



Supplemental Financial Information

For the First Quarter Ended January 31, 2019

For further information, please contact:
TD Investor Relations
416-308-9030
www.td.com/investor

Gillian Manning – Head, Investor Relations (gillian.manning@td.com)
Chris Bury – AVP, Investor Relations (chris.bury@td.com)

Basis of Presentation

The supplemental information contained in this package is designed to improve the readers' understanding of the financial performance of TD Bank Group ("TD" or the "Bank"). This information is unaudited and should be used in conjunction with the Bank's first quarter 2019 Report to Shareholders, Earnings News Release (ENR), Supplemental Regulatory Disclosure package, and Investor Presentation, as well as the Bank's 2018 Annual Report. For acronyms used in this package, refer to the "Acronyms" page.

How the Bank Reports

The Bank prepares its Consolidated Financial Statements in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB), the current generally accepted accounting principles (GAAP), and refers to results prepared in accordance with IFRS as "reported" results. Certain comparative amounts have been reclassified to conform with the presentation adopted in the current period.

The Bank also utilizes non-GAAP financial measures referred to as "adjusted" results to assess each of its businesses and to measure the Bank's overall performance. To arrive at adjusted results, the Bank removes "items of note", from reported results. The items of note relate to items which management does not believe are indicative of underlying business performance. The Bank believes that adjusted results provide the reader with a better understanding of how management views the Bank's performance. The items of note are disclosed on page 3 of this package.

As explained, adjusted results differ from reported results determined in accordance with IFRS. Adjusted results, items of note, and related terms used in this package are not defined terms under IFRS and, therefore, may not be comparable to similar terms used by other issuers. A reconciliation between the Bank's reported and adjusted results is provided in the "How the Bank Reports" section of the Bank's first quarter 2019 Management's Discussion and Analysis (MD&A) and ENR.

Effective November 1, 2017, the Bank adopted IFRS 9, *Financial Instruments* (IFRS 9), which replaces the guidance in IAS 39, *Financial Instruments: Recognition and Measurement* (IAS 39). Accordingly, fiscal 2018 and 2019 numbers are based on IFRS 9. The Bank did not restate prior periods which continue to be based on IAS 39. For further details, refer to Note 4 of the Bank's 2018 Consolidated Financial Statements.

Segmented Information

For management reporting purposes, the Bank reports its results under three key business segments: Canadian Retail, which includes the results of the Canadian personal and commercial banking, wealth, and insurance businesses; U.S. Retail, which includes the results of the U.S. personal and business banking operations, wealth management services, and the Bank's investment in TD Ameritrade; and Wholesale Banking. The Bank's other activities are grouped into the Corporate segment. The appendix page has been included to facilitate comparability with the reportable segments of the Bank's Canadian peers.

Where applicable, the Bank measures and evaluates the performance of each segment based on adjusted results and adjusted return on common equity (ROE). Adjusted ROE is adjusted net income available to common shareholders as a percentage of average common equity. Adjusted ROE is a non-GAAP financial measure as it is not a defined term under IFRS and, therefore, may not be comparable to similar terms used by other issuers. The capital allocated to the business segments was based on 10% Common Equity Tier 1 (CET1) Capital in fiscal 2019, and 9% in 2018 and 2017.

The Bank determines its segments based on the view taken by the Chief Executive Officer to regularly evaluate performance and make key operating decisions, and is not necessarily comparable with other financial services companies. Results of each business segment reflect revenue, expenses, assets, and liabilities generated by the businesses in that segment. Due to the complexity of the Bank, its management reporting model uses various estimates, assumptions, allocations, and risk-based methodologies for funds transfer pricing, inter-segment revenue, income tax rates, capital, indirect expenses, and cost transfers to measure business segment results. Transfer pricing of funds is generally applied at market rates. Inter-segment revenue is negotiated between each business segment and approximates the value provided by the distributing segment. Income tax provision or recovery is generally applied to each segment based on a statutory tax rate and may be adjusted for items and activities unique to each segment.

Net income for the operating business segments is presented before any items of note not attributed to the operating segments. Net interest income within Wholesale Banking is calculated on a taxable equivalent basis (TEB), which means that the value of the non-taxable or tax-exempt income, including certain dividends, is adjusted to its equivalent before-tax value. Using TEB allows the Bank to measure income from all securities and loans consistently and makes for a more meaningful comparison of net interest income with similar institutions. The TEB increase to net interest income and provision for income taxes reflected in Wholesale Banking's results are reversed in the Corporate segment.

The Bank's U.S. strategic cards portfolio comprises agreements with certain U.S. retailers pursuant to which the Bank is the U.S. issuer of private label and co-branded consumer credit cards to their U.S. customers. Under the terms of the individual agreements, the Bank and the retailers share in the profits generated by the relevant portfolios after credit losses. Under IFRS, the Bank is required to present the gross amount of revenue and provisions for credit losses related to these portfolios in the Bank's Interim Consolidated Statement of Income. At the segment level, the retailer program partners' share of revenues and credit losses is presented in the Corporate segment, with an offsetting amount (representing the partners' net share) recorded in Non-interest expenses, resulting in no impact to Corporate reported Net income (loss). The Net income (loss) included in the U.S. Retail segment includes only the portion of revenue and credit losses attributable to the Bank under the agreements.

Table of Contents

	Page		Page
Highlights	1	Loans Managed	15
Shareholder Value	2	Gross Loans and Acceptances by Industry Sector and Geographic Location	16 - 18
Adjustments for Items of Note	3	Impaired Loans	19
Canadian Retail Segment	4	Impaired Loans and Acceptances by Industry Sector and Geographic Location	20 - 22
U.S. Retail Segment – Canadian Dollars	5	Allowance for Credit Losses	23 - 24
– U.S. Dollars	6	Allowance for Credit Losses by Industry Sector and Geographic Location	25 - 28
Wholesale Banking Segment	7	Provision for Credit Losses	29
Corporate Segment	8	Provision for Credit Losses by Industry Sector and Geographic Location	30 - 33
Net Interest Income and Margin	9	Analysis of Change in Equity	34 - 35
Non-Interest Income	10	Change in Accumulated Other Comprehensive Income, Net of Income Taxes	36
Non-Interest Expenses	11	Analysis of Change in Non-Controlling Interests in Subsidiaries and	
Balance Sheet	12	Investment in TD Ameritrade	37
Assets Under Administration and Management	13	Acronyms	38
Goodwill, Other Intangibles, and Restructuring Charges	14	Appendix – Canadian Personal and Commercial Banking	A1

Highlights¹

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	Q4	Q3	2018 Q2	Q1	Q4	Q3	2017 Q2	Q1	2018	Full Year 2017
Income Statement											
Net interest income	\$ 5,860	\$ 5,756	\$ 5,655	\$ 5,398	\$ 5,430	\$ 5,330	\$ 5,267	\$ 5,109	\$ 5,141	\$ 22,239	\$ 20,847
Non-interest income	4,138	4,380	4,244	4,084	3,945	3,955	4,033	3,377	3,990	16,653	15,355
Total revenue	9,998	10,136	9,899	9,482	9,375	9,285	9,300	8,486	9,131	38,892	36,202
Provision for credit losses	850	670	561	556	693	578	505	500	633	2,480	2,216
Insurance claims and related expenses	702	684	627	558	575	615	519	538	574	2,444	2,246
Non-interest expenses	5,855	5,366	5,131	4,837	4,861	4,843	4,869	4,799	4,908	20,195	19,419
Income (loss) before provision for income taxes	2,591	3,416	3,580	3,531	3,246	3,249	3,407	2,649	3,016	13,773	12,321
Provision for (recovery of) income taxes	503	691	705	746	1,040	640	760	257	596	3,182	2,253
Income before equity in net income of an investment in TD Ameritrade	2,088	2,725	2,875	2,785	2,206	2,609	2,647	2,392	2,420	10,591	10,068
Equity in net income of an investment in TD Ameritrade	322	235	230	131	147	103	122	111	113	743	449
Net income – reported	2,410	2,960	3,105	2,916	2,353	2,712	2,769	2,503	2,533	11,334	10,517
Adjustment for items of note, net of income taxes	543	88	22	146	593	(109)	96	58	25	849	70
Net income – adjusted	2,953	3,048	3,127	3,062	2,946	2,603	2,865	2,561	2,558	12,183	10,587
Preferred dividends	60	51	59	52	52	50	47	48	48	214	193
Net income available to common shareholders and non-controlling interests in subsidiaries – adjusted	\$ 2,893	\$ 2,997	\$ 3,068	\$ 3,010	\$ 2,894	\$ 2,553	\$ 2,818	\$ 2,513	\$ 2,510	\$ 11,969	\$ 10,394
Attributable to:											
Common shareholders – adjusted	\$ 2,875	\$ 2,979	\$ 3,050	\$ 2,992	\$ 2,876	\$ 2,518	\$ 2,789	\$ 2,485	\$ 2,481	\$ 11,897	\$ 10,273
Non-controlling interests – adjusted	18	18	18	18	18	35	29	28	29	72	121
Earnings per Share (EPS) (\$) and Weighted-Average Number of Common Shares Outstanding (millions)²											
Basic earnings: reported	\$ 1.27	\$ 1.58	\$ 1.65	\$ 1.54	\$ 1.24	\$ 1.42	\$ 1.46	\$ 1.31	\$ 1.32	\$ 6.02	\$ 5.51
adjusted	1.57	1.63	1.67	1.62	1.56	1.36	1.51	1.34	1.34	6.48	5.55
Diluted earnings: reported	1.27	1.58	1.65	1.54	1.24	1.42	1.46	1.31	1.32	6.01	5.50
adjusted	1.57	1.63	1.66	1.62	1.56	1.36	1.51	1.34	1.33	6.47	5.54
Weighted-average number of common shares outstanding											
Basic	1,833.1	1,826.5	1,830.0	1,843.6	1,841.7	1,845.8	1,846.5	1,854.4	1,855.8	1,835.4	1,850.6
Diluted	1,836.2	1,830.5	1,834.0	1,847.5	1,846.2	1,849.9	1,850.2	1,858.7	1,860.3	1,839.5	1,854.8
Balance Sheet (\$ billions)											
Total assets	\$ 1,322.5	\$ 1,334.9	\$ 1,292.5	\$ 1,283.8	\$ 1,261.3	\$ 1,279.0	\$ 1,202.4	\$ 1,251.9	\$ 1,186.9	\$ 1,334.9	\$ 1,279.0
Total equity	81.7	80.0	77.7	76.7	73.2	75.2	73.5	76.2	73.3	80.0	75.2
Risk Metrics (\$ billions, except as noted)											
Common Equity Tier 1 Capital risk-weighted assets ^{3,4}	\$ 439.3	\$ 435.6	\$ 428.9	\$ 417.8	\$ 441.3	\$ 435.8	\$ 408.8	\$ 420.1	\$ 402.2	\$ 435.6	\$ 435.8
Common Equity Tier 1 Capital ⁵	52.7	52.4	50.1	49.5	46.8	46.6	45.0	45.4	43.7	52.4	46.6
Common Equity Tier 1 Capital ratio ^{3,4}	12.0 %	12.0 %	11.7 %	11.8 %	10.6 %	10.7 %	11.0 %	10.8 %	10.9 %	12.0 %	10.7 %
Tier 1 Capital ⁵	\$ 59.4	\$ 59.7	\$ 57.0	\$ 56.4	\$ 53.4	\$ 53.8	\$ 52.2	\$ 52.3	\$ 50.6	\$ 59.7	\$ 53.8
Tier 1 Capital ratio ^{3,4}	13.5 %	13.7 %	13.3 %	13.5 %	12.1 %	12.3 %	12.8 %	12.5 %	12.6 %	13.7 %	12.3 %
Total Capital ratio ^{3,4}	15.9	16.2	15.4	15.8	14.2	14.9	15.6	14.9	15.1	16.2	14.9
Leverage ratio ⁵	4.1	4.2	4.1	4.1	4.0	3.9	4.1	3.9	4.0	4.2	3.9
Liquidity coverage ratio (LCR) ⁶	131	129	127	123	122	120	124	122	124	n/a ⁷	n/a
After-tax impact of 1% increase in interest rates on:											
Economic value of shareholders' equity (\$ millions) ⁸	\$ (304)	\$ (238)	\$ (300)	\$ (288)	\$ (303)	\$ (235)	\$ (230)	\$ (190)	\$ (183)	\$ (238)	\$ (235)
Net interest income (\$ millions) ⁹	(97)	(53)	(31)	(51)	53	70	74	67	97	(53)	70
Net impaired loans – personal, business, and government ¹⁰ (\$ millions)	2,754	2,468	2,275	2,285	2,336	2,398	2,330	2,624	2,690	2,468	2,398
As a % of net loans and acceptances	0.41 %	0.37 %	0.35 %	0.36 %	0.37 %	0.38 %	0.38 %	0.43 %	0.45 %	0.37 %	0.38 %
Provision for credit losses as a % of average net loans and acceptances ¹⁰	0.50	0.41	0.35	0.36	0.45	0.39	0.33	0.35	0.42	0.39	0.37
Rating of senior debt: ¹¹											
Moody's	Aa3	Aa3	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Aa3	n/a
Standard and Poor's	A	A	n/a	n/a	n/a	n/a	n/a	n/a	n/a	A	n/a
Rating of legacy senior debt: ¹²											
Moody's	Aa1	Aa1	Aa1	Aa2	Aa2	Aa2	Aa2	Aa1	Aa1	Aa1	Aa2
Standard and Poor's	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² Basic EPS is computed by dividing net income attributable to common shareholders by the weighted-average number of common shares outstanding during the period. Diluted EPS is calculated using the same method as basic EPS except that certain adjustments are made to net income attributable to common shareholders and the weighted-average number of shares outstanding for the effects of all dilutive potential common shares that are assumed to be issued by the Bank. As a result, the sum of the quarterly basic and diluted EPS figures may not equal year-to-date EPS.

³ Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

⁴ The credit valuation adjustment (CVA) capital charge is being phased in until the first quarter of 2019. For fiscal 2019, the scalars for inclusion of CVA for CET1, Tier 1, and Total Capital risk-weighted assets (RWA) are all 100% (2018 – 80%, 83% and 86%, respectively; 2017 – 72%, 77%, and 81%, respectively). Prior to the second quarter of 2018, as the Bank was constrained by the Basel I regulatory floor, the RWA as it relates to the regulatory floor was calculated based on the Basel I risk weights which were the same for all capital ratios.

⁵ The leverage ratio is calculated as Tier 1 Capital, based on the "all-in" methodology, divided by leverage exposures. Refer to page 6 of the Supplemental Regulatory Disclosure Package for further details.

⁶ The Office of the Superintendent of Financial Institutions Canada (OSFI) requires Canadian banks to disclose the LCR based on an average of the daily positions during the quarter. The LCR for the quarters ended January 31, 2019, October 31, 2018, July 31, 2018, April 30, 2018, and January 31, 2018, was calculated as an average of 62, 63, 64, 61, and 62 daily data points, respectively. For the quarters ended October 31, 2017, July 31, 2017, April 30, 2017, and January 31, 2017, the LCR was calculated based on an average of the 63, 64, 61, and 62 daily data points, respectively, in the quarter.

⁷ Not applicable.

⁸ This is also referred to as economic value at risk (EVAR), and the amounts represent the difference between the change in present value of the Bank's asset portfolio and the change in present value of the Bank's liability portfolio, including off-balance sheet instruments, resulting from an instantaneous change in interest rates.

⁹ Amounts represent the 12-month net interest exposure to an instantaneous and sustained shift in interest rates.

¹⁰ Excludes acquired credit-impaired (ACI) loans and debt securities classified as loans (DSCL) under IAS 39.

¹¹ Subject to conversion under the bank recapitalization bail-in regime.

¹² Includes (a) senior debt issued prior to September 23, 2018, and (b) senior debt issued on or after September 23, 2018 which is excluded from the bank recapitalization "bail-in" regime, including debt with an original term-to-maturity of less than 400 days and most structured notes.

