



TO ALL CANADIANS

\$97.1 billion
in financing to support
economic development



TO OUR COMMUNITIES

\$24.7 million
donated to charities




TO OUR ENVIRONMENT

1,000+
community environmental
projects funded



TO OUR CUSTOMERS

#1
for branch hours of service
and Internet banking



TO OUR EMPLOYEES

\$50 million
invested in employee
learning



TO OUR SHAREHOLDERS

18.5% return
on total common equity