

Protection for your Business

Product Summary, Fact Sheet
and Certificate of Insurance

For Business Credit Life Insurance

Protect What's Important



Protection for your Business

Protect What's Important

Product Summary and Fact Sheet

- **Life insurance coverage provided by:**

The Canada Life Assurance Company
("Canada Life")
Creditor Insurance
330 University Avenue
Toronto, Ontario
M5G 1R8
Tel: 1-800-380-4572

- **Accidental dismemberment coverage provided by:**

TD Life Insurance Company ("TD Life")
P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2

- **Administered by:**

TD Life

This booklet contains a guide to features of Business Credit Life Insurance and the Certificate of Insurance for business customers covered by this product. It also contains the answers to commonly asked questions about this coverage.

These documents are important, so please keep this booklet in a safe location.

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Product Summary

Business Credit Life Insurance

Who are the insurers, the administrator and the distributor?

Name and Address of the Insurers

Accidental Dismemberment coverage is provided under Group Policy G.60159AD by:

**TD Life Insurance Company
“TD Life”**

P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2
1-888-983-7070

Client Number listed with the
Autorité des marchés financiers:
2000444011

**TD Life is also Canada Life's
authorized administrator of
Business Credit
Life Insurance.**

Life Insurance coverage is provided under Group Policy 60241 by:

**The Canada Life Assurance
Company “Canada Life”**

Creditor Insurance
330 University Avenue
Toronto, Ontario M5G 1R8
1-800-380-4572

Client Number listed with the
Autorité des marchés financiers:
3001870574

Name and Address of the Distributor

TD Canada Trust

P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2
1-888-983-7070

About this Product Summary

This Product Summary is an overview of the features and benefits of Business Credit Life Insurance¹. The terms and conditions of this insurance are contained in the Certificate of Insurance, which governs.

Note: Terms that appear in italics throughout this Product Summary are defined as follows:

¹ Business Credit Life Insurance is classified by the Autorité des marchés financiers as Debtor Life, Health and Employment Insurance.

Accident

A violent, sudden and unexpected action from an outside source to the insured person but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after the insured person's coverage starts;
- how the insured person came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

Accidental Dismemberment

Coverage under Business Credit Life Insurance if the insured person suffers a covered loss of limb or sight due to an *Accident* that is beyond remedy by surgical or other means as more fully described in the "*Accidental Dismemberment Coverage*" section in the Certificate of Insurance.

Total Authorized Business Credit

The sum of your business loans, lines of credit and overdraft protection with TD as follows:

- for business loans (including Business Mortgages), the current amount of the approved loan;
- for business lines of credit, business overdraft protection or TD Business Credit Card for a farm, fishery, ranch or private Canadian business, the credit limit amount.

Business Credit products not included in the *Total Authorized Business Credit* and therefore not covered:

- TD Venture Line of Credit Visa Card;
- Any stand-alone Letters of Credit, Letters of Guarantee, or U.S. Dollar Business Credit facilities that are not part of a Commercial Line of Credit;
- Reserve Loans.

We, us, our

Canada Life or TD Life, as applicable.

What is covered by Business Credit Life Insurance?

Business loans (including business mortgages), business lines of credit, business overdrafts or TD Business Credit Cards can be insured for the following benefits:

Life coverage	Accidental Dismemberment coverage
Coverage in the event of an insured person's death.	Coverage in the event that an insured person has an <i>Accidental Dismemberment</i> .

The minimum amount of coverage you can apply for is \$5,000.

Note: These coverages cannot be applied for separately.

Who is eligible for Business Credit Life Insurance?

Business Credit Life Insurance coverage is optional creditor's group insurance offered exclusively to business credit customers of TD that are a sole proprietorship, partnership, non-public corporation or other entity operating a business or farm.

To be eligible to apply for this insurance on the date of application, the proposed insured person must be a Canadian resident and meet the following eligibility criteria:

Age Eligibility Criteria:

- Between ages 18 and 69 years old

Health Criteria:

You're required to answer some health questions on the application for insurance

- If you answer "no" to all of the health questions and you applied for \$500,000 of coverage or less, your application will be automatically approved
- If your answer to any of the questions is "yes" or the amount of coverage applied for is more than \$500,000, you'll need to complete a separate health questionnaire before your application can be approved

Relationship to the Business Eligibility Criteria:

- Have a financial interest in the company as either:
 - the owner of the business; or
 - the personal guarantor of some or all of the business credit included in the *Total Authorized Business Credit*.

When does Business Credit Life Insurance start?

If coverage is less than \$500,000 and all answers to health questions in the application are “NO”, coverage starts on the date of application.

If the proposed insured person is required to complete a separate health questionnaire, coverage will only start when we write to tell you that coverage is approved.

What are the benefits?

Life coverage benefit amount

In the event of an approved life insurance claim, we will pay TD up to \$1,000,000* to be applied to your outstanding balance, including interest, under your *Total Authorized Business Credit*. If the life insurance coverage exceeds the amount you owe, we will pay the difference to you (the business).

Accidental Dismemberment coverage benefit amount

If the insured person suffers a covered loss of limb or sight caused by an *Accident* and your claim is approved, we will make a payment to TD equal to the lesser of:

- the life insurance coverage*; or
- the outstanding balance owed to TD under the *Total Authorized Business Credit* as of the date of the *Accident*.

The amount we will pay will never exceed the amount you owe under your *Total Authorized Business Credit*; the entire benefit amount will be paid to TD. When an *Accidental Dismemberment* benefit is paid, the insured person's life insurance coverage amount will be reduced by the amount of the payment.

*Life insurance coverage is based on the amount of insurance you applied for and the *Total Authorized Business Credit* amount. If you have full coverage on your *Total Authorized Business Credit*, the insured person's life insurance coverage automatically reduces as the *Total Authorized Business Credit* reduces.

When will an Insurance benefit not be paid or be reduced?

For complete details of coverage limitations and exclusions, please refer to the Certificate of Insurance, “We Will Not Pay Any Life Benefits If”, “We Will Not Pay A Full Life Benefit If”, and “We Will Not Pay Any *Accidental Dismemberment* Benefits If” subsections to the “When We Will Not Pay An Insurance Benefit” section in the Certificate of Insurance. **The following are the most common reasons for the Insurers to deny a claim for insurance benefits:**

An insured person's benefit will not be paid if:

- Death or *Accidental Dismemberment* results from the insured person's commission of a criminal offence, including driving while over the alcohol legal limit,
- Death occurs during the first two years of coverage, as the result of intentional self-inflicted injury, suicide or attempted suicide, whether the insured person was or was not aware of the result of their actions, regardless of their state of mind. (If this happens, we will refund all premiums you've paid.)
- *Accidental Dismemberment* occurs at any time as the result of intentional self-inflicted injury, suicide or attempted suicide, whether the insured person was or was not aware of the result of their actions, regardless of their state of mind.

An insured person's life insurance benefit will be reduced if:

- coverage on the insured person is increased, and
- death is due to suicide or intentionally self-inflicted injuries **within the first two years of the increase**, whether they were or were not aware of the result of their actions, regardless of their state of mind.

In this case the life benefit is only payable on coverage that was in force for at least two years.

What are the consequences of misrepresentation and concealment?

