APPENDIX:

ESG Performance Data



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ABOUT

This Appendix provides a summary of quantitative Environmental, Social and Governance (ESG) performance data that supports TD's 2017 Corporate Responsibility disclosure. It is intended to be a helpful reference for ESG analysts.

While numbers tell an important story – for corporate responsibility, it is not always the whole story. We encourage you to read the 2017 Corporate Responsibility Report for a more complete picture of TD's business, the context in which we operate, and our strategic direction on key ESG material topics.

Note: Throughout this report, "TD" or the "bank" refers to TD Bank Group. "TD Bank" refers to TD Bank, America's Most Convenient Bank.® All currency is in Canadian dollars unless otherwise noted. All material restatements and significant changes from the previous report are described in the performance data footnotes. This report presents the impacts of our activities during the fiscal year ending October 31, 2017.

DETAILED ENVIRONMENTAL PERFORMANCE

Eco-Efficiency

Greenhouse Gas Emissions^{1,2,3}

Scope 1 & 2 – (location based)	Units		2017		2016		2015
Scope 1 ^{4,5}	tonnes CO ₂ e		46,415		47,652		53,680
Scope 2 (location based) ⁶	tonnes CO ₂ e		130,044		135,261		146,995
Total scope 1 & 2 (location based) ⁷	tonnes CO ₂ e	▽	176,459	✓	182,913	lacksquare	200,676
GHG emission intensity (per square foot)	kg CO₂e/sq ft		7.06		7.28		8.07
GHG emission intensity (per millions in revenue)	tonnes CO ₂ e/millions of dollars		4.91		5.33		6.38
Scope 1 & 2 (market based)							
Scope 1 ^{4,5}	tonnes CO ₂ e		46,415		47,652		53,680
Scope 2 (market based)	tonnes CO ₂ e		5,444		6,056		8,453
Total scope 1 & 2 (market based) ^{7,8}	tonnes CO ₂ e	✓	51,859		53,707		62,133
GHG emission intensity (per square foot)	kg CO ₂ e/sq ft		2.08		2.14		2.50
GHG emission intensity (per millions in revenue)	tonnes CO ₂ e/millions of dollars		1.44		1.57		1.98
Scope 3 ⁹							
Purchased goods and services	tonnes CO ₂ e		638,102		417,862		N/A
Capital goods	tonnes CO ₂ e		145,020		287,827		N/A
Fuel and energy-related activities	tonnes CO ₂ e		36,694		35,114		42,641
Business travel	tonnes CO ₂ e	▽	16,929	▽	17,711	\checkmark	16,306
Downstream leased assets	tonnes CO ₂ e	▽	1,284	✓	1,676	<u> </u>	1,624
Scope 1 & 2 by country (location based)							
Canada							
Scope 1	tonnes CO ₂ e		26,142		27,916		29,065
Scope 2 (location based)	tonnes CO ₂ e		37,600		41,607		50,174
Total Canada	tonnes CO ₂ e	✓	63,743	▽	69,523	$\overline{\checkmark}$	79,239
U.S.							
Scope 1	tonnes CO ₂ e		20,090		19,564		24,218
Scope 2 (location based)	tonnes CO ₂ e		91,611		92,839		95,327
Total U.S.	tonnes CO ₂ e	✓	111,701	▽	112,403	$\overline{\checkmark}$	119,545
International							
Scope 1	tonnes CO ₂ e		182		172		397
Scope 2 (location based)	tonnes CO ₂ e		832		815		1,494
Total International	tonnes CO ₂ e		1,014		987		1,892
Total scope 1 & 2 (location based)	tonnes CO₂e		176,459	<u> </u>	182,913		200,676

 $^{^{\}rm 1}\,$ In 2017, the reporting period for GHG emissions from real estate changed to August 1st to July 31st in order to allow for more timely data. Other sources of emissions remain aligned with TD's fiscal year (November 1st to October 31st). 2015 and 2016 GHG emissions were restated to align with the new

reporting period, 2014 and prior GHG emissions have not been restated to dright with the new reporting period, 2014 and prior GHG emissions have not been restated.