Shareholder Value¹

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	Q4	Q3	2018 Q2	Q1	Q4	Q3	2017 Q2	Q1	2018	Full Year 2017
Business Performance											
Net income available to common shareholders and non-controlling interests in subsidiaries – reported	1	\$ 2,350	\$ 2,909	\$ 3,046	\$ 2,864	\$ 2,301	\$ 2,662	\$ 2,722	\$ 2,455	\$ 2,485	\$ 11,120 \$ 10,324
Average common equity	2	75,873	72,461	70,935	69,579	68,614	67,859	68,777	68,956	67,697	70,499 68,349
Return on common equity – reported	3	12.2 %	15.8 %	16.9 %	16.8 %	13.2 %	15.4 %	15.5 %	14.4 %	14.4 %	15.7 % 14.9 %
Return on common equity – adjusted	4	15.0	16.3	17.1	17.6	16.6	14.7	16.1	14.8	14.5	16.9 15.0
Return on tangible common equity	5	17.5	22.7	24.5	24.4	19.4	22.3	22.7	21.3	21.4	22.7 21.9
Return on tangible common equity – adjusted	6	21.0	22.9	24.2	25.0	23.7	20.9	23.1	21.3	21.2	23.9 21.6
Return on Common Equity Tier 1 Capital risk-weighted assets – reported ²	7	2.11	2.65	2.84	2.72	2.07	2.47	2.58	2.42	2.41	2.56 2.46
Return on Common Equity Tier 1 Capital risk-weighted assets – adjusted ²	8	2.61	2.73	2.86	2.86	2.60	2.37	2.67	2.48	2.44	2.75 2.48
Efficiency ratio – reported	9	58.6	52.9	51.8	51.0	51.9	52.2	52.4	56.6	53.8	51.9 53.6
Efficiency ratio – adjusted	10	51.6	52.4	51.3	50.2	50.6	52.4	51.5	55.8	53.3	51.2 53.2
Effective tax rate											
Reported	11	19.4	20.2	19.7	21.1	32.0	19.7	22.3	9.7	19.8	23.1 18.3
Adjusted (TEB)	12	21.1	20.9	22.0	21.5	21.6	22.0	23.5	23.2	22.9	21.5 22.9
Net interest margin ³	13	1.94	1.93	1.95	1.97	1.93	1.96	1.94	1.98	1.96	1.95 1.96
Average number of full-time equivalent staff	14	87,568	86,588	85,258	83,060	82,581	82,571	83,090	83,481	83,508	84,383 83,160
Common Share Performance											
Closing market price (\$)	15	\$ 74.00	\$ 73.03	\$ 77.17	\$ 72.11	\$ 74.82	\$ 73.34	\$ 64.27	\$ 64.23	\$ 67.41	\$ 73.03 \$ 73.34
Book value per common share (\$)	16	41.69	40.50	39.34	38.26	36.58	37.76	36.32	38.08	36.25	40.50 37.76
Closing market price to book value	17	1.78	1.80	1.96	1.88	2.05	1.94	1.77	1.69	1.86	1.80 1.94
Price-earnings ratio											
Reported	18	12.3	12.2	13.2	12.7	13.8	13.3	12.1	12.7	14.0	12.2 13.3
Adjusted	19	11.4	11.3	12.4	11.9	13.0	13.2	11.9	12.4	13.4	11.3 13.2
Total shareholder return on common shareholders' investment ⁴	20	2.6 %	3.1 %	24.3 %	16.3 %	14.9 %	24.8 %	17.1 %	19.3 %	31.7 %	3.1 % 24.8 %
Number of common shares outstanding (millions)	21	1,830.8	1,828.3	1,826.1	1,844.6	1,843.7	1,839.6	1,848.6	1,843.4	1,856.4	1,828.3 1,839.6
Total market capitalization (\$ billions)	22	\$ 135.5	\$ 133.5	\$ 140.9	\$ 133.0	\$ 137.9	\$ 134.9	\$ 118.8	\$ 118.4	\$ 125.1	\$ 133.5 \$ 134.9
Dividend Performance											
Dividend per common share (\$)	23	\$ 0.67	\$ 0.67	\$ 0.67	\$ 0.67	\$ 0.60	\$ 0.60	\$ 0.60	\$ 0.60	\$ 0.55	\$ 2.61 \$ 2.35
Dividend yield ⁵	24	3.8 %	3.5 %	3.5 %	3.7 %	3.3 %	3.5 %	3.7 %	3.6 %	3.4 %	3.5 % 3.6 %
Common dividend payout ratio											
Reported	25	52.6	42.3	40.4	43.5	48.3	42.1	41.1	45.9	41.6	43.3 42.6
Adjusted	26	42.7	41.1	40.1	41.4	38.3	43.9	39.7	44.8	41.2	40.2 42.3

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

³ Net interest margin is net interest income calculated as a percentage of average earnings assets.

⁴ Return is calculated based on share price movement and dividends reinvested over a trailing one year period.

⁵ Dividend yield is calculated as the dividend per common share divided by the daily average closing stock price in the relevant period. Dividend per common share is derived as follows: a) for the quarter – by annualizing the dividend per common share paid during the quarter; b) for the year-to-date – by annualizing the year-to-date dividend per common share paid; and c) for the full year – dividend per common share paid during the year.

Adjustments for Items of Note¹

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	Q4	Q3	2018 Q2	Q1	Q4	Q3	2017 Q2	Q1	Full Year 2018	2017
Pre-Tax Increase (Decrease) in Net Income											
Amortization of intangibles ²	\$ 80	\$ 76	\$ 77	\$ 86	\$ 85	\$ 78	\$ 74	\$ 78	\$ 80	\$ 324	\$ 310
Charges related to the long-term loyalty agreement with Air Canada ³	607	—	—	—	—	—	—	—	—	—	—
Charges associated with the acquisition of Greystone ⁴	31	—	—	—	—	—	—	—	—	—	—
Charges associated with the Scottrade transaction ⁵	—	25	18	77	73	46	—	—	—	193	46
Impact from U.S. tax reform ⁶	—	—	—	—	48	—	—	—	—	48	—
Dilution gain on the Scottrade transaction ⁷	—	—	—	—	—	(204)	—	—	—	—	(204)
Loss on sale of the Direct Investing business in Europe ⁸	—	—	—	—	—	—	42	—	—	—	42
Fair value of derivatives hedging the reclassified available-for-sale securities portfolio ⁹	—	—	—	—	—	—	—	—	(41)	—	(41)
Total	\$ 718	\$ 101	\$ 95	\$ 163	\$ 206	\$ (80)	\$ 116	\$ 78	\$ 39	\$ 565	\$ 153
Provision for (Recovery of) Income Taxes											
Amortization of intangibles ^{2,10}	\$ 13	\$ 13	\$ 12	\$ 13	\$ 17	\$ 19	\$ 18	\$ 20	\$ 21	\$ 55	\$ 78
Charges related to the long-term loyalty agreement with Air Canada ³	161	—	—	—	—	—	—	—	—	—	—
Charges associated with the acquisition of Greystone ⁴	1	—	—	—	—	—	—	—	—	—	—
Charges associated with the Scottrade transaction ⁵	—	—	—	4	1	10	—	—	—	5	10
Impact from U.S. tax reform ⁶	—	—	61	—	(405)	—	—	—	—	(344)	—
Dilution gain on the Scottrade transaction ⁷	—	—	—	—	—	—	—	—	—	—	—
Loss on sale of the Direct Investing business in Europe ⁸	—	—	—	—	—	—	2	—	—	—	2
Fair value of derivatives hedging the reclassified available-for-sale securities portfolio ⁹	—	—	—	—	—	—	—	—	(7)	—	(7)
Total	\$ 175	\$ 13	\$ 73	\$ 17	\$ (387)	\$ 29	\$ 20	\$ 20	\$ 14	\$ (284)	\$ 83
Total After-Tax Increase (Decrease) in Net Income											
Total	\$ 543	\$ 88	\$ 22	\$ 146	\$ 593	\$ (109)	\$ 96	\$ 58	\$ 25	\$ 849	\$ 70
After-Tax Increase (Decrease) in Diluted Earnings per Share (\$) ¹¹											
Amortization of intangibles ²	\$ 0.04	\$ 0.04	\$ 0.03	\$ 0.04	\$ 0.04	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.15	\$ 0.13
Charges related to the long-term loyalty agreement with Air Canada ³	0.24	—	—	—	—	—	—	—	—	—	—
Charges associated with the acquisition of Greystone ⁴	0.02	—	—	—	—	—	—	—	—	—	—
Charges associated with the Scottrade transaction ⁵	—	0.01	0.01	0.04	0.04	0.02	—	—	—	0.10	0.02
Impact from U.S. tax reform ⁶	—	—	(0.03)	—	0.24	—	—	—	—	0.21	—
Dilution gain on the Scottrade transaction ⁷	—	—	—	—	—	(0.11)	—	—	—	—	(0.11)
Loss on sale of the Direct Investing business in Europe ⁸	—	—	—	—	—	—	0.02	—	—	—	0.02
Fair value of derivatives hedging the reclassified available-for-sale securities portfolio ⁹	—	—	—	—	—	—	—	—	(0.02)	—	(0.02)
Total	\$ 0.30	\$ 0.05	\$ 0.01	\$ 0.08	\$ 0.32	\$ (0.06)	\$ 0.05	\$ 0.03	\$ 0.01	\$ 0.46	\$ 0.04

¹ The adjustments for items of note are removed from reported results to arrive at adjusted results.

² Amortization of intangibles relates to intangibles acquired as a result of asset acquisitions and business combinations, including the after-tax amounts for amortization of intangibles relating to the Equity in net income of the investment in TD Ameritrade. Although the amortization of software and asset servicing rights are recorded in amortization of intangibles, they are not included for purposes of the items of note.

³ On January 10, 2019, the Bank's long-term loyalty program agreement with Air Canada became effective in conjunction with Air Canada completing its acquisition of Aimia Canada Inc., which operates the Aeroplan loyalty business (the "Transaction"). In connection with the Transaction, the Bank recognized an expense of \$607 million (\$446 million after-tax) in the Canadian Retail segment.

⁴ On November 1, 2018, the Bank acquired Greystone Capital Management Inc., the parent company of Greystone Managed Investments Inc. ("Greystone"). The Bank incurred acquisition related charges including employee shareholders compensation in respect of the purchase price, direct transaction costs, and certain other acquisition related costs. These amounts have been recorded as an adjustment to net income and were reported in the Canadian Retail segment.

⁵ On September 18, 2017, the Bank acquired Scottrade Bank and TD Ameritrade acquired Scottrade Financial Services Inc. ("Scottrade"), together with the Bank's purchase of TD Ameritrade shares issued in connection with TD Ameritrade's acquisition of Scottrade (the "Scottrade transaction"). Scottrade Bank merged with TD Bank, N.A. The Bank and TD Ameritrade incurred acquisition related charges including employee severance, contract termination fees, direct transaction costs, and other one-time charges. These amounts have been recorded as an adjustment to net income and include charges associated with the Bank's acquisition of Scottrade Bank and the after-tax amounts for the Bank's share of charges associated with TD Ameritrade's acquisition of Scottrade. These amounts were reported in the U.S. Retail segment.

⁶ During 2018, the reduction of the U.S. federal corporate tax rate enacted by the *Tax Cuts and Jobs Act* (the "U.S. Tax Act") resulted in a net charge to earnings of \$392 million, comprising a net \$48 million pre-tax charge related to the write-down of certain tax credit-related investments, partially offset by the favourable impact of the Bank's share of TD Ameritrade's remeasurement of its deferred income tax balances, and a net \$344 million income tax expense resulting from the remeasurement of the Bank's deferred tax assets and liabilities to the lower base rate of 21% and other related tax adjustments. The earnings impact was reported in the Corporate segment.

⁷ In connection with TD Ameritrade's acquisition of Scottrade on September 18, 2017, TD Ameritrade issued 38.8 million shares, of which the Bank purchased 11.1 million pursuant to its pre-emptive rights. As a result of the share issuances, the Bank's common stock ownership percentage in TD Ameritrade decreased and the Bank realized a dilution gain of \$204 million reported in the Corporate segment.

⁸ On June 2, 2017, the Bank completed the sale of its Direct Investing business in Europe to Interactive Investor PLC. A loss of \$40 million after-tax was recorded in the Corporate segment in other income (loss). The loss is not considered to be in the normal course of business for the Bank.

⁹ The Bank changed its trading strategy with respect to certain trading debt securities and reclassified these securities from trading to available-for-sale (AFS) under IAS 39 (classified as fair value through other comprehensive income (FVOCI) under IFRS 9) effective August 1, 2008. These debt securities are economically hedged, primarily with credit default swap (CDS) and interest rate swap contracts which are recorded on a fair value basis with changes in fair value recorded in the period's earnings. As a result the derivatives were accounted for on an accrual basis in Wholesale Banking and the gains and losses related to the derivatives in excess of the accrued amounts were reported in the Corporate segment. Adjusted results of the Bank in prior periods exclude the gains and losses of the derivatives in excess of the accrued amount. Effective February 1, 2017, the total gains and losses as a result of changes in fair value of these derivatives are recorded in Wholesale Banking.

¹⁰ The amount reported in 2018 excludes \$31 million relating to the one-time adjustment of associated deferred tax liability balances as a result of the U.S. Tax Act. The impact of this adjustment is included in the Impact from U.S. tax reform item of note.

¹¹ The impact of the items of note on EPS is calculated by dividing net income available to common shareholders by the weighted-average number of common shares outstanding for the period. As a result, the sum of the quarterly EPS impact may not equal the year-to-date EPS impact.

Canadian Retail Segment

RESULTS OF OPERATIONS

(\$ millions, except as noted)
For the period ended

(\$ millions, except as noted) For the period ended		LINE #	2019 Q1	2018			2017				Full Year		
			Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017	
Net interest income	1	\$	3,044	\$ 3,022	\$ 2,948	\$ 2,781	\$ 2,825	\$ 2,773	\$ 2,692	\$ 2,533	\$ 2,613	\$ 11,576	\$ 10,611
Non-interest income	2		2,944	2,830	2,851	2,731	2,725	2,625	2,637	2,599	2,590	11,137	10,451
Total revenue	3		5,988	5,852	5,799	5,512	5,550	5,398	5,329	5,132	5,203	22,713	21,062
Provision for credit losses ¹													
Impaired ²	4		264	245	226	219	237	244	238	235	269	927	986
Performing ³	5		46	18	20	—	33	—	—	—	—	71	—
Total provision for credit losses	6		310	263	246	219	270	244	238	235	269	998	986
Insurance claims and other related expenses	7		702	684	627	558	575	615	519	538	574	2,444	2,246
Non-interest expenses	8		3,084	2,530	2,400	2,232	2,311	2,272	2,219	2,218	2,225	9,473	8,934
Income (loss) before income taxes	9		1,892	2,375	2,526	2,503	2,394	2,267	2,353	2,141	2,135	9,798	8,896
Provision for (recovery of) income taxes	10		513	634	674	670	637	603	628	571	569	2,615	2,371
Net income – reported	11		1,379	1,741	1,852	1,833	1,757	1,664	1,725	1,570	1,566	7,183	6,525
Adjustments for items of note, net of income taxes ⁴	12		476	—	—	—	—	—	—	—	—	—	—
Net income – adjusted	13	\$	1,855	\$ 1,741	\$ 1,852	\$ 1,833	\$ 1,757	\$ 1,664	\$ 1,725	\$ 1,570	\$ 1,566	\$ 7,183	\$ 6,525
Average common equity (\$ billions)	14	\$	17.3	\$ 15.3	\$ 15.1	\$ 14.9	\$ 14.8	\$ 14.4	\$ 14.6	\$ 14.3	\$ 14.4	\$ 15.0	\$ 14.4
Return on common equity – reported ⁵	15		31.6 %	45.1 %	48.6 %	50.6 %	47.2 %	45.7 %	46.9 %	45.0 %	43.2 %	47.8 %	45.2 %
Return on common equity – adjusted ⁵	16		42.5	45.1	48.6	50.6	47.2	45.7	46.9	45.0	43.2	47.8	45.2

Key Performance Indicators (\$ billions, except as noted)

