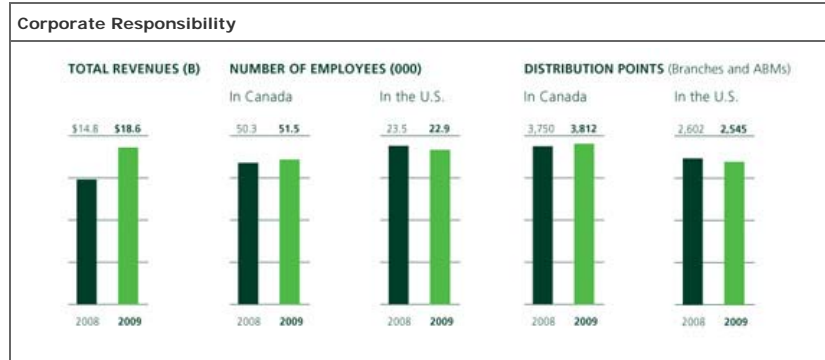


Our Approach Customers Environment Employees Diversity Community Economy

- > [President and CEO's Message](#)
- > [About TD](#)
- > [Our Values](#)
- > [Corporate Responsibility at TD](#)
- > [Our Key Stakeholders](#)
- > [Customer Feedback](#)
- > [Employee Feedback](#)
- > [Our Material Issues](#)
- > [Quick Facts](#)

Quick Facts



Customers	Environment	Employees	Diversity	Community	Economy
Number of customers supported through TD Helps*.	Tonnes of greenhouse gas emissions avoided.	Nearly \$6 billion spent on compensation and benefits.	Percentage of our senior management team who are women.	Amount of TD's giving in Canada and the U.S.	Total shareholder return
24,000	70,000	\$6b	33.78%	\$50m	8.5% (5-year CAGR1)
New retail locations in North America.	Trees saved by the customers opting for paperless banking*.	Amount invested in learning programs.	Number of managers trained in Diversity*.	Amount given through employee contributions and fundraising.	Total financing provided to businesses*.
57	6,000	\$67.7m	6,000	\$9.5m	\$197b

*Fact applies to our Canadian operation.
¹ TD Canada Trust received the highest numerical score among the big five retail banks in the proprietary J.D. Power and Associates 2006-2009 Canadian Retail Banking Customer Satisfaction StudySM. 2009 study based 12,555 total responses measuring 5 banks. Proprietary study results are based on experiences and perceptions of consumers surveyed in March-June 2009. Your experiences may vary. Visit jdpower.com
² *5-year CAGR* is the compound annual growth rate calculated from 2004 to 2009, on an annual adjusted basis. See TD's 2009 Annual Report to Shareholders for more details.

In Depth

- KPIs
- GRI Index
- Charts and Graphs
- Case Studies
- Scorecards and Priorities for 2010
- PDF downloads

Tools

- [Add this page to Custom Report](#)
- [Download this pdf here](#)
- [View custom report](#)

Current PDF Queue

About This Report
 Conduct & Ethics
 Labour Code and Human Rights

Governance
 Corporate Responsibility
 Environment
 Diversity

Our Reports
 CR Summary Report
 CR Summary Report and Public Accountability Statement
 Snapshot - Canada
 Snapshot - U.S.

Feedback

Contact