied for additional coverage, we may offer you *Continuation of Coverage* for the remainder of your 5-year period of coverage (subject to the maximum coverage amounts and you being eligible to apply), as described in the section "Continuation of Coverage" on page 30.

**Note:** Individuals who are approved under the *Creditor Defined Plan* will not be considered for recognition of prior coverage as described in the section "Recognition of Prior Coverage" on page 32.

The *Creditor Defined Plan* is not available on *Builder Mortgages*.

## Partial Coverage

If your *Mortgage* is greater than \$300,000, you may choose to apply for partial coverage on your *Mortgage* by selecting an *Insured Benefit* percentage on your *Application* that equates to a coverage amount between \$300,000 and \$1,000,000. The percentage selected for both *Critical Illness Insurance* and *Life Insurance* must be the same and is subject to approval conditions. However, your *Insured Benefit* percentage may be adjusted as a result of our approval process.

If you need to change your insured benefit percentage prior to your *Mortgage* funding and if your *Application* has already been completed and submitted to us, you will be required to complete a new *Application*.

Once your approval process is complete, if we determine the selected *Insured Benefit* percentage for *Critical Illness Insurance* requires adjustment, we will make the necessary change to the *Insured Benefit* percentage you are approved for. In this case, your maximum partial coverage amount will be a lower percentage of your *Mortgage* than you applied for.

Your *Insured Benefit* percentage selected at the time of *Application* or as indicated in our approval letter to you, will be used to calculate the partial coverage amount. Your partial coverage amount cannot be lower than \$300,000 or exceed the maximum coverage amount of \$1,000,000. Therefore:

- If your *Mortgage* is \$300,000 or less, you will be insured for 100% of your *Mortgage* and no partial coverage will be granted.
- If the *Insured Benefit* percentage selected on your *Application* equates to a coverage amount below \$300,000, the *Insured Benefit* percentage must be re-adjusted so that it equates to a coverage amount of a minimum of \$300,000 on your *Mortgage*.
- If your *Aggregate* coverage exceeds \$1,000,000, we may offer you partial coverage.

We will communicate the *Insured Benefit* percentage you have been approved for in our approval letter to you.

The following two examples illustrate when we would offer partial coverage.

### Example 1

- You have \$300,000 *Life Insurance* or *Critical Illness* and *Life Insurance* coverage on your first *Mortgage*.
- You are approved for a second *Mortgage* for \$1,000,000 and applied for *Life Insurance* or *Critical Illness* and *Life Insurance*.
- Since maximum coverage offered is \$1,000,000, the remaining coverage available on your second *Mortgage* is \$700,000. This is 70% of your second *Mortgage* amount ( $\$700,000/\$1,000,000$ ).
- If at claim time the balance on your second *Mortgage* is \$100,000, then the maximum amount payable under your partial coverage will be 70% of your balance on your second *Mortgage* (70% of \$100,000 = \$70,000).

### Example 2

- Your *Mortgage* balance is \$1,200,000 when you apply for *Life Insurance* or *Critical Illness* and *Life Insurance*.
- Since maximum coverage offered is \$1,000,000, you are provided with 83% ( $\$1,000,000 \div \$1,200,000$ ) of your *Mortgage* balance in coverage.
- If at claim time the balance on your *Mortgage* is \$1,000,000, then the maximum amount payable under your partial coverage will be \$830,000 (83% of \$1,000,000).

## Making Changes to Your Partial Coverage

If you wish to increase your *Insured Benefit* percentage, a new *Application* must be completed. If approved, your premiums will be re-calculated based on your age at the date of the new *Application*.

If you wish to decrease your *Insured Benefit* percentage, you must complete a *Notification of Change Form* available at all *TD* branches. Your premiums will be re-calculated based on your age at the date of your *Original Application*. Your new coverage amount will be in effect the date we receive the signed *Notification of Change form*.



## Cost of *Life* and *Critical Illness Insurance*

*Critical Illness Insurance* premiums and *Life Insurance* premiums for each covered borrower or guarantor are calculated separately at the time each borrower or guarantor applies for coverage and are billed jointly.

We will withdraw *your* insurance premiums, plus any applicable provincial sales taxes, as part of *your* regular *Mortgage* payment. They will be converted to the payment frequency that *you* choose for *your* *Mortgage* payment. No premiums are collected until regular payments of principal and interest begin.

If *your* coverage starts before the *Mortgage* is funded, *your* initial premium payment will be withdrawn on the first of the month after funding. Thereafter, premium payments will be withdrawn as part of *your* regular *Mortgage* payment. If *your* coverage starts after the *Mortgage* is funded, *your* initial premium payment will be withdrawn as part of *your* regular *Mortgage* payment. If approved for coverage, a summary of *your* premium details will be sent to *you* at the time the initial premium will be withdrawn.

**Note:** *Your* initial premium payment may include a prorated amount depending on when *your* coverage starts, the *Mortgage* funding date and the date of *your* first regular *Mortgage* payment. The prorated amount is calculated by multiplying the daily premium by the number of days between the coverage effective date or funding date, whichever is later, and *Mortgage* payment date.

Premiums are calculated based on *your* age at *Application* and the amount of coverage *you* are approved for, and will not increase unless *you* reapply for coverage or rates change for all insured persons of a given age under the *Policy*. Premium rates may change at any time. If rates change, we will provide 30 days advance written notice.

The monthly premium rates per \$1,000 of coverage are shown in the table below. These rates do not include provincial sales taxes, if applicable

Age	Life Insurance	Critical Illness Insurance	Age	Life Insurance	Critical Illness Insurance
18 to 30	\$0.10	\$0.11	51 to 55	\$0.52	\$0.96
31 to 35	\$0.14	\$0.18	56 to 60	\$0.74	\$1.70*
36 to 40	\$0.22	\$0.24	61 to 65	\$0.99	\$2.17*
41 to 45	\$0.30	\$0.42	66 to 69	\$1.55	\$2.49*
46 to 50	\$0.43	\$0.64			

\*Available only under "Recognition of Prior Coverage" and "Continuation of Coverage", described on pages 30 and 32.

