

# TD Bank Group Investor Presentation

Q3 2017

# Caution Regarding Forward-Looking Statements



From time to time, the Bank (as defined in this document) makes written and/or oral forward-looking statements, including in this document, in other filings with Canadian regulators or the United States (U.S.) Securities and Exchange Commission (SEC), and in other communications. In addition, representatives of the Bank may make forward-looking statements orally to analysts, investors, the media and others. All such statements are made pursuant to the "safe harbour" provisions of, and are intended to be forward-looking statements under, applicable Canadian and U.S. securities legislation, including the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements include, but are not limited to, statements made in this document, the Management's Discussion and Analysis ("2016 MD&A") in the Bank's 2016 Annual Report under the heading "Economic Summary and Outlook", for each business segment under headings "Business Outlook and Focus for 2017", and in other statements regarding the Bank's objectives and priorities for 2017 and beyond and strategies to achieve them, the regulatory environment in which the Bank operates, and the Bank's anticipated financial performance. Forward-looking statements are typically identified by words such as "will", "would", "should", "believe", "expect", "anticipate", "intend", "estimate", "plan", "goal", "target", "may", and "could".

By their very nature, these forward-looking statements require the Bank to make assumptions and are subject to inherent risks and uncertainties, general and specific. Especially in light of the uncertainty related to the physical, financial, economic, political, and regulatory environments, such risks and uncertainties – many of which are beyond the Bank's control and the effects of which can be difficult to predict – may cause actual results to differ materially from the expectations expressed in the forward-looking statements. Risk factors that could cause, individually or in the aggregate, such differences include: credit, market (including equity, commodity, foreign exchange, and interest rate), liquidity, operational (including technology and infrastructure), reputational, insurance, strategic, regulatory, legal, environmental, capital adequacy, and other risks. Examples of such risk factors include the general business and economic conditions in the regions in which the Bank operates; the ability of the Bank to execute on key priorities, including the successful completion of acquisitions and dispositions, business retention plans, and strategic plans and to attract, develop and retain key executives; disruptions in or attacks (including cyber-attacks) on the Bank's information technology, internet, network access or other voice or data communications systems or services; the evolution of various types of fraud or other criminal behaviour to which the Bank is exposed; the failure of third parties to comply with their obligations to the Bank or its affiliates, including relating to the care and control of information; the impact of new and changes to, or application of, current laws and regulations, including without limitation tax laws, risk-based capital guidelines and liquidity regulatory guidance; exposure related to significant litigation and regulatory matters; increased competition, including through internet and mobile banking and non-traditional competitors; changes to the Bank's credit ratings; changes in currency and interest rates (including the possibility of negative interest rates); increased funding costs and market volatility due to market illiquidity and competition for funding; critical accounting estimates and changes to accounting standards, policies, and methods used by the Bank; existing and potential international debt crises; and the occurrence of natural and unnatural catastrophic events and claims resulting from such events. The Bank cautions that the preceding list is not exhaustive of all possible risk factors and other factors could also adversely affect the Bank's results. For more detailed information, please refer to the "Risk Factors and Management" section of the 2016 MD&A, as may be updated in subsequently filed quarterly reports to shareholders and news releases (as applicable) related to any transactions or events discussed under the heading "Significant Events" in the relevant MD&A, which applicable releases may be found on www.td.com. All such factors should be considered carefully, as well as other uncertainties and potential events, and the inherent uncertainty of forward-looking statements, when making decisions with respect to the Bank and the Bank cautions readers not to place undue reliance on the Bank's forward-looking statements.

Material economic assumptions underlying the forward-looking statements contained in this document are set out in the 2016 MD&A under the headings "Economic Summary and Outlook", and for each business segment, "Business Outlook and Focus for 2017", each as may be updated in subsequently filed quarterly reports to shareholders.

Any forward-looking statements contained in this document represent the views of management only as of the date hereof and are presented for the purpose of assisting the Bank's shareholders and analysts in understanding the Bank's financial position, objectives and priorities and anticipated financial performance as at and for the periods ended on the dates presented, and may not be appropriate for other purposes. The Bank does not undertake to update any forward-looking statements, whether written or oral, that may be made from time to time by or on its behalf, except as required under applicable securities legislation.

## **TD Bank Group – Key Themes**



Top 10 North American Bank

**5**<sup>th</sup> largest bank by Total Assets<sup>1</sup> **6**<sup>th</sup> largest bank by Market Cap<sup>1</sup>

**2** Proven Performance

Delivering **top tier** long term shareholder returns<sup>2</sup>

3 Strong Balance Sheet and Capital Position

Highly rated by major credit rating agencies

4 Focus on Growth Opportunities

Targeting **7-10%**adjusted EPS
growth over the
medium term<sup>3</sup>

See slide 6.

See slide 12

## **TD Snapshot**



#### **Our Businesses**

#### **Canadian Retail**

- Personal banking, credit cards and auto finance
- Small business and commercial banking
- Direct investing, advice-based wealth businesses, and asset management
- Property, casualty, life and health insurance

#### **U.S. Retail**

- Personal banking, credit cards and auto finance
- Small business and commercial banking
- Corporate and specialty banking
- Wealth private client services
- Strategic relationship with TD Ameritrade

#### **Wholesale Banking**

- Research, investment banking and capital market services
- Global transaction banking
- Presence in key global financial centres including New York, London and Singapore

<b>Q3 2017</b> <sup>1</sup> (C\$)	Canadian Retail	U.S. Retail	2,398
Total Deposits <sup>2</sup>	\$314B	\$318B	retail locations
Total Loans <sup>3</sup>	\$382B	\$190B	in North America
Assets Under Administration	\$370B	\$23B	
Assets Under Management	\$272B	\$76B	
Earnings <sup>4</sup>	\$6.4B	\$3.2B	
Customers	~15MM	~9MM	
Employees <sup>5</sup>	38,736	25,812	

#### TD is a Top 10 North American bank<sup>6</sup>

Q3/17 is the period from May 1, 2017 to July 31, 2017.

<sup>2.</sup> Total Deposits based on total of average personal and business deposits during Q3/17. U.S. Retail deposits include TD Ameritrade Insured Deposit Accounts (IDAs), Canadian Retail deposits include personal, business and wealth deposits.

Total Loans based on total of average personal and business loans during Q3/17.

For trailing four quarters ended Q3/17.

Average number of full-time equivalent staff in these segments during Q3/17.
 See slide 6.