2 Click here for TD's 2017 carbon-neutral schedule.

3 For further details see accompanying notes.

4 The reporting period for scope 1, stationary combustion and refrigerants is August 1st to July 31st, this represents 39,825 tonnes CO₂e. The reporting period for scope 1, mobile combustion (travel) is November 1st to October 31st, this represents 6,590 tonnes CO₂e.

 $^{^{5}}$ Scope 1 emissions include direct emissions from heating and cooling, leased aircraft and corporate fleet.

Scope 2 emissions include indirect emissions from electricity, heating and cooling.
 In accordance with the GHG Protocol's Scope 2 Guidance, TD reports both location-based and market based scope 2 figure. In calculating scope 2 emissions from electricity, location-based scope 2 uses grid emission factors, while market based scope 2 uses the emission factors associated with our renewable energy credit (REC) purchases. Location based scope 2 will be used for the purposes of setting targets

and tracking emissions.

Remissions in market based scope 2 are attributed to steam and chilled water.

⁹ The reporting period for all scope 3 sources is November 1st to October 31st.

Energy Consumption¹

Energy consumption by location	Units		2017	2016	2015
Canada					
Electricity	GJ		1,147,655	1,194,649	1,209,357
Natural gas	GJ		416,885	435,614	430,818
Other (steam, heating oil, propane, diesel, chilled water)	GJ		142,918	156,935	161,278
Total Canada	GJ	✓	1,707,458	1,787,198	1,801,452
U.S.					
Electricity	GJ		842,968	859,524	882,448
Natural gas	GJ		229,828	214,497	283,803
Other (steam, heating oil, propane, diesel, chilled water)	GJ		54,657	51,978	62,003
Total U.S.	GJ	✓	1,127,453	1,125,998	1,228,254
International					
Electricity	GJ		7,656	7,548	13,831
Natural gas	GJ		2,087	1,884	4,449
Other (steam, heating oil, propane, diesel, chilled water)	GJ		496	456	972
Total International	GJ	✓	10,240	9,888	19,252
Total energy consumption	GJ	✓	2,845,151	2,923,084	3,048,958
Energy intensity (per square foot)	GJ/sq ft		0.11	0.12	0.12
Energy intensity (per millions in revenue)	GJ/millions of dollars		79	85	97

¹ In 2017, the reporting period for real estate data has been changed to August 1st to July 31st in order to allow for more timely data. 2015 and 2016 energy data were restated to align with the new reporting period, 2014 and prior energy data have not been restated.

Greenhouse Gas Emissions by Transportation Mode

Detailed emissions breakdown ¹	Units	2017	2016	2015
Canada				
Air travel ²	tonnes CO ₂ e	6,572	6,712	6,367
Automobile travel ³	tonnes CO ₂ e	3,220	3,216	3,960
Rail travel	tonnes CO ₂ e	128	179	115
Total Canada	tonnes CO ₂ e	9,921	10,108	10,442
U.S.				
Air travel ²	tonnes CO ₂ e	4,631	4,466	4,195
Automobile travel ³	tonnes CO ₂ e	8,803	10,022	9,689
Rail travel	tonnes CO ₂ e	43	41	38
Total U.S.	tonnes CO ₂ e	13,476	14,529	13,922
Total North America	tonnes CO₂e	23,396	24,637	24,364
Distance travelled (kms)		2017	2016	2015
Canada				
Air travel ²	km	54,724,071	56,555,062	50,062,424
Automobile travel ³	km	13,707,692	14,116,849	16,462,530
Rail travel	km	1,507,067	2,106,342	1,352,536
Total Canada	km	69,938,830	72,778,253	67,877,490
U.S.				
Air travel ²	km	43,993,438	41,779,173	33,571,733
Automobile travel ³	km	32,776,026	37,423,848	38,226,177
Rail travel	km	499,217	476,023	451,840
Total U.S.	km	77,268,681	79,679,044	72,249,750
Total North America	km	147,207,511	152,457,297	140,127,240