## Multi-Insured Discount

- A 20% multi-insured discount will apply to *your Life Insurance* premium if there is another person insured with *Life Insurance* related to this *Mortgage*.
- A 20% multi-insured discount will apply to *your Critical Illness Insurance* premium if there is another person insured with *Critical Illness Insurance* related to this *Mortgage*.

Multi-insured discounts are calculated based on the date of an individual's *Application*.

## Premium Rate Reduction

- For the portion of *your Insured Benefit* between \$150,000 and \$500,000 a 15% decrease will be applied to the rate used to calculate the cost of *your* insurance.
- For the portion of *your Insured Benefit* between \$500,000 and \$1,000,000 a 35% decrease will be applied to the rate used to calculate the cost of *your* insurance.

## How to Calculate *Your* Monthly Premium

- Step 1. Determine *your Insured Benefit* percentage.
- Step 2. Multiply it by the amount of *your Mortgage* to find the insured amount as of the date *you* apply for coverage or the date it is funded, whichever is later.
- Step 3. Find the rate that applies to *you* in the table.
- Step 4. Multiply it by the insured amount of *your Mortgage*.
- Step 5. Divide the answer by 1,000.
- Step 6. Apply the rate reduction, if applicable.
- Step 7. Apply the multi-insured discount, if applicable.
- Step 8. Apply provincial sales tax rate, if applicable.

For payment frequencies other than monthly, *your* insurance premium amount will be adjusted based on *your Mortgage* payment frequency.

## Examples:

### Single Applicant

You are 34 years old and you have a \$100,000 Mortgage. Your monthly insurance premium would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	$100\% \times \$100,000 = \$100,000$	$100\% \times \$100,000 = \$100,000$
Step 3:	\$0.14	\$0.18
Step 4:	$\$0.14 \times \$100,000 = \$14,000$	$\$0.18 \times \$100,000 = \$18,000$
Step 5:	$\$14,000 \div 1,000 = \$14.00$	$\$18,000 \div 1,000 = \$18.00$
Step 6:	N/A	N/A

Monthly premium  $\$14.00 + \$18.00 = \$32.00$ , plus applicable provincial sales tax

### Multiple Applicants (Multi-Insured Discount)

You are 34 years old, your spouse is 36, and together you have a \$100,000 Mortgage and are both applying for Life Insurance and Critical Illness Insurance at the same time. Your combined monthly insurance premium with a multi-insured discount would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	$100\% \times \$100,000 = \$100,000$	$100\% \times \$100,000 = \$100,000$
Step 3:	$\$0.14 + \$0.22 = \$0.36$	$\$0.18 + \$0.24 = \$0.42$
Step 4:	$\$0.36 \times \$100,000 = \$36,000$	$\$0.42 \times \$100,000 = \$42,000$
Step 5:	$\$36,000 \div 1,000 = \$36.00$	$\$42,000 \div 1,000 = \$42.00$
Step 7:	$\$36.00 - 20\% = \$28.80$	$\$42.00 - 20\% = \$33.60$

Monthly premium  $\$28.80 + \$33.60 = \$62.40$ , plus applicable provincial sales tax

## Multiple Applicants with *Mortgage* greater than \$300,000

You are 34 years old, your spouse is 36, and together you have a \$400,000 *Mortgage* and are both applying for *Life Insurance* and *Critical Illness Insurance* at the same time. Your combined monthly insurance premium, including the multi-insured discount and premium rate reduction would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	$100\% \times \$400,000 = \$400,000$	$100\% \times \$400,000 = \$400,000$
<b>Premium calculation on first \$150,000</b>		
Step 3:	$\$0.14 + \$0.22 = \$0.36$	$\$0.18 + \$0.24 = \$0.42$
Step 4:	$\$0.36 \times \$150,000 = \$54,000$	$\$0.42 \times \$150,000 = \$63,000$
Step 5:	$\$54,000 \div 1,000 = \$54.00$	$\$63,000 \div 1,000 = \$63.00$
Step 7:	$\$54.00 - 20\% = \$43.20$	$\$63.00 - 20\% = \$50.40$
<b>Premium calculation on portion between \$150,000 and \$500,000</b>		
Step 3:	$\$0.14 + \$0.22 = \$0.36$	$\$0.18 + \$0.24 = \$0.42$
Step 4:	$\$0.36 \times \$250,000 = \$90,000$	$\$0.42 \times \$250,000 = \$105,000$
Step 5:	$\$90,000 \div 1,000 = \$90.00$	$\$105,000 \div 1,000 = \$105.00$
Step 6:	$\$90.00 - 15\% = \$76.50$	$\$105.00 - 15\% = \$89.25$
Step 7:	$\$76.50 - 20\% = \$61.20$	$\$89.25 - 20\% = \$71.40$
	$\$43.20 + \$61.20 = \$104.40$	$\$50.40 + \$71.40 = \$121.80$
Monthly premium $\$104.40 + \$121.80 = \$226.20$ , plus applicable provincial sales tax		

## Multiple Applicants with *Mortgage* greater than \$500,000; one applicant with partial coverage

You are 41 years old, your spouse is 39, and together you have a \$700,000 *Mortgage* and are both applying for *Life Insurance* and *Critical Illness Insurance* at the same time. You are covered for the full *Mortgage* amount while your spouse is covered for 75% partial coverage. Your combined monthly insurance premium, including the multi-insured discount and premium rate reduction would be:

	<b>Customer 1</b>	<b>Customer 2</b>
Step 1:	100% <i>Insured Benefit</i>	75% <i>Insured Benefit</i>
Step 2:	100% x 700,000 = 700,000 insured amount	75% x 700,000 = 525,000 insured amount