## **TD Strategy**



#### To be the Better Bank

#### **North America**

- Top 10 Bank in North America<sup>1</sup>
- One of only a few banks globally to be rated Aa2 by Moody's<sup>2</sup>
- Leverage platform and brand for growth
- Strong employment brand

#### **Retail Earnings Focus**

- Leader in customer service and convenience
- Over 80% of earnings from retail<sup>3</sup>

- Strong organic growth engine
- Better return for risk undertaken<sup>4</sup>

#### **Resilient Businesses**

- Repeatable and growing earnings stream
- Focus on customer-driven products

- Operating businesses of the future
- Consistently reinvest in our competitive advantages

#### **Risk Discipline**

- Only take risks we understand
- Systematically eliminate tail risk

- Robust capital and liquidity management
- Culture and policies aligned with risk philosophy

#### Simple strategy, consistent focus

<sup>1.</sup> See slide (

<sup>2.</sup> For long term debt (deposits) of The Toronto-Dominion Bank, as at July 31, 2017. Credit ratings are not recommendations to purchase, sell, or hold a financial obligation inasmuch as they do not comment on market price or suitability for a particular investor. Ratings are subject to revision or withdrawal at any time by the rating organization.

<sup>3.</sup> Retail includes Canadian Retail and U.S. Retail segments. See slide 7 for more detail

<sup>4.</sup> Return on risk-weighted assets (RWA) is calculated as net income available to common shareholders divided by average RWA. As compared to North American Peers (RY, BNS, CM, BMO, C, BAC, JPM, WFC, PNC and USB). For Canadian peers, based on Q3/17 results ended July 31, 2017. For U.S. Peers, based on Q2/17 results ended June 30, 2017.

## **Competing in Attractive Markets**



#### **Country Statistics**



- 10<sup>th</sup> largest economy
- Nominal GDP of C\$1.5 trillion
- Population of 36 million

#### **Canadian Banking System**

- One of the soundest banking systems in the world<sup>1</sup>
- Market leadership position held by the "Big 5" Canadian Banks
- Canadian chartered banks account for more than 74% of the residential mortgage market<sup>2</sup>
- Mortgage lenders have recourse to both borrower and property in most provinces

#### TD's Canadian Businesses

- Network of 1,138 branches and 3,150 ATMs<sup>6</sup>
- Composite market share of 21%
- Ranked #1 or #2 in market share for most retail products<sup>7</sup>
- Comprehensive wealth offering with significant opportunity to deepen customer relationships
- Top three investment dealer status in Canada

#### **Country Statistics**



- World's largest economy
- Nominal GDP of US\$18.6 trillion
- Population of 322 million

#### **U.S. Banking System**

- Over 9,000+ banks with market leadership position held by a few large banks
- The 5 largest banks have assets > 50% of the U.S. economy
- Mortgage lenders have limited recourse in most iurisdictions

#### TD's U.S. Businesses

- Network of 1,260 stores and 2,424 ATMs<sup>6</sup>
- Operations in 4 of the top 10 metropolitan statistical areas and 7 of the 10 wealthiest states<sup>3</sup>
- Operating in a US\$1.9 trillion deposits market<sup>4</sup>
- Access to nearly 82 million people within TD's footprint<sup>5</sup>
- Expanding U.S. Wholesale business with presence in New York and Houston

Significant growth opportunities within TD's footprint

- 1. World Economic Forum, Global Competitiveness Reports 2008-2016.
- 2. Includes securitizations. As per Canada Mortgage and Housing Corporation (CMHC).
- 3. State wealth based on current Market Median Household Income.
- 4. Deposits capped at \$500MM in every county within TD's U.S. banking footprint based on 2016 FDIC Summary of Deposits.
- 5. Market Population in each of the metropolitan statistical areas within TD's U.S. banking footprint.
- 6. Total ATMs includes branch / store, remote, mobile and TD Branded ATMs.
- 7. See slide 24, footnote 1.

#### **TD in North America**



Q3 2017 C\$ except otherwise noted	D	Canadian Ranking <sup>3</sup>	North American Ranking <sup>4</sup>
Total assets	\$1,202B	1 <sup>st</sup>	5 <sup>th</sup>
Total deposits	\$774B	2 <sup>nd</sup>	6 <sup>th</sup>
Market capitalization	\$118.8B	2 <sup>nd</sup>	6 <sup>th</sup>
Reported net income (trailing four quarters)	\$10.1B	2 <sup>nd</sup>	6 <sup>th</sup>
Adjusted net income¹ (trailing four quarters)	\$10.3B	n/a	n/a
Common Equity Tier 1 capital ratio <sup>2</sup>	11.0%	3 <sup>rd</sup>	7 <sup>th</sup>
Average number of full-time equivalent staff	83,090	2 <sup>nd</sup>	6 <sup>th</sup>

#### **TD** is a Top 10 North American bank

<sup>1.</sup> The Bank prepares its consolidated financial statements in accordance with International Financial Reporting Standards (IFRS), the current generally accepted accounting principles (GAAP), and refers to results prepared in accordance with IFRS as the "reported" results. The Bank also utilizes non-GAAP financial measures to arrive at "adjusted" results (i.e. reported results excluding "items of note", net of income taxes) to assess each of its businesses and measure overall Bank performance. Please see "How the Bank Reports" in the Third Quarter Earnings News Release and MD&A for further explanation and a reconciliation of the Bank's non-GAAP measures to reported basis results. Trailing four quarter items of note: The loss on the sale of the Direct Investing business in Europe of \$40 million after-tax, amortization of intangibles of \$233 million after tax, and a loss of \$50 million after tax due to the change in fair value of derivatives hedging the reclassified available-for-sale securities portfolio.

<sup>3.</sup> Canadian Peers - defined as other 4 big banks (RY, BMO, BNS and CM). Based on Q3/17 results ended July 31, 2017.

<sup>4.</sup> North American Peers – defined as Canadian Peers and U.S. Peers – defined as Money Center Banks (C, BAC, JPM) and Top 3 Super-Regional Banks (WFC, PNC, USB), based on Q2/17 results ended June 30, 2017.

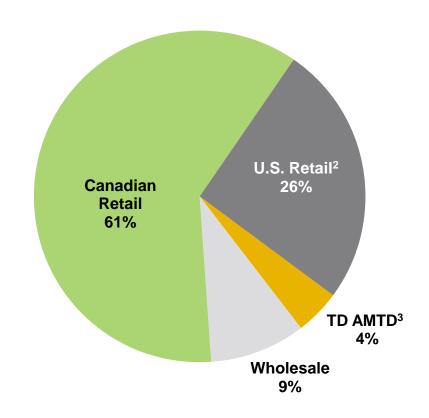
## **Composition of Earnings**



#### Three key business lines

- Canadian Retail robust retail banking platform in Canada with proven performance
- U.S. Retail top 10 bank<sup>4</sup> in the U.S. with significant organic growth opportunities
- Wholesale Banking North American dealer focused on client-driven businesses

#### 2016 Reported Earnings Mix<sup>1</sup>



Building great businesses and delivering value

<sup>1.</sup> For the purpose of calculating contribution by each business segment, earnings from the Corporate segment are excluded.