Waste

Waste – North America	Units	2017	2016	2015
Waste to landfill (trash) ¹	tonnes	10,698	10,662	10,379
Waste diverted from landfill				
Recycled paper (paper shred) ²	tonnes	10,842	11,799	10,693
Other recycled waste ³	tonnes	3,770	3,873	3,814
E-waste	tonnes	159	824	334
Total waste generated (landfill & recycled)	tonnes	25,469	27,118	25,218
Waste diversion metrics				
% waste diverted from landfill ⁴	%	44%	44%	46%
% e-waste diverted from landfill	%	100%	100%	100%

In 2017, 2015 travel emissions were restated to correct a minor duplication of data.
 Air travel includes commercial air, chartered aircraft and leased aircraft.
 Automobile travel includes corporate fleet, car rental and personal vehicles used for employee business travel.

¹ Represents approximately 51% of our facilities in 2017, 51% in 2016, and 51% in 2015.

² Represents approximately 86% of our facilities in 2017, 87% in 2016, and 86% in 2015.

³ Represents approximately 72% of our facilities for 2017, 75% in 2016, and 72% in 2015.

⁴ Waste diversion is calculated using the total waste generated across sites with all three of the following waste streams reported: Waste to landfill, recycled paper, and other recycled waste. E-waste is not included in this diversion metric. This represents 38% of our facilities in 2017, 39% in 2016, and 30% in 2015.

Water

Water consumption	Units	2017	2016 ¹	2015
Canada ²	m³	326,018	340,545	335,609
U.S. ³	m³	975,595	964,925	975,635
Total ⁴	m³	1,301,613	1,305,470	1,311,244

¹ In 2017, 2016 Canadian water data was restated due to an over statement by one of our vendors.

Paper

Paper by type ¹	Units	2017	2016	2015	2010
Statements and envelopes	tonnes	3,029	3,148	3,681	5,064
Commercial print	tonnes	1,691	2,757	4,836	4,974
Office paper	tonnes	2,374	2,436	2,660	3,201
Forms	tonnes	1,231	1,458	1,512	1,919
Total paper	tonnes	8,325	9,800	12,689	15,159
Recycled content					
Total % post-consumer recycled content	%	13%	13%	11%	_
Certified sustainable					
Total % certified (FSC/SFI)	%	79%	84%	85%	-

¹ The paper data that was known and available to management was used in determining the paper use figures; however, the bank was not able to substantiate all paper that may have been purchased through alternative suppliers or printers

Definitions of Paper

Paper - TD's paper purchases include statements and envelopes, commercial print, office paper and forms that are purchased through formal material contracts and/or vendors.

Office paper - copy paper that goes into multi-functional devices for printing and copying purposes.

Commercial print - paper used for external mass communications and marketing (e.g. annual reports, prospectuses, brochures, posters, start kit/information folders). **Statements and envelopes** - paper used for bank reports, customer statements and all envelopes.

Forms - mass-produced standard paper instruments used on an enterprise-wide basis for information transfer by clients, suppliers and bank employees (e.g. passbooks, letterheads, cheques, applications, customer or transactional change forms, signature cards, receipts, business cards and other general banking forms).

Represents approximately 44% of our facilities in 2017, 45% in 2016, and 44% in 2015 Represents approximately 73% of our facilities in 2017, 79% in 2016, and 74% in 2015.

⁴ Represents approximately 59% of our facilities in 2017, 57% in 2016, and 59% in 2015.

Green Buildings

Details on TD LEED projects by building type and country.

