## 2009 Corporate Responsibility Report $\mathbf{D}$ **Bank Financial Group** Our Approach Customers Environment Employees Diversity Community Economy In Depth Our Commitments Reinvesting in Our U.S. Communities • KPIs GRI Index TD Bank has a strong history of serving the needs of the > Canada Charts and Graphs communities in which it operates. Our goal is to be a > Literacy and Case Studies community bank that is dedicated and responsive to its Education Scorecards and local markets Priorities for 2010 > Children's Health In 2008, TD Bank received an "Outstanding" Community PDF downloads Reinvestment Act (CRA) performance rating from the Office > Environment of the Comptroller of the Currency (OCC). The > New Community "Outstanding" rating reflects our commitment to meeting Tools Partnerships the financial service needs of low- and moderate-income Add this page to individuals and neighbourhoods and small businesses Custom Report > U.S. During a four-year period from 2004 through 2007, TD Download this pdf > Affordable Housing Bank: here • View custom report • Provided more than 21,000 mortgage loans totalling \$2.0. billion to low- and moderate-income Education and individuals **Financial Literacy** Current PDF Queue • Financed more than 59,000 small business loans totalling \$8.2 billion; > Health and Human **Services** • Financed 261 community development loans totalling \$424 million (145 of these loans provided \$318 million in support of affordable housing projects); Reinvesting in Our **U.S.** Communities • Donated a total of \$19.5 million in CRA-qualified grants via the TD Charitable Foundation; and Provided \$328 million in CRA-qualified investments, of which \$119 million funded low-income > U.K. housing tax credit projects > Literacy and TD Bank is fully committed to the principles of fair lending and granting credit without regard to race, Education colour, religion, national origin, ancestry, gender, sexual orientation, age, marital status, civil union > Environment status, disability, genetic information, receipt of public assistance, exercise of rights under consumer protection laws, familial status, handicapping condition or any other basis protected by law. We are committed to the spirit and letter of federal and state fair lending laws designed to promote fair and equal access to credit. In conformance with OCC regulatory guidance, we also strive to protect our customers from predatory lending practices by ensuring that terms and conditions are fairly disclosed and that fees and rates are reasonable and appropriate. About This Report Governance Our Reports Feedback Contact Conduct & Ethics Corporate Responsibility CR Summary Report Labour Code CR Summary Report and Public Environment Accountability Statement and Human Rights Diversity Snapshot - Canada Snapshot - U.S.

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