<sup>2.</sup> For financial reporting purposes, TD Ameritrade is part of the U.S. Retail business segment, but it is shown separately here for illustrative purposes.

<sup>3.</sup> TD had a reported investment in TD Ameritrade of 42.21% as at July 31, 2017 (October 31, 2016 – 42.38%).

<sup>4.</sup> See slide 26. footnote 1.

## **Strategic Evolution of TD**



#### **Increasing Retail Focus**

Acquired 51% of Banknorth TD Waterhouse USA / Ameritrade transaction

Privatized TD Banknorth

ntized Acquired Commerce Bank

Commerce Bank integration Acquired Riverside & TSFG Acquired Chrysler Financial and MBNA credit card portfolio Acquired Target credit card portfolio & Epoch; and announced agreement with Aimia and CIBC

Became primary issuer of Aeroplan Visa; acquired ~50% of CIBC's Aeroplan portfolio

Completed strategic credit card relationship with Nordstrom

Announced acquisition of Scottrade Bank<sup>3</sup>



2005 2

2006 2007

20

2008

2009

2010

2011

2012

2013

2014

2015

2016

2017

Exited select businesses (structured products, non-franchise credit, proprietary trading)

Partnering with
TD Bank, America's
Most Convenient Bank
to expand U.S.
presence

Achieved Primary Dealer status in the U.S.<sup>1</sup>

Participated in largest Canadian IPO in 14 years and one of the largest bond placements in Canadian history<sup>2</sup> Expanded product offering to U.S. clients and grew our energy sector presence in Houston Acquired Albert Fried & Company, a New York-based broker-dealer

From Traditional Dealer To Client-Focused Dealer

Lower-risk retail focused bank with a client-focused dealer

<sup>1.</sup> Primary dealers serve as trading counterparties of the New York Fed in its implementation of monetary policy. For more information please visit https://www.newyorkfed.org/

<sup>2.</sup> Nalcor Energy Muskrat Falls Project (C\$5 billion bond placement) and PrairieSky Royalty (C\$1.7 billion initial public offering). Please see "Business Highlights" in the Wholesale Banking Business Segment Analysis of the Bank's 2014 Annual Report.

3. Acquisition is subject to the satisfaction of closing conditions, including obtaining regulatory approvals.

## **Risk Management Framework**



#### **Our Risk Appetite**

## We take risks required to build our business, but only if those risks:

- Fit our business strategy and can be understood and managed
- Do not expose the enterprise to any significant single loss events;
   we don't "bet the bank" on any single acquisition, business or product
- Do not risk harming the TD brand

Proactive and disciplined risk management practices

## **TD Bank Group – Key Themes**



1 Top 10 North American Bank

**5**<sup>th</sup> largest bank by Total Assets<sup>1</sup> **6**<sup>th</sup> largest bank by Market Cap<sup>1</sup>

2 Proven Performance

Delivering **top tier** long term shareholder returns<sup>2</sup>

3 Strong Balance Sheet and Capital Position

Highly rated by major credit rating agencies

4 Focus on Growth Opportunities

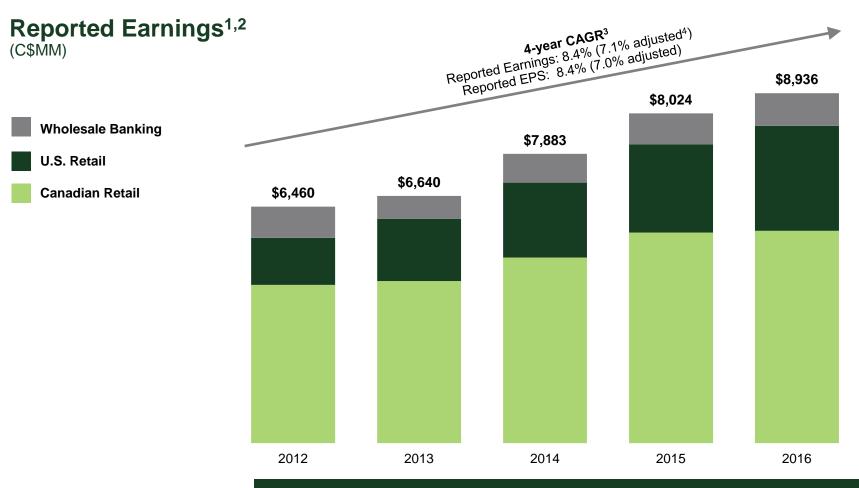
Targeting **7-10%**adjusted EPS
growth over the
medium term<sup>3</sup>

See slide 6.

See slide 12

## **Stable Earnings Growth**





Targeting 7-10% adjusted EPS growth4 over the medium term

<sup>1.</sup> For the purpose of calculating contribution by each business segment, earnings from the Corporate segment are excluded.

<sup>2.</sup> Effective Q1 2014, retail segments were realigned into Canadian Retail and U.S. Retail. For details of the retail segments, see slides 3 and 7. The segment realignment along with implementation of new IFRS standard and amendments, and impact of the stock dividend announced on December 5, 2013 were applied retroactively to 2012 and 2013 results.

<sup>3.</sup> Compound annual growth rate for the five-year period ended October 31, 2016.

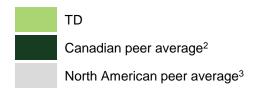
<sup>4.</sup> See slide 6 footnote 1 for definition of adjusted results.