		U.S. Retail		U.S. Corporate	Co	anadian Retail	Canad	ian Corporate
2007 - 2014	Locations	Sq ft	Locations	Sq ft	Locations	Sq ft	Locations	Sq ft
Platinum	12	62,098	1	58,741	-	-	1	180,000
Gold	107	405,787	5	289,416	1	10,603	-	-
Silver	12	46,435	_	-	1	5,360	_	-
Certified	2	4,933	1	31,516	3	16,776	-	-
2015								
Platinum	-	-	-	-	1	5,487	1	2,819
Gold	23	76,193	-	-	2	10,672	-	-
Silver	3	8,260	-	-	-	-	-	-
Certified	-	-	-	-	1	6,055	-	-
2016								
Platinum	-	-	-	-	-	-	-	-
Gold	16	52,491	-	-	-	-	-	-
Silver	3	7,612	-	-	-	-	-	-
Certified	2	6,623	-	-	-	-	-	-
2017								
Platinum	-	-	-	-	-	-	-	-
Gold	11	28,029	-	-	-	-	-	-
Silver	5	14,449	_	-	-	-	-	-
Certified	2	5,568	-	-	-	-	-	-
Total (2007-2017)								
Platinum	12	62,098	1	58,741	1	5,487	2	182,819
Gold	156	559,951	5	289,416	3	21,275	-	-
Silver	23	62,098	-	-	1	5,360	-	-
Certified	6	17,124	1	31,516	4	22,831	-	-

LEED Certified Workspace

	Unit	2017	2016	2015
TD LEED certified workspace ¹	%	5.9%	5.2%	4.8%
Total LEED certified workspace ²	%	19.7%	18.0%	17.4%

¹ TD owned LEED certifications only. ² TD owned & landlord owned LEED certifications.

Green Products

e-Banking

	Units	2017	2016	2015
Canada				
Number of online statement accounts (TDCT)	millions of accounts	7.2	6.6	4.1
Paper statements stopped (TDCT)	millions of statements	63.2	54.2	41.7
Paper documents stopped (TD Waterhouse)	millions of statements	34.7	31.6	29.1
U.S.				
Number of online statement accounts	millions of accounts	4.3	3.8	3.3
Paper statements stopped	millions of statements	49.1	43.6	37.2

Insurance for Hybrid and Electric Vehicles

	Units	2017	2016	2015
Number of active hybrid and electric vehicle discounts	number of discounts	20,620	17,777	16,605
GHG reduction by TD Auto Insurance customers ¹	tonnes CO ₂ e	10,819	7,268	7,601

 $^{^1\ \}text{Estimated reduction in GHG emissions by TD Auto Insurance customers through the use of hybrid and electric vehicles}.$

Financing for Hybrid and Electric Vehicles

	Units	2017	2016	2015
Eco Program (financing at a preferred rate)				
Dollars financed	millions of dollars	8	1.1	1.7
Number of deals	number of deals	218	20	34
GHG reduction by TD Auto Finance customers ¹	tonnes CO ₂ e	398	32	54
HEV Financing (full program)				
Dollars financed	millions of dollars	\$65	\$42	\$37
Number of deals	number of deals	2,031	1,353	1,181
GHG reduction by TD Auto Finance customers ¹	tonnes CO ₂ e	3,709	2,149	1,875

 $^{^{1}\} Estimated\ reduction\ in\ GHG\ emissions\ by\ TD\ Auto\ Finance\ customers\ through\ the\ use\ of\ hybrid\ and\ electric\ vehicles.$

TD Green Bond (2014 Issuance) – Use of Proceeds as at April 3, 2017¹

Category	TD Green Bond criteria	Allocated amount ^{2,3,4,5} (millions of dollars)	Annual energy saved or green energy generated (MWh)	Annual GHG emissions reduced/avoided (tonnes CO ₂ e)	Natural capital value (CAD)
Hydroelectric	Construction and operation of hydro (run-of-river hydro <15 MW)	\$10.2	5,815	879	Not Available ⁶
Solar power	Development, construction and operation of solar energy facilities	\$27.5	8,544	74	\$7,618
Wind energy	Development, construction and operation of wind energy facilities	\$58.6	8,000	293	\$16,540
Building efficiency	Green buildings (new buildings and retrofits to existing building) to achieve LEED and other green building certification	\$231.3	7,448	2,674	\$452,887
Transportation efficiency	Retrofit or replace fleets and invest in public transportation, clean fuel technology, electric vehicles, etc.	\$130.3	Not Available ⁶	12,292	\$1,849,801
Sustainable waste management	Improvements in minimization, collection, recycling, storage and disposal, and composting	\$40.9	Not Applicable ⁷	Not Available ⁶	Not Available ⁶
Total		▼ \$498.8	29,808	16,213	\$2,326,845