We may cancel your coverage if we discover that you made a misrepresentation or concealed any information:

- on the insured person's application for insurance,
- during the insured person's medical underwriting interview (if applicable),
- on any request to make changes to the insured person's insurance coverage,
- in connection with any insurance claim.

When does Business Credit Life Insurance end?

Business Credit Life Insurance may end before your business credit is fully paid. For example, it will end when:

- the insured person is no longer associated with the business, or no longer meets the ongoing eligibility requirements;
- the insured person turns 70 years old;

- TD starts legal proceedings against you concerning your insured business credit;
- you have accumulated a total of 3 months of unpaid premiums;
- the insured person dies.

For complete details on when coverage ends, please refer to the “End of the Insurance Coverage” section of the Certificate of Insurance.

What is the cost of Business Credit Life Insurance?

The premium rate used to calculate your insurance premium is based on the insured person’s:

- age at billing date
- smoking status
- gender

Insurance premiums are based on:

- the insured person’s premium rate
- the average of the daily life insurance coverage during the billing period.

The cost of insurance will vary over time.

Business Credit Life Insurance premiums, plus any applicable sales taxes, are calculated separately for each person insured under your *Total Authorized Business Credit*.

Premium payments will be withdrawn automatically on the 15th calendar day of the month, or the next business day following the 15th, from the account indicated on the application.

Note: For complete details on premium rates and sample calculations, please refer to the “What Your Coverage Costs” and “How to Calculate Your Premium” sections of the Certificate of Insurance.

Can I cancel Business Credit Life Insurance?

This insurance can be cancelled at any time by calling **1-888-983-7070**. All cancellation requests must be made to us in writing or by phone:

- By phone: cancellation will be effective on the date of your call; or
- By mail: cancellation will be effective on the date we receive your mailed request

If coverage is cancelled within the first 30 days, we will refund any premiums paid if no claims have been made and coverage will be considered to never have been in force. If coverage is cancelled at any time after the first 30 days, we will refund any premiums we may owe you after coverage is cancelled. A person with signing authority on the business must provide consent to cancel their own coverage, or the coverage of an insured person.

How can I submit a claim?

Claims forms are available by calling TD Life at **1-888-983-7070**, by visiting your local TD Canada Trust branch or online at tdinsurance.com/claims. For the prompt resolution of a claim, the original claim form and proof of death, loss or diagnosis of illness should be sent to TD Life as soon as possible following the event and within the following time limits:

- For **life claims**, there is no time limit under the Quebec Civil Code. Claimants have three years to file a legal action.
- For **Accidental Dismemberment claims**, you should submit your claim within **one year** of the date of the insured person's covered loss of limb or sight.

We may require that a doctor of *our* choice examines you to validate an *Accidental Dismemberment* claim. Payment of benefits is made after proof of claim requirements are completed.

Once the proof of death, loss or diagnosis of illness has been received and the claim has been approved, payment will be made by *us* within **30 days**.

If your claim is refused, you can appeal this decision by submitting new information to *us* at any time. You may also consult the Autorité des marchés financiers or your own legal advisor.

Who can answer my questions about Business Credit Life Insurance?

You may contact TD Life, Canada Life's authorized administrator, at 1-888-983-7070 for questions about underwriting, claims and the administration of Business Credit Living Benefit Insurance.

For information about the obligations of insurers and distributors, you can contact the Autorité des marchés financiers as follows:

Autorité des marchés financiers
Place de la Cité, Tour Cominar
2640, boul Laurier, 4 étage
Québec QC G1V 5C1

Tel: Québec: 418-525-0337
Montreal: 514-395-0337
Toll Free: 1-877-525-0337
Website: www.lautorite.qc.ca

What if I have a complaint?

For information about TD Life's complaint processing policy and where a complaint may be filed, please visit TD Life's Customer Service & Problem Resolution page online at: <https://www.tdinsurance.com/customer-service/problem-resolution>.

You can also find Canada Life's complaint processing policy and where a complaint may be filed by going to www.canadalife.com/support/consumer-information/customer-complaint-ombudsman.

For more details about Business Credit Life Insurance, please refer to the Certificate of Insurance attached to this Product Summary. To find this Product Summary-Certificate of Insurance booklet online, please visit: www.tdinsurance.com/products-services/credit-protection and select the "Business Credit" tab.

The purpose of this fact sheet is to inform you of your rights. It does not relieve the insurer or the distributor of their obligations to you.

LET'S TALK INSURANCE!

Name of distributor: **TD Canada Trust**

Names of insurers: **The Canada Life Assurance Company and TD Life Insurance Company**

Name of insurance product: **Business Credit Life Insurance**



IT'S YOUR CHOICE

You are never required to purchase insurance:

- that is offered by your distributor;
- from a person who is assigned to you; or
- to obtain a better interest rate or any other benefit.

Even if you are required to be insured, **you do not have** to purchase the insurance that is being offered. **You can choose** your insurance product and your insurer.



HOW TO CHOOSE

To choose the insurance product that's right for you, we recommend that you read the summary that describes the insurance product and that must be provided to you.



DISTRIBUTOR REMUNERATION

A portion of the amount you pay for the insurance will be paid to the distributor as remuneration.

The distributor must tell you when the remuneration exceeds 30% of that amount.



RIGHT TO CANCEL

The Act allows you to rescind an insurance contract, **at no cost**, within 10 days after the purchase of your insurance. However, the insurer may grant you a longer period of time. After that time, fees may apply if you cancel the insurance. **Ask** your distributor about the period of time granted to cancel it **at no cost**.

If the cost of the insurance is added to the financing amount and you cancel the insurance, your monthly financing payments might not change. Instead, the refund could be used **to shorten the financing period. Ask your distributor for details.**

The Autorité des marchés financiers can provide you with unbiased, objective information.

Visit www.lautorite.qc.ca or call the AMF at 1-877-525-0337.

Reserved for use by the insurers: TD Life Insurance Company and The Canada Life Assurance Company

This fact sheet cannot be modified

Protection for your Business

Protect What's Important

Certificate of Insurance

- **Life insurance coverage provided by:**

The Canada Life Assurance Company
("Canada Life")
Creditor Insurance
330 University Avenue
Toronto, Ontario
M5G 1R8
Tel: 1-800-380-4572

- **Accidental dismemberment coverage provided by:**

TD Life Insurance Company ("TD Life")
P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2

- **Administered by:**

TD Life

Certificate of Insurance

Pages 16 to 31 of this booklet form the Certificate of Insurance and apply to you and any *Insured Persons* covered by *Business Credit Life Insurance*.

Note: In this Certificate of Insurance, **you** and **your** refer to the business identified in the *Application* who is/are insured under the *Policy*. **We, us** and **our** refer to Canada Life or TD Life, as applicable.

Introduction to *Your* Insurance Coverages

TD Life acts as an administrator for Canada Life. *TD* doesn't act as an agent for Canada Life. Neither company has any ownership interest in the other. *TD* is not an agent for its wholly owned subsidiary, TD Life. *TD* sponsors these products and receives a fee from Canada Life and TD Life for its activities.

The terms and conditions of *your* coverage under the *Policy* consist of:

- *your Application*;
- *your Certificate of Insurance* contained in this booklet;
- *your Notification of Change Form*, if required; and
- any other documents we require and any questions and answers to questions we may ask in considering the coverage, whether communicated verbally, in writing or electronically, as well as any written confirmations of coverage we may provide *you*.