	<b>Life</b>	<b>Critical Illness</b>
<b>Premium calculation on first \$150,000 of the insured amount</b>		
Step 3:	$\$0.30 + \$0.22 = \$0.52$	$\$0.42 + \$0.24 = \$0.66$
Step 4:	$\$0.52 \times \$150,000 = \$78,000$	$\$0.66 \times \$150,000 = \$99,000$
Step 5:	$\$78,000 \div 1,000 = \$78.00$	$\$99,000 \div 1,000 = \$99.00$
Step 7:	$\$78.00 - 20\% = \$62.40$	$\$99.00 - 20\% = \$79.20$

<b>Premium calculation on portion between \$150,000 and \$500,000 of the insured amount</b>		
Step 3:	$\$0.30 + \$0.22 = \$0.52$	$\$0.42 + \$0.24 = \$0.66$
Step 4:	$\$0.52 \times \$350,000 = \$182,000$	$\$0.66 \times \$350,000 = \$231,000$
Step 5:	$\$182,000 \div 1,000 = \$182.00$	$\$231,000 \div 1,000 = \$231.00$
Step 6:	$\$182.00 - 15\% = \$154.70$	$\$231.00 - 15\% = \$196.35$
Step 7:	$\$154.70 - 20\% = \$123.76$	$\$196.35 - 20\% = \$157.08$

<b>Premium calculation on portion between \$500,000 and \$1,000,000 of the insured amount for Customer 1</b>		
Step 4:	$\$0.30 \times \$200,000 = \$60,000$	$\$0.42 \times \$200,000 = \$84,000$
Step 5:	$\$60,000 \div 1,000 = \$60.00$	$\$84,000 \div 1,000 = \$84.00$
Step 6:	$\$60.00 - 35\% = \$39.00$	$\$84.00 - 35\% = \$54.60$
Step 7:	$\$39.00 - 20\% = \$31.20$	$\$54.60 - 20\% = \$43.68$

<b>Premium calculation on portion between \$500,000 and \$1,000,000 of the insured amount for Customer 2</b>		
Step 4:	$\$0.22 \times \$25,000 = \$5,500$	$\$0.24 \times 25,000 = \$6,000$
Step 5:	$\$5,500 \div 1,000 = \$5.50$	$\$6,000 \div 1,000 = \$6.00$
Step 6:	$\$5.50 - 35\% = \$3.58$	$\$6.00 - 35\% = \$3.90$
Step 7:	$\$3.58 - 20\% = \$2.86$	$\$3.90 - 20\% = \$3.12$
	$\$62.40 + \$123.76 + \$31.20$ $+ \$2.86 = \$220.22$	$\$79.20 + \$157.08 + \$43.68$ $+ \$3.12 = \$283.08$

Monthly premium  $\$220.22 + \$283.08 = \$503.30$ , plus applicable provincial sales tax

## Lump Sum Payment

You may qualify for an insurance premium reduction if you make a minimum lump sum payment towards *your Mortgage* for the lesser of:

- 10% of the original amount of *your Mortgage* or;
- \$5,000

You must notify us of *your* eligible lump sum payment by speaking with *your* branch representative or by calling TD at 1-888-983-7070 to see if you qualify for an insurance premium reduction.

Premiums are re-calculated based on the original amount less the lump sum payment, using the original age and rate. Any lump sum payments less than the amounts stated above do not qualify for premium recalculation. Previous payments cannot be added together to make up the minimum lump sum payment required for a premium recalculation. Premiums will be recalculated and take effect as of the date we receive notification from you of *your* qualifying lump sum payment. Retroactive premium refund requests will not be honored.

## Misstatement of Age

If a Certificate of Insurance is issued on an insured person based on an incorrect age, the following will apply:

- If you are still eligible for insurance, the premium amount will be adjusted to the correct amount based on the correct date of birth at *your* effective date; and
  - If overpaid, we will refund the excess premiums calculated at the time a claim is made against this Certificate of Insurance; or
  - If underpaid, we will decrease the benefit amount by the amount underpaid at the time a claim is made against this Certificate of Insurance;
- If you are not eligible for insurance, all coverages under this Certificate of Insurance will be considered never to have been in force and we will refund all premiums paid.

## Continuation of Coverage

We may offer you continuation of *your* existing *Life Insurance* or *Critical Illness* and *Life Insurance* on *your* new *Mortgage*. You are eligible to apply if you:

- are a Canadian resident;
- are between 18 and 69 years old;
- refinancing or replacing *your* existing *Mortgage*; and

- have active *Life Insurance/Critical Illness* and *Life Insurance* on your existing *Mortgage*; or
- apply within 30 days of your *Mortgage* being discharged and your existing coverage being terminated because of the discharge.

To apply, you are required to complete a Confirmation of *Continuation of Coverage Application*. Your premium rate is based on your age when you sign the Confirmation of *Continuation of Coverage Application*.

If your *Aggregate* coverage amount is less than or equal to \$500,000, you may be automatically eligible for the coverage amount you apply for, subject to a total maximum of \$500,000 of coverage.

If your *Aggregate* coverage amount is greater than \$500,000, you will not receive more than your existing coverage amount under *Continuation of Coverage*. If you are applying for additional coverage, you will not be eligible for *Continuation of Coverage* and will need to complete a new *Application*, subject to a total maximum of \$1,000,000 of coverage.

### Example of *Continuation of Coverage*

You have an existing insured *Mortgage* of \$250,000 that was approved for insurance when you were 35 years old. You are now 40 years old and are replacing it with a new *Mortgage* for \$300,000. You apply for *Continuation of Coverage* and are approved. Your insured amount and monthly insurance premium would be:

	Original Coverage Premium Rate		Continuation of Coverage Premium Rate
Age	35	Age	40
Rate Per \$1,000	\$0.14 for Life \$0.18 for Critical Illness	Rate Per \$1,000	\$0.22 for Life \$0.24 for Critical Illness
<i>Mortgage</i> Amount	\$250,000	<i>Mortgage</i> Amount	\$300,000
Total Monthly Premium	\$75.20	Total Monthly Premium	\$127.65

If at claim time the balance on your *Mortgage* is \$275,000, the maximum benefit amount that can be paid to your *Mortgage* would be \$275,000 (the full amount of your outstanding *Mortgage* balance).