¹ Examples of projects funded by the TD Green Bond, visit <u>TD Green Bond – Use of Proceeds.</u>

TD Green Bond (2017 Issuance) – Use of Proceeds as at October 31, 2017¹

Total		▼ \$997.5	46,450	7,465	\$186,520
Sustainable waste management	Improvements in minimization, collection, recycling, storage and disposal, and composting	-	-	-	-
Transportation efficiency	Retrofit or replace fleets and invest in public transportation, clean fuel technology, electric vehicles, etc.	\$53.3	Not Available ⁶	Not Available ⁶	Not Available ⁶
Building efficiency	Green buildings (new buildings and retrofits to existing building) to achieve LEED and other green building certification	\$922.4	25,968	6,739	\$176,722
Wind energy	Development, construction and operation of wind energy facilities	\$19.6	19,600	718	\$8,510
Solar power	Development, construction and operation of solar energy facilities	\$2.2	882	8	\$1,288
Hydroelectric	Construction and operation of hydro (run-of-river hydro <15 MW)	-	-	-	-
Category	TD Green Bond criteria	Allocated amount ^{2,3,4,5} (millions of U.S. dollars)	Annual energy saved or green energy generated (MWh)	Annual GHG emissions reduced/avoided (tonnes CO ₂ e)	Natural capital value (CAD)

¹ Examples of projects funded by the TD Green Bond, visit <u>TD Green Bond – Use of Proceeds.</u>
² All allocated deal values are refinancing.

² All allocated deal values are refinancing

³ For more information on the basis of allocating the use of proceeds, visit the <u>TD Green Bond Term Sheet for Investors</u>.
⁴ Visit the 2017 Assurance Report from Ernst & Young LLP.
⁵ TD received cash proceeds of \$498.8 million net of agency fees.

Impact metrics cannot be quantified at this time due to data limitations.
 Metric not applicable.

³ For more information on the basis of allocating the use of proceeds, visit the <u>TD Green Bond Framework.</u>
⁴ Visit the 2017 Assurance Report from Ernst & Young LLP.
⁵ TD received cash proceeds of \$997.5 million net of agency fees.

 $^{^{\}rm 6}$ Impact metrics cannot be quantified at this time due to data limitations.

Responsible Finance

E&S Risk Review

E&S risk enhanced due diligence reviews by sector 2017		
Sector	Number of reviews	Percentage
Forestry	18	7%
Mining	31	12%
Oil and gas, pipelines	159	60%
Thermal power	57	21%
Total enhanced due diligence	265	100%

Equator Principles

Project Related Corporate Loans			
Sector	Category A	Category B	Category C
Mining			
Infrastructure			
Oil and gas	1	1	
Power			
Others			
Region			
Americas	1	1	
Europe, Middle East & Africa			
Asia Pacific			
Country Designation			
Designated	1	1	
Non-Designated			
Independent Review			
Yes	1	1	
No			
Totals	1	1	0

Project Finance Advisory Services	
Sector	
Mining	
Infrastructure	
Oil & Gas	1
Power	
Others	
Region	
Americas	1
Europe, Middle East & Africa	
Asia Pacific	
Totals	1

Deals Declined

	Unit	2017	2016	2015
Number of deals declined under the Environmental and Social Credit Risk Management Process	number of deals	0	0	0

Employee Engagement

	Unit	2017	2016	2015
Green Nation ¹	number of users	33,341	31,162	30,780
Carbon savings from acts pledged ¹	tonnes CO2e	352,707	329,924	273,649
Number of Green Teams	number	67	70	72
Percentage of Canadian employees agree that TD is a leader on the environment	%	86%	87%	87%

¹ Cumulative figures.