There are certain circumstances under which we will not pay benefits. These are described in the section, "When we will not pay an insurance benefit".

The manner in which payment is made is described in the section "Who we pay benefits to".

Who We Pay The Benefits To

When a claim is approved, we will pay the benefits as follows:

- For life claims, payment will be made first to *TD* to pay any outstanding debt under *your Total Authorized Business Credit*. If the life insurance coverage exceeds the amount *you* owe, we will pay the difference to *you* (the business).
- For accidental dismemberment claims, the amount we will pay will never exceed the amount *you* owe, so we will pay the entire amount to *TD*.

For more information, please refer to section "Coverages".

To determine the dollar amount of a claim please refer to the “How much you are covered for” section of this Certificate of Insurance.

Who Is Eligible For Coverage

Businesses

Business Credit Life Insurance coverage is offered exclusively to business credit customers of TD that are a sole proprietorship, partnership, non-public corporation or other entity operating a business or farm.

Insured Persons

If you want to insure more than one person in *your* business, each person must complete and submit a separate *Application*.

On the date an *Application* is completed and submitted, the *Insured Person* must be a Canadian resident between 18 and 69 years old, who has a financial interest in the business as either of the following:

- a person who owns the business; or
- a personal guarantor of some or all of the debt included in the *Total Authorized Business Credit*.

A Canadian resident is any person who:

- has lived in Canada for a total of 183 days or more within the last year (days do not need to be consecutive); or
- is a member of the Canadian Forces.

Misstatement of Age and Gender

If a Certificate of Insurance is issued on an *Insured Person* based on an incorrect age, the following may apply:

- If the *Insured Person* is still eligible for insurance, the premium amount will be adjusted to the correct amount based on the correct date of birth at the *Insured Person's* effective date; and
 - If overpaid, we will refund the excess premiums calculated at the time a claim is made against this Certificate of Insurance; or
 - If underpaid, we will decrease the benefit amount by the amount underpaid at the time a claim is made against this Certificate of Insurance;
- If the *Insured Person* is not eligible for insurance, all coverages under this *Policy* will be considered never to have been in force and we will refund all premiums paid.

If a Certificate of Insurance is issued to an *Insured Person* based on an incorrect gender, the following may apply:

- The premium amount will be adjusted to the correct amount based on the correct gender at the *Insured Person's* effective date and:
 - If overpaid, we will refund the excess premiums calculated at the time a claim is made against this Certificate of Insurance; or
 - If underpaid, we will decrease the benefit amount by the amount underpaid at the time a claim is made against this Certificate of Insurance.

What Your Coverage Includes

Life Coverage

If the *Insured Person* dies, we will make a payment to *TD* equal to the lesser of:

- the life insurance coverage; and
- the amount *you* owe under *your Total Authorized Business Credit*, including interest, on the date of death.

If the life insurance coverage on the day of death exceeds what is being paid to *TD*, we will pay the balance to *you* (the business).

Accidental Dismemberment Coverage

If the *Insured Person* suffers a covered loss of limb or sight as described below which;

- is a bodily injury;
- is solely and directly caused by an *Accident* (as defined below);
- occurs within 365 days of the *Accident*; and
- is beyond remedy by surgical or other means;

we will make a payment to *TD* equal to the lesser of:

- the life insurance coverage, as determined above, and as of the date of *Accident*; or
- the outstanding balance, as of the date of *Accident*, owing to *TD* under the *Total Authorized Business Credit*.

List Of Covered Losses:

- loss of both arms;
- loss of one arm and one leg;
- loss of one leg and sight of one eye;
- loss of one arm and sight of one eye;
- loss of both legs;
- loss of sight in both eyes;
- loss of use of both legs or all limbs due to paraplegia or quadriplegia;
- loss of use of an arm and leg on one side of the body due to hemiplegia.

Losses Are Defined As Follows:

- loss of an arm means that the limb is severed at or above the wrist joint;
- loss of a leg means that the limb is severed at or above the ankle joint;
- loss of sight means the total and irreversible loss of vision in the eye as confirmed by an ophthalmologist, with corrected visual acuity being 20/200 or less;
- paraplegia means the complete and irrecoverable paralysis of the legs and lower part of the body;
- quadriplegia means the complete and irrecoverable paralysis of the body from the neck down; and
- hemiplegia means the complete and irrecoverable paralysis of one side of the body.

How To Apply

To apply for coverage, *you* must complete and submit an *Application*. *You* can apply for coverage at any time through a *TD Canada Trust* branch. If *you* want to insure more than one person in *your* business, each person must complete and submit a separate *Application*.

How To Submit A Claim

Claim forms are available by calling TD Life at **1-888-983-7070** or online at **tdinsurance.com/claims**.

We Must Receive A Claim Within A Specific Time:

- for a life claim, the claim must be submitted within **one year** of the date of death.
- for an accidental dismemberment claim, *you* must submit *your* claim within **one year** of the date of the covered loss.

We will not pay any claims that are made after these deadlines. Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the *Insurance Act* (for actions or proceedings governed by the laws of Alberta and British Columbia), *The Limitations Act* (for actions or proceedings governed by the laws of Saskatchewan), *The Insurance Act* (for actions or proceedings governed by the laws of Manitoba), the *Limitations Act, 2002* (for actions or proceedings governed by the laws of Ontario), or in other applicable legislation. This time period may differ by province or territory but in most jurisdictions, it is two years from the date you knew or ought to have known of the loss or occurrence. For those actions or proceedings governed by the laws

of Quebec, the prescriptive period is set out in the *Quebec Civil Code* and is three years.

We may also require:

- additional proof or information regarding the claim;
- the *Insured Person* to be examined by a physician of *our* choice to validate a claim; or
- both.

We will only pay benefits after these requirements are satisfied.

Definitions Applicable to *Business Credit Life Insurance*

Application: the completed written, printed, electronic and/or telephone *Application for Business Credit Life Insurance*, including the *Health Questionnaire*, if applicable.

Business Credit Life Insurance: life and accidental dismemberment coverage as described in this Certificate of Insurance and provided under the *Policy*.

Insured Persons: the person identified in the *Application* and whose life is insured under this Certificate of Insurance.

Policy: group *Policy* #60241 between Canada Life and *TD*, which is administered by TD Life and provides *your* life coverage, and group *Policy* #G.60159AD between TD Life and *TD*, which provides accidental dismemberment coverage.

Coverages

How Much You Are Covered For

You can apply to insure **all or part** of *your Total Authorized Business Credit*.

Total Authorized Business Credit is the sum of *your* business loans, lines of credit and overdraft protection after *TD* advances the funds and includes the following:

- The current loan amount for business loans (including Business Mortgages).
- The credit limit amount for business lines of credit, business overdraft protection or TD Business Credit Card for a farm, fishery, ranch or private Canadian business.

Business Credit products not included in the *Total Authorized Business Credit* and therefore not covered:

- TD Venture Line of Credit® Visa* Card;
- Any stand alone Letters of Credit, Letters of Guarantee, or U.S. Dollar Business Credit facilities that are not part of a Commercial Line of Credit;
- Reserve Loans.