You may be eligible for partial coverage under *Continuation of Coverage*. For full details, please see the “Partial Coverage” section on page 23.

If you are applying for *Continuation of Coverage* and your *Mortgage* has been approved, your coverage start date is as follows:

- For the *Life Insurance* or *Critical Illness and Life Insurance* coverage that is equal to or less than your existing coverage amount, your effective date is the date of your *Original Application*.
- For any additional *Life Insurance* or *Critical Illness and Life Insurance* coverage greater than your existing coverage amount, your effective date will be either:
  - the date of your *Continuation of Coverage Application*, if no underwriting is required; or
  - the date we write to let you know that we have approved your *Confirmation of Continuation of Coverage Application* if underwriting is required.

All Confirmation of *Continuation of Coverage Applications* are subject to our underwriting practices in place at the time you submit the *Application*. We reserve the right to change our underwriting requirements and the questions in the *Applications* at any time.

**Important:** The validity of your original coverage and the answers you provided on your *Original Application*, are material to us issuing *Continuation of Coverage*. Any misrepresentation or failure to disclose information on your *Original Application* may result in cancellation of your *Continuation of Coverage*.

*Continuation of Coverage* is subject to the exclusions and limitations to *Life Insurance* and *Critical Illness Insurance* coverages outlined in the section "Limitations and Exclusions" on page 20.

**Note:** If you transfer your existing coverage under *Continuation of Coverage*, any exclusions for "pre-existing conditions" that applied under your original Certificate of Insurance effective from your coverage start date will continue to apply under your new Certificate of Insurance for an amount equal to your original coverage amount. For any additional coverage you have applied for under *Continuation of Coverage* that is greater than your existing coverage amount, any coverage exclusions or limitations for "pre-existing conditions" will take effect as of the coverage start date of your *Application* for additional coverage.

## Recognition of Prior Coverage

If you are transferring a line of credit to a *Mortgage* and you:

- do not meet our health requirements; or
- you are over age 55 but under 70, and



- were insured with us under a previous line of credit with coverage other than our *Creditor Defined Plan*; then

We may approve you for full or partial coverage on your *Mortgage*, based on the amount previously insured.

The maximum coverage amount under recognition of prior coverage will be a percentage based on the outstanding insured balance of the discharged/ closed line of credit divided by the new *Mortgage* amount. We will specify the amount of coverage in the letter we send you approving you for coverage.

To qualify for recognition of prior coverage, you must apply within 30 days of the closure of your existing *TD* line of credit.

#### **For Example:**

- The current balance on your existing line of credit is \$50,000 and is being replaced by a new *Mortgage* for \$100,000.
- Coverage approved on your new *Mortgage* will be 50% ( $\$50,000 \div 100,000$ ).
- If at claim time the balance on your *Mortgage* is \$78,000, then the maximum benefit amount payable to your *Mortgage* would be 50% of \$78,000 (\$39,000).

## When Coverage Ends

### **When Your *Life Insurance* Ends**

Your *Life Insurance* on your *Mortgage* will end without notice to you on the date when any of the following occurs:

- you no longer are a mortgagor or guarantor of the *Mortgage*;
- you turn 70 years old;
- we receive a written request from you to cancel your coverage or, if we are able to confirm your identity, we receive your request by telephone to cancel your coverage. If there is more than one borrower insured on the *Mortgage*, each borrower must provide a request to cancel coverage individually;
- your 5-year period of coverage has come to an end if you are covered under the *Creditor Defined Plan*;
- we pay any *Life Insurance* benefit with respect to your insured *Mortgage*\*;

- we pay any *Critical Illness Insurance* benefit with respect to your insured *Mortgage*, unless your *Insured Benefit* percentage for *Life Insurance* is higher than the *Insured Benefit* percentage for *Critical Illness Insurance* for the insured person submitting a claim;
- your insured *Mortgage* is paid in full, refinanced, discharged, or assumed by another person\*;
- you accumulate a total of 3 months of unpaid premiums\*;
- your insured *Mortgage* is transferred to another financial institution\*;
- 30 days after we or TD give you written notice of the termination of the *Policy*\*;
- TD starts legal proceedings against you concerning your insured *Mortgage*, including a notice of sale of your property\*; or
- you die\*.

## **When Your Critical Illness Insurance ends**

Your *Critical Illness Insurance* on your *Mortgage* will end without notice to you on the date that your *Life Insurance* ends, as described above, or when any of the following occurs:

- If we pay any *Life Insurance* benefit with respect to your insured *Mortgage*;
- if we pay any *Critical Illness Insurance* benefit on you with respect to the insured *Mortgage*. In this case, *Critical Illness* coverage will end for all insured borrowers and guarantors. See section on “When Your *Life Insurance* ends” for the impact on *Life Insurance*;
- a *Diagnosis of Cancer (life-threatening)* or investigation leading to a *Diagnosis* occurs within 90 days of your coverage effective date;
- we receive a written request from you to cancel your *Critical Illness Insurance* or, if we are able to confirm your identity, we receive your request by telephone to cancel your coverage. If there is more than one borrower insured on the *Mortgage*, each borrower must provide a request to cancel coverage individually; or
- if you are covered under the *Creditor Defined Plan* for *Critical Illness Insurance*, and your 5-year period of coverage has come to an end, or you turn 70 while enrolled in the *Creditor Defined Plan*.

\*This will end insurance coverage for all insured borrowers and guarantors.

When your insurance coverage ends for any reason, we will not notify the other person(s) liable to TD for the *Mortgage*.

We will refund any premiums we may owe you after your coverage ends. If you cancel your coverage within the first 30 days, your premiums will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund is not provided.

**Note:** Your insurance coverage may end prior to the repayment of your Mortgage.

## 30-Day Review Period, and How to Cancel

If for any reason you are dissatisfied with your insurance coverage, you may cancel your coverage within 30 days of the date of the letter that confirms your premium charges. Any premiums paid will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund is not provided.