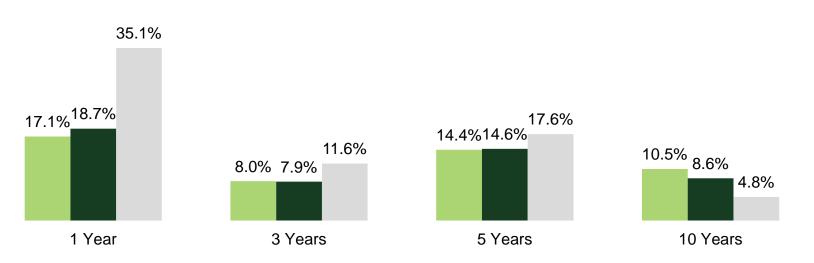
#### Solid Total Shareholder Returns



#### Total Shareholder Return<sup>1</sup>

Compounded Annual Growth Rates (CAGR)





Delivering top tier long-term shareholder returns

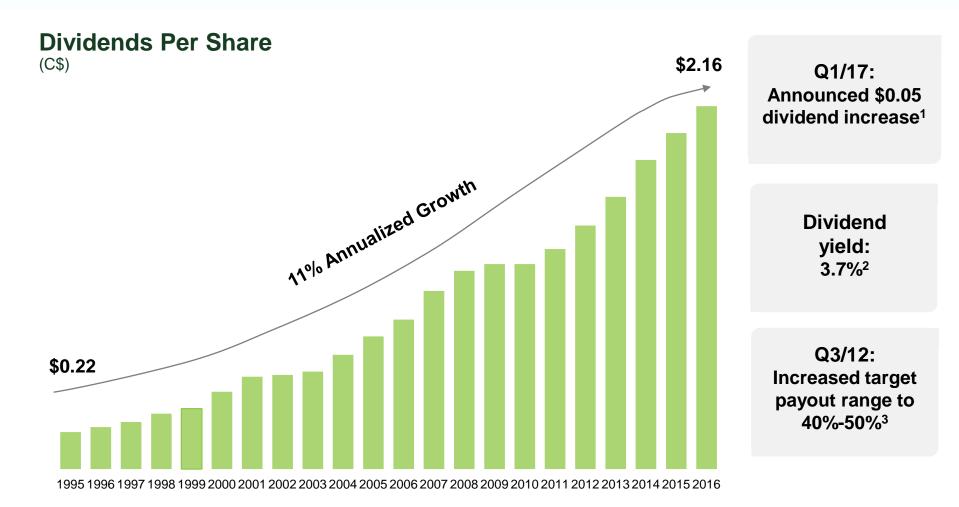
<sup>1.</sup> TSR is calculated based on share price movement and dividends reinvested over the trailing one-, three-, five- and ten-year periods as of July 31, 2017. Source: Bloomberg.

<sup>2.</sup> Canadian Peers – defined as other 4 big banks (RY, BMO, BNS and CM).

<sup>3.</sup> North American Peers – defined as Canadian and U.S. Peers. U.S. Peers – defined as Money Center Banks (C, BAC, JPM) and Top 3 Super-Regional Banks (WFC, PNC, USB).

## Strong, Consistent Dividend History





Dividend has grown over time

<sup>1.</sup> For the quarter ended April 2017.

<sup>2.</sup> Dividend yield is calculated as the dividend per common share divided by the average daily closing stock price in the relevant period. Dividend per common share is derived as follows: a) for the quarter – by annualizing the dividend per common share paid during the quarter; and b) for the year-to-date – by annualizing the year-to-date dividend per common share paid.

## Q3 2017 Highlights



#### **Total Bank Reported Results (YoY)**

#### **EPS up 18%**

Adjusted EPS up 19%<sup>1</sup>

#### Revenue up 7%

- Net interest income up 7%
- Non-interest income up 6%

#### Expenses up 5%

#### Segment Reported Results (YoY)

Canadian Retail earnings up 14%

U.S. Retail earnings up 14%

Wholesale earnings down 3%

#### **Financial Highlights \$MM**

Reported	Q3/17	Q2/17	Q3/16
Revenue	9,286	8,473	8,701
PCL	505	500	556
Expenses	4,855	4,786	4,640
Net Income	2,769	2,503	2,358
Diluted EPS (\$)	1.46	1.31	1.24

Adjusted <sup>1</sup>	Q3/17	Q2/17	Q3/16
Net Income	2,865	2,561	2,416
Diluted EPS (\$)	1.51	1.34	1.27

#### **Segment Earnings \$MM**

Q3/17	Reported	Adjusted
Retail <sup>2</sup>	2,626	2,626
Canadian Retail	1,725	1,725
U.S. Retail	901	901
Wholesale	293	293
Corporate	(150)	(54)

<sup>1.</sup> See slide 6, footnote 1, for definition of adjusted results. Items of note: Q3 2017 – Amortization of intangibles of \$56 million after tax (3 cents per share) and the loss on sale of the Direct Investing business in Europe of \$40 million after tax (2 cents per share); Q2/17 – Amortization of intangibles of \$58 million after tax (3 cents per share); Q3 2016 – Amortization of intangibles of \$58 million after tax (3 cents per share).

2. See slide 4, footnote 3, for definition of Retail.

## **Q3 2017 Segment Results Highlights**



#### Canadian Retail

- Net income of \$1.7 billion, up 14% YoY, reflecting 4% revenue growth, lower insurance claims and PCL.
- PCL decreased 8% YoY and increased 1% QoQ
- Expenses increased 4% YoY, reflecting higher employee-related expenses and higher investment in strategic technology initiatives

#### U.S. Retail

- In U.S. Dollar terms, U.S. Retail net income up 11% YoY, reflecting 10% revenue growth from continued volume growth, a more favourable interest rate environment and fee income growth
- PCL increased 20% QoQ due to parameter changes to the retail portfolio in Q2/17
- Expenses increased 5% YoY, reflecting higher employee costs, charges for store closures, and volume growth partially offset by productivity savings

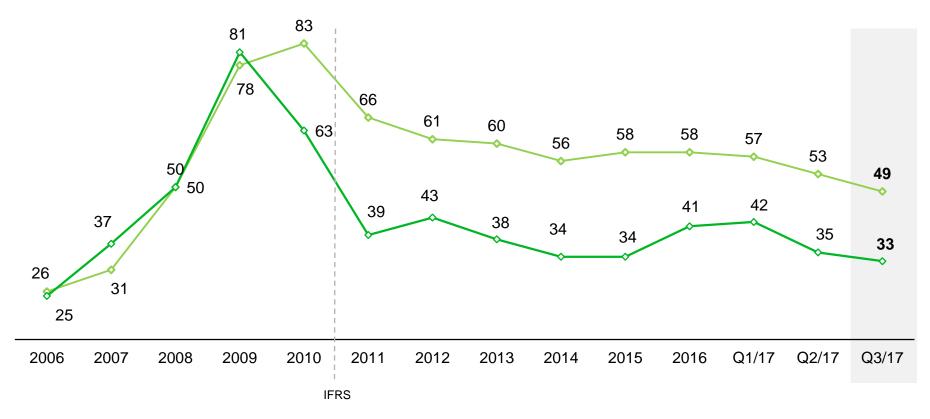
## Wholesale Banking

- Net income decreased 3% YoY, as higher revenue and lower PCL were offset by higher non-interest expenses
- Revenue increased 5% YoY, reflecting higher trading and corporate lending
- Expenses increased 15% YoY, reflecting higher variable compensation and investment in our U.S. business.