The following example illustrates how to calculate *your Total Authorized Business Credit*:

If you have the following debt...	Then your <i>Total Authorized Business Credit</i> will equal...
<ul style="list-style-type: none"> • Business line of credit with a balance of \$50,000 and a limit of \$100,000 (included); • Business loan with an outstanding balance of \$75,000 (included); and • Letter of Credit for \$33,000 (not included). 	\$175,000

As a general rule, a business loan or Business Mortgage amount is only insured if there is a balance outstanding on the day the benefit is calculated, except if:

- *you* enter into an Agreement of Purchase and Sale for a business asset such as real estate or equipment; and
- *TD* commits to advance funds to pay for the business asset; and
- *you* suffer a loss that would be covered under this Certificate of Insurance after it comes into effect, but before the funds are advanced.

In such case, if *TD* subsequently advances the funds with respect to the business asset, the amount of that business loan or Business Mortgage will be included in the outstanding balance for the purpose of the calculation of benefits.

Life Insurance Coverage

Your Business Credit Life Insurance includes life and accidental dismemberment coverage.

Your life insurance coverage is based on the amount of insurance *you* applied for and the *Total Authorized Business Credit* amount. If *you* have full coverage, *your* life insurance coverage automatically reduces as the *Total Authorized Business Credit* reduces.

If the *Total Authorized Business Credit* is later increased, a new *Application* is required to increase *your* coverage (See “Making a change to *your* coverage”). If *you* have partial coverage, *your* life insurance coverage will not change as long as it remains below the *Total Authorized Business Credit*.

Your life insurance coverage equals the lesser of:

- your *Total Authorized Business Credit* amount;
- the amount of insurance applied for in the *Application*;
- life insurance coverage from the previous day where your *Total Authorized Business Credit* has been increased but not the life insurance coverage; or
- \$1,000,000.

For Example:

1. If you have a business line of credit with a \$100,000 limit, and you insured all of it, your life insurance coverage will remain fixed at \$100,000.
2. If you have a business line of credit with a \$100,000 limit and a business loan with a balance of \$100,000 at the time you applied for insurance, and you insured all of it, your initial life insurance coverage would be \$200,000.

If during the course of the year, the outstanding balance of your business loan reduced to \$75,000, your life insurance coverage would automatically have reduced to \$175,000.

3. If under **example 2** you had only applied for \$100,000 in insurance, your life insurance coverage would have remained fixed at \$100,000.

We know it can take time to access your business credit. Therefore, during the initial 180 days from coverage taking effect, your coverage will fluctuate up and down as your *Total Authorized Business Credit* fluctuates (up to the amount of insurance you applied for).

When an accidental dismemberment benefit is paid then your life insurance coverage will be reduced by the amount of the payment.

Your accidental dismemberment coverage will equal the lesser of:

- the life insurance coverage, as determined above, and as of the date of *Accident*; or
- The outstanding balance as of the date of *Accident* owing to TD under the *Total Authorized Business Credit*.

Minimums and Maximums

The minimum amount of coverage you can apply for is \$5,000. The maximum amount of insurance related to a single *Insured Person* under this *Policy* is \$1,000,000.

Once *your* coverage takes effect, *you* can apply to increase or decrease *your* coverage, as described in the section “Making a change to *your* coverage”. If *you* do so and we accept *your* change request then the life insurance coverage shall be increased or decreased by a corresponding amount.

Partial Coverage

We may offer *you* partial life insurance under the following two scenarios:

- If the total of all *your* insured *Total Authorized Business Credit* is equal to or less than \$1,000,000, *you* may apply for partial coverage in the amount *you* choose; or
- If the total of all *your* insured *Total Authorized Business Credit* exceeds \$1,000,000, *you* can apply for partial coverage in the amount *you* choose, but the maximum cannot exceed \$1,000,000.

In this case, *your* partial coverage amount will be a portion of all *your Total Authorized Business Credit* borrowings.

For more information and a detailed example, please refer to section “How do I cover only one of my credit products?” in the commonly asked questions about *Business Credit Life Insurance*.

Definitions Applicable to Business Credit Life and Accidental Dismemberment Coverages

Accident: a violent, sudden and unexpected action from an outside source to the *Insured Person* but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after *your* coverage starts;
- how the *Insured Person* came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

Health Questionnaire: the detailed questionnaire that must be completed if the *Insured Person* answers “Yes” to any of the health questions on the *Application*.

Definitions Continued

Total Authorized Business Credit: the sum of *your* business loans, lines of credit and overdraft protection with *TD* as follows:

- for business loans (including Business Mortgages), the current amount of the approved loan;
- for business lines of credit, business overdraft protection or TD Business Credit Card for a farm, fishery, ranch or private Canadian business, the credit limit amount.

Business Credit products not included in the *Total Authorized Business Credit* and therefore not covered:

- TD Venture Line of Credit *Visa* Card;
- Any stand alone Letters of Credit, Letters of Guarantee, or U.S. Dollar Business Credit facilities that are not part of a Commercial Line of Credit;
- Reserve Loans.

When Your Coverage Takes Effect

If *you* apply and qualify for coverage, *your* coverage will start on the later of the following dates:

- the date any part of *your* credit that is included in the *Total Authorized Business Credit* has been approved; and
- if the *Insured Person* is not required to complete a *Health Questionnaire*, the date *you* complete the insurance *Application*; or
- if the *Insured Person* is required to complete a *Health Questionnaire*, the date we write to let *you* know that we have approved *your* life insurance.

When You Must Complete A Health Questionnaire

The *Insured Person* will need to complete a *Health Questionnaire* if the *Application* contains a “YES” to any of the questions (Section: “Information about *your* application and *your* health”).

Note: This includes the question about *your* coverage request exceeding \$500,000.

We will review *your Application* and let *you* know by mail if *you* are approved for the coverage *you* applied for.

If a *Health Questionnaire* is required and not submitted, coverage will not take effect.

When We Will Not Pay An Insurance Benefit

We will not pay any insurance benefit and will void *your* insurance coverage if:

- the *Insured Person* failed to accurately answer the question: “Have you smoked any product or used any substance or product containing tobacco, nicotine or marijuana within the last 12 months?” in the *Application*;
- *you* or the *Insured Person* give any false or incomplete responses to requests for information that we require to approve *your* insurance; or
- *you* or the *Insured Person* give any false or incomplete information when requesting any change to *your* coverage.

This applies to the responses in *your Application* and to any other information we receive from *you*, whether in writing, electronically or by telephone.

We Will Not Pay Any Life Benefits If:

- death occurred before *your* insurance coverage came into effect;
- *your* insurance has been in force for less than two years, and the *Insured Person* dies from suicide or intentionally self-inflicted injuries (whether the *Insured Person* is aware or not aware of the result of their actions, regardless of their state of mind). If this happens, we will refund all premiums you’ve paid;
- the claim is not made within one year of the date of death; or
- death is the result of the result of the operation or control of any motorized vehicle or watercraft while the insured’s blood alcohol concentration is in excess of legal limits in the applicable jurisdiction; or
- death is the result of, events directly or indirectly relating to, arising from or following the *insured person’s* participation or attempted participation in a criminal offence

We Will Not Pay A Full Life Benefit If:

- the *Insured Person* dies from suicide or intentionally self-inflicted injuries, (whether the *Insured Person* is aware or not aware of the result of their actions, regardless of their state of mind); and
- *you* increased the insurance in any amount, including amounts less than \$25,000; and
- the increase has been in force for less than two years from the date of death.