### How to Cancel Coverage

You can cancel your coverage **at any time**, without consent of other borrowers. If there is more than one borrower insured on the Mortgage, each insured person must provide a separate request to cancel coverage.

To cancel by phone, contact TD at **1-888-983-7070**. If we are able to confirm your identity, your cancellation will be effective as soon as we complete the call. If you require assistance with contacting TD by phone to cancel, you can visit a TD Branch.

We will refund any premiums we may owe you after your coverage has been cancelled.

## Submitting a Claim

### How to Submit a Claim

Claim forms are available by calling TD at 1-888-983-7070 or online at <https://www.td.com/ca/en/personal-banking/products/insurance/credit-protection/claims/td>.

### We Must Receive A Claim Within A Specific Time:

- For a life claim, you must submit your claim within **three years** of the date of death.
- For a terminal illness claim, you must provide us with written proof of a terminal illness *Diagnosis* before death occurs.
- For an accidental dismemberment claim, you must submit your claim within **three years** of the date of your loss.

- For a critical illness claim, *you* must submit a written claim to *us* within **one year** of being *Diagnosed* with a covered critical illness. *You* will also need to provide written proof, from a *Specialist* practicing in Canada, of the *Diagnosis* of a covered critical illness.

We will not pay any claims that are made after these deadlines.

We may also require:

- additional proof or information regarding the claim;
- *you* to be examined by a physician of *our* choice to validate a claim; or
- both.

We will only pay benefits after these requirements are satisfied.

## Additional Claim Information

- *You* are limited to one claim for *Life Insurance* or *Critical Illness Insurance* per *Mortgage*.
- If *you* have insured more than one *Mortgage*, we will make the applicable insurance benefit payments to each *Mortgage* in the order in which *you* insured *your Mortgages*.

Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the *Insurance Act* (for actions or proceedings governed by the laws of Alberta and British Columbia), The *Insurance Act* (for actions or proceedings governed by the laws of Manitoba), the *Limitations Act, 2002* (for actions or proceedings governed by the laws of Ontario), or other applicable legislation in *your* province or territory. For those actions or proceedings governed by the laws of Quebec, the prescriptive period is set out in the *Quebec Civil Code*.

## Additional Information

If *you* apply and are insured with *Mortgage Life Insurance*, with or without optional *Critical Illness Insurance*, the terms and conditions of *your* coverage under the *Policy* consist of:

- *your Application*;
- *your* Certificate of Insurance included in this booklet;
- any other documents we required *you* to submit;
- *your* answers to questions we may ask *you* in considering *your* coverage, whether communicated verbally, in writing or electronically; and
- any written confirmation of coverage we may provide *you*.

In addition, subject to applicable law, *you* or a person making a claim on *your* behalf may request a copy of any of these documents at any time by calling TD at **1-888-983-7070**:

- *your Application*;
- the Certificate of Insurance;
- any other documents we required *you* to submit; and *your* answers to questions we may ask *you* in considering *your* coverage, whether communicated verbally, in writing or electronically.

## What if I Have a Complaint?

For information about TD Life's complaint processing policy and where a complaint may be filed, please visit TD Life's Customer Service & Problem Resolution page online at: <https://www.tdinsurance.com/customer-service/problem-resolution>.

# Definitions Of The Terms We've Used

The Certificate of Insurance used the following terms, which are identified in *italics*: Words in the singular include the plural and words in the plural include the singular.

## Accident

A violent, sudden and unexpected action from an external source but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after *your* coverage starts;
- how the insured person came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

## Acute Heart Attack

The definitive *Diagnosis* of death of heart muscle due to obstruction of blood flow for which the following test results are confirmed:

- an increase of cardiac bio-markers and/or enzymes found in the blood stream, as a result of damaged heart muscle tissue, to levels considered diagnostic for an acute myocardial infarction.

*Diagnosis* of the *Acute Heart Attack* must be made by a qualified cardiac *Specialist*.

### **Acute Heart Attack does not include:**

- an incidental finding of electrocardiogram changes suggesting a prior myocardial infarction with no corroborating event;
- an increase of cardiac bio-markers and/or enzymes due to coronary angioplasty (a medical procedure involving the ballooning of a narrowed coronary artery) unless there are new elevations of ST segments in the involved electrocardiogram leads considered diagnostic for an acute myocardial infarction; or
- an increase of cardiac bio-markers and/or enzymes in the blood stream due to pericarditis or myocarditis; or
- Angina pectoris and unstable angina or other cardiac events not described above.

## Aggregate

The total coverage amount of all *your* insured *Mortgages* including any additional coverage *you* are applying for.

## Application

The completed written, printed, electronic and/or telephone application for *Mortgage Life Insurance* or *Mortgage Critical Illness and Life Insurance* or the *Continuation of Coverage for Mortgage Critical Illness Insurance and Life Insurance* or *Continuation of Coverage for Mortgage Life Insurance* or the *Continuation of Coverage for Mortgage Life Insurance and Application for Critical Illness Insurance* including the *Health Questionnaire*, if applicable.

## Builder Mortgage

A *Mortgage* to purchase a newly constructed property from a third-party builder.

## Definitions Continued

### Cancer (life-threatening)

The definite diagnosis of a malignant tumour. This tumour must be characterized by the uncontrolled growth and spread of malignant cells and the invasion of tissue. Types of cancer include carcinoma melanoma, leukemia, lymphoma, and sarcoma.

The *Diagnosis* of Cancer must be made by a *Specialist* and must be confirmed by a pathology report.

**Cancer (life-threatening) does not include:**

- carcinoma in situ;
- malignant melanoma to a depth of .75mm or less;
- skin cancer that has not spread beyond the deepest layer of the skin;
- Kaposi's sarcoma;
- Papillary thyroid cancer or follicular thyroid cancer, or both, that is less than or equal to 2.0 cm in greatest dimension and classified as T1 without lymph node or distant metastasis;
- Stage A (T1A or T1B) prostate cancer; or
- any *Diagnosis* or investigation leading to a *Diagnosis*, which occurs within 90 days when your coverage starts.