## **Strong Credit Quality**



#### **GIL and PCL Ratios (bps)**



<sup>→</sup> Gross Impaired Loans / Gross Loans and Acceptances (bps)

**Credit quality remains strong** 

<sup>→</sup> Provision for Credit Losses / Average Net Loans and Acceptances (bps)

## **TD Bank Group – Key Themes**



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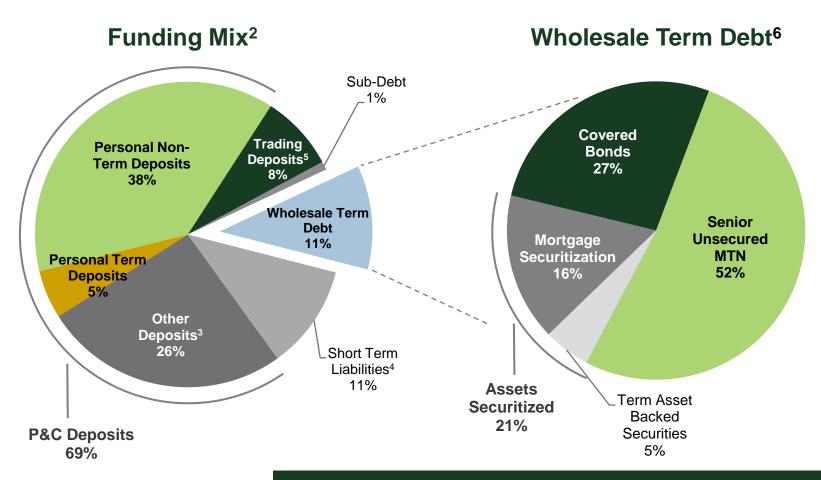
Targeting **7-10%**adjusted EPS
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See slide 6.

See slide 1:

## Attractive Balance Sheet Composition<sup>1</sup>





Personal and commercial deposits are primary sources of funds

Consists primarily of bearer deposit notes
 Includes certain private placement notes.

<sup>.</sup> As of July 31, 2017

Excludes certain liabilities which do not create funding which are: acceptances, trading derivatives, other liabilities, wholesale mortgage aggregation business, non-controlling interest and certain equity capital: common equity and other capital instruments.

Bank, Business & Government Deposits less covered bonds and senior MTN notes.
 Obligations related to securities sold short and sold under repurchase agreements.

<sup>5.</sup> Consists primarily of bearer deposit notes, certificates of deposit and commercial paper.

## **Gross Lending Portfolio**Includes B/As



#### **Balances** (C\$B unless otherwise noted)

	Q2/17	Q3/17
Canadian Retail Portfolio	\$ 377.5	\$ 386.1
Personal	\$ 312.0	\$ 318.7
Residential Mortgages	188.1	189.4
Home Equity Lines of Credit (HELOC)	68.0	72.3
Indirect Auto	20.9	21.6
Unsecured Lines of Credit	9.7	9.7
Credit Cards	18.0	18.2
Other Personal	7.3	7.5
Commercial Banking (including Small Business Banking)	\$ 65.5	\$ 67.4
U.S. Retail Portfolio (all amounts in US\$)	US\$ 142.7	US\$ 144.8
Personal	US\$ 62.8	US\$ 64.4
Residential Mortgages	20.8	20.9
Home Equity Lines of Credit (HELOC) <sup>1</sup>	9.7	9.6
Indirect Auto	21.1	21.9
Credit Cards	10.6	11.4
Other Personal	0.6	0.6
Commercial Banking	US\$ 79.9	US\$ 80.4
Non-residential Real Estate	16.4	16.6
Residential Real Estate	5.2	5.5
Commercial & Industrial (C&I)	58.3	58.3
FX on U.S. Personal & Commercial Portfolio	\$ 52.1	\$ 35.7
U.S. Retail Portfolio (C\$)	\$ 194.8	\$ 180.5
Wholesale Portfolio <sup>2</sup>	\$ 44.4	\$ 44.2
Other <sup>3</sup>	\$ 2.7	\$ 2.1
Total	\$ 619.4	\$ 612.9

<sup>1.</sup> U.S. HELOC includes Home Equity Lines of Credit and Home Equity Loans

Note: Some amounts may not total due to rounding

<sup>2.</sup> Wholesale portfolio includes corporate lending and other Wholesale gross loans and acceptances

Wholesale portion includes corporate lending and other wholesale gross loans and acceptances
 Other includes acquired credit impaired loans, debt securities classified as loans and loans booked in corporate segment

## **Capital & Liquidity**



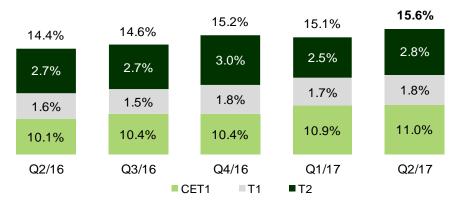
#### **Highlights**

- Common Equity Tier 1 ratio of 11%
- Leverage ratio of 4.1%
- Liquidity coverage ratio of 124%
- Tier 1 and Total Capital ratios were 12.8% and 15.6%, respectively

#### Common Equity Tier 1<sup>1</sup>

Q2 2017 CET1 Ratio	10.8%
Internal capital generation	38
Impact of issuance of common shares	8
Actuarial gains on employee pension plans	7
RWA increase and other	(26)
Q3 2017 CET1 Ratio	11.0%

#### Total Capital Ratio<sup>1</sup>



## **TD Credit Ratings**



#### Issuer Ratings<sup>1</sup>

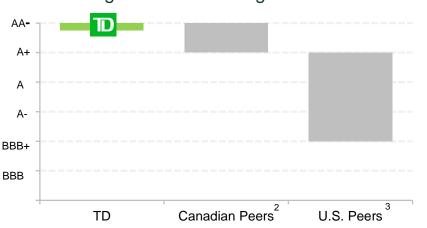
	Moody's	S&P	DBRS
Ratings	Aa2	AA-	AA
Outlook	Negative	Stable	Stable

#### **Accolades**

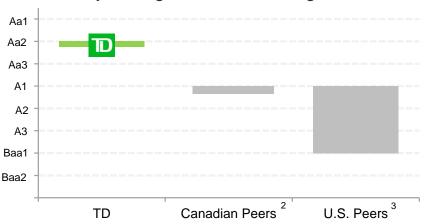
- "Safest Bank in North America & One of the World's 50 Safest Banks"
  - Global Finance Magazine
- "Best Bank in Canada"
  - Euromoney Magazine

#### Ratings vs. Peer Group

S&P Long-Term Debt Rating







<sup>1.</sup> See footnote 2 on slide 4 for more information on credit ratings.