In this case the life benefit is payable but will be reduced by the amount of the increase. We will not refund any premiums paid.

We Will Not Pay Any Accidental Dismemberment Benefits If:

- the accidental dismemberment occurred before *your* insurance coverage came into effect;
- the accidental dismemberment was due to drug or alcohol misuse or abuse;
- the loss is a result of intentionally self-inflicted injuries (whether the *Insured Person* is aware or not aware of the result of their actions, regardless of the *Insured Person's* state of mind);
- *your* loss relates to an *Accident* that took place more than 12 months before the covered loss occurred;
- the loss is the result of, or while the *Insured Person* was committing a criminal offence, including driving while over the alcohol legal limit; or
- the claim is not made within one year from the date of the covered loss.

Making a Change To Your Coverage

If *you* are requesting a change, it will take effect on the first billing period following the date we receive the completed *Notification of Change Form*.

How Your Coverage Can Increase

Business Credit Life Insurance allows *you* to increase *your* coverage up to \$25,000 once in a calendar year without any further qualifying conditions. To apply for this increase option, *you* must provide *us* with a completed *Notification of Change Form* or an *Application*. This option cannot be accumulated from year to year and cannot exceed *your Total Authorized Business Credit with TD* or the maximum of \$1,000,000 per *Insured Person* under the *Policy*.

If *you* want to increase *your* coverage by more than \$25,000, *you* must complete a new *Application*.

A two year suicide exclusion will apply to any increase in coverage for any amount. See section “When we will not pay an insurance benefit” for further details.

How Your Coverage Can Decrease

If *you* apply to decrease *your* coverage by completing the relevant section of the *Notification of Change Form*, we will adjust the coverage amount and recalculate *your* premium, effective the first billing period following the date we receive this form.

In addition, if *you* reduce *your Total Authorized Business Credit* below the life insurance coverage, *your* coverage will automatically decrease as described in the section “How much *you* are covered for”.

When we pay an accidental dismemberment insurance benefit, the life insurance coverage is reduced by the amount of the payment.

How To Make A Change To Your Smoking Status

If we were originally told the *Insured Person* was a smoker and it has been 12 months or more since the *Insured Person* last smoked or used any substance or product containing tobacco, nicotine or marijuana, you can apply for non-smoker rates by having the *Insured Person* complete a *Notification of Change Form*.

Definition applicable to making a change to your coverage

Notification of Change Form: the form that is completed by you or *TD* when requesting changes to a customer's existing insurance coverage.

When Your Insurance Coverage Ends

Your insurance will end on the date when any of the following occurs, without notice to you:

- the *Insured Person* is no longer associated with the business, or no longer meets the eligibility requirements outlined in the "Who is eligible for Coverage" section;
- we are notified that all of your *Total Authorized Business Credit* has closed, been repaid in full, or been transferred to another bank or financial institution*;
- you have accumulated a total of 3 months of unpaid premiums;
- we receive a request in writing or by telephone (if we are able to confirm your identity) to cancel coverage under the following conditions:
 - A person with signing authority on the business must provide consent to cancel their own coverage or the coverage of an *Insured Person*;
 - A person with signing authority on the business cannot cancel coverage of another signing authority.
- the date the *Insured Person* turns 70 years old;
- the greater of 30 days after you were provided with written notice of the termination of the *Policy*, or the date mentioned in the notice of termination*;
or
- *TD* starts legal proceedings against you concerning your insured business credit*;
- the *Insured Person* dies.

*This will end *Business Credit Life Insurance* coverages for all *Insured Persons*.

When *your* insurance coverage ends for any reason, we will not notify the other person(s) liable to *TD* for the *Total Authorized Business Credit*.

We will refund any premiums we may owe *you* after *your* coverage ends. If *you* take out insurance but cancel within 30 days of applying, *you* will get a refund of any premiums *you've* paid provided no claims have been made.

Premium Information for *Business Credit Life Insurance*

What *Your* Coverage Costs

How premiums work:

- The rate used to calculate *your* premiums is based on the *Insured Person's* age at billing, gender and smoking status.
- To be eligible to apply for non-smoker rates, the *Insured Person* must not have smoked or used any substance or product containing tobacco, nicotine or marijuana within the last 12 months of *your* effective date.
- Provincial sales taxes are added to *your* premiums, if applicable.

Your premiums are based on the following:

- the average of the daily life insurance coverage during the billing period; and
- the monthly premium rates per \$1,000 of *Business Credit Life Insurance* as shown on the following page.

The billing period runs from the 11th calendar day of the previous month to the 10th calendar day of the current month. Premiums are due on the 15th calendar day of the month or next business day.

These rates do not include provincial sales taxes.

Every year, on the first billing following the *Insured Person's* birthday, *you* move up to the next premium rate shown.

If we increase the rates, the increase will apply to everyone covered. We'll let *you* know in advance before making any changes to the rates.

Premium Rates

Monthly premium rate per \$1,000 of *Business Credit Life Insurance*

Age at billing	Male		Female	
	Non-smoker (\$)	Smoker	Non-smoker (\$)	Smoker
32 and under	.10	.14	.09	.10
33	.12	.15	.09	.10
34	.12	.16	.09	.10
35	.12	.17	.09	.10
36	.13	.18	.09	.11
37	.13	.19	.09	.12
38	.14	.20	.09	.14
39	.15	.22	.10	.17
40	.16	.24	.11	.19
41	.17	.27	.12	.22
42	.18	.30	.13	.24
43	.20	.33	.14	.26
44	.21	.37	.15	.29
45	.23	.40	.16	.31
46	.25	.45	.17	.34
47	.28	.49	.18	.36
48	.30	.54	.20	.39
49	.33	.60	.21	.43
50	.36	.66	.23	.46
51	.40	.73	.25	.50
52	.44	.80	.28	.54
53	.48	.88	.30	.58
54	.52	.96	.33	.63
55	.57	1.05	.36	.68
56	.62	1.15	.40	.73
57	.68	1.26	.44	.79
58	.74	1.37	.49	.86
59	.81	1.48	.54	.93
60	.89	1.61	.60	1.01
61	.97	1.74	.67	1.09
62	1.07	1.88	.75	1.18
63	1.18	2.02	.83	1.27
64	1.30	2.39	.93	1.38
65	1.43	2.55	1.04	1.49
66	1.58	2.73	1.17	1.61
67	1.74	2.90	1.31	1.74
68	1.92	3.09	1.47	1.88
69	2.12	3.27	1.65	2.04

How To Calculate Your Premium

To calculate your monthly premium:

1. Find the rate that applies to the *Insured Person* in the table;
2. Multiply it by average life insurance coverage during the billing period;
3. Divide the answer by 1,000; and
4. Add applicable provincial sales taxes.

Average balance is defined as the average of the daily balances of your business credit during the insurance billing period. In this case where the credit is fully covered, the average balance equals the average life insurance coverage.

For Example:

You are a 35 year old male, non-smoker and you have a business loan that has an average balance for the month equal to \$47,500. Your monthly insurance premium would be:

	Life
Step 1:	\$0.12
Step 2:	$\$0.12 \times \$47,500 = \$5,700$
Step 3:	$\$5,700 \div 1000 = \5.70
Step 4:	N/A

Monthly premium \$5.70, plus any applicable provincial sales tax.