Common Equity Tier 1 Capital risk-weighted assets ⁶	17	\$ 110	\$ 109	\$ 107	\$ 105	\$ 102	\$ 100	\$ 99	\$ 100	\$ 99	\$ 109	\$ 100
Average loans – personal												
Real estate secured lending												
Residential mortgages	18	193.4	192.5	190.1	189.8	190.0	189.4	188.0	187.5	188.2	190.6	188.2
Home Equity Line of Credit (HELOC) – amortizing ⁷	19	51.3	49.1	45.4	42.1	40.0	37.5	33.6	31.4	30.1	44.1	33.2
Real estate secured lending – amortizing	20	244.7	241.6	235.5	231.9	230.0	226.9	221.6	218.9	218.3	234.7	221.4
HELOC – non-amortizing ⁷	21	35.2	35.5	35.6	35.5	35.7	35.9	36.0	35.1	35.2	35.6	35.6
Indirect auto ⁷	22	24.7	24.5	23.7	22.9	22.8	22.3	21.6	20.9	20.8	23.5	21.4
Other ⁷	23	18.3	18.5	18.2	17.8	17.3	17.1	17.0	16.5	16.2	18.0	16.7
Credit card	24	19.7	19.3	19.2	18.8	19.6	19.3	19.2	18.8	19.3	19.2	19.1
Total average loans – personal	25	342.6	339.4	332.2	326.9	325.4	321.5	315.4	310.2	309.8	331.0	314.2
Average loans and acceptances – business	26	76.2	75.1	73.7	71.8	69.7	68.1	66.5	65.4	63.8	72.6	66.0
Average deposits												
Personal	27	194.0	191.6	190.7	189.6	189.2	186.4	185.0	181.6	179.8	190.3	183.2
Business	28	112.9	112.8	111.9	109.7	109.3	107.4	105.6	99.2	99.0	111.0	102.8
Wealth	29	23.9	23.7	23.9	24.0	24.2	23.3	23.7	24.5	24.2	23.9	24.0
Net interest margin including securitized assets	30	2.94 %	2.94 %	2.93 %	2.91 %	2.88 %	2.86 %	2.84 %	2.81 %	2.82 %	2.91 %	2.83 %
Assets under administration (AUA)	31	\$ 396	\$ 389	\$ 403	\$ 392	\$ 397	\$ 387	\$ 370	\$ 404	\$ 390	\$ 389	\$ 387
Assets under management (AUM)	32	332	289	297	289	289	283	272	279	266	289	283
Gross originated insurance premiums (\$ millions)	33	937	1,127	1,143	973	882	1,038	1,104	938	860	4,125	3,940
Efficiency ratio – reported	34	51.5 %	43.2 %	41.4 %	40.5 %	41.6 %	42.1 %	41.6 %	43.2 %	42.8 %	41.7 %	42.4 %
Efficiency ratio – adjusted	35	40.8	43.2	41.4	40.5	41.6	42.1	41.6	43.2	42.8	41.7	42.4
Number of Canadian retail branches at period end	36	1,099	1,098	1,108	1,121	1,129	1,128	1,138	1,153	1,154	1,098	1,128
Average number of full-time equivalent staff	37	39,997	39,283	38,838	38,051	38,050	38,222	38,736	39,227	39,347	38,560	38,880

¹ Effective November 1, 2017, the provision for credit losses (PCL) related to the allowances for credit losses for all three stages are recorded within the respective segment. Under IAS 39 and prior to November 1, 2017, the PCL related to the incurred but not identified allowance for credit losses related to products in the Canadian Retail segment was recorded in the Corporate segment.

² PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

³ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁴ The items of note pertain to the charges related to the long-term loyalty agreement with Air Canada and the acquisition of Greystone. Refer to footnotes 3 and 4 on page 3.

⁵ Capital allocated to the business segments was based on 10% CET1 Capital in fiscal 2019, and 9% in fiscal 2018 and 2017.

⁶ Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

⁷ HELOC, Indirect auto, and Other are included in Consumer instalment and other personal on the Interim Consolidated Balance Sheet.

U.S. Retail Segment – Canadian Dollars

RESULTS OF OPERATIONS

(\$ millions, except as noted)
For the period ended

	LINE #	2019 Q1	Q4	Q3	2018 Q2	Q1	Q4	Q3	2017 Q2	Q1	2018	Full Year 2017
Net interest income	1	\$ 2,247	\$ 2,145	\$ 2,114	\$ 1,977	\$ 1,940	\$ 1,872	\$ 1,924	\$ 1,851	\$ 1,839	\$ 8,176	\$ 7,486
Non-interest income ¹	2	701	713	698	654	703	669	715	664	687	2,768	2,735
Total revenue ²	3	2,948	2,858	2,812	2,631	2,643	2,541	2,639	2,515	2,526	10,944	10,221
Provision for credit losses ³												
Impaired ⁴	4	285	205	185	199	187	199	176	118	155	776	648
Performing ⁵	5	21	39	37	5	60	4	4	34	102	141	144
Total provision for credit losses	6	306	244	222	204	247	203	180	152	257	917	792
Non-interest expenses	7	1,611	1,637	1,528	1,488	1,447	1,529	1,466	1,449	1,434	6,100	5,878
Income (loss) before income taxes	8	1,031	977	1,062	939	949	809	993	914	835	3,927	3,551
Provision for (recovery of) income taxes ¹	9	102	91	144	94	103	138	210	177	146	432	671
U.S. Retail Bank net income – reported	10	929	886	918	845	846	671	783	737	689	3,495	2,880
Adjustments for items of note, net of income taxes ⁶	11	–	–	–	12	4	16	–	–	–	16	16
U.S. Retail Bank net income – adjusted	12	929	886	918	857	850	687	783	737	689	3,511	2,896
Equity in net income of an investment in TD Ameritrade – reported ^{1,7,8}	13	311	228	225	134	106	105	118	108	111	693	442
Adjustments for items of note, net of income taxes ⁹	14	–	25	18	61	68	20	–	–	–	172	20
Equity in net income of an investment in TD Ameritrade – adjusted ^{1,7}	15	311	253	243	195	174	125	118	108	111	865	462
Net income – adjusted	16	1,240	1,139	1,161	1,052	1,024	812	901	845	800	4,376	3,358
Net income – reported	17	\$ 1,240	\$ 1,114	\$ 1,143	\$ 979	\$ 952	\$ 776	\$ 901	\$ 845	\$ 800	\$ 4,188	\$ 3,322
Average common equity (\$ billions)	18	\$ 38.9	\$ 34.7	\$ 34.7	\$ 33.9	\$ 33.8	\$ 33.1	\$ 34.6	\$ 34.6	\$ 34.9	\$ 34.3	\$ 34.3
Return on common equity – reported ¹⁰	19	12.6 %	12.8 %	13.1 %	11.9 %	11.2 %	9.3 %	10.3 %	10.0 %	9.1 %	12.2 %	9.7 %
Return on common equity – adjusted ¹⁰	20	12.6	13.0	13.3	12.7	12.0	9.7	10.3	10.0	9.1	12.8	9.8
Key Performance Indicators (\$ billions, except as noted)												
Common Equity Tier 1 Capital risk-weighted assets ¹¹	21	\$ 242	\$ 244	\$ 237	\$ 228	\$ 218	\$ 228	\$ 214	\$ 232	\$ 218	\$ 244	\$ 228
Average loans – personal												
Residential mortgages	22	32.0	30.7	29.8	28.7	28.9	28.4	27.8	28.0	27.9	29.5	28.0
Consumer instalment and other personal												
HELOC	23	12.3	12.3	12.4	12.2	12.3	12.2	12.8	13.0	13.1	12.3	12.8
Indirect auto	24	30.1	29.5	29.3	28.8	28.8	27.9	28.3	28.0	28.2	29.1	28.1
Other	25	0.9	0.7	0.8	0.8	0.8	0.8	0.8	0.7	0.8	0.8	0.8
Credit card	26	18.2	16.8	16.3	15.5	15.8	14.3	14.4	14.1	14.5	16.1	14.4
Total average loans – personal	27	93.5	90.0	88.6	86.0	86.6	83.6	84.1	83.8	84.5	87.8	84.1
Average loans and acceptances – business	28	113.6	108.0	107.1	104.6	104.3	101.6	105.9	106.2	106.4	106.1	105.0
Average debt securities classified as loans	29	n/a	n/a	n/a	n/a	n/a	0.7	0.8	0.8	1.3	n/a	0.9
Average deposits												
Personal	30	119.1	115.2	115.2	112.2	109.4	106.5	112.1	112.7	108.6	113.0	110.0
Business	31	90.5	89.3	85.3	84.6	82.2	82.4	85.2	87.4	87.3	85.4	85.6
TD Ameritrade insured deposit accounts	32	144.7	139.2	142.1	140.7	138.3	124.0	120.4	125.8	126.3	140.0	124.1
Net interest margin ^{2,12}	33	3.42 %	3.33 %	3.33 %	3.23 %	3.19 %	3.18 %	3.14 %	3.05 %	3.03 %	3.29 %	3.11 %
Assets under administration	34	\$ 26	\$ 25	\$ 25	\$ 24	\$ 23	\$ 23	\$ 23	\$ 25	\$ 23	\$ 25	\$ 23
Assets under management	35	60	68	76	76	80	81	76	82	78	68	81
Efficiency ratio – reported	36	54.6 %	57.3 %	54.3 %	56.6 %	54.8 %	60.2 %	55.6 %	57.6 %	56.8 %	55.7 %	57.5 %
Efficiency ratio – adjusted	37	54.6	57.3	54.3	55.9	54.6	59.1	55.6	57.6	56.8	55.5	57.3
Non-interest expenses – adjusted (\$ millions)	38	\$ 1,611	\$ 1,637	\$ 1,528	\$ 1,472	\$ 1,442	\$ 1,503	\$ 1,466	\$ 1,449	\$ 1,434	\$ 6,079	\$ 5,852
Number of U.S. retail stores as at period end ¹³	39	1,240	1,257	1,246	1,244	1,244	1,270	1,260	1,260	1,257	1,257	1,270
Average number of full-time equivalent staff	40	26,864	27,015	26,804	26,382	26,168	26,094	25,812	25,745	26,037	26,594	25,923

¹ In the first quarter of 2018, the reduction of the U.S. federal corporate tax rate enacted by the U.S. Tax Act resulted in an adjustment to the Bank's U.S. deferred tax assets and liabilities to the lower base rate of 21% as well as an adjustment to the Bank's carrying balances of certain tax credit-related investments and its investment in TD Ameritrade. The earnings impact was reported in the Corporate segment.

² The impact from certain treasury and balance sheet management activities relating to the U.S. Retail segment is recorded in the Corporate segment.

³ Includes all Federal Deposit Insurance Corporation (FDIC) covered loans and other ACI loans.

⁴ PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

⁵ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁶ Items of note relate to the charges associated with the Bank's acquisition of Scottrade Bank. Refer to footnote 5 on page 3.

⁷ Includes the net impact of internal management adjustments which are reclassified to other reporting lines in the Corporate segment.

⁸ The after-tax amounts for amortization of intangibles relating to the Equity in net income of the investment in TD Ameritrade is recorded in the Corporate segment with other acquired intangibles.

⁹ Includes the impact of items of note relating to the Bank's share of charges associated with TD Ameritrade's acquisition of Scottrade. Refer to footnote 5 on page 3.

¹⁰ Capital allocated to the business segments was based on 10% CET1 Capital in fiscal 2019, and 9% in fiscal 2018 and 2017.

¹¹ Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

¹² Net interest margin a) includes the value of tax-exempt interest income, adjusted to its equivalent before-tax value, and b) excludes the impact related to the TD Ameritrade insured deposit accounts (IDA). This ratio a) excludes the impact of cash collateral deposited by affiliates with the U.S. banks, which has been eliminated at the U.S. Retail segment level, and b) the allocation to the IDA has been changed to reflect the Basel III liquidity rules.

¹³ Includes full service retail banking stores.

U.S. Retail Segment – U.S. Dollars

RESULTS OF OPERATIONS

(US\$ millions, except as noted)
For the period ended

	LINE #	2019 Q1	Q4	2018 Q3	Q2	Q1	Q4	2017 Q3	Q2	Q1	Full Year 2018 2017	
Net interest income	1	\$ 1,688	\$ 1,646	\$ 1,620	\$ 1,551	\$ 1,533	\$ 1,498	\$ 1,457	\$ 1,391	\$ 1,381	\$ 6,350	\$ 5,727
Non-interest income ¹	2	528	547	536	513	555	534	542	498	517	2,151	2,091
Total revenue ²	3	2,216	2,193	2,156	2,064	2,088	2,032	1,999	1,889	1,898	8,501	7,818
Provision for credit losses ³												
Impaired ⁴	4	214	157	142	158	148	160	134	88	116	605	498
Performing ⁵	5	16	30	28	3	47	3	3	26	77	108	109
Total provision for credit losses	6	230	187	170	161	195	163	137	114	193	713	607
Non-interest expenses	7	1,209	1,256	1,172	1,167	1,144	1,222	1,113	1,088	1,077	4,739	4,500
Income (loss) before income taxes	8	777	750	814	736	749	647	749	687	628	3,049	2,711
Provision for (recovery of) income taxes ¹	9	77	70	111	73	80	109	159	133	110	334	511
U.S. Retail Bank net income – reported	10	700	680	703	663	669	538	590	554	518	2,715	2,200
Adjustments for items of note, net of income taxes ⁶	11	–	–	–	10	3	13	–	–	–	13	13
U.S. Retail Bank net income – adjusted	12	700	680	703	673	672	551	590	554	518	2,728	2,213
Equity in net income of an investment in TD Ameritrade – reported ^{1,7,8}	13	235	175	174	107	82	83	88	82	83	538	336
Adjustments for items of note, net of income taxes ⁹	14	–	19	14	47	55	16	–	–	–	135	16
Equity in net income of an investment in TD Ameritrade – adjusted ^{1,7}	15	235	194	188	154	137	99	88	82	83	673	352
Net income – adjusted	16	935	874	891	827	809	650	678	636	601	3,401	2,565
Net income – reported	17	\$ 935	\$ 855	\$ 877	\$ 770	\$ 751	\$ 621	\$ 678	\$ 636	\$ 601	\$ 3,253	\$ 2,536
Average common equity (US\$ billions)	18	\$ 29.3	\$ 26.6	\$ 26.6	\$ 26.6	\$ 26.7	\$ 26.4	\$ 26.2	\$ 26.0	\$ 26.2	\$ 26.6	\$ 26.2
Key Performance Indicators (US\$ billions, except as noted)												
Common Equity Tier 1 Capital risk-weighted assets ¹⁰	19	\$ 184	\$ 185	\$ 182	\$ 178	\$ 177	\$ 176	\$ 172	\$ 170	\$ 167	\$ 185	\$ 176
Average loans – personal												
Residential mortgages	20	23.9	23.5	22.9	22.5	22.8	22.7	21.1	21.0	20.9	22.9	21.4
Consumer instalment and other personal												
HELOC	21	9.3	9.4	9.5	9.6	9.7	9.7	9.7	9.8	9.9	9.5	9.8
Indirect auto	22	22.6	22.6	22.4	22.6	22.8	22.3	21.4	21.0	21.2	22.6	21.5
Other	23	0.7	0.7	0.6	0.6	0.6	0.6	0.6	0.5	0.6	0.7	0.6
Credit card	24	13.7	12.9	12.5	12.2	12.5	11.5	10.9	10.6	10.9	12.5	11.0
Total average loans – personal	25	70.2	69.1	67.9	67.5	68.4	66.8	63.7	62.9	63.5	68.2	64.3
Average loans and acceptances – business	26	85.3	82.9	82.1	82.0	82.4	81.3	80.2	79.7	79.9	82.4	80.3
Average debt securities classified as loans	27	n/a	n/a	n/a	n/a	n/a	0.6	0.6	0.6	1.0	n/a	0.7
Average deposits												
Personal	28	89.5	88.4	88.4	87.9	86.5	85.2	85.0	84.6	81.5	87.8	84.1
Business	29	68.0	68.6	65.4	66.3	65.0	65.9	64.6	65.6	65.6	66.3	65.4
TD Ameritrade insured deposit accounts	30	108.6	106.8	108.9	110.3	109.3	99.2	91.3	94.5	94.8	108.8	94.9
Assets under administration	31	19	19	19	19	19	18	18	18	18	19	18
Assets under management	32	46	52	58	59	65	63	61	60	60	52	63
Non-interest expenses – adjusted (US\$ millions)	33	1,209	1,256	1,172	1,154	1,140	1,201	1,113	1,088	1,077	4,722	4,479

¹ In the first quarter of 2018, the reduction of the U.S. federal corporate tax rate enacted by the U.S. Tax Act has resulted in an adjustment to the Bank's U.S. deferred tax assets and liabilities to the lower base rate of 21% as well as an adjustment to the Bank's carrying balances of certain tax credit-related investments and its investment in TD Ameritrade. The earnings impact was reported in the Corporate segment.