<sup>2.</sup> In the context of long-term debt ratings, Canadian peers defined as RY, BNS, BMO and CM.

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#### Canadian Retail



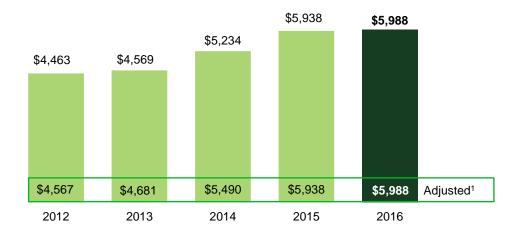
#### **Consistent Strategy**

#### How we compete

- Legendary customer service and convenience
- Relentless commitment to operational excellence
- The power of One TD
- Winning culture and team

Mid-single digit adjusted earnings growth<sup>1</sup> target over the medium term

#### **Reported Net Income** (C\$MM)



Q3 2017 Highlights			
Total Deposits <sup>2</sup>	C\$314B	Employees <sup>4</sup>	38,736
Total Loans <sup>2</sup>	C\$382B	Customers	~15MM
Assets Under Administration	C\$370B	Mobile Users <sup>5</sup>	3.9MM
Assets Under Management	C\$272B	Branches	1,138
Gross Insurance Premiums <sup>3</sup>	C\$3.9B	ATMs <sup>5</sup>	3,150
Earnings <sup>3</sup>	C\$6.4B		

<sup>1.</sup> See slide 6, footnote 1 for definition of adjusted results. There were no items of note in the trailing four guarters ending Q3/17.

<sup>2.</sup> Total Deposits based on total of average personal, business and wealth deposits during Q3/17. Total Loans based on total of average personal and business loans during Q3/17.

<sup>3.</sup> For trailing four quarters ending Q3/17.

<sup>4.</sup> Average number of full-time equivalent staff during Q3/17. 5. Active mobile users defined as TD customers who have logged in using the Canadian mobile or tablet apps (applications) within the last 90 days. Total ATMs includes branch, remote, mobile and TD Branded ATMs

#### **Canadian Retail**



#### **Personal Banking**

- #1 or #2 market share in most retail products<sup>1</sup>
- On average 45% longer branch hours than peers<sup>2</sup> with 430 branches offering Sunday banking
- Mobile banking leadership in Canada with the highest number of mobile unique visitors accessing financial services<sup>3</sup>

#### **Business Banking**

- #2 in Business Banking deposit and loan market share<sup>1</sup>
- Customized Commercial Banking and Floor Plan Financing solutions delivered through 50 branches
- Over 500 dedicated Small Business Bankers in Retail branches

#### **Credit Cards**

- #1 card issuer in Canada measured by outstanding card loan balances
- Dual card issuer of high value brands, including suite of TD Aeroplan Visa, TD First Class Visa and MBNA cards
- North American operational scale and professional expertise

#### Wealth

- Market leadership in Direct Investing by asset, trades, and revenue market share<sup>1</sup>
- #1 Pension Fund Manager for the 6th consecutive year4
- Leverage world class retail bank to accelerate growth in our advice businesses

#### Insurance

- Personal lines products in Canada, including Home & Auto, Life & Health, Creditor and Travel insurance
- Largest direct distribution insurer<sup>5</sup> and leader in the affinity market<sup>5</sup> for Home and Auto in Canada

Robust retail banking foundation in Canada with proven performance

<sup>1.</sup> Sources: CBA, OSFI, Investor Economics for Direct Investing and IFIC as at September 2017 Market Share Summary (internally produced report)

<sup>2.</sup> As at April 30, 2017. Canadian Peers are defined as RY, BNS, BMO and CM.

<sup>3.</sup> ComScore reporting as of July 31, 2017. TD had the highest number of mobile unique visitors accessing financial services over the past 3 months and over the full year to date.

Based on assets as of June 30, 2016 (Source: 2016 Top 40 Money Managers Report by Benefits Canada).
 Based on Gross Written Premiums for Property and Casualty business. Ranks based on data available from OSFI, Insurers, Insurance Bureau of Canada and Provincial Regulators, as at December 31, 2015.

#### U.S. Retail



#### **Consistent Strategy**

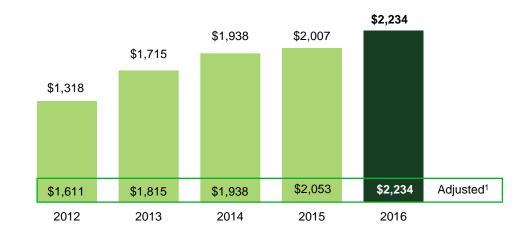
#### How we compete

- Legendary service and convenience
- Grow and deepen customer relationships
- Differentiated brand as the "human" bank
- Productivity initiatives that enhance both the employee and customer experience
- Conservative risk appetite
- Unique employee culture

#### **Expecting earnings growth in the** absence of rate increases

#### **Reported Net Income**

(US\$MM)



Q3 2017 Highlights					
	C\$	US\$			
Total Deposits <sup>2</sup>	\$318B	\$241B	Employees⁴	25,812	
Total Loans <sup>2</sup>	\$190B	\$144B	Customers	~9MM	
Assets Under Administration	\$23B	\$18B	Mobile Users <sup>5</sup>	2.4MM	
Assets Under Management	\$76B	\$61B	Stores	1,260	
Earnings <sup>3</sup>	\$3.2B	\$2.5B	ATMs <sup>5</sup>	2,424	

<sup>1.</sup> See slide 6, footnote 1 for definition of adjusted results. There were no items of note in the trailing four quarters ending Q3/17.

<sup>2.</sup> Total Deposits based on total of average personal deposits, business deposits and TD Ameritrade Insured Deposit Accounts (IDAs) during Q3/17. Total Loans based on total of average personal and business loans

<sup>3.</sup> For trailing four quarters ending Q3/17.

<sup>4.</sup> Average number of full-time equivalent staff during Q3/17.

<sup>5.</sup> Active mobile users defined as TD customers who have logged in using the U.S. mobile application within the last 90 days. Total ATMs includes store, remote, mobile and TD Branded ATMs.