DETAILED SOCIAL PERFORMANCE

Legendary Customer Experience

Objective		2016 Results	2017 Results (target in brackets)	Progress	2018 Target
Deliver legendary customer service	Legendary Experience Index – TD Composite Score ¹	▼ 45.3%	■ 44.4% ¹ (43.8%)	•	61.93²
Met On track	O Did not meet				

Customer Problem Resolution

Canada	2017	2016	2015
Number of problems referred to Branch Banking Customer Care	9,630 ¹	7,723	6,447
Number of customers who contacted the TD Office of the Ombudsman	4,245	4,331	3,922
Number of complaints requiring investigation by TD Office of the Ombudsman ¹	779	749	637
Percentage of problems resolved by TD Ombudsman within 90 days (target 90%)	97%	95%	98%
Problems investigated by the OBSI ² and ADR Chambers Banking Ombuds Office	187	176	106
U.S.			
Total number of problems referred to the Chairman's Service Center	8,927	8,622	8,596
Percentage of escalated customer problems resolved by the Chairman's Service Center within designated service level agreements (target 98%)	98%	98%	98%

¹ Increase due to expansion of avenues through which we collect complaints.

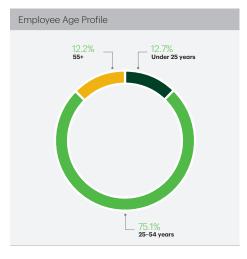
In 2017 the calculation for the TD Bank Group composite score was modified to account for the TD Canada Trust Branch Banking weight change and TD Canada Trust Business Banking inclusion.
 Significant methodology changes during 2017-2018 do not allow comparisons to previous years' performance. Key changes include transition from phone to email survey, survey question scale change, and key metric change for Wealth, insurance and Business Bank.

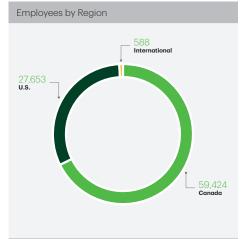
 $^{^{\}rm 2}$ Ombudsman for Banking Services and Investments.

COLLEAGUES

Workplace Profile







Employee Engagement Scores



¹ Employee Engagement Index (EEI) is our measure of overall engagement and is calculated using the average response (on a scale of one to five) to three questions. See Pulse Survey Results table below.

Objective		2016 Results	2017 Results (target in brackets)	Progress	2018 Target
Provide a great place to work	Increase Employee Engagement Index	☑ 81%	■ 82% (82%)	•	82%
	Reduce average global turnover	☑ 20.08%	20.04% (reduce year over year)	•	Reduce year over year

Pulse Survey Results¹

Selected questions (% positive)	2017	2016²	2015 ²
EEI Composite:			
My work gives me a personal feeling of accomplishment.	79%	78%	77%
I plan to be with TD one year from now.	83%	81%	81%
I am proud to say I work for TD.	85%	85%	85%

 $^{^{\}rm 1}$ Percentage of respondents who agreed or strongly agreed with the statement. $^{\rm 2}$ 2015 and 2016 data has been restated due to corrected information.

Employee Turnover (%)

		2017		2016		2015
Average global turnover rate	$\overline{\checkmark}$	20.04%	✓	20.08%	\checkmark	21.34%
Canada						
Voluntary ¹	\checkmark	13.77%	<u> </u>	11.84%		10.95%
Involuntary ²	\checkmark	2.15%	$\overline{\checkmark}$	4.50%		4.95%
Retirement	\checkmark	1.29%	\checkmark	1.22%		1.48%
Total	<u> </u>	17.21%	✓	17.56%	<u> </u>	17.38%
U.S.						
Voluntary ¹	\checkmark	18.87%	<u> </u>	18.34%		22.61%
Involuntary ²	\checkmark	4.84%	\checkmark	6.43%		7.31%
Retirement	<u> </u>	0.55%	✓	0.57%		0.68%
Total	$\overline{\checkmark}$	24.26%	<u> </u>	23.35%	<u> </u>	30.42%

 $^{^1}$ A voluntary exit from TD occurs when the employee chooses to leave TD. 2 An involuntary exit from TD occurs when employment is terminated.