² The impact from certain treasury and balance sheet management activities relating to the U.S. Retail segment is recorded in the Corporate segment.

³ Includes all FDIC covered loans and other ACI loans.

⁴ PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

⁵ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁶ Items of note relate to the charges associated with the Bank's acquisition of Scottrade Bank. Refer to footnote 5 on page 3.

⁷ Includes the net impact of internal management adjustments which are reclassified to other reporting lines in the Corporate segment.

⁸ The after-tax amounts for amortization of intangibles relating to the Equity in net income of the investment in TD Ameritrade is recorded in the Corporate segment with other acquired intangibles.

⁹ Includes the impact of items of note relating to the Bank's share of charges associated with TD Ameritrade's acquisition of Scottrade. Refer to footnote 5 on page 3.

¹⁰ Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

Wholesale Banking Segment¹

RESULTS OF OPERATIONS

(\$ millions, except as noted)

For the period ended

LINE #	2019 Q1	2018				2017				Full Year	
		Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
Net interest income (TEB)	\$ 173	\$ 273	\$ 276	\$ 272	\$ 329	\$ 277	\$ 329	\$ 805	\$ 393	\$ 1,150	\$ 1,804
Non-interest income ^{2,3}	409	658	533	615	561	432	587	26	475	2,367	1,520
Total revenue	582	931	809	887	890	709	916	831	868	3,517	3,324
Provision for (recovery of) credit losses ⁴											
Impaired ^{3,5}	—	—	—	(8)	—	—	—	(4)	(24)	(8)	(28)
Performing ⁶	7	8	(14)	24	(7)	—	—	—	—	11	—
Total provision for (recovery of) credit losses	7	8	(14)	16	(7)	—	—	(4)	(24)	3	(28)
Non-interest expenses	602	551	532	516	526	435	518	494	535	2,125	1,982
Income (loss) before income taxes	(27)	372	291	355	371	274	398	341	357	1,389	1,370
Provision for (recovery of) income taxes (TEB) ⁷	(10)	86	68	88	93	43	105	93	90	335	331
Net income (loss) – reported	\$ (17)	\$ 286	\$ 223	\$ 267	\$ 278	\$ 231	\$ 293	\$ 248	\$ 267	\$ 1,054	\$ 1,039
Average common equity (\$ billions)	\$ 7.3	\$ 6.2	\$ 6.3	\$ 5.8	\$ 5.5	\$ 5.7	\$ 5.9	\$ 6.2	\$ 6.0	\$ 6.0	\$ 6.0
Return on common equity ^{8,9}	(0.9) %	18.4 %	14.0 %	18.7 %	20.1 %	16.0 %	19.6 %	16.4 %	17.5 %	17.7 %	17.4 %

Key Performance Indicators

(\$ billions, except as noted)

Common Equity Tier 1 Capital risk-weighted assets ¹⁰	\$ 73	\$ 70	\$ 70	\$ 70	\$ 61	\$ 62	\$ 63	\$ 70	\$ 69	\$ 70	\$ 62
Gross drawn ¹¹	23	24	24	22	20	20	20	20	19	24	20
Efficiency ratio	103.4 %	59.2 %	65.8 %	58.2 %	59.1 %	61.4 %	56.6 %	59.4 %	61.6 %	60.4 %	59.6 %
Average number of full-time equivalent staff	4,478	4,426	4,239	4,053	4,027	4,043	4,014	3,969	3,929	4,187	3,989

Trading-Related Income (Loss) (TEB)¹²

Interest rate and credit	\$ 24	\$ 173	\$ 21	\$ 166	\$ 205	\$ 121	\$ 207	\$ 85	\$ 248	\$ 565	\$ 661
Foreign exchange	178	164	178	153	185	159	205	136	173	680	673
Equity and other	49	147	76	156	125	31	51	204	94	504	380
Total trading-related income (loss)	\$ 251	\$ 484	\$ 275	\$ 475	\$ 515	\$ 311	\$ 463	\$ 425	\$ 515	\$ 1,749	\$ 1,714

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² Effective February 1, 2017, the total gains and losses on derivatives hedging the reclassified securities portfolio (classified as FVOCI under IFRS 9 and AFS under IAS 39) are recorded in Wholesale Banking, previously reported in the Corporate segment and treated as an item of note.

³ Effective November 1, 2017, the accrual costs related to CDS used to manage Wholesale Banking's corporate lending exposure are recorded in non-interest income, previously reported as a component of PCL. The change in market value of the CDS, in excess of the accrual cost, continues to be reported in the Corporate segment.

⁴ Effective November 1, 2017, the PCL related to the allowances for credit losses for all three stages are recorded within the respective segment. Under IAS 39 and prior to November 1, 2017, the PCL related to the incurred but not identified allowance for credit losses related to products in Wholesale Banking was recorded in the Corporate segment.

⁵ PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

⁶ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁷ In the first quarter of 2018, the reduction of the U.S. federal corporate tax rate enacted by the U.S. Tax Act resulted in a one-time adjustment to Wholesale Banking's U.S. deferred tax assets and liabilities to the lower base rate of 21%. The earnings impact was reported in the Corporate segment.

⁸ Capital allocated to the business segments was based on 10% CET1 Capital in fiscal 2019, and 9% in fiscal 2018 and 2017.

⁹ CVA is included in accordance with OSFI guidance.

¹⁰ Amounts are calculated in accordance with the Basel III regulatory framework and are presented based on the "all-in" methodology.

¹¹ Includes gross loans and bankers' acceptances, excluding letters of credit, cash collateral, CDS, and allowance for credit losses relating to the corporate lending business.

¹² Includes trading-related income reported in net interest income and non-interest income.

Corporate Segment

RESULTS OF OPERATIONS

(\$ millions)

For the period ended

LINE #	2019 Q1	Q4	2018 Q3	Q2	Q1	Q4	Q3	2017 Q2	Q1	Full Year 2018	2017
1	\$ 396	\$ 316	\$ 317	\$ 368	\$ 336	\$ 408	\$ 322	\$ (80)	\$ 296	\$ 1,337	\$ 946
2	84	179	162	84	(44)	229	94	88	238	381	649
3	480	495	479	452	292	637	416	8	534	1,718	1,595
4	168	109	119	110	133	104	94	84	102	471	384
5	59	46	(12)	7	50	27	(7)	33	29	91	82
6	227	155	107	117	183	131	87	117	131	562	466
7	558	648	671	601	577	607	666	638	714	2,497	2,625
8	(305)	(308)	(299)	(266)	(468)	(101)	(337)	(747)	(311)	(1,341)	(1,496)
9	(102)	(120)	(181)	(106)	207	(144)	(183)	(584)	(209)	(200)	(1,120)
10	11	7	5	(3)	41	(2)	4	3	2	50	7
11	(192)	(181)	(113)	(163)	(634)	41	(150)	(160)	(100)	(1,091)	(369)
12	67	63	4	73	521	(145)	96	58	25	661	34
13	\$ (125)	\$ (118)	\$ (109)	\$ (90)	\$ (113)	\$ (104)	\$ (54)	\$ (102)	\$ (75)	\$ (430)	\$ (335)
14	\$ 67	\$ 63	\$ 65	\$ 73	\$ 68	\$ 59	\$ 56	\$ 58	\$ 59	\$ 269	\$ 232
15	-	-	(61)	-	453	-	-	-	-	392	-
16	-	-	-	-	-	(204)	-	-	-	-	(204)
17	-	-	-	-	-	-	40	-	-	-	40
18	-	-	-	-	-	-	-	-	(34)	-	(34)
19	\$ 67	\$ 63	\$ 4	\$ 73	\$ 521	\$ (145)	\$ 96	\$ 58	\$ 25	\$ 661	\$ 34
20	\$ (182)	\$ (221)	\$ (214)	\$ (189)	\$ (198)	\$ (182)	\$ (166)	\$ (186)	\$ (233)	\$ (822)	\$ (767)
21	39	85	87	81	67	43	83	56	129	320	311
22	18	18	18	18	18	35	29	28	29	72	121
23	\$ (125)	\$ (118)	\$ (109)	\$ (90)	\$ (113)	\$ (104)	\$ (54)	\$ (102)	\$ (75)	\$ (430)	\$ (335)
24	16,229	15,864	15,377	14,574	14,336	14,212	14,528	14,540	14,195	15,042	14,368

¹ Includes the elimination of TEB adjustments reported in Wholesale Banking's results.

² Business segment results are presented excluding the impact of asset securitization programs, which are reclassified in the Corporate segment.

³ Effective February 1, 2017, the total gains and losses on derivatives hedging the reclassified securities portfolio (classified as FVOCI under IFRS 9 and AFS under IAS 39) are recorded in Wholesale Banking, previously reported in the Corporate segment.

⁴ Effective the first quarter of 2017, the impact from certain treasury and balance sheet management activities relating to the U.S. Retail segment is recorded in the Corporate segment.

⁵ PCL relates to the Bank's U.S. strategic cards portfolio and debt securities residing in the Corporate segment.

⁶ Effective November 1, 2017, the PCL related to the allowances for credit losses for all three stages are recorded within the respective segment. Under IAS 39 and prior to November 1, 2017, the PCL related to the incurred but not identified allowance for credit losses related to products in the Canadian Retail and Wholesale Banking segments were recorded in the Corporate segment.

⁷ PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

⁸ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁹ During 2018, the reduction of the U.S. federal corporate tax rate enacted by the U.S. Tax Act resulted in a net charge to earnings of \$392 million, comprising a net \$48 million pre-tax charge related to the write-down of certain tax credit-related investments, partially offset by the favourable impact of the Bank's share of TD Ameritrade's remeasurement of its deferred income tax balances, and a net \$344 million income tax expense resulting from the remeasurement of the Bank's deferred tax assets and liabilities to the lower base rate of 21% and other related tax adjustments.

¹⁰ For detailed footnotes to the items of note, refer to page 3.

Net Interest Income and Margin

(\$ millions, except as noted)
For the period ended

(\$ millions, except as noted) For the period ended		LINE #	2019 Q1	2018				2017				Full Year	
			Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
Interest Income													
Loans	1	\$ 7,902	\$ 7,519	\$ 7,184	\$ 6,618	\$ 6,469	\$ 6,258	\$ 6,045	\$ 5,655	\$ 5,705		\$ 27,790	\$ 23,663
Securities	2	2,454	2,281	2,130	1,808	1,700	1,487	1,464	1,425	1,347		7,919	5,723
Deposits with banks	3	188	194	197	183	139	141	115	115	75		713	446
Total interest income	4	10,544	9,994	9,511	8,609	8,308	7,886	7,624	7,195	7,127		36,422	29,832
Interest Expense													
Deposits	5	3,524	3,126	2,850	2,404	2,109	1,858	1,729	1,553	1,475		10,489	6,615
Securitization liabilities	6	151	155	149	143	139	133	116	112	111		586	472
Subordinated notes and debentures	7	95	83	82	80	92	103	97	91	100		337	391
Other	8	914	874	775	584	538	462	415	330	300		2,771	1,507
Total interest expense	9	4,684	4,238	3,856	3,211	2,878	2,556	2,357	2,086	1,986		14,183	8,985
Net Interest Income	10	5,860	5,756	5,655	5,398	5,430	5,330	5,267	5,109	5,141		22,239	20,847
TEB adjustment	11	21	28	26	17	105	26	59	457	112		176	654
Net Interest Income (TEB)	12	\$ 5,881	\$ 5,784	\$ 5,681	\$ 5,415	\$ 5,535	\$ 5,356	\$ 5,326	\$ 5,566	\$ 5,253		\$ 22,415	\$ 21,501
Average total assets (\$ billions)													
	13	\$ 1,370	\$ 1,343	\$ 1,308	\$ 1,272	\$ 1,266	\$ 1,230	\$ 1,239	\$ 1,217	\$ 1,212		\$ 1,298	\$ 1,224
Average earning assets (\$ billions)	14	1,200	1,183	1,152	1,124	1,116	1,077	1,077	1,056	1,041		1,143	1,063
Net interest margin	15	1.94 %	1.93 %	1.95 %	1.97 %	1.93 %	1.96 %	1.94 %	1.98 %	1.96 %		1.95 %	1.96 %

Non-Interest Income¹

(\$ millions) For the period ended		LINE #	2019	2018				2017				Full Year	
			Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
Investment and Securities Services													
Broker dealer fees and commissions	1	\$	175	\$ 157	\$ 136	\$ 134	\$ 150	\$ 118	\$ 118	\$ 129	\$ 128	\$ 577	\$ 493
Full-service brokerage and other securities services	2		284	284	280	264	271	260	256	248	249	1,099	1,013
Underwriting and advisory	3		90	134	194	115	123	126	161	147	155	566	589
Investment management fees	4		155	132	136	137	141	135	136	133	130	546	534
Mutual fund management	5		427	448	454	436	452	437	445	429	427	1,790	1,738
Trust fees	6		33	34	34	34	34	34	40	36	35	136	145
Total investment and securities services	7		1,164	1,189	1,234	1,120	1,171	1,110	1,156	1,122	1,124	4,714	4,512
Credit fees	8		303	311	325	292	282	278	304	284	264	1,210	1,130
Net securities gain (loss)	9		(11)	34	41	33	3	41	37	36	14	111	128
Trading income (loss)	10		175	322	125	318	287	141	237	(288)	213	1,052	303
Income (loss) from non-trading financial instruments at fair value through profit or loss	11		11	22	8	5	13	n/a	n/a	n/a	n/a	48	n/a
Income (loss) from financial instruments designated at fair value through profit or loss													
Related to insurance subsidiaries ²	12		31	(25)	7	(15)	(19)	(6)	(59)	23	(51)	(52)	(93)
Deposits	13		3	—	—	—	—	—	—	—	—	—	—
Loan commitments ³	14		5	(20)	(20)	(19)	(55)	(28)	(77)	(3)	(59)	(114)	(167)
Other	15		(3)	(1)	—	(2)	(1)	3	(1)	6	(2)	(4)	6
Service charges	16		714	698	695	652	671	658	682	645	663	2,716	2,648
Card services	17		643	608	623	550	595	560	638	566	624	2,376	2,388
Insurance revenue ²	18		1,035	1,047	1,030	1,024	944	943	956	909	952	4,045	3,760
Other income													
Foreign exchange – non-trading	19		72	35	69	40	43	20	22	44	54	187	140
Other ⁴	20		(4)	160	107	86	11	235	138	33	194	364	600
Total other income (loss)	21		68	195	176	126	54	255	160	77	248	551	740
Total non-interest income	22	\$	4,138	\$ 4,380	\$ 4,244	\$ 4,084	\$ 3,945	\$ 3,955	\$ 4,033	\$ 3,377	\$ 3,990	\$ 16,653	\$ 15,355

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² The results of the Bank's insurance business within Canadian Retail include both insurance revenue and the changes in fair value from investments that fund policy liabilities which are designated at fair value through profit or loss within the Bank's property and casualty insurance subsidiaries.

³ The results of the Bank's economic hedges on loan commitments are included in Other income – Other.

⁴ Includes dilution gain of \$204 million, on the Scottrade transaction, in the fourth quarter of 2017. For further details, refer to footnote 5 on page 3.