Your Payments

We will withdraw your insurance premiums, plus any applicable provincial sales taxes on the 15th calendar day of the month or next business day from the account indicated on your *Application*.

Definitions Of The Terms We've Used

The Certificate of Insurance used the following terms, which are identified in *italics*:

Accident

a violent, sudden and unexpected action from an outside source to the *Insured Person* but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after *your* coverage starts;
- how the *Insured Person* came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

Application

the completed written, printed, electronic and/or telephone *Application for Business Credit Life Insurance*, including the *Health Questionnaire*, if applicable.

Business Credit Life Insurance

life and accidental dismemberment coverage, as described in this Certificate of Insurance and provided under the *Policy*

Health Questionnaire

the detailed questionnaire that must be completed if the *Insured Person* answers "Yes" to any of the health questions on the *Application*.

Insured Persons

the person identified in the *Application* and whose life is insured under this Certificate of Insurance.

Notification of Change Form

the form that is completed by *you* or *TD* when requesting changes to a customer's existing insurance coverage.

Policy

group *Policy #60241* between Canada Life and *TD*, which is administered by TD Life and provides *your* life coverage and group *Policy #G.60159AD* between TD Life and *TD*, which provides accidental dismemberment coverage.

TD

The Toronto-Dominion Bank.

TD Canada Trust

TD and those of its affiliates that provide business credit for *your* loans, lines of credit and overdraft protection.

Total Authorized Business Credit

the sum of *your* business loans, lines of credit and overdraft protection with *TD* as follows:

- for business loans (including Business Mortgages), the current amount of the approved loan;
- for business lines of credit, business overdraft protection or TD Business Credit Card for a farm, fishery, ranch or private Canadian business, the credit limit amount.

Business Credit products not included in the *Total Authorized Business Credit* and therefore not covered:

- TD Venture Line of Credit Visa Card;
- Any stand alone Letters of Credit, Letters of Guarantee, or U.S. Dollar Business Credit facilities that are not part of a Commercial Line of Credit;
- Reserve Loans.

You and your

the Business who is/are insured under the *Policy*.

We, us and our

Canada Life or TD Life, as applicable.

**This is the end of the Certificate of Insurance.
The pages that follow contain helpful information about *your* coverage.**

Commonly Asked Questions About *Business Credit Life Insurance*

Is *Business Credit Life Insurance* Mandatory?

While *TD* may require you to provide life insurance as security for your business credit, this *Business Credit Life Insurance* is entirely optional. You aren't required to have *Business Credit Life Insurance* to obtain any *TD Canada Trust* products or services. But remember the benefits. If you were to die or suffer an accidental dismemberment without *Business Credit Life Insurance*, would your family or key persons in your business be able to take care of the payments needed to satisfy your business credit obligations?

How Does *Business Credit Life Insurance* Differ From Individual Life Insurance?

Business Credit Life Insurance covers your business debts with *TD*. It can ensure these obligations are paid in full in the event of death. Life insurance pays a specific death benefit. With *Business Credit Life Insurance*, your business liabilities can be paid, with any remainder going to the business.

Can You Sign Up At Any Time?

Yes. There are no time constraints preventing you from taking advantage of low-cost coverage to protect your business. Your *TD Canada Trust* representative will be pleased to provide you with a *Business Credit Life Insurance Application*.

What If You Change Your Mind?

Your satisfaction and financial security are important to us. That's why we offer a 30-day money-back guarantee. If for any reason you are dissatisfied with your *Business Credit Life Insurance*, you may cancel it within 30 days of the date of your application for a full refund of any premiums paid. You can call TD Life at **1-888-983-7070** or contact the *TD Canada Trust* branch where you enrolled for your insurance coverage.

How Can You Cancel Your Coverage?

As a representative of the business, you can cancel your coverage at any time. You can call TD Life at **1-888-983-7070** and, if we are able to confirm your identity, you will be able to cancel your coverage by phone. In that case, your cancellation will be effective as soon as we complete the call. Otherwise, we will require a written request from you to confirm your cancellation and will honour your request on the date we receive it. You can obtain a cancellation form by requesting one at any

TD Canada Trust branch, or by calling TD Life. For a written cancellation, please send the form to the address at the back of this booklet. We will refund any premiums you have paid after your coverage has ended.

Can Your Insurance End Before You Pay Off The Debt?

There are situations where your coverage may end before you pay off the balance in full and close your Business Credit. For example, your insurance will end when the Insured Person turns 70 years old or if you have accumulated a total of 3 months of unpaid premiums

Please refer to the section “When your insurance coverage ends” in this booklet for more information.

How Can You Be Sure Your Personal Information Is Confidential?

Your right to privacy is important to us. No information is shared without your written approval. In your Business Credit Life Insurance Application, you’ve agreed to share information as described in the attached Privacy Agreement.

We also ask you to authorize TD Life to share any non health-related information about you with our affiliates so they may offer you other products and services and maintain a business relationship with you. You may withdraw this permission to share information at any time by contacting TD Life at **1-888-983-7070**.

How Do I Cover Only One Of My Credit Products?

Business Credit Life Insurance is based on the sum of all your business credit, not individual products. However, you can apply for partial coverage to approximate the amount of coverage needed to protect a specific credit product.

The following example illustrates how partial coverage works:

If you have the following debt...	Then your Total Authorized Business Credit will equal...	However, if you only wanted to cover the business line of credit...
<ul style="list-style-type: none"> • Business line of credit with a \$100,000 limit; • Business loan with an outstanding balance of \$75,000; and • Business Visa for \$25,000 	<p>\$200,000</p>	<p>you could apply for partial coverage to approximate the amount of coverage needed, which in this case would be \$100,000.</p>

Does The Coverage Cancel Automatically If An *Insured Person* Were To Leave The Business?

Once issued, coverage remains in force until one of the events listed in section “When your coverage ends” occurs.

If the *Insured Person* is no longer associated with the business, you must submit a cancellation form to cancel coverage for that *Insured Person*. If you do not inform TD that an *Insured Person* is no longer associated with the business and a claim is submitted, no benefit will be paid, and any premiums paid after that *Insured Person* was no longer associated with the business will be refunded.

Who Do I Contact For More Information?

For information or questions on your *Business Credit Life Insurance*, please contact TD Life at **1-888-983-7070**.

Privacy Agreement

In this Agreement, the words “you” and “your” mean any person, or that person’s authorized representative, who has requested from us, or offered to provide a guarantee for, any product, service or account offered by us in Canada. The words “we”, “us” and “our” mean TD Bank Group (“TD”). TD includes The Toronto-Dominion Bank and its world-wide affiliates, which provide deposit, investment, loan, securities, trust, insurance and other products or services. The word “*Information*” means personal, financial and other details about you that you provide to us and we obtain from others outside TD, including through the products and services you use.

You acknowledge, authorize and agree as follows:

Collecting And Using Your Information

At the time you request to begin a relationship with us and during the course of our relationship, we may collect Information including:

- details about you and your background, including your name, address, contact information, date of birth, occupation and other identification
- records that reflect your dealings with and through us
- your preferences and activities.