### **U.S. Retail**



#### **Personal & Commercial Banking**

- Top 10 bank¹ with ~9MM customers, operating retail stores in 15 states and the District of Columbia
- Open longer than the competition, including Sunday banking in most markets
- #3 market share in NYC<sup>2</sup> and targeting top 5 market share in all of our major markets, with significant opportunity to target key customer segments and deepen customer relationships
- Solid commercial growth opportunities across our Maine-to-Florida footprint

#### **Credit Cards**

- Private label and co-brand credit card offering for U.S. customers of regional and nationwide retail partners, including Target and Nordstrom
- Issuer of TD branded credit cards for retail and small business customers
- North American operational scale and professional expertise

#### **Auto Lending**

- Prime indirect lending to dealers across the country
- Comprehensive solutions for our dealers, including floor plan, commercial banking and wealth management across the TD Bank footprint
- Focused on strategic dealer partnerships where our value proposition best aligns with dealers' needs and priorities
- "Ranked Highest in Dealer Satisfaction among Non-Captive Lenders With Retail Credit by J.D. Power"3

#### Wealth

- Building U.S. wealth capability in the high net worth and private banking space
- Acquired in 2013, Epoch Investment Partners expands overall product capabilities in the U.S. and Canada

#### **TD Ameritrade**

- Strategic relationship drives mutually beneficial customer referrals and growth
- Market leadership in trading in the U.S.<sup>4</sup>
- TD Ameritrade was named the Best Online Broker for Novices for the 6th consecutive year and the Best for Long-term Investing for the 5th consecutive year in Barron's 2017 Best Online Broker Ranking<sup>5</sup>
- TD Ameritrade was awarded #1 Overall Broker in the 2017 Online Broker Review conducted by Stockbrokers.com and was also named the #1 broker for several "Best in Class" awards including: Customer Service, Education, Mobile Trading, New Investors, Offering of Investments and Platforms & Tools<sup>6</sup>
- Announced agreement to acquire Scottrade<sup>7</sup>

Top 10 bank in the U.S. with significant growth opportunities

. Based on total deposits as of June 30, 2016. Source: SNL Financial, Largest Banks and Thrifts in the U.S. by total deposits

For J.D. Power award information, visit JDPower.com

7. Please see slide 8, footnote 3 for more information.

<sup>2.</sup> Ranked 3rd based on both deposits capped at \$500MM and active branch count in New York City's five boroughs, as of June 30, 2016 (Source: SNL Financial)

Internally estimated daily average revenue client trades (DARTS) based on last twelve months publicly available reports for E\*TRADE Financial and Charles Schwab as of September 30, 2016.

TD Ameritrade was evaluated against 16 others in the 2017 Barron's Best Online Broker Ranking March 18, 2017. The firm was ranked 1st in the categories "Best for Long-Term Investing" and "Best for Novices" (Website). TD Ameritrade was also awarded the highest star ratings (4.5) in "Best for Options Traders" (thinkorswim, shared with 2 others) and in "Best for Investor Education" (shared with 2 others). Also, the company received 4 stars in the "Best for Frequent Traders" category (thinkorswim). Star ratings are out of a possible 5. Barron's is a trademark of Dow Jones. L.P. All rights reserved.

<sup>5.</sup> TD Ameritrade was ranked #1 overall out of 16 online brokers evaluated in the StockBrokers.com 2017 Online Broker Review. TD Ameritrade has been rated #1 or Best in Class (within top 5) for more two years or more in multiple categories, including: "Offering of Investments" (3rd year in a row), "Platforms & Tools" (6th year in a row), "Customer Service" (7th year in a row), "Education" (5th year in a row), "Mobile Trading" (5th year in a row). TD Ameritrade also received awards spanning consecutive years for #1 Desktop Platform (thinkorswim) (2nd year in a row) and #1 Trader Community (3rd year in a row).

## Wholesale Banking



#### **Consistent Strategy**

#### How we compete

#### Canada

- Be a top-ranked integrated investment dealer
- Fully aligned with TD Bank Group partners
- Provide superior advice and execution

#### U.S.

- Growing our US\$ product suite across Corporate, Financial Institutions, Government and Institutional clients
- Build a U.S. presence with our North American clients and in partnership with TD Bank, America's Most Convenient Bank

#### **Outside North America**

Be a focused player in client-driven businesses in targeted markets (i.e., Supranational, Sovereign and Agencies, fixed income, foreign exchange)

#### Top 3 dealer status⁴

- √ #1 Corporate Debt Underwriting<sup>5</sup>
- √ #2 Government Debt Underwriting<sup>5</sup>
- √ #3 Equity Underwriting

#### **Net Income**

(C\$MM)



Q3 2017 Highlights	
Gross Drawn <sup>1</sup>	C\$20 B
Trading-related revenue (TEB) <sup>2</sup>	C\$1,783 MM
Earnings <sup>2</sup>	C\$1,046 MM
Employees <sup>3</sup>	4,014

A client-focused wholesale business

<sup>1.</sup> Includes gross loans and bankers' acceptances, excluding letters of credit, cash collateral, credit default swaps, and reserves for the corporate lending business.

<sup>2.</sup> For trailing four quarters ending Q3/17.

<sup>3.</sup> Average number of full-time equivalent staff during Q3/17.

<sup>4.</sup> Rankings reflect TD Securities' position among Canadian peers related to deals in Canada for calendar year-to-date July 31, 2017. Source: Bloomberg. 5. Excludes self-led domestic bank deals and credit card deals. Bonus credit to lead.

## **Wholesale Banking**



#### Focus on client-driven businesses

- Diversified business mix with a North American focus
- Presence in key global financial centres
- Extend our client-focused business through superior advice and execution

#### A North American dealer aligned with our TD partners

 Focus on integrating the strength of the TD brand and alignment with our enterprise partners to become a leading North American investment bank

#### Solid returns without going out the risk curve

 Disciplined and proactive risk management by focusing on long-term clients, counterparties, and products

#### Well positioned for growth

- Grow organically by developing new product and service areas and relentlessly deepening client relationships
- Be a top ranked integrated investment dealer in Canada by increasing our origination footprint and competitive advantage with Canadian clients<sup>1</sup>
- Expand the U.S. business by growing our service offerings to North American clients and partnering with U.S. Retail

A client-focused wholesale business

<sup>1.</sup> Ranked #1 in Equity Options Block Trading and Equity Block Trading (Block trades by value on all Canadian exchanges. Source: IRESS); #2 in Equity Underwriting (Source: Bloomberg); #1 in Government Debt and Corporate Debt Underwriting (Excludes self-led domestic bank deals and credit card deals. Bonus credit to lead. Source: Bloomberg); #1 in Canadian Syndicated Loans (Deal volume awarded proportionately to the Lead Arrangers. Based on a rolling twelve month basis. Source: Bloomberg). All rankings are for calendar year-to-date July 31, 2017 unless otherwise noted. Rankings reflect TD Securities' position among Canadian peers.