Training & Development (Global)

	2017	2016	2015
Investment in training (millions of dollars) ¹	\$81.8	\$83.8	\$83.4
Investment in training (dollars) per employee ¹	\$933	\$835	\$877
Amount employees received through TD's Tuition Assistance for external learning (millions of dollars)	\$26.5	\$26.4	\$20.5
Average number of days of training ²	4.8	3.3	3.7
Average hours of training ³ per:			
Executive ⁴	31	35	29
People manager ⁴	44	30	22
Employee (non-manager) ⁴	39	24	24

¹ Includes the courses available through TD's Learning Management System as well as external courses, certificates and accreditations.
2 An average day is considered eight hours for U.S. employees and 7.5 for all other employees.
3 Excludes training hours tracked outside of TD's Learning Management System (LMS) because the data is not available and cannot be reasonably estimated.
4 Executive includes TD job levels Assistant Vice President and above. People Manager includes an employee who has one or more direct reports. Employee (non-manager) includes an employee who does not have any direct reports.

Workforce Diversity at TD1

Canada	Labour Market Availability ²		2017		2016		2015
Women							
Overall	53%	<u> </u>	57.1%	<u>~</u>	58.0%	<u> </u>	59.6%
Senior management ³		<u> </u>	39.8%	<u> </u>	37.3%	<u> </u>	35.7%
Middle and other management ⁴		<u>~</u>	44.2%	<u> </u>	44.2%	✓	45.0%
Visible Minorities ⁵							
Overall	25.1%	✓	28.2%	\checkmark	29.1%	✓	27.9%
Senior management ³		~	14.5%	<u> </u>	14.7%	✓	12.7%
Middle and other management ⁴		✓	31.7%	<u> </u>	31.6%	✓	29.7%
Indigenous Peoples ⁵							
Overall	2%	✓	1.2%	\checkmark	1.3%	✓	1.3%
Senior management ³			1.4%		1.7%		0.9%
Middle and other management ⁴			0.9%		0.9%		0.9%
People With Disabilities ⁵							
Overall	5.6%	✓	5.7%	\checkmark	5.9%	✓	5.9%
Senior management ³			4.9%		5.0%		5.8%
Middle and other management ⁴			5.3%		5.6%		5.3%
U.S. ⁶	Labor Market Availability ⁷		2017				
Women							
Overall	61.2%		63.5%				
Female executives ⁸			25.8%				
Female first/mid-level managers ⁹			53.2%				
Minorities							
Overall	27.2%		38.7%				
Minority executives ⁸			15.1%				
Minority first/mid-level managers ⁹			26.1%				

Includes all Canadian businesses and full-time and part-time employees.
 Labour Market Availability based on 2016 Census of Canada.

Labour Market Availability based on 2016 Census of Canada.
 Senior Management includes TD job levels Vice President and above who have signing authority.
 The category of "middle and other management" as determined by the Canadian federal government for employment equity reporting: "middle and other managers receive instructions from senior managers and administer the organization's policy and operations through subordinate managers or supervisors." Refer to the Employment and Social Development Canada website for more information.
 Data is voluntarily disclosed by employees.
 Including all TD Bank NA employees, except ineligible ex-pat employees and employees on LTD. 2017 is the first year that TD has publicly disclosed diversity representation data in the U.S.
 Labor Market Availability is based on 2010 US Census Data as calculated based on Affirmative Action regulations.
 EEO-1 Category of 11 (A)
 EEO-1 Category of 12 (B)

Work-Related Injuries¹

	2017	2016	2015
Canada			
Minor injuries ²	290 (0.49%)	255 (0.43%)	193 (0.33%)
Disabling injuries ³	188 (0.32%)	148 (0.25%)	107 (0.19%)
Employee days absent beyond day of injury ⁴	2,409	2,667	1,569
Fatalities due to work-related accidents	0	0	0
U.S.			
Medical/report only claims filed through workers' compensation ⁵	389	454	467
Indemnity claims filed through workers' compensation	35	38	53
Employee days absent beyond day of injury	1,315	2,334	2,832
Fatalities due to work-related accidents	0	0	0

Figures in parentheses indicate accident statistics as a percentage of our workforce in the country noted, as at the end of the calendar year.
 Injuries that are treatable in the workplace, with no time lost beyond the day of injury.
 Injuries that result in lost time in the workplace on any day following the injury for each of the years shown.
 Number and severity of disabling accidents increased in 2017 due to an increase in time lost in the categories of slips/trips/falls, robberies and medically related incidents. Some other accident categories decreased in number of days absent compared to 2016.
 Workers' compensation claims below \$2,500 or any claim that requires no payment or activity other than generating a report.