Non-Interest Expenses¹

(\$ millions) For the period ended												Full Year	
LINE #	2019 Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017	2018	2017
Salaries and Employee Benefits													
Salaries	\$ 1,691	\$ 1,652	\$ 1,591	\$ 1,452	\$ 1,467	\$ 1,467	\$ 1,473	\$ 1,427	\$ 1,472	\$ 6,162	\$ 5,839		
Incentive compensation	684	638	643	626	685	570	640	610	634	2,592	2,454		
Pension and other employee benefits	477	390	406	419	408	390	414	441	480	1,623	1,725		
Total salaries and employee benefits	2,852	2,680	2,640	2,497	2,560	2,427	2,527	2,478	2,586	10,377	10,018		
Occupancy													
Rent	233	229	229	226	229	224	236	230	227	913	917		
Depreciation and impairment losses	96	97	93	92	89	96	115	95	96	371	402		
Other	131	126	112	119	124	122	105	120	128	481	475		
Total occupancy	460	452	434	437	442	442	456	445	451	1,765	1,794		
Equipment													
Rent	61	51	57	52	47	45	47	46	46	207	184		
Depreciation and impairment losses	48	52	57	48	48	50	49	50	52	205	201		
Other	170	173	173	165	150	157	153	153	144	661	607		
Total equipment	279	276	287	265	245	252	249	249	242	1,073	992		
Amortization of Other Intangibles													
Software and asset servicing rights	139	164	133	154	133	123	115	112	106	584	456		
Other	56	53	53	62	63	63	58	63	64	231	248		
Total amortization of other intangibles	195	217	186	216	196	186	173	175	170	815	704		
Marketing and Business Development													
Restructuring Charges	(1)	—	35	(7)	45	(4)	(6)	17	(5)	73	2		
Brokerage-Related and Sub-Advisory Fees	83	91	84	90	94	86	88	94	92	359	360		
Professional and Advisory Services	327	407	300	248	239	312	260	268	279	1,194	1,119		
Other Expenses ^{2,3}	1,500	986	959	907	884	939	949	889	927	3,736	3,704		
Total non-interest expenses	\$ 5,855	\$ 5,366	\$ 5,131	\$ 4,837	\$ 4,861	\$ 4,843	\$ 4,869	\$ 4,799	\$ 4,908	\$ 20,195	\$ 19,419		

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² Includes the retailer program partners' share of the U.S. strategic cards portfolio.

³ Includes \$607 million in connection with the Bank's long-term loyalty program agreement with Air Canada in the first quarter of 2019. For further details, refer to footnote 3 on page 3.

Balance Sheet¹

(\$ millions)		LINE #	2019	2018				2017			
As at			Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
ASSETS											
Cash and due from banks											
Interest-bearing deposits with banks											
Trading loans, securities, and other											
Non-trading financial assets at fair value through profit or loss											
Derivatives											
Financial assets designated at fair value through profit or loss											
Financial assets at fair value through other comprehensive income											
Available-for-sale securities											
Held-to-maturity securities											
Debt securities at amortized cost, net of allowance for credit losses											
Securities purchased under reverse repurchase agreements											
Loans											
Residential mortgages											
Consumer instalment and other personal: HELOC											
Indirect auto											
Other											
Credit card											
Business and government											
Debt securities classified as loans											
Allowance for loan losses											
Loans, net of allowance for loan losses											
Other											
Customers' liability under acceptances											
Investment in TD Ameritrade											
Goodwill											
Other intangibles											
Land, buildings, equipment, and other depreciable assets											
Deferred tax assets											
Amounts receivable from brokers, dealers and clients											
Other assets											
Total assets											
LIABILITIES											
Trading deposits											
Derivatives											
Securitization liabilities at fair value											
Financial liabilities designated at fair value through profit or loss											
Deposits											
Personal: Non-term											
Term											
Banks											
Business and government											
Other											
Acceptances											
Obligations related to securities sold short											
Obligations related to securities sold under repurchase agreements											
Securitization liabilities at amortized cost											
Amounts payable to brokers, dealers and clients											
Insurance-related liabilities											
Other liabilities											
Subordinated notes and debentures											
Total liabilities											
EQUITY											
Shareholders' Equity											
Common shares											
Preferred shares											
Treasury shares: Common											
Preferred											
Contributed surplus											
Retained earnings											
Accumulated other comprehensive income (loss)											
Non-controlling interests in subsidiaries											
Total equity											
Total liabilities and equity											

¹ Certain comparative amounts have been reclassified to conform with the presentation adopted in the current period.

Assets Under Administration and Management

(\$ millions) As at	LINE #	2019 Q1	Q4	Q3	2018 Q2	Q1	Q4	Q3	2017 Q2	Q1
Assets Under Administration¹										
U.S. Retail	1	\$ 25,591	\$ 25,460	\$ 25,004	\$ 24,277	\$ 22,933	\$ 23,349	\$ 22,638	\$ 24,679	\$ 23,077
Canadian Retail	2	395,864	388,724	403,267	392,091	396,674	387,400	370,372	403,579	390,389
Total	3	\$ 421,455	\$ 414,184	\$ 428,271	\$ 416,368	\$ 419,607	\$ 410,749	\$ 393,010	\$ 428,258	\$ 413,466
Assets Under Management										
U.S. Retail	4	\$ 60,014	\$ 68,137	\$ 76,006	\$ 76,022	\$ 79,726	\$ 81,028	\$ 75,825	\$ 82,002	\$ 77,534
Canadian Retail	5	331,672	289,021	296,929	289,150	288,631	282,824	271,734	279,421	265,721
Total	6	\$ 391,686	\$ 357,158	\$ 372,935	\$ 365,172	\$ 368,357	\$ 363,852	\$ 347,559	\$ 361,423	\$ 343,255

¹ Excludes mortgage-backed securities (MBS) in the Canadian Retail segment, coming back on balance sheet as mortgages due to IFRS implementation, as they no longer meet OSFI's definition of AUA.

Goodwill, Other Intangibles, and Restructuring Charges

(\$ millions) As at		LINE	2019	2018				2017				Full Year	
		#	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
Goodwill													
Balance at beginning of period		1	\$ 16,536	\$ 16,360	\$ 16,169	\$ 15,558	\$ 16,156	\$ 15,630	\$ 16,942	\$ 16,222	\$ 16,662	\$ 16,156	\$ 16,662
Additions		2	433	—	—	—	82	34	—	—	10	82	44
Foreign currency translation adjustments and other		3	(28)	176	191	611	(680)	492	(1,312)	720	(450)	298	(550)
Balance at end of period		4	\$ 16,941	\$ 16,536	\$ 16,360	\$ 16,169	\$ 15,558	\$ 16,156	\$ 15,630	\$ 16,942	\$ 16,222	\$ 16,536	\$ 16,156
Other Intangibles¹													
Balance at beginning of period		5	\$ 574	\$ 622	\$ 670	\$ 712	\$ 798	\$ 843	\$ 954	\$ 987	\$ 1,008	\$ 798	\$ 1,008
Additions		6	223	—	—	—	—	—	—	—	61	—	61
Amortized in the period		7	(56)	(53)	(53)	(62)	(63)	(63)	(58)	(63)	(64)	(231)	(248)
Foreign currency translation adjustments and other		8	—	5	5	20	(23)	18	(53)	30	(18)	7	(23)
Balance at end of period		9	\$ 741	\$ 574	\$ 622	\$ 670	\$ 712	\$ 798	\$ 843	\$ 954	\$ 987	\$ 574	\$ 798
Deferred Tax Liability on Other Intangibles													
Balance at beginning of period		10	\$ (57)	\$ (66)	\$ (74)	\$ (80)	\$ (129)	\$ (140)	\$ (169)	\$ (181)	\$ (204)	\$ (129)	\$ (204)
Additions		11	(59)	—	—	—	—	—	—	—	—	—	—
Recognized in the period		12	10	10	9	9	44	16	16	17	18	72	67
Foreign currency translation adjustments and other		13	—	(1)	(1)	(3)	5	(5)	13	(5)	5	—	8
Balance at end of period		14	\$ (106)	\$ (57)	\$ (66)	\$ (74)	\$ (80)	\$ (129)	\$ (140)	\$ (169)	\$ (181)	\$ (57)	\$ (129)
Net Other Intangibles Closing Balance													
		15	\$ 635	\$ 517	\$ 556	\$ 596	\$ 632	\$ 669	\$ 703	\$ 785	\$ 806	\$ 517	\$ 669
Total Goodwill and Net Other Intangibles Closing Balance													
		16	\$ 17,576	\$ 17,053	\$ 16,916	\$ 16,765	\$ 16,190	\$ 16,825	\$ 16,333	\$ 17,727	\$ 17,028	\$ 17,053	\$ 16,825
Restructuring Charges													
Balance at beginning of period		17	\$ 121	\$ 127	\$ 123	\$ 146	\$ 117	\$ 129	\$ 152	\$ 143	\$ 198	\$ 117	\$ 198
Additions		18	—	3	35	1	45	6	—	18	1	84	25
Amount used		19	(15)	(6)	(33)	(21)	(12)	(11)	(10)	(11)	(47)	(72)	(79)
Release of unused amounts		20	(1)	(3)	—	(8)	—	(10)	(6)	(1)	(6)	(11)	(23)
Foreign currency translation adjustments and other		21	—	—	2	5	(4)	3	(7)	3	(3)	3	(4)
Balance at end of period		22	\$ 105	\$ 121	\$ 127	\$ 123	\$ 146	\$ 117	\$ 129	\$ 152	\$ 143	\$ 121	\$ 117

¹ Excludes the balance and amortization of software and asset servicing rights, which are otherwise included in other intangibles.

Gross Loans and Acceptances by Industry Sector and Geographic Location^{1,2}

(\$ millions, except as noted)
As at

(\$ millions, except as noted) As at		LINE #	2019 Q1				2018 Q4				2018 Q3			
			Canada	United States	Int'l	Total	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
By Industry Sector														
Personal														
Residential mortgages ³	1		\$ 193,918	\$ 31,563	\$ –	\$ 225,481	\$ 193,829	\$ 31,128	\$ –	\$ 224,957	\$ 191,559	\$ 29,966	\$ –	\$ 221,525
Consumer instalment and other personal														
HELOC	2		87,037	12,104	–	99,141	86,159	12,334	–	98,493	83,270	12,313	–	95,583
Indirect auto	3		24,109	29,615	–	53,724	24,216	29,870	–	54,086	23,753	29,242	–	52,995
Other	4		18,163	869	3	19,035	18,574	874	6	19,454	18,319	796	6	19,121
Credit card	5		17,953	17,766	7	35,726	18,046	16,964	8	35,018	17,850	16,806	8	34,664
Total personal	6		341,180	91,917	10	433,107	340,824	91,170	14	432,008	334,751	89,123	14	423,888
Business and Government³														
Real estate														
Residential	7		18,563	8,205	–	26,768	18,364	8,050	–	26,414	18,133	7,847	–	25,980
Non-residential	8		14,817	23,493	17	38,327	13,635	22,426	61	36,122	13,163	22,339	62	35,564
Total real estate	9		33,380	31,698	17	65,095	31,999	30,476	61	62,536	31,296	30,186	62	61,544
Agriculture	10		7,821	743	88	8,652	7,461	705	87	8,253	7,324	706	77	8,107
Automotive	11		7,005	6,090	239	13,334	6,918	5,752	219	12,889	7,102	5,062	284	12,448
Financial	12		16,147	5,647	518	22,312	19,313	7,699	1,111	28,123	18,541	6,706	1,146	26,393
Food, beverage, and tobacco	13		2,456	3,283	26	5,765	2,331	3,417	26	5,774	2,326	3,395	34	5,755
Forestry	14		559	748	–	1,307	544	637	–	1,181	648	533	–	1,181
Government, public sector entities, and education	15		4,231	12,281	32	16,544	4,177	12,452	–	16,629	3,936	12,541	–	16,477
Health and social services	16		6,796	12,435	–	19,231	6,670	12,423	–	19,093	6,316	12,039	–	18,355
Industrial construction and trade contractors	17		3,231	2,138	1	5,370	3,173	2,060	–	5,233	3,089	2,043	–	5,132
Metals and mining	18		1,802	1,930	132	3,864	1,750	1,923	170	3,843	1,643	1,871	198	3,712
Pipelines, oil, and gas	19		4,267	2,938	70	7,275	3,915	2,664	80	6,659	4,141	2,148	69	6,358
Power and utilities	20		2,296	3,032	163	5,491	2,897	2,833	159	5,889	2,539	2,923	161	5,623
Professional and other services	21		4,701	11,723	80	16,504	4,479	10,923	61	15,463	4,423	11,533	79	16,035
Retail sector	22		3,225	5,216	–	8,441	3,207	5,376	–	8,583	3,077	4,719	–	7,796
Sundry manufacturing and wholesale	23		2,861	7,883	135	10,879	2,938	7,717	126	10,781	2,903	7,442	91	10,436
Telecommunications, cable, and media	24		2,995	4,960	48	8,003	3,136	4,896	65	8,097	4,122	4,564	82	8,768
Transportation	25		1,956	10,845	50	12,851	1,862	9,977	30	11,869	1,797	10,014	14	11,825
Other	26		4,219	3,400	31	7,650	4,375	2,160	63	6,598	4,228	2,135	26	6,389
Total business and government	27		109,948	126,990	1,630	238,568	111,145	124,090	2,258	237,493	109,451	120,560	2,323	232,334
Other Loans														
Debt securities classified as loans	28		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Acquired credit-impaired loans ⁴	29		–	401	–	401	–	453	–	453	–	519	–	519
Total other loans	30		–	401	–	401	–	453	–	453	–	519	–	519
Total Gross Loans and Acceptances		31	\$ 451,128	\$ 219,308	\$ 1,640	\$ 672,076	\$ 451,969	\$ 215,713	\$ 2,272	\$ 669,954	\$ 444,202	\$ 210,202	\$ 2,337	\$ 656,741

Portfolio as a % of Total Gross Loans and Acceptances

Personal												
Residential mortgages ³	28.9 %	4.7 %	– %	33.6 %	28.9 %	4.6 %	– %	33.5 %	29.2 %	4.6 %	– %	33.8 %
Consumer instalment and other personal												
HELOC	13.0	1.8	–	14.8	12.9	1.8	–	14.7	12.7	1.9	–	14.6
Indirect auto	3.5	4.4	–	7.9	3.6	4.5	–	8.1	3.6	4.4	–	8.0
Other	2.8	0.1	–	2.9	2.9	0.1	–	3.0	2.8	0.1	–	2.9
Credit card	2.7	2.6	–	5.3	2.6	2.6	–	5.2	2.7	2.5	–	5.2
Total personal	50.9	13.6	–	64.5	50.9	13.6	–	64.5	51.0	13.5	–	64.5
Business and Government³	16.4	18.8	0.2	35.4	16.6	18.5	0.3	35.4	16.7	18.3	0.4	35.4
Other Loans												
Debt securities classified as loans	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Acquired credit-impaired loans ⁴	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1
Total other loans	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1
Total Gross Loans and Acceptances	67.3 %	32.5 %	0.2 %	100.0 %	67.5 %	32.2 %	0.3 %	100.0 %	67.7 %	31.9 %	0.4 %	100.0 %

¹ Primarily based on the geographic location of the customer's address.

² Includes loans that are measured at FVOCI.

³ Excludes loans classified as trading as the Bank intends to sell the loans immediately or in the near term, and loans designated at fair value through profit or loss for which no allowance is recorded.

⁴ Includes all FDIC covered loans and other ACI loans.