## **Connected Experiences**



#### **Consistent Strategy**

#### How we compete

- Connected experiences enable seamless interactions between customers and the entire organization
- **Industry leading Experience** Design Center of Excellence enables us to enrich the lives of our customers and colleagues
- Empowering colleagues with digital capabilities to create enterprise value and interact confidently with customers
- Modernizing platforms that enable us to be more agile in exceeding our customers' expectations

#### **Digital Enhancements**



TD.com received an exciting new look with a simple, responsive and modern design that's consistent across all devices.

The redesign includes enhanced product pages, a digital appointment booking tool, branch locator and search tools in natural language. (Canada)



Tablet enabled real time online account opening provides a digitized experience by offering customers the convenience of opening accounts at off-site events without having to visit a branch.

(U.S.)











TD MySpend allows customers to track eligible TD account activity in real-time, monitor their spending. compare it with their monthly average and create financial habits they feel good about (Canada)

TD for Me curates content and services to create personalized, contextual experiences for customers based on their location (Canada)

Bank, trade and make payments from almost anywhere with the TD app (Canada)

Make small purchases with a tap of your Android<sup>™1</sup> smartphone using TD Mobile Payment, and check your account balance at a glance with Quick Access on your Apple Watch™2

TM Android is a trade-mark of Google Inc.

<sup>2.</sup> Apple, the Apple logo and the Apple Watch are trademarks of Apple Inc., registered in the U.S. and other countries Note: Selected Android mobile devices are eligible for TD Mobile Payment.

## **Corporate Responsibility Performance**



#### **Highlights**

- TD is the only Canadian bank listed on the **Dow Jones** Sustainability World Index
- Ranked 58<sup>th</sup> on the Global 100 Most Sustainable Corporations in the World by Corporate Knights
- Scored 100% on the 2016 Corporate Equality Index (CEI) for the eighth year in a row (Human Rights Campaign Foundation)
- TD Bank, America's Most Convenient Bank, named among the Top 50 Companies for Diversity by DiversityInc for the fourth year in a row
- TD continues to be recognized by external ratings organizations as a Great Place to Work and a Best Employer
- Donated C\$102.8 million in 2016 to support non-profits across North America and the U.K.
- TD Friends of the Environment Foundation celebrates 26 years with over C\$82 million in funds disbursed in support of local environmental projects
- More than 285,000 trees planted through TD Tree Days, TD's flagship volunteer program













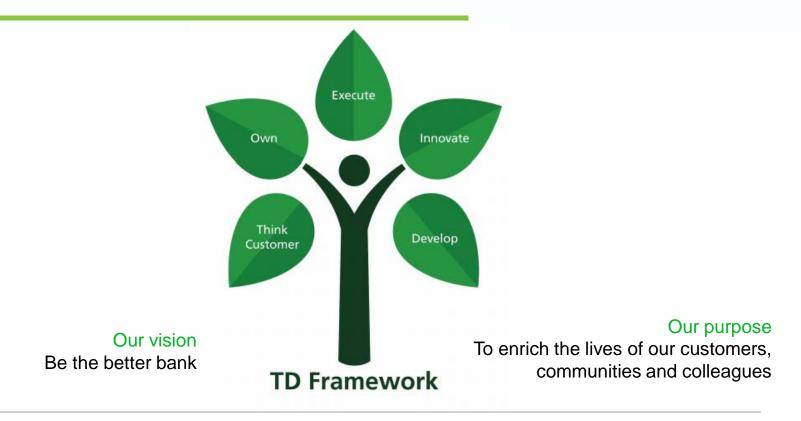


- TD joined 11 leading banks in a project led by the UN to pilot a set of recommendations released by the Financial Stability Board's Task Force on Climate Related Financial Disclosures
- Green Bonds to support the transition to a lower-carbon economy:
  - Issuing: TD was the first commercial bank in Canada to issue a \$500 million green bond in 2014
  - Underwriting: TD has participated in \$6.5 billion in green bond underwriting since 2010
  - Investing: \$384 million invested in green bonds by TD's Treasury Group since 2014
- TD Asset Management is a signatory to United Nations Principles for Responsible Investment
- TD Insurance is a signatory to United Nations Principles for Sustainable Insurance
- Top scoring Canadian bank by Carbon Disclosure Project (CDP)
- First Canadian company to join RE100; met the 100% renewable electricity commitment
- TD's absolute carbon GHG emissions have decreased by 24% since 2008 (Scope 1 and 2)
- We continue to achieve carbon neutrality. Our energy reductions initiatives in 2016 saved 9.5 million kWh

Making positive impacts on customers, workplace, environment, and community

## **Shared Commitments of TD's Framework**





#### **Our shared commitments**

# Think like a customer Provide legendary experiences and trusted advice

Act like an owner
Lead with integrity to
drive business results
and contribute to
communities

Execute with speed and impact Only take risks we can understand and manage Innovate
with
purpose
Simplify the
way we work

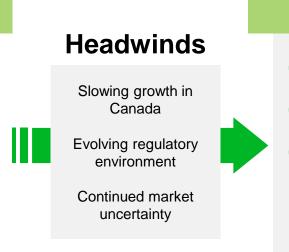
Develop our colleagues
Embrace diversity and respect one another

#### TD Model Has Proven Its Resilience



## Simple Strategy Consistent Focus

- Lead with service and convenience
- Leverage TD brand across all segments
- Continue to invest while driving efficiencies
- Focus on organic growth



## Vision: To be The Better Bank

- Best Bank in Canada<sup>1</sup>
- Top 10 bank<sup>2</sup> in the U.S.
- One of Canada's most valuable brands<sup>3</sup>

Targeting 7-10% adjusted EPS growth<sup>4</sup> over the medium term

<sup>1.</sup> By Euromoney Magazine in 2016.

<sup>2.</sup> See slide 26. footnote 1.

<sup>3.</sup> By Brand Finance in 2016.

#### **Investor Relations Contacts**



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Best Investor Relations by Sector: Financial Services

**Best Corporate Governance** 



# TD Bank Group Investor Presentation

Q3 2017