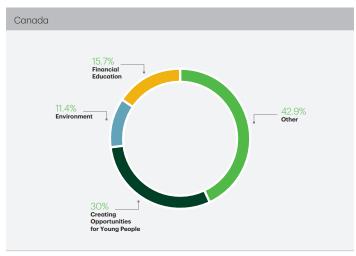
COMMUNITY

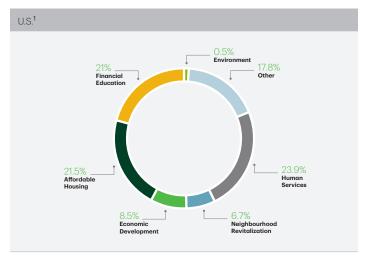
Corporate Giving Totals

Performance Trends: Corporate Giving ¹	2017	2016	2015
Canada (millions of Canadian dollars)	73.7	68.2	62.9
U.S. (millions of U.S. dollars) ²	25.5	25.7	29.6
Total (millions of Canadian dollars)	107.0	102.8	92.5

¹ All amounts converted into Canadian dollars using Bank of Canada exchange rates. For the total value of our contributions, please refer to the summary provided by London Benchmarking Group Canada, which performs an annual independent audit of our community investment.
² Includes \$26.5 million (US\$20.4 million) from the TD Charitable Foundation.

Breakdown of Our Giving by Focus Area





¹ Economic development, neighbourhood revitalization and human services are focus areas that are unique to the TD Charitable Foundation.

Taxes

Taxes Borne by TD Bank Group (in millions of dollars)	2017	2016	2015
Income taxes	2,253	2,143	1,523
Payroll taxes for over 85,000 employees across 16 countries	517	502	485
Transaction and sales taxes	462	461	428
Capital and insurance premium taxes	136	169	135
Property and business taxes	202	203	181
Total	3,570	3,478	2,752
Effective income tax rate – reported	18.3%	20.1%	16.6%
Effective income tax rate adjusted for tax credits ¹	20.8%	22.9%	19.8%
Effective total tax rate ²	26.2%	29.0%	26.5%
Effective total tax rate adjusted for tax credits1	28.3%	31.4%	29.3%

¹ The U.S. Net Income Before Tax is adjusted for expenses (amortization, impairment, gain on sale) booked to pre-tax relating to the investment in Low Income Housing Tax Credit and New Markets Tax Credit.

² The effective total tax rate is calculated as total taxes divided by net income before income taxes, payroll taxes, transaction and sales taxes, capital and insurance premium taxes, and property and business taxes.

Responsible Procurement

Number of suppliers who improved their own policies and procedures in response to our review	
Health and safety	11
Ethical	10
Environmental	15
Human rights and labour code	23
Number of contracts withdrawn as a result of non-compliance with the Responsible Procurement Policy	0
Percentage of invited suppliers who agreed to participate in our responsible procurement survey (154 in total) ¹	100%

¹ In 2017, supplier reviews were focused on services or products where the inherent risk was deemed to be higher, hence the entire pool of supplier reviews decreased in volume from 2016.

GOVERNANCE

Governance - Key Statistics

TD's Board of Directors: (Information as of 2018 Proxy Circular – Dated February 28, 2018)	
Number of independent Board members	13
Chair and CEO are separate	Yes
Board oversight of corporate responsibility	Yes
Number of meetings (for the 12-month period ending October 31, 2017)	
Full Board	9
Corporate Governance Committee	6
Risk Committee	10
Audit Committee	8
Human Resources Committee	7
Average annual Board attendance in 2017	99%
Board diversity	
% female independent directors	38%
% female of all directors	36%
% visible minority directors	14%
% independent directors	93%
Shareholders who voted in favour of the bank's approach to compensation	95