Gross Loans and Acceptances by Industry Sector and Geographic Location (Continued)^{1,2}

(\$ millions, except as noted) As at	LINE #	2018 Q2				2018 Q1				2017 Q4			
By Industry Sector		United States				United States				United States			
Personal		Canada	United States	Int'l	Total	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
Residential mortgages ³	1	\$ 190,066	\$ 28,825	\$ –	\$ 218,891	\$ 190,218	\$ 27,388	\$ –	\$ 217,606	\$ 190,325	\$ 31,460	\$ –	\$ 221,785
Consumer instalment and other personal													
HELOC	2	79,350	12,218	–	91,568	76,636	11,845	–	88,481	74,937	12,434	–	87,371
Indirect auto	3	22,794	28,837	–	51,631	22,465	28,036	–	50,501	22,282	29,182	–	51,464
Other	4	17,964	794	8	18,766	17,889	784	8	18,681	17,355	846	7	18,208
Credit card	5	17,983	15,674	7	33,664	17,761	15,366	7	33,134	18,028	14,972	7	33,007
Total personal	6	328,157	86,348	15	414,520	324,969	83,419	15	408,403	322,927	88,894	14	411,835
Business and Government ³													
Real estate													
Residential	7	17,796	7,636	–	25,432	17,661	7,276	–	24,937	17,981	7,316	–	25,297
Non-residential	8	13,141	22,171	32	35,344	12,937	21,289	18	34,244	12,832	22,163	14	35,009
Total real estate	9	30,937	29,807	32	60,776	30,598	28,565	18	59,181	30,813	29,479	14	60,306
Agriculture	10	7,254	743	–	7,997	6,978	720	–	7,698	6,676	710	–	7,386
Automotive	11	6,412	5,134	261	11,807	6,449	4,846	251	11,546	6,657	7,335	244	14,236
Financial	12	19,049	5,088	1,106	25,243	20,704	5,013	1,116	26,833	13,102	7,137	579	20,818
Food, beverage, and tobacco	13	2,136	3,137	37	5,310	1,991	2,849	35	4,875	1,969	3,191	48	5,208
Forestry	14	587	594	–	1,181	537	670	–	1,207	500	567	–	1,067
Government, public sector entities, and education	15	3,731	12,416	–	16,147	3,467	12,107	–	15,574	4,251	12,429	–	16,680
Health and social services	16	6,529	11,948	–	18,477	6,109	11,456	–	17,565	5,841	11,410	–	17,251
Industrial construction and trade contractors	17	2,930	2,117	–	5,047	2,891	1,818	–	4,709	2,946	1,852	–	4,798
Metals and mining	18	1,614	1,813	1	3,428	1,410	1,593	–	3,003	1,406	1,675	1	3,082
Pipelines, oil, and gas	19	3,953	2,189	64	6,206	3,895	2,197	48	5,740	3,998	2,078	76	6,152
Power and utilities	20	1,874	2,555	167	4,596	1,975	3,216	174	5,365	2,010	3,221	159	5,390
Professional and other services	21	4,219	11,318	94	15,631	4,041	10,770	75	14,886	3,870	10,391	90	14,351
Retail sector	22	3,074	4,649	–	7,723	2,907	4,369	–	7,276	2,793	4,915	–	7,708
Sundry manufacturing and wholesale	23	2,872	7,226	149	10,247	2,709	6,639	72	9,420	2,755	7,023	55	9,833
Telecommunications, cable, and media	24	4,201	5,183	267	9,651	3,651	3,380	80	7,111	1,966	3,800	208	5,974
Transportation	25	1,755	10,254	33	12,042	1,707	9,867	12	11,586	1,672	9,997	18	11,687
Other	26	4,035	2,243	39	6,317	3,652	1,683	13	5,348	3,808	2,140	87	6,035
Total business and government	27	107,162	118,414	2,250	227,826	105,671	111,358	1,894	218,923	97,033	119,350	1,579	217,962
Other Loans													
Debt securities classified as loans	28	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2,297	703	209	3,209
Acquired credit-impaired loans ⁴	29	–	557	–	557	–	578	–	578	–	665	–	665
Total other loans	30	–	557	–	557	–	578	–	578	2,297	1,368	209	3,874
Total Gross Loans and Acceptances	31	\$ 435,319	\$ 205,319	\$ 2,265	\$ 642,903	\$ 430,640	\$ 195,355	\$ 1,909	\$ 627,904	\$ 422,257	\$ 209,612	\$ 1,802	\$ 633,671
Portfolio as a % of Total Gross Loans and Acceptances													
Personal													
Residential mortgages ³	32	29.6 %	4.5 %	– %	34.1 %	30.3 %	4.4 %	– %	34.7 %	30.0 %	5.0 %	– %	35.0 %
Consumer instalment and other personal													
HELOC	33	12.3	1.9	–	14.2	12.2	1.9	–	14.1	11.8	2.0	–	13.8
Indirect auto	34	3.6	4.4	–	8.0	3.6	4.4	–	8.0	3.5	4.6	–	8.1
Other	35	2.8	0.1	–	2.9	2.8	0.1	–	2.9	2.7	0.1	–	2.8
Credit card	36	2.8	2.5	–	5.3	2.8	2.5	–	5.3	2.9	2.4	–	5.3
Total personal	37	51.1	13.4	–	64.5	51.7	13.3	–	65.0	50.9	14.1	–	65.0
Business and Government ³	38	16.7	18.4	0.3	35.4	16.9	17.7	0.3	34.9	15.3	18.8	0.3	34.4
Other Loans													
Debt securities classified as loans	39	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0.4	0.1	–	0.5
Acquired credit-impaired loans ⁴	40	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1
Total other loans	41	–	0.1	–	0.1	–	0.1	–	0.1	0.4	0.2	–	0.6
Total Gross Loans and Acceptances	42	67.8 %	31.9 %	0.3 %	100.0 %	68.6 %	31.1 %	0.3 %	100.0 %	66.6 %	33.1 %	0.3 %	100.0 %

¹ Primarily based on the geographic location of the customer's address.

² Effective the first quarter of 2018, includes loans that are measured at FVOCI.

³ Excludes loans classified as trading as the Bank intends to sell the loans immediately or in the near term, and loans designated at fair value through profit or loss for which no allowance is recorded.

⁴ Includes all FDIC covered loans and other ACI loans.

Gross Loans and Acceptances by Industry Sector and Geographic Location (Continued)¹

(\$ millions, except as noted) As at		LINE #	2017 Q3				2017 Q2				2017 Q1			
By Industry Sector			Canada	United States	Int'l	Total	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
Personal														
Residential mortgages ²		1	\$ 189,148	\$ 26,061	\$ –	\$ 215,209	\$ 188,293	\$ 28,500	\$ –	\$ 216,793	\$ 188,308	\$ 27,000	\$ –	\$ 215,308
Consumer instalment and other personal														
HELOC		2	72,206	12,036	–	84,242	68,104	13,194	–	81,298	65,934	12,722	–	78,656
Indirect auto		3	21,633	27,299	–	48,932	20,858	28,835	–	49,693	20,484	27,496	–	47,980
Other		4	17,394	754	7	18,155	17,197	763	7	17,967	16,910	721	10	17,641
Credit card		5	18,211	14,244	8	32,463	17,926	14,530	7	32,463	17,712	14,095	7	31,814
Total personal		6	318,592	80,394	15	399,001	312,378	85,822	14	398,214	309,348	82,034	17	391,399
Business and Government²														
Real estate														
Residential		7	16,528	7,710	–	24,238	16,060	7,503	–	23,563	16,168	6,710	–	22,878
Non-residential		8	12,771	21,064	14	33,849	13,215	22,745	12	35,972	13,187	21,223	–	34,410
Total real estate		9	29,299	28,774	14	58,087	29,275	30,248	12	59,535	29,355	27,933	–	57,288
Agriculture		10	6,595	786	–	7,381	6,417	879	–	7,296	6,295	796	–	7,091
Automotive		11	6,441	7,499	247	14,187	6,621	7,261	227	14,109	5,861	5,988	219	12,068
Financial		12	14,556	4,012	482	19,050	14,781	4,211	447	19,439	12,150	3,965	76	16,191
Food, beverage, and tobacco		13	1,994	2,674	52	4,720	1,986	3,036	27	5,049	1,990	3,689	26	5,705
Forestry		14	481	752	–	1,233	479	659	–	1,138	454	614	–	1,068
Government, public sector entities, and education		15	4,024	11,876	–	15,900	4,883	12,364	–	17,247	5,349	11,456	–	16,805
Health and social services		16	5,760	10,478	–	16,238	5,577	11,723	–	17,300	5,563	10,844	–	16,407
Industrial construction and trade contractors		17	2,927	1,847	–	4,774	2,797	2,003	–	4,800	2,629	1,769	13	4,411
Metals and mining		18	1,332	1,507	–	2,839	1,341	1,700	–	3,041	1,359	1,465	140	2,964
Pipelines, oil, and gas		19	3,906	2,130	56	6,092	3,312	2,932	67	6,311	3,303	2,858	46	6,207
Power and utilities		20	2,043	3,104	154	5,301	2,316	2,888	166	5,370	1,902	2,515	–	4,417
Professional and other services		21	3,901	9,782	98	13,781	3,968	11,341	150	15,459	3,941	11,023	201	15,165
Retail sector		22	2,713	4,717	–	7,430	2,670	5,050	–	7,720	2,507	4,310	25	6,842
Sundry manufacturing and wholesale		23	2,678	7,004	54	9,736	2,535	7,527	111	10,173	2,395	7,370	99	9,864
Telecommunications, cable, and media		24	1,590	3,962	186	5,738	1,528	4,359	194	6,081	1,719	4,533	189	6,441
Transportation		25	1,719	9,923	6	11,648	1,722	11,143	23	12,888	1,698	10,908	25	12,631
Other		26	3,643	2,195	58	5,896	3,713	2,561	38	6,312	3,395	1,947	–	5,342
Total business and government		27	95,602	113,022	1,407	210,031	95,921	121,885	1,462	219,268	91,865	113,983	1,059	206,907
Other Loans														
Debt securities classified as loans		28	2,252	713	216	3,181	–	814	220	1,034	–	820	216	1,036
Acquired credit-impaired loans ³		29	–	688	–	688	–	839	–	839	–	872	–	872
Total other loans		30	2,252	1,401	216	3,869	–	1,653	220	1,873	–	1,692	216	1,908
Total Gross Loans and Acceptances		31	\$ 416,446	\$ 194,817	\$ 1,638	\$ 612,901	\$ 408,299	\$ 209,360	\$ 1,696	\$ 619,355	\$ 401,213	\$ 197,709	\$ 1,292	\$ 600,214
Portfolio as a % of Total Gross Loans and Acceptances														
Personal														
Residential mortgages ²		32	30.9 %	4.3 %	– %	35.2 %	30.4 %	4.6 %	– %	35.0 %	31.4 %	4.5 %	– %	35.9 %
Consumer instalment and other personal														
HELOC		33	11.8	2.0	–	13.8	11.0	2.1	–	13.1	11.0	2.1	–	13.1
Indirect auto		34	3.5	4.5	–	8.0	3.4	4.7	–	8.1	3.4	4.6	–	8.0
Other		35	2.8	0.1	–	2.9	2.8	0.1	–	2.9	2.8	0.1	–	2.9
Credit card		36	3.0	2.3	–	5.3	2.8	2.4	–	5.2	2.9	2.4	–	5.3
Total personal		37	52.0	13.2	–	65.2	50.4	13.9	–	64.3	51.5	13.7	–	65.2
Business and Government²														
Total business and government		38	15.6	18.4	0.2	34.2	15.5	19.7	0.2	35.4	15.3	19.0	0.2	34.5
Other Loans														
Debt securities classified as loans		39	0.4	0.1	–	0.5	–	0.1	0.1	0.2	–	0.1	0.1	0.2
Acquired credit-impaired loans ³		40	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1	–	0.1
Total other loans		41	0.4	0.2	–	0.6	–	0.2	0.1	0.3	–	0.2	0.1	0.3
Total Gross Loans and Acceptances		42	68.0 %	31.8 %	0.2 %	100.0 %	65.9 %	33.8 %	0.3 %	100.0 %	66.8 %	32.9 %	0.3 %	100.0 %

¹ Primarily based on the geographic location of the customer's address.

² Excludes loans classified as trading as the Bank intends to sell the loans immediately or in the near term, and loans designated at fair value through profit or loss for which no allowance is recorded.

³ Includes all FDIC covered loans and other ACI loans.

Impaired Loans^{1,2,3}

(\$ millions, except as noted)
As at

CHANGE IN GROSS IMPAIRED LOANS BY SEGMENT

Personal, Business, and Government Loans

Impaired loans at beginning of period

Classified as impaired during the period⁴

Canadian Retail

U.S. Retail – in USD

– foreign exchange

Wholesale Banking

Total classified as impaired during the period

Transferred to performing during the period

Net repayments

Disposals of loans

Net classified as impaired during the period

Amounts written off

Exchange and other movements

Change during the period

**Total Gross Impaired Loans – Balance at
End of Period**

LINE #	2019 Q1	2018 Q4	2018 Q3	2018 Q2	2018 Q1	2017 Q4	2017 Q3	2017 Q2	2017 Q1	Full Year 2018	Full Year 2017
1	\$ 3,154	\$ 2,964	\$ 2,993	\$ 3,048	\$ 3,085	\$ 2,985	\$ 3,290	\$ 3,399	\$ 3,509	\$ 3,085	\$ 3,509
2	605	699	541	501	539	520	499	534	631	2,280	2,184
3	840	556	492	503	570	530	462	463	489	2,121	1,944
4	277	169	149	145	148	139	139	157	161	611	596
5	1,117	725	641	648	718	669	601	620	650	2,732	2,540
6	–	–	–	–	–	–	–	–	–	–	–
7	1,722	1,424	1,182	1,149	1,257	1,189	1,100	1,154	1,281	5,012	4,724
8	(200)	(227)	(198)	(250)	(189)	(184)	(222)	(340)	(220)	(864)	(966)
9	(371)	(327)	(336)	(357)	(340)	(328)	(362)	(392)	(474)	(1,360)	(1,556)
10	–	(1)	(7)	(4)	(9)	–	–	–	–	(21)	–
11	1,151	869	641	538	719	677	516	422	587	2,767	2,202
12	(766)	(705)	(699)	(696)	(648)	(652)	(615)	(648)	(623)	(2,748)	(2,538)
13	(5)	26	29	103	(108)	75	(206)	117	(74)	50	(88)
14	380	190	(29)	(55)	(37)	100	(305)	(109)	(110)	69	(424)
15	\$ 3,534	\$ 3,154	\$ 2,964	\$ 2,993	\$ 3,048	\$ 3,085	\$ 2,985	\$ 3,290	\$ 3,399	\$ 3,154	\$ 3,085

GROSS IMPAIRED LOANS BY SEGMENT

Personal, Business, and Government Loans

Canadian Retail

U.S. Retail – in USD

– foreign exchange

Wholesale Banking

Total Gross Impaired Loans

16	\$ 944	\$ 929	\$ 779	\$ 785	\$ 842	\$ 818	\$ 843	\$ 936	\$ 1,011	\$ 929	\$ 818
17	1,971	1,690	1,680	1,720	1,768	1,729	1,688	1,681	1,779	1,690	1,729
18	619	535	505	488	407	501	417	614	536	535	501
19	2,590	2,225	2,185	2,208	2,175	2,230	2,105	2,295	2,315	2,225	2,230
20	–	–	–	–	31	37	37	59	73	–	37
21	\$ 3,534	\$ 3,154	\$ 2,964	\$ 2,993	\$ 3,048	\$ 3,085	\$ 2,985	\$ 3,290	\$ 3,399	\$ 3,154	\$ 3,085

NET IMPAIRED LOANS BY SEGMENT

Personal, Business, and Government Loans

Canadian Retail

U.S. Retail – in USD

– foreign exchange

Wholesale Banking

Total Net Impaired Loans

**Net Impaired Loans as a % of Net Loans
and Acceptances**

22	\$ 671	\$ 664	\$ 522	\$ 514	\$ 561	\$ 555	\$ 571	\$ 661	\$ 715	\$ 664	\$ 555
23	1,585	1,370	1,348	1,379	1,430	1,415	1,397	1,411	1,482	1,370	1,415
24	498	434	405	392	329	411	345	515	446	434	411
25	2,083	1,804	1,753	1,771	1,759	1,826	1,742	1,926	1,928	1,804	1,826
26	–	–	–	–	16	17	17	37	47	–	17
27	\$ 2,754	\$ 2,468	\$ 2,275	\$ 2,285	\$ 2,336	\$ 2,398	\$ 2,330	\$ 2,624	\$ 2,690	\$ 2,468	\$ 2,398
28	0.41 %	0.37 %	0.35 %	0.36 %	0.37 %	0.38 %	0.38 %	0.43 %	0.45 %	0.37 %	0.38 %

¹ Includes customers' liability under acceptances.

² Excludes ACI loans, DSCL under IAS 39, and DSAC and DSOCI under IFRS 9.

³ Includes loans that are measured at FVOCI.

⁴ Under IFRS 9, loans are considered impaired and migrate to Stage 3 when they are 90 days or more past due for retail exposures (including Canadian government-insured real estate personal loans), rated BRR 9 for non-retail exposures, or when there is objective evidence that there has been a deterioration of credit quality to the extent the Bank no longer has reasonable assurance as to the timely collection of the full amount of principal and interest.

Impaired Loans and Acceptances by Industry Sector and Geographic Location^{1,2}

(\$ millions, except as noted)
As at

LINE #	2019 Q1	2018 Q4	2018 Q3
By Industry Sector			
Personal			
Residential mortgages	1		
Consumer instalment and other personal	2		
HELOC	3		
Indirect auto	4		
Other	5		
Credit card ³	6		
Total personal			
Business and Government			
Real estate			
Residential	7		
Non-residential	8		
Total real estate	9		
Agriculture	10		
Automotive	11		
Financial	12		
Food, beverage, and tobacco	13		
Forestry	14		
Government, public sector entities, and education	15		
Health and social services	16		
Industrial construction and trade contractors	17		
Metals and mining	18		
Pipelines, oil, and gas	19		
Power and utilities	20		
Professional and other services	21		
Retail sector	22		
Sundry manufacturing and wholesale	23		
Telecommunications, cable, and media	24		
Transportation	25		
Other	26		
Total business and government	27		
Total Gross Impaired Loans⁴	28		
Gross Impaired Loans as a % of Gross Loans and Acceptances			
Personal			
Residential mortgages	29		
Consumer instalment and other personal	30		
HELOC	31		
Indirect auto	32		
Other	33		
Credit card ³	34		
Total personal	35		
Business and Government	36		
Total Gross Impaired Loans⁴			

¹ Primarily based on the geographic location of the customer's address.