### Continuation of Coverage

*Continuation of Coverage* is available for customers with existing *Mortgage Life Insurance* or *Life and Critical Illness Insurance* who have decided to refinance or replace their existing *TD Mortgage* and wish to continue with their existing coverage.

### Covered Loss

List of covered losses:

- loss of both arms;
- loss of both legs;
- loss of one arm and one leg;
- loss of one leg and sight of one eye;
- loss of one arm and sight of one eye;
- loss of sight in both eyes;
- loss of use of both legs or all limbs due to paraplegia or quadriplegia;
- loss of use of an arm and leg on one side of the body due to hemiplegia.

Losses are defined as follows:

- loss of an arm means that the limb is severed at or above the wrist joint;
- loss of a leg means that the limb is severed at or above the ankle joint;
- loss of sight means the total and irreversible loss of vision in the eye as confirmed by an ophthalmologist, with corrected visual acuity being 20/200 or less;
- paraplegia means the complete and irrecoverable paralysis of the legs and lower part of the body;
- quadriplegia means the complete and irrecoverable paralysis of the body from the neck down; and hemiplegia means the complete and irrecoverable paralysis of one side of the body.

### Creditor Defined Plan

*Life Insurance* or *Critical Illness and Life Insurance* for a 5-year period of coverage, up to a maximum of \$500,000 for *Life Insurance* and \$500,000 for *Critical Illness Insurance*. Individuals enrolled in this plan must re-apply if seeking to maintain *Life Insurance* or *Critical Illness and Life Insurance* on their *Mortgage* beyond their 5-year period of coverage.

## Definitions Continued

### **Critical Illness Insurance**

Coverage for *Cancer (life-threatening), Acute Heart Attack and Stroke*

### **Diagnosis/Diagnosed**

The determination of the nature and circumstances of a medical condition, made in writing by a *Specialist*, and supported by *your* medical records.

### **Health Questionnaire**

The detailed questionnaire that must be completed in order to be considered for coverage *you* applied for on if *you* answer "YES" to any of the health questions on the *Application* or if the *Aggregate* of *your* insured *Mortgages* is greater than \$500,000.

### **Insured Benefit**

The amount *you* choose to insure of *your Mortgage* balance. *You* may select an *Insured Benefit* percentage on the *Application* for *Mortgages* greater than \$300,000 or we may communicate the coverage percentage of *your Mortgage* balance in the approval letter sent to *you*.

### **Life Insurance**

Includes life, terminal illness and accidental dismemberment coverages.

### **Mortgage**

*Your TD Mortgage* as identified on the *Application*. *Mortgage* does not include self-directed RSP mortgages or mortgage on commercial properties.

### **Original Application**

The *Application* completed when *you* apply for *Life Insurance* or *Life and Critical Illness Insurance* for the first time with *us* and which results in the issuance of the original coverage.

### **Policy**

Group Policy #G/H.60154 issued by Canada Life to *TD*, which provides life, terminal illness and optional critical illness coverages, and Group Policy #G/H.60154AD issued by TD Life to *TD*, which provides accidental dismemberment coverage.

### **Specialist**

A licensed medical practitioner who has been trained in the specific area of medicine relevant to the covered critical illness for which benefit is being claimed, and who has been certified by a specialty examining board in Canada. The *Specialist* must not be the insured person, a relative of or business associate of the insured.



## Definitions Continued

### Stroke

(A cerebrovascular accident resulting in persistent neurological deficits) is defined as a definite *Diagnosis* of an acute cerebrovascular event caused by intra-cranial thrombosis, hemorrhage, or embolism, with:

- Acute onset of new neurological symptoms, and
- New objective neurological deficits on clinical examination, persisting continuously for more than 30 days following the date of *Diagnosis*. These new symptoms and deficits must be corroborated by diagnostic imaging testing showing changes that are consistent in character, location and timing with the new neurological deficits.

#### **Stroke does not include:**

- Transient Ischemic Attacks

### TD

The Toronto-Dominion Bank

### We, us and our

TD Life for accidental dismemberment coverage, and Canada Life for all other coverages, as applicable.

### You and your

The borrower(s) who is/are insured under the *Policy*.

**This is the end of the Certificate of Insurance.**

# Privacy Agreement

In this Agreement, the words “*you*” and “*your*” mean any person, or that person’s authorized representative, who has requested from us, or offered to provide a guarantee for, any product, service or account offered by us in Canada. The words “*we*”, “*us*” and “*our*” mean TD Bank Group (“TD”). TD includes The Toronto-Dominion Bank and its world-wide affiliates, which provide deposit, investment, loan, securities, trust, insurance and other products or services. The word “Information” means personal, financial and other details about you that you provide to us and we obtain from others outside TD, including through the products and services you use.

You acknowledge, authorize and agree as follows:

## Collecting And Using Your Information

At the time you request to begin a relationship with us and during the course of our relationship, we may collect Information including:

- details about you and your background, including your name, address, contact information, date of birth, occupation and other identification
- records that reflect your dealings with and through us
- your preferences and activities

This Information may be collected from you and from sources within or outside TD, including from:

- government agencies and registries, law enforcement authorities and public records
- credit reporting agencies
- other financial or lending institutions
- organizations with whom you make arrangements, other service providers or agents, including payment card networks
- references or other information you have provided
- persons authorized to act on your behalf under a power of attorney or other legal authority
- your interactions with us, including in person, over the phone, at the ATM, on your mobile device or through email or the Internet
- records that reflect your dealings with and through us.

You authorize the collection of Information from these sources and, if applicable, you authorize these sources to give us the Information.

We will limit the collection and use of Information to what we require in order to serve you as our customer and to administer our business, including to:

- verify your identity
- evaluate and process your Application, accounts, transactions and reports
- provide you with ongoing service and information related to the products, accounts and services you hold with us
- analyze your needs and activities to help us serve you better and develop new products and services
- help protect you and us against fraud and error
- help manage and assess our risks, operations and relationship with you
- help us collect a debt or enforce an obligation owed to us by you
- comply with applicable laws and requirements of regulators, including self-regulatory organizations.