This Information may be collected from you and from sources within or outside TD, including from:

- government agencies and registries, law enforcement authorities and public records

- credit reporting agencies
- other financial or lending institutions
- organizations with whom you make arrangements, other service providers or agents, including payment card networks
- references or other information you have provided
- persons authorized to act on your behalf under a power of attorney or other legal authority
- your interactions with us, including in person, over the phone, at the ATM, on your mobile device or through email or the Internet
- records that reflect your dealings with and through us.

You authorize the collection of Information from these sources and, if applicable, you authorize these sources to give us the Information.

We will limit the collection and use of Information to what we require in order to serve you as our customer and to administer our business, including to:

- verify your identity
- evaluate and process your application, accounts, transactions and reports
- provide you with ongoing service and information related to the products, accounts and services you hold with us
- analyze your needs and activities to help us serve you better and develop new products and services
- help protect you and us against fraud and error
- help manage and assess our risks, operations and relationship with you
- help us collect a debt or enforce an obligation owed to us by you
- comply with applicable laws and requirements of regulators, including self-regulatory organizations.

Disclosing Your Information

We may disclose Information, including as follows:

- with your consent
- in response to a court order, search warrant or other demand or request, which we believe to be valid
- to meet requests for information from regulators, including self-regulatory organizations of which we are a member or participant, or to satisfy legal and regulatory requirements applicable to us

- to suppliers, agents and other organizations that perform services for you or for us, or on our behalf
- to payment card networks in order to operate or administer the payment card system that supports the products, services or accounts you have with us (including for any products or services provided or made available by the payment card network as part of your product, services or accounts with us), or for any contests or other promotions they may make available to you
- on the death of a joint account holder with right of survivorship, we may release any information regarding the joint account up to the date of death to the estate representative of the deceased, except in Quebec where the liquidator is entitled to all account information up to and after the date of death
- when we buy a business or sell all or part of our business or when considering those transactions
- to help us collect a debt or enforce an obligation owed to us by you
- where permitted by law.

Sharing Information Within TD

Within TD we may share Information world-wide, other than health-related Information, for the following purposes:

- to manage your total relationship within TD, including servicing your accounts and maintaining consistent Information about you
- to manage and assess our risks and operations, including to collect a debt owed to us by you
- to comply with legal or regulatory requirements.

You may not withdraw your consent for these purposes.

Within TD we may also share Information world- wide, other than health-related Information, to allow other businesses within TD to tell you about products and services. In order to understand how we use your Information for marketing purposes and how you can withdraw your consent, refer to the Marketing Purposes section below.

Additional Collections, Uses And Disclosures

Social Insurance Number (SIN) – If requesting products, accounts or services that may generate interest or other investment income, we will ask for your SIN for revenue reporting purposes. This is required by the Income Tax Act (Canada). If we ask for your SIN for other products or services, it is your option to provide it. When you provide us with your SIN, we may also use it as an aid to identify you

and to keep your Information separate from that of other customers with a similar name, including through the credit granting process. You may choose not to have us use your SIN as an aid to identify you with credit reporting agencies.

Credit Reporting Agencies and Other Lenders – For a credit card, line of credit, loan, mortgage or other credit facility, merchant services, or a deposit account with overdraft protection, hold and/or withdrawal or transaction limits, we will exchange Information and reports about you with credit reporting agencies and other lenders at the time of and during the application process, and on an ongoing basis to review and verify your creditworthiness, establish credit and hold limits, help us collect a debt or enforce an obligation owed to us by you, and/or manage and assess our risks. You may choose not to have us conduct a credit check in order to assess an application for credit. Once you have such a facility or product with us and for a reasonable period of time afterwards, we may from time to time disclose your Information to other lenders and credit reporting agencies requesting such Information, which helps establish your credit history and supports the credit granting and processing functions in general. We may obtain Information and reports about you from Equifax Canada Inc., Trans Union of Canada, Inc. or any other credit reporting agency. You may access and rectify any of your personal information contained in their files by contacting them directly through their respective websites www.consumer.equifax.ca and www.transunion.ca. Once you have applied for any credit product with us, you may not withdraw your consent to this exchange of Information.

Fraud – In order to prevent, detect or suppress financial abuse, fraud, criminal activity, protect our assets and interests, assist us with any internal or external investigation into potentially illegal or suspicious activity or manage, defend or settle any actual or potential loss in connection with the foregoing, we may collect from, use and disclose your Information to any person or organization, fraud prevention agency, regulatory or government body, the operator of any database or registry used to check information provided against existing information, or other insurance companies or financial or lending institutions. For these purposes, your Information may be pooled with data belonging to other individuals and subject to data analytics.

Insurance – This section applies if you are applying for, requesting prescreening for, modifying or making a claim under, or have included with your product, service or account, an insurance product that we insure, reinsure, administer or sell. We may, collect, use, disclose and retain your Information, including health- related Information. We may collect this Information from you or any health care professional, medically- related facility, insurance company, government agency, organizations who manage

public information data banks, or insurance information bureaus, including MIB Group, Inc. and the Insurance Bureau of Canada, with knowledge of your Information.

With regard to life and health insurance, we may also obtain a personal investigation report prepared in connection with verifying and/or authenticating the information you provide in your application or as part of the claims process.

With regard to home and auto insurance, we may also obtain Information about you from credit reporting agencies at the time of, and during the application process and on an ongoing basis to verify your creditworthiness, perform a risk analysis and determine your premium.

We may use your Information to:

- determine your eligibility for insurance coverage
- administer your insurance and our relationship with you
- determine your insurance premium
- investigate and adjudicate your claims
- help manage and assess our risks and operations.

We may share your Information with any health-care professional, medically-related facility, insurance company, organizations who manage public information data banks, or insurance information bureaus, including the MIB Group, Inc. and the Insurance Bureau of Canada, to allow them to properly answer questions when providing us with Information about you. We may share lab results about infectious diseases with appropriate public health authorities.

If we collect your health-related Information for the purposes described above, it will not be shared within TD, except to the extent that a TD company insures, reinsures, administers or sells relevant coverage and the disclosure is required for the purposes described above. Your Information, including health-related Information, may be shared with administrators, service providers, reinsurers and prospective insurers and reinsurers of our insurance operations, as well as their administrators and service providers for these purposes.

Marketing Purposes – We may also use your Information for marketing purposes, including to:

- tell you about other products and services that may be of interest to you, including those offered by other businesses within TD and third parties we select
- determine your eligibility to participate in contests, surveys or promotions
- conduct research, analysis, modeling, and surveys to assess your satisfaction with us as a customer, and to develop products and services

- contact you by telephone, fax, text messaging, or other electronic means and automatic dialing-announcing device, at the numbers you have provided us, or by ATM, internet, mail, email and other methods.

With respect to these marketing purposes, you may choose not to have us:

- contact you occasionally either by telephone, fax, text message, ATM, internet, mail, email or all of these methods, with offers that may be of interest to you
- contact you to participate in customer research and surveys.

Telephone and Internet discussions – When speaking with one of our telephone service representatives, internet live chat agents, or messaging with us through social media, we may monitor and/or record our discussions for our mutual protection, to enhance customer service and to confirm our discussions with you.