² Includes loans that are measured at FVOCI.

³ Credit cards are considered impaired when they are 90 days past due and written off at 180 days past due.

⁴ Excludes ACI loans.

Impaired Loans and Acceptances by Industry Sector and Geographic Location (Continued)^{1,2}

(\$ millions, except as noted)
As at

LINE #	2018 Q2	2018 Q1	2017 Q4
	Canada United States Int'l Total	Canada United States Int'l Total	Canada United States Int'l Total
By Industry Sector			
Personal			
Residential mortgages	\$ 253 \$ 470 \$ – \$ 723	\$ 274 \$ 447 \$ – \$ 721	\$ 296 \$ 454 \$ – \$ 750
Consumer instalment and other personal			
HELOC	114 851 – 965	117 816 – 933	108 847 – 955
Indirect auto	60 223 – 283	79 259 – 338	48 254 – 302
Other	46 7 – 53	46 10 – 56	48 7 – 55
Credit card ³	136 279 – 415	143 288 – 431	144 280 – 424
Total personal	609 1,830 – 2,439	659 1,820 – 2,479	644 1,842 – 2,486
Business and Government			
Real estate			
Residential	11 31 – 42	9 34 – 43	10 34 – 44
Non-residential	5 115 – 120	6 83 – 89	5 83 – 88
Total real estate	16 146 – 162	15 117 – 132	15 117 – 132
Agriculture	6 2 – 8	8 2 – 10	7 2 – 9
Automotive	2 15 – 17	3 14 – 17	2 15 – 17
Financial	– 26 – 26	– 28 – 28	– 46 – 46
Food, beverage, and tobacco	– 13 – 13	2 10 – 12	2 11 – 13
Forestry	– 1 – 1	– 1 – 1	– 1 – 1
Government, public sector entities, and education	1 4 – 5	– 11 – 11	– 10 – 10
Health and social services	15 11 – 26	13 11 – 24	15 13 – 28
Industrial construction and trade contractors	19 22 – 41	18 24 – 42	17 26 – 43
Metals and mining	20 6 – 26	20 6 – 26	21 5 – 26
Pipelines, oil, and gas	34 – – 34	43 24 – 67	45 25 – 70
Power and utilities	– 1 – 1	– 1 – 1	– 1 – 1
Professional and other services	9 50 – 59	11 50 – 61	11 53 – 64
Retail sector	13 38 – 51	13 37 – 50	19 43 – 62
Sundry manufacturing and wholesale	32 25 – 57	31 27 – 58	20 30 – 50
Telecommunications, cable, and media	– 4 – 4	– 2 – 2	– 2 – 2
Transportation	2 8 – 10	3 9 – 12	6 8 – 14
Other	6 7 – 13	9 6 – 15	5 6 – 11
Total business and government	175 379 – 554	189 380 – 569	185 414 – 599
Total Gross Impaired Loans⁴	\$ 784 \$ 2,209 \$ – \$ 2,993	\$ 848 \$ 2,200 \$ – \$ 3,048	\$ 829 \$ 2,256 \$ – \$ 3,085
Gross Impaired Loans as a % of Gross Loans and Acceptances			
Personal			
Residential mortgages	0.13 % 1.63 % – % 0.33 %	0.14 % 1.63 % – % 0.33 %	0.16 % 1.44 % – % 0.34 %
Consumer instalment and other personal			
HELOC	0.14 6.96 – 1.05	0.15 6.89 – 1.05	0.14 6.81 – 1.09
Indirect auto	0.26 0.77 – 0.55	0.35 0.92 – 0.67	0.22 0.87 – 0.59
Other	0.26 0.88 – 0.28	0.26 1.28 – 0.30	0.28 0.83 – 0.30
Credit card ³	0.76 1.78 – 1.23	0.80 1.88 – 1.30	0.80 1.87 – 1.28
Total personal	0.19 2.12 – 0.59	0.20 2.18 – 0.61	0.20 2.07 – 0.60
Business and Government			
Total business and government	0.16 0.32 – 0.24	0.18 0.35 – 0.26	0.18 0.36 – 0.27
Total Gross Impaired Loans⁴	0.18 % 1.09 % – % 0.47 %	0.20 % 1.14 % – % 0.49 %	0.20 % 1.11 % – % 0.49 %

¹ Primarily based on the geographic location of the customer's address.

² Effective the first quarter of 2018, includes loans that are measured at FVOCI.

³ Credit cards are considered impaired when they are 90 days past due and written off at 180 days past due.

⁴ Excludes ACI loans, DSCL under IAS 39, and DSAC and DSOCI under IFRS 9.

Impaired Loans and Acceptances by Industry Sector and Geographic Location (Continued)¹

(\$ millions, except as noted)
As at

(\$ millions, except as noted) As at					LINE #	2017 Q3				2017 Q2				2017 Q1			
By Industry Sector																	
Personal						Canada	United States	Int'l	Total	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
Residential mortgages	1	\$	296	\$	441	\$	—	\$	737	\$	359	\$	486	\$	—	\$	843
Consumer instalment and other personal																	
HELOC	2		118		818		—		936		129		895		—		1,024
Indirect auto	3		44		227		—		271		41		230		—		265
Other	4		49		7		—		56		50		8		—		62
Credit card ²	5		140		228		—		368		152		239		—		398
Total personal	6		647		1,721		—		2,368		731		1,858		—		2,646
Business and Government																	
Real estate																	
Residential	7		18		35		—		53		19		39		—		75
Non-residential	8		6		66		—		72		6		62		—		74
Total real estate	9		24		101		—		125		25		101		—		149
Agriculture	10		7		1		—		8		10		1		—		13
Automotive	11		3		15		—		18		3		14		—		17
Financial	12		1		28		—		29		1		31		—		31
Food, beverage, and tobacco	13		3		15		—		18		3		17		—		15
Forestry	14		—		1		—		1		1		19		—		17
Government, public sector entities, and education	15		—		6		—		6		—		7		—		8
Health and social services	16		14		25		—		39		12		25		—		48
Industrial construction and trade contractors	17		24		31		—		55		27		31		—		53
Metals and mining	18		15		5		—		20		15		7		—		23
Pipelines, oil, and gas	19		47		25		—		72		53		47		—		116
Power and utilities	20		—		1		—		1		—		1		—		1
Professional and other services	21		12		53		—		65		11		62		—		83
Retail sector	22		21		49		—		70		20		50		—		72
Sundry manufacturing and wholesale	23		23		36		—		59		24		43		—		64
Telecommunications, cable, and media	24		4		3		—		7		1		8		—		10
Transportation	25		5		7		—		12		6		9		—		16
Other	26		4		8		—		12		4		12		—		17
Total business and government	27		207		410		—		617		216		485		—		753
Total Gross Impaired Loans ³	28	\$	854	\$	2,131	\$	—	\$	2,985	\$	947	\$	2,343	\$	—	\$	3,399
Gross Impaired Loans as a % of Gross Loans and Acceptances																	
Personal																	
Residential mortgages	29		0.16 %		1.69 %		— %		0.34 %		0.19 %		1.71 %		— %		0.39 %
Consumer instalment and other personal																	
HELOC	30		0.16		6.80		—		1.11		0.19		6.78		—		1.37
Indirect auto	31		0.20		0.83		—		0.55		0.20		0.80		—		0.55
Other	32		0.28		0.93		—		0.31		0.29		1.05		—		0.35
Credit card ²	33		0.77		1.60		—		1.13		0.85		1.65		—		1.25
Total personal	34		0.20		2.14		—		0.59		0.23		2.17		—		0.68
Business and Government																	
	35		0.20		0.38		—		0.29		0.21		0.41		—		0.36
Total Gross Impaired Loans ³	36		0.20 %		1.13 %		— %		0.49 %		0.23 %		1.15 %		— %		0.57 %

¹ Primarily based on the geographic location of the customer's address.

² Credit cards are considered impaired when they are 90 days past due and written off at 180 days past due.

³ Excludes ACI loans and prior to November 1, 2017, DSCL.

Allowance for Credit Losses (Under IFRS 9)¹

(\$ millions)	LINE	2019	2018				Full Year
As at	#	Q1	Q4	Q3	Q2	Q1	2018
STAGE 3 ALLOWANCE FOR LOAN LOSSES (IMPAIRED)							
Change in Stage 3 allowance for loan losses (impaired)							
Allowance at beginning of period	1	\$ 686	\$ 689	\$ 708	\$ 712	\$ 706	\$ 706
Stage 3 provision for loan losses (impaired)							
Transfer to Stage 1	2	(66)	(13)	(49)	(15)	(15)	(92)
Transfer to Stage 2	3	(29)	(25)	(34)	(29)	(29)	(117)
Transfer to Stage 3	4	255	206	187	190	194	777
Net remeasurement due to transfers	5	18	16	16	12	35	79
Net draws (repayments)	6	(42)	(4)	40	9	(43)	2
Derecognition of financial assets (excluding disposals and write-offs)	7	(95)	(141)	(152)	(146)	(35)	(474)
Change to risk, parameters, and models	8	681	525	528	505	459	2,017
Total Stage 3 provision for loan losses (impaired)	9	722	564	536	526	566	2,192
Write-offs	10	(766)	(705)	(699)	(696)	(676)	(2,776)
Recoveries	11	139	135	145	146	147	573
Disposals	12	—	—	(5)	(2)	(6)	(13)
Foreign exchange and other adjustments	13	(1)	3	4	22	(25)	4
Balance at end of period	14	780	686	689	708	712	686
STAGE 2 ALLOWANCE FOR LOAN LOSSES							
Change in Stage 2 allowance for loan losses							
Allowance at beginning of period	15	1,696	1,612	1,627	1,616	1,529	1,529
Stage 2 provision for loan losses							
Transfer to Stage 1	16	(273)	(247)	(264)	(235)	(212)	(958)
Transfer to Stage 2	17	145	136	132	132	133	533
Transfer to Stage 3	18	(240)	(193)	(176)	(171)	(172)	(712)
Net remeasurement due to transfers	19	140	125	121	101	115	462
Net draws (repayments)	20	(18)	(6)	(56)	(31)	(9)	(102)
Derecognition of financial assets (excluding disposals)	21	(158)	(125)	(156)	(142)	(147)	(570)
Change to risk, parameters, and models	22	500	382	376	320	424	1,502
Total Stage 2 provision for loan losses	23	96	72	(23)	(26)	132	155
Disposals	24	—	(1)	(4)	(4)	(3)	(12)
Foreign exchange and other adjustments	25	(3)	13	12	41	(42)	24
Balance at end of period	26	1,789	1,696	1,612	1,627	1,616	1,696
STAGE 1 ALLOWANCE FOR LOAN LOSSES							
Change in Stage 1 allowance for loan losses							
Allowance at beginning of period	27	2,178	2,125	2,055	1,958	2,022	2,022
Stage 1 provision for loan losses							
Transfer to Stage 1	28	339	260	313	250	227	1,050
Transfer to Stage 2	29	(116)	(111)	(98)	(103)	(104)	(416)
Transfer to Stage 3	30	(15)	(13)	(11)	(19)	(22)	(65)
Net remeasurement due to transfers	31	(107)	(101)	(110)	(91)	(84)	(386)
New originations or purchases	32	208	238	271	238	227	974
Net draws (repayments)	33	25	6	1	(5)	69	71
Derecognition of financial assets (excluding disposals)	34	(135)	(122)	(141)	(163)	(143)	(569)
Change to risk, parameters, and models	35	(162)	(117)	(162)	(59)	(170)	(508)
Total Stage 1 provision for loan losses	36	37	40	63	48	—	151
Disposals	37	—	(2)	(11)	(4)	(4)	(21)
Foreign exchange and other adjustments	38	(2)	15	18	53	(60)	26
Balance at end of period	39	2,213	2,178	2,125	2,055	1,958	2,178
Acquired Credit-Impaired Loans							
Allowance for loan losses at end of period	40	16	18	20	24	26	18
Consisting of:	41	4,798	4,578	4,446	4,414	4,312	4,578
Allowance for loan losses							
Canada	42	1,509	1,447	1,430	1,438	1,455	1,447
United States	43	2,220	2,102	2,105	2,111	2,010	2,102
Total allowance for loan losses	44	3,729	3,549	3,535	3,549	3,465	3,549
Allowance for off-balance sheet instruments	45	1,069	1,029	911	865	847	1,029
Total allowance for loan losses, including off-balance sheet instruments, at end of period	46	4,798	4,578	4,446	4,414	4,312	4,578
Allowance for debt securities	47	6	80	103	140	146	80
Total allowance for credit losses, including off-balance sheet instruments, at end of period	48	\$ 4,804	\$ 4,658	\$ 4,549	\$ 4,554	\$ 4,458	\$ 4,658

¹ For further details on definitions and explanation on movements, refer to Note 6 in the Bank's first quarter 2019 Interim Consolidated Financial Statements.

Allowance for Credit Losses (Under IAS 39)

(\$ millions)

As at

COUNTERPARTY-SPECIFIC ALLOWANCE

Change in Allowance for Credit Losses – Counterparty-Specific

Impairment allowances at beginning of period	1	\$	272	\$	280	\$	296	\$	399	\$	399
Charge to the income statement – counterparty-specific	2		16		15		(19)		(37)		(25)
Amounts written off	3		(37)		(10)		(26)		(11)		(84)
Recoveries of amounts written off in previous periods	4		7		10		21		27		65
Disposals of loans	5		–		–		–		(63)		(63)
Exchange and other movements	6		5		(23)		8		(19)		(29)
Balance at end of period	7		263		272		280		296		263

COLLECTIVELY ASSESSED ALLOWANCE

Change in Allowance for Credit Losses – Individually Insignificant

Impairment allowances at beginning of period	8		547		574		609		593		593
Charge to the income statement – individually insignificant	9		531		493		452		539		2,015
Amounts written off	10		(644)		(629)		(653)		(649)		(2,575)
Recoveries of amounts written off in previous periods	11		134		145		144		137		560
Disposals of loans	12		–		–		–		–		–
Exchange and other movements	13		17		(36)		22		(11)		(8)
Balance at end of period	14		585		547		574		609		585

Change in Allowance for Credit Losses – Incurred but not Identified

Impairment allowances at beginning of period	15		3,398		3,597		3,426		3,381		3,381
Charge to the income statement – incurred but not identified	16		31		(3)		67		131		226
Disposals of loans	17		–		–		–		(20)		(20)
Exchange and other movements	18		73		(196)		104		(66)		(85)
Balance at end of period	19		3,502		3,398		3,597		3,426		3,502

Allowance for credit losses at end of period

Consisting of:

Allowance for loan losses

Canada	21		1,346		1,364		1,367		1,382		1,346
United States	22		2,429		2,308		2,520		2,428		2,429
Other International	23		8		5		5		5		8

Total allowance for loan losses

Allowance for credit losses for off-balance sheet instruments

Allowance for credit losses at end of period

	24		3,783		3,677		3,892		3,815		3,783
	25		567		540		559		516		567
	26	\$	4,350	\$	4,217	\$	4,451	\$	4,331	\$	4,350

Allowance for Credit Losses by Industry Sector and Geographic Location (Under IFRS 9)^{1,2}