## Disclosing Your Information

We may disclose Information, including as follows:

- with your consent
- in response to a court order, search warrant or other demand or request, which we believe to be valid
- to meet requests for information from regulators, including self-regulatory organizations of which we are a member or participant, or to satisfy legal and regulatory requirements applicable to us
- to suppliers, agents and other organizations that perform services for you or for us, or on our behalf
- to payment card networks in order to operate or administer the payment card system that supports the products, services or accounts you have with us (including for any products or services provided or made available by the payment card network as part of your product, services or accounts with us), or for any contests or other promotions they may make available to you
- on the death of a joint account holder with right of survivorship, we may release any information regarding the joint account up to the date of death to the estate representative of the deceased, except in Quebec where the liquidator is entitled to all account information up to and after the date of death
- when we buy a business or sell all or part of our business or when considering those transactions

- to help us collect a debt or enforce an obligation owed to us by you
- where permitted by law

## Sharing Information Within TD

Within TD we may share Information world-wide, other than health-related Information, for the following purposes:

- to manage your total relationship within TD, including servicing your accounts and maintaining consistent Information about you
- to manage and assess our risks and operations, including to collect a debt owed to us by you
- to comply with legal or regulatory requirements. .

You may not withdraw your consent for these purposes.

Within TD we may also share Information world-wide, other than health-related Information, to allow other businesses within TD to tell you about products and services. In order to understand how we use your Information for marketing purposes and how you can withdraw your consent, refer to the Marketing Purposes section below.

## Additional Collections, Uses And Disclosures

**Social Insurance Number (SIN)** – If requesting products, accounts or services that may generate interest or other investment income, we will ask for your SIN for revenue reporting purposes. This is required by the Income Tax Act (Canada). If we ask for your SIN for other products or services, it is your option to provide it. When you provide us with your SIN, we may also use it as an aid to identify you and to keep your Information separate from that of other customers with a similar name, including through the credit granting process.

You may choose not to have us use your SIN as an aid to identify you with credit reporting agencies.

**Credit Reporting Agencies and Other Lenders** – For a credit card, line of credit, loan, mortgage or other credit facility, merchant services, or a deposit account with overdraft protection, hold and/or withdrawal or transaction limits, we will exchange Information and reports about you with credit reporting agencies and other lenders at the time of and during the Application process, and on an ongoing basis to review and verify your creditworthiness, establish credit and hold limits, help us collect a debt or enforce an obligation owed to us by you, and/or manage and assess our risks. You may choose not to have us conduct a credit check in order to assess an Application for credit. Once you have such

a facility or product with us and for a reasonable period of time afterwards, we may from time to time disclose your Information to other lenders and credit reporting agencies requesting such Information, which helps establish your credit history and supports the credit granting and processing functions in general. We may obtain Information and reports about you from Equifax Canada Inc., Trans Union of Canada, Inc. or any other credit reporting agency. You may access and rectify any of your personal information contained in their files by contacting them directly through their respective websites [www.consumer.equifax.ca](http://www.consumer.equifax.ca) and [www.transunion.ca](http://www.transunion.ca). Once you have applied for any credit product with us, you may not withdraw your consent to this exchange of Information.

**Fraud** - In order to prevent, detect or suppress financial abuse, fraud, criminal activity, protect our assets and interests, assist us with any internal or external investigation into potentially illegal or suspicious activity or manage, defend or settle any actual or potential loss in connection with the foregoing, we may collect from, use and disclose your Information to any person or organization, fraud prevention agency, regulatory or government body, the operator of any database or registry used to check information provided against existing information, or other insurance companies or financial or lending institutions. For these purposes, your Information may be pooled with data belonging to other individuals and subject to data analytics.

**Insurance** – This section applies if you are applying for, requesting prescreening for, modifying or making a claim under, or have included with your product, service or account, an insurance product that we insure, reinsure, administer or sell. We may, collect, use, disclose and retain your Information, including health-related Information. We may collect this Information from you or any health care professional, medically-related facility, insurance company, government agency, organizations who manage public information data banks, or insurance information bureaus, including MIB Group, Inc. and the Insurance Bureau of Canada, with knowledge of your Information.

With regard to life and health insurance, we may also obtain a personal investigation report prepared in connection with verifying and/or authenticating the information you provide in your Application or as part of the claims process.

With regard to home and auto insurance, we may also obtain Information about you from credit reporting agencies at the time of, and during the Application process and on an ongoing basis to verify your creditworthiness, perform a risk analysis and determine your premium.

We may use your Information to:

- determine your eligibility for insurance coverage
- administer your insurance and our relationship with you
- determine your insurance premium
- investigate and adjudicate your claims
- help manage and assess our risks and operations.

We may share your Information with any health-care professional, medically-related facility, insurance company, organizations who manage public information data banks, or insurance information bureaus, including the MIB Group, Inc. and the Insurance Bureau of Canada, to allow them to properly answer questions when providing us with Information about you. We may share lab results about infectious diseases with appropriate public health authorities.

If we collect your health-related Information for the purposes described above, it will not be shared within TD, except to the extent that a TD company insures, reinsures, administers or sells relevant coverage and the disclosure is required for the purposes described above. Your Information, including health-related Information, may be shared with administrators, service providers, reinsurers and prospective insurers and reinsurers of our insurance operations, as well as their administrators and service providers for these purposes.

**Marketing Purposes** – We may also use your Information for marketing purposes, including to:

- tell you about other products and services that may be of interest to you, including those offered by other businesses within TD and third parties we select
- determine your eligibility to participate in contests, surveys or promotions
- conduct research, analysis, modeling, and surveys to assess your satisfaction with us as a customer, and to develop products and services
- contact you by telephone, fax, text messaging, or other electronic means and automatic dialing-announcing device, at the numbers you have provided us, or by ATM, internet, mail, email and other methods.