MORE INFORMATION

This Agreement must be read together with our Privacy Code, which includes our Online Privacy Code and our Mobile Apps Privacy Code. You acknowledge that the Privacy Code forms part of the Privacy Agreement. For further details about this Agreement and our privacy practices, visit www.td.com/privacy or contact us for a copy.

You acknowledge that we may amend this Agreement and our Privacy Code from time to time. We will post the revised Agreement and Privacy Code on our website listed above. We may also make them available at our branches or other premises or send them to you by mail. You acknowledge, authorize and agree to be bound by such amendments.

If you wish to opt-out or withdraw your consent at any time for any of the opt-out choices described in this Agreement, you may do so by contacting us at **1-888-983-7070**. Please read our Privacy Code for further details about your opt-out choices.

Protecting Your Personal Information

At The Canada Life Assurance Company, we recognize and respect the importance of privacy.

Your personal information:

- When you apply for coverage, we establish a confidential file that contains your personal information like your name, contact information, and products and coverage you have with us. Depending on the products

or services you apply for and are provided with, this may also include financial or health information.

- Your information is kept in the offices of Canada Life or the offices of an organization authorized by Canada Life.
- You may exercise certain rights of access and rectification with respect to the personal information in your file by sending a request in writing to Canada Life.

Who has access to your information?

- We limit access to personal information in your file to Canada Life staff or persons authorized by Canada Life who require it to perform their duties and to persons to whom you have granted access.
- In order to assist in fulfilling the purposes identified below, we may use service providers located within or outside Canada.
- Your personal information may also be subject to disclosure to public authorities or others authorized under applicable law within or outside Canada.

What your information is used for:

- Personal information that we collect will be used for the purposes of determining your eligibility for products, services, or coverage for which you apply, providing, administering, or servicing products or coverage you have with us, and for Canada Life's and its affiliates' internal data management and analytics purposes.
- This may include investigating and assessing claims, paying benefits, and creating and maintaining records concerning our relationship.
- The consent given in this form will be valid until we receive written notice that you have withdrawn it, subject to legal and contractual restrictions. For example, if you withdraw your consent, we may not be able to continue to adjudicate or administer a claim for benefits.

If you want to know more:

For a copy of our Privacy Guidelines, or if you have questions about our personal information policies and practices (including with respect to service providers), write to Canada Life's Chief Compliance Officer or refer to www.canadalife.com.

The Canada Life Assurance Company
330 University Ave. Toronto, ON M5G 1R8
www.canadalife.com

About Business Credit Life Insurance

Accidental dismemberment coverage is provided by TD Life Insurance Company (TD Life) under group policy G.60159AD. Life coverage is provided by The Canada Life Assurance Company (Canada Life) under group policy #60241.

Please ask us

If you have any questions about your Business Credit Life Insurance, we'd like to hear from you. You can contact your nearest TD Canada Trust branch, or call TD Life at 1-888-983-7070.

Write to us

TD Life Insurance Company
P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2





Notice given by TD Canada Trust

Section 440 of the Act *respecting the distribution of financial products and services* (chapter D-9.2)

The Act respecting the distribution of financial products and services gives you important rights.

- The Act allows you to rescind an insurance contract you have just signed when signing a lending agreement, **without penalty, within 10 days of its signature. However TD Life allows you to rescind the insurance contract you have just signed, without penalty, within 30 days of its signature provided no claim has been made.** To rescind the insurance contract, you must give TD Life notice by registered mail without delay. You may use the attached model for this purpose.
- Despite the rescission of the insurance contract, the lending agreement entered into will remain in force. Caution, it is possible that you may lose advantageous conditions as a result of this insurance contract; contact your TD Canada Trust branch or consult your contract.
- After the expiry of the 30-day delay, you may rescind the insurance at any time; however, penalties may apply.

For further information, contact the Autorité des marchés financiers at (418) 525-0337 or 1-877-525-0337 or TD Life at 1-888-983-7070. TD Life acts as administrator for The Canada Life Assurance Company in regard to this creditor insurance available through TD Canada Trust.

Notice of Cancellation of an Insurance Contract

To: TD Life Insurance Company
PO Box 1, TD Centre
Toronto, Ontario M5K 1A2

Date: _____
(Date of sending notice)

Pursant to section 441 of the *Act respecting the distribution of financial products and services*, I hereby rescind insurance contract no.: _____
(Number of contract, if indicated)

Entered into on: _____
(Date of signature of contract)

In: _____
(Place of signature of contract)

(Name of customer)

(Signature of customer)

(Name of customer)

(Signature of customer)

A representative of TD Canada Trust must first complete this section.

“TD Canada Trust” means The Toronto-Dominion Bank and its subsidiaries.

This document must be sent by registered mail.



(This only applies if TD Canada Trust has made Creditor Insurance a condition of extending credit)

Notice given by TD Canada Trust

Section 443 of the Act *respecting the distribution of financial products and services* (chapter D-9.2)

The Act respecting the distribution of financial products and services gives you important rights.

- You are required to purchase insurance coverage to secure the repayment of a loan.
- However, you are free to purchase this insurance from the insurer or representative of your choice.
You may thus obtain the required insurance in three different ways:
 - 1. By purchasing the insurance offered to you.** If you choose this option, you benefit from the application of section 440 of the Act which allows you to rescind an insurance contract that you signed at the time of signing a lending agreement, without penalty, within 10 days of its signature. Your actual insurance contract may extend this period. However, you must then purchase another equivalent insurance to the satisfaction of the creditor who may not refuse without reasonable cause.
 - 2. By purchasing other insurance that is equivalent to the insurance required,** to the satisfaction of the creditor who may not refuse without reasonable cause.
 - 3. By demonstrating that you already have insurance that is equivalent to the insurance required,** to the satisfaction of the creditor who may not refuse without reasonable cause.

You may change insurer at any time, provided that you maintain during the term of the loan agreement an insurance equivalent to the insurance required to the satisfaction of the creditor who may not refuse without reasonable cause. You cannot be required to choose or keep an insurance contract with a particular insurer, nor can you be refused credit or have a loan called in for this reason.

To rescind your insurance, you may use the section here under entitled "Notice of Rescission of an Insurance Contract". For further information, contact the Autorité des marchés financiers at (418) 525-0337 or 1-877-525-0337 or TD Life at 1-888-983-7070. TD Life acts as administrator for The Canada Life Assurance Company in regard to this creditor insurance available through TD Canada Trust.

Description of the required Coverage (section completed by TD Canada Trust)

To secure the repayment of your loan, we have required that you purchase the following insurance
 Life in the amount of \$ _____

Notice of Rescission of an Insurance Contract

Section 440 of the Act *respecting the distribution of financial products and services*

To: TD Life Insurance Company
PO Box 1, TD Centre
Toronto, Ontario M5K 1A2

Date: _____
(Date of sending notice)

Pursant to section 441 of the *Act respecting the distribution of financial products and services*, I hereby rescind insurance contract no.: _____
(Number of contract, if indicated)

Entered into on:	_____	In:	_____
	(Date of signature of contract)		(Place of signature of contract)
	_____		_____
	(Name of customer)		(Signature of customer)
	_____		_____
	(Name of customer)		(Signature of customer)

A representative of TD Canada Trust must first complete this section.

"TD Canada Trust" means The Toronto-Dominion Bank and its subsidiaries.

This document must be sent by registered mail.