With respect to these marketing purposes, you may choose not to have us:

- contact you occasionally either by telephone, fax, text message, ATM, internet, mail, email or all of these methods, with offers that may be of interest to you
- contact you to participate in customer research and surveys.

**Telephone and Internet discussions** – When speaking with one of our telephone service representatives, internet live chat agents, or messaging with us through social media, we may monitor and/ or record our discussions for our mutual protection, to enhance customer service and to confirm our discussions with you.

## More Information

This Agreement must be read together with our Privacy Code which includes our Online Privacy Code and our Mobile Apps Privacy Code. You acknowledge that the Privacy Code forms part of the Privacy Agreement. For further details about this Agreement and our privacy practices, visit [www.td.com/privacy](http://www.td.com/privacy) or contact us for a copy.

You acknowledge that we may amend this Agreement and our Privacy Code from time to time. We will post the revised Agreement and Privacy Code on our website listed above. We may also make them available at our branches or other premises or send them to you by mail. You acknowledge, authorize and agree to be bound by such amendments.

If you wish to opt-out or withdraw your consent at any time for any of the opt-out choices described in this Agreement, you may do so by contacting us at **1-888-983-7070**. Please read our Privacy Code for further details about your opt-out choices.

# Protecting Your Personal Information

At The Canada Life Assurance Company we recognize and respect the importance of privacy.

## **Your personal information:**

- When you apply for coverage, we establish a confidential file that contains your personal information like your name, contact information, and
- products and coverage you have with us. Depending on the products or services you apply for and are provided with, this may also include financial or health information.
- Your information is kept in the offices of Canada Life or the offices of an organization authorized by Canada Life.
- You may exercise certain rights of access and rectification with respect to the personal information in your file by sending a request in writing to Canada Life.

## **Who has access to your information:**

- We limit access to personal information in your file to Canada Life staff or persons authorized by Canada Life who require it to perform their duties and to persons to whom you have granted access.
- In order to assist in fulfilling the purposes identified below, we may use service providers located within or outside Canada.
- Your personal information may also be subject to disclosure to public authorities or others authorized under applicable law within or outside Canada.

## **What your information is used for:**

- Personal information that we collect will be used for the purposes of determining your eligibility for products, services or coverage for which you apply, providing, administering or servicing products or coverage you have with us, and for Canada Life's and its affiliates' internal data management and analytics purposes.
- This may include investigating and assessing claims, paying benefits, and creating and maintaining records concerning our relationship.



The consent given in this form will be valid until we receive written notice that you have withdrawn it, subject to legal and contractual restrictions. For example, if you withdraw your consent, we may not be able to continue to adjudicate or administer a claim for benefits.

**If you want to know more:**

For a copy of our Privacy Guidelines, or if you have questions about our personal information policies and practices (including with respect to service providers), write to Canada Life's Chief Compliance Officer or refer to [www.canadalife.com](http://www.canadalife.com).

Chief Compliance Officer  
The Canada Life Assurance Company 330 University Ave  
Toronto, ON M5G 1R8  
Chief\_Compliance\_Officer@canadalife.com  
1-800-380-4572

## **About Mortgage Critical Illness and Life Insurance**

Accidental dismemberment coverage is provided by TD Life Insurance Company (“TD Life”) under group Policy #G/H.60154AD. All other coverages are provided by The Canada Life Assurance Company (“Canada Life”) under group Policy #G/H.60154. TD Life is the authorized administrator for Canada Life.

## **Please ask us**

If you have any questions about your Mortgage Critical Illness and Life Insurance, we'd like to hear from you. You can call TD at 1-888-983-7070 or contact your nearest TD Branch

## **Write to us**

TD Life Insurance Company  
P.O. Box 1  
TD Centre  
Toronto, Ontario M5K 1A2





**Notice given by TD Canada Trust**

Section 440 of the *Act respecting the distribution of financial products and services* (chapter D-9.2)

**The Act respecting the distribution of financial products and services gives you important rights.**

- The Act allows you to rescind an insurance contract you have just signed when signing a lending agreement, **without penalty, within 10 days of its signature. However TD Life allows you to rescind the insurance contract you have just signed, without penalty, within 30 days of its signature provided no claim has been made.** To rescind the insurance contract, you must give TD Life notice by registered mail without delay. You may use the attached model for this purpose.
- Despite the rescission of the insurance contract, the lending agreement entered into will remain in force. Caution, it is possible that you may lose advantageous conditions as a result of this insurance contract; contact your TD Canada Trust branch or consult your contract.
- After the expiry of the 30-day delay, you may rescind the insurance at any time; however, penalties may apply.

For further information, contact the Autorité des marchés financiers at (418) 525-0337 or 1-877-525-0337 or TD Life at 1-888-983-7070. TD Life acts as administrator for Canada Life Assurance Company in regard to this creditor insurance available through TD Canada Trust.

**Notice of Cancellation of an Insurance Contract**

To: TD Life Insurance Company  
PO Box 1, TD Centre  
Toronto, Ontario M5K 1A2

Date: \_\_\_\_\_  
(Date of sending notice)

Pursant to section 441 of the *Act respecting the distribution of financial products and services*, I hereby rescind insurance contract no.: \_\_\_\_\_  
(Number of contract, if indicated)

Entered into on: \_\_\_\_\_  
(Date of signature of contract)

In: \_\_\_\_\_  
(Place of signature of contract)

\_\_\_\_\_  
(Name of customer)

\_\_\_\_\_  
(Signature of customer)

\_\_\_\_\_  
(Name of customer)

\_\_\_\_\_  
(Signature of customer)

A representative of TD Canada Trust must first complete this section.

**Please note that if you wish to rescind the Life Insurance portion of your comprehensive Mortgage Critical Illness and Life Insurance, the Life Insurance portion of your comprehensive Line of Credit Critical Illness and Life Insurance or the Life Insurance portion of your comprehensive Loan Life and Disability Insurance, all coverages will be cancelled.**

“TD Canada Trust” means The Toronto-Dominion Bank and its subsidiaries.

**This document must be sent by registered mail.**