(\$ millions, except as noted)
As at

LINE #		2019 Q1				2018 Q4				2018 Q3			
		Canada	United States	Int'l	Total	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
	By Industry Sector												
	Stage 3 allowance for loan losses (impaired)												
	Personal												
1	Residential mortgages	\$ 22	\$ 26	\$ –	\$ 48	\$ 18	\$ 29	\$ –	\$ 47	\$ 11	\$ 30	\$ –	\$ 41
	Consumer instalment and other personal												
2	HELOC	12	53	–	65	12	59	–	71	11	61	–	72
3	Indirect auto	49	27	–	76	46	25	–	71	42	22	–	64
4	Other	38	2	–	40	34	2	–	36	30	2	–	32
5	Credit card	75	314	–	389	77	264	–	341	76	268	–	344
6	Total personal	196	422	–	618	187	379	–	566	170	383	–	553
	Business and Government												
	Real estate												
7	Residential	5	5	–	10	6	5	–	11	5	5	–	10
8	Non-residential	1	6	–	7	2	7	–	9	3	12	–	15
9	Total real estate	6	11	–	17	8	12	–	20	8	17	–	25
10	Agriculture	2	–	–	2	2	–	–	2	2	–	–	2
11	Automotive	1	2	–	3	–	2	–	2	–	2	–	2
12	Financial	–	2	–	2	–	1	–	1	–	1	–	1
13	Food, beverage, and tobacco	1	2	–	3	1	2	–	3	1	2	–	3
14	Forestry	–	–	–	–	–	–	–	–	–	–	–	–
15	Government, public sector entities, and education	–	1	–	1	–	1	–	1	–	1	–	1
16	Health and social services	7	2	–	9	6	1	–	7	6	2	–	8
17	Industrial construction and trade contractors	8	2	–	10	3	2	–	5	15	3	–	18
18	Metals and mining	9	1	–	10	10	1	–	11	9	1	–	10
19	Pipelines, oil, and gas	8	1	–	9	14	1	–	15	17	1	–	18
20	Power and utilities	–	32	–	32	–	–	–	–	–	–	–	–
21	Professional and other services	6	11	–	17	5	3	–	8	5	3	–	8
22	Retail sector	8	3	–	11	7	2	–	9	6	3	–	9
23	Sundry manufacturing and wholesale	12	3	–	15	13	4	–	17	10	3	–	13
24	Telecommunications, cable, and media	2	–	–	2	2	–	–	2	–	–	–	–
25	Transportation	3	3	–	6	2	1	–	3	2	1	–	3
26	Other	3	10	–	13	4	10	–	14	5	10	–	15
27	Total business and government	76	86	–	162	77	43	–	120	86	50	–	136
	Other Loans												
28	Acquired credit-impaired loans	–	16	–	16	–	18	–	18	–	20	–	20
29	Total other loans	–	16	–	16	–	18	–	18	–	20	–	20
30	Total Stage 3 allowance for loan losses (impaired)	272	524	–	796	264	440	–	704	256	453	–	709
	Stage 1 and Stage 2 allowance for loan losses – Performing³												
	Personal												
31	Residential mortgages	969	737	–	1,706	939	704	–	1,643	924	689	–	1,613
32	Business and Government	268	959	–	1,227	244	958	–	1,202	250	963	–	1,213
33	Total Stage 1 and Stage 2 allowance for loan losses	1,237	1,696	–	2,933	1,183	1,662	–	2,845	1,174	1,652	–	2,826
34	Allowance for loan losses – On-Balance Sheet Loans	1,509	2,220	–	3,729	1,447	2,102	–	3,549	1,430	2,105	–	3,535
35	Allowance for loan losses – Off-Balance Sheet Instruments	222	847	–	1,069	220	809	–	1,029	207	704	–	911
36	Total allowance for loan losses	1,731	3,067	–	4,798	1,667	2,911	–	4,578	1,637	2,809	–	4,446
37	Allowance for debt securities	–	–	6	6	–	75	5	80	–	96	7	103
38	Total allowance for credit losses	\$ 1,731	\$ 3,067	\$ 6	\$ 4,804	\$ 1,667	\$ 2,986	\$ 5	\$ 4,658	\$ 1,637	\$ 2,905	\$ 7	\$ 4,549
	Stage 3 allowance for loan losses (impaired) as a % of Gross Impaired Loans⁴												
	Personal												
39	Residential mortgages	8.1 %	5.9 %	– %	6.7 %	6.8 %	6.5 %	– %	6.6 %	4.6 %	6.4 %	– %	5.8 %
40	Consumer instalment and other personal												
41	HELOC	8.6	6.3	–	6.6	9.2	6.9	–	7.2	8.9	7.2	–	7.4
42	Indirect auto	69.0	11.5	–	24.9	66.7	11.2	–	24.3	71.2	9.9	–	22.7
43	Other	80.9	28.6	–	74.1	73.9	25.0	–	66.7	66.7	28.6	–	61.5
44	Credit card	56.4	87.5	–	79.1	58.3	82.0	–	75.1	63.9	97.5	–	87.3
45	Total personal	29.6	22.4	–	24.3	29.2	20.5	–	22.7	28.9	21.1	–	23.0
46	Business and Government	28.3	11.9	–	16.4	28.0	11.2	–	18.2	48.3	13.2	–	24.4
47	Total Stage 3 allowance for loan losses (impaired)⁴	29.2 %	19.5 %	– %	22.1 %	28.8 %	18.9 %	– %	21.8 %	33.4 %	19.7 %	– %	23.2 %
	Total allowance for loan losses as a % of gross loans and acceptances⁴	0.4 %	1.4 %	– %	0.7 %	0.4 %	1.4 %	– %	0.7 %	0.4 %	1.3 %	– %	0.7 %

¹ Primarily based on the geographic location of the customer's address.

² Includes loans that are measured at FVOCI.

³ Allowance for loan losses – performing represents Stage 1 and Stage 2 allowance for loan losses under IFRS 9 and incurred but not identified allowance for loan losses under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁴ Excludes ACI loans.

Allowance for Credit Losses by Industry Sector and Geographic Location (Under IFRS 9 – Continued)^{1,2}

(\$ millions, except as noted)
As at

LINE #	2018 Q2	2018 Q1
	Canada United States Int'l Total	Canada United States Int'l Total
By Industry Sector		
Stage 3 allowance for loan losses (impaired)		
Personal		
Residential mortgages	12 29 – 41	14 25 – 39
Consumer instalment and other personal		
HELOC	8 60 – 68	9 57 – 66
Indirect auto	43 24 – 67	53 23 – 76
Other	33 2 – 35	35 2 – 37
Credit card	86 262 – 348	85 256 – 341
Total personal	182 377 – 559	196 363 – 559
Business and Government		
Real estate		
Residential	7 6 – 13	7 6 – 13
Non-residential	2 17 – 19	2 12 – 14
Total real estate	9 23 – 32	9 18 – 27
Agriculture	2 – – 2	3 – – 3
Automotive	– 2 – 2	– 2 – 2
Financial	– 4 – 4	– 6 – 6
Food, beverage, and tobacco	1 2 – 3	1 2 – 3
Forestry	– – – –	– – – –
Government, public sector entities, and education	– 1 – 1	– 1 – 1
Health and social services	5 1 – 6	4 1 – 5
Industrial construction and trade contractors	15 3 – 18	14 3 – 17
Metals and mining	9 1 – 10	6 1 – 7
Pipelines, oil, and gas	18 – – 18	24 7 – 31
Power and utilities	– – – –	– – – –
Professional and other services	6 4 – 10	7 4 – 11
Retail sector	4 3 – 7	6 4 – 10
Sundry manufacturing and wholesale	14 4 – 18	13 3 – 16
Telecommunications, cable, and media	– – – –	– – – –
Transportation	2 1 – 3	2 2 – 4
Other	4 11 – 15	4 6 – 10
Total business and government	89 60 – 149	93 60 – 153
Other Loans		
Acquired credit-impaired loans	– 24 – 24	– 26 – 26
Total other loans	– 24 – 24	– 26 – 26
Total Stage 3 allowance for loan losses (impaired)	271 461 – 732	289 449 – 738
Stage 1 and Stage 2 allowance for loan losses – Performing³		
Personal		
Residential mortgages	912 707 – 1,619	923 659 – 1,582
Business and Government	255 943 – 1,198	243 902 – 1,145
Total Stage 1 and Stage 2 allowance for loan losses	1,167 1,650 – 2,817	1,166 1,561 – 2,727
Allowance for loan losses – On-Balance Sheet Loans	1,438 2,111 – 3,549	1,455 2,010 – 3,465
Allowance for loan losses – Off-Balance Sheet Instruments	208 657 – 865	215 632 – 847
Total allowance for loan losses	1,646 2,768 – 4,414	1,670 2,642 – 4,312
Allowance for debt securities	11 115 14 140	1 137 8 146
Total allowance for credit losses	\$ 1,657 \$ 2,883 \$ 14 \$ 4,554	\$ 1,671 \$ 2,779 \$ 8 \$ 4,458
Stage 3 allowance for loan losses (impaired) as a % of Gross Impaired Loans⁴		
Personal		
Residential mortgages	4.7 % 6.2 % – % 5.7 %	5.1 % 5.6 % – % 5.4 %
Consumer instalment and other personal		
HELOC	7.0 7.1 – 7.0	7.7 7.0 – 7.1
Indirect auto	71.7 10.8 – 23.7	67.1 8.9 – 22.5
Other	71.7 28.6 – 66.0	76.1 20.0 – 66.1
Credit card	63.2 93.9 – 83.9	59.4 88.9 – 79.1
Total personal	29.9 20.6 – 22.9	29.7 19.9 – 22.5
Business and Government	50.9 15.8 – 26.9	49.2 15.8 – 26.9
Total Stage 3 allowance for loan losses (impaired)⁴	34.6 % 19.8 % – % 23.7 %	34.1 % 19.2 % – % 23.4 %
Total allowance for loan losses as a % of gross loans and acceptances⁴	0.4 % 1.4 % – % 0.7 %	0.4 % 1.4 % – % 0.7 %

¹ Primarily based on the geographic location of the customer's address.

² Includes loans that are measured at FVOCI.

³ Allowance for loan losses – performing represents Stage 1 and Stage 2 allowance for loan losses under IFRS 9 and incurred but not identified allowance for loan losses under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁴ Excludes ACI loans.

Allowance for Credit Losses by Industry Sector and Geographic Location (Under IAS 39)¹

(\$ millions, except as noted)
As at

LINE #	2017 Q4	2017 Q3	2017 Q2
By Industry Sector			
Allowance for Credit Losses – Counterparty-Specific and Individually Insignificant – On-Balance Sheet Loans			
Personal			
Residential mortgages	1		
Consumer instalment and other personal	2		
HELOC	3		
Indirect auto	4		
Other	5		
Credit card	6		
Total personal			
Business and Government			
Real estate			
Residential	7		
Non-residential	8		
Total real estate	9		
Agriculture	10		
Automotive	11		
Financial	12		
Food, beverage, and tobacco	13		
Forestry	14		
Government, public sector entities, and education	15		
Health and social services	16		
Industrial construction and trade contractors	17		
Metals and mining	18		
Pipelines, oil, and gas	19		
Power and utilities	20		
Professional and other services	21		
Retail sector	22		
Sundry manufacturing and wholesale	23		
Telecommunications, cable, and media	24		
Transportation	25		
Other	26		
Total business and government	27		
Other Loans			
Debt securities classified as loans	28		
Acquired credit-impaired loans ²	29		
Total other loans	30		
Total Allowance for Credit Losses – Counterparty-Specific and Individually Insignificant	31		
Allowance for Credit Losses – Incurred but Not Identified – On-Balance Sheet Loans			
Personal			
Residential mortgages	32		
Consumer instalment and other personal	33		
HELOC	34		
Indirect auto	35		
Other	36		
Credit card	37		
Total personal	38		
Business and Government			
Other Loans			
Debt securities classified as loans	39		
Total other loans	40		
Total Allowance for Credit Losses – Incurred but Not Identified	41		
Allowance for Loan Losses – On-Balance Sheet Loans			
Allowances for Credit Losses – Off-Balance Sheet Instruments			
Total Allowance for Credit Losses			
Allowance for Credit Losses – Counterparty-Specific and Individually Insignificant as a % of Gross Impaired Loans³			
Personal			
Residential mortgages	45		
Consumer instalment and other personal	46		
HELOC	47		
Indirect auto	48		
Other	49		
Credit card	50		
Total personal	51		
Business and Government			
Total Allowance for Credit Losses – Counterparty-Specific and Individually Insignificant²			
Total allowance for credit losses as a % of gross loans and acceptances³			

¹ Primarily based on the geographic location of the customer's address.

² Includes all FDIC covered loans and other ACI loans.

³ Excludes ACI loans, DSCL under IAS 39, and DSAC and DSOCI under IFRS 9.

Allowance for Credit Losses by Industry Sector and Geographic Location (Under IAS 39 – Continued)¹

(\$ millions, except as noted)

As at

By Industry Sector

Allowance for Credit Losses – Counterparty-Specific and Individually Insignificant – On-Balance Sheet Loans

Personal

Residential mortgages

Consumer instalment and other personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Real estate

Residential

Non-residential

Total real estate

Agriculture

Automotive

Financial

Food, beverage, and tobacco

Forestry

Government, public sector entities, and education

Health and social services

Industrial construction and trade contractors

Metals and mining

Pipelines, oil, and gas

Power and utilities

Professional and other services

Retail sector

Sundry manufacturing and wholesale

Telecommunications, cable, and media

Transportation

Other

Total business and government

Other Loans

Debt securities classified as loans

Acquired credit-impaired loans²

Total other loans

Total Allowance for Credit Losses – Counterparty-Specific and

Individually Insignificant

Allowance for Credit Losses – Incurred but Not Identified –

On-Balance Sheet Loans

Personal

Residential mortgages

Consumer instalment and other personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Other Loans

Debt securities classified as loans

Total other loans

Total Allowance for Credit Losses – Incurred but Not Identified

Allowance for Loan Losses – On-Balance Sheet Loans

Allowances for Credit Losses – Off-Balance Sheet Instruments

Total Allowance for Credit Losses

Allowance for Credit Losses – Counterparty-Specific and

Individually Insignificant as a % of Gross Impaired Loans³

Personal

Residential mortgages

Consumer instalment and other personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Total Allowance for Credit Losses – Counterparty-Specific and

Individually Insignificant³

Total allowance for credit losses as a % of gross loans

and acceptances³

LINE #	2017 Q1			
	Canada	United States	Int'l	Total
1	\$ 19	\$ 28	\$ –	\$ 47
2	8	70	–	78
3	43	6	–	49
4	32	4	–	36
5	104	208	–	312
6	206	316	–	522
7	7	9	–	16
8	3	9	–	12
9	10	18	–	28
10	2	–	–	2
11	1	1	–	2
12	–	3	–	3
13	–	2	–	2
14	–	5	–	5
15	–	1	–	1
16	6	8	–	14
17	19	4	–	23
18	1	2	–	3
19	26	13	–	39
20	–	–	–	–
21	8	8	–	16
22	11	6	–	17
23	14	5	–	19
24	–	1	–	1
25	2	1	–	3
26	3	6	–	9
27	103	84	–	187
28	–	135	–	135
29	–	61	–	61
30	–	196	–	196
31	309	596	–	905
32	10	33	–	43
33	4	66	–	70
34	165	222	–	387
35	170	28	–	198
36	452	508	–	960
37	801	857	–	1,658
38	272	942	5	1,219
39	–	33	–	33
40	–	33	–	33
41	1,073	1,832	5	2,910
42	1,382	2,428	5	3,815
43	179	335	2	516
44	\$ 1,561	\$ 2,763	\$ 7	\$ 4,331
45	4.9 %	6.1 %	– %	5.6 %
46	5.5	7.5	–	7.2
47	78.2	2.9	–	18.5
48	59.3	50.0	–	58.1
49	65.0	87.4	–	78.4
50	25.8	17.1	–	19.7
51	46.0	15.9	–	24.8
52	30.2 %	16.8 %	– %	20.9 %
53	0.4 %	1.3 %	1.1 %	0.7 %

¹ Primarily based on the geographic location of the customer's address.

² Includes all FDIC covered loans and other ACI loans.

³ Excludes ACI loans, DSCL under IAS 39, and DSAC and DSOCI under IFRS 9.

Provision for Credit Losses^{1,2,3,4}

(\$ millions) For the period ended		LINE #	2019 Q1	Q4	2018				2017				Full Year	
					Q3	Q2	Q1		Q4	Q3	Q2	Q1	2018	2017
PROVISION FOR CREDIT LOSSES														
Impaired⁵														
Canadian Retail		1	\$ 264	\$ 245	\$ 226	\$ 219	\$ 237	\$ 244	\$ 238	\$ 235	\$ 269		\$ 927	\$ 986
U.S. Retail		2	285	205	185	199	187	199	176	118	155		776	648
Wholesale Banking		3	—	—	—	(8)	—	—	—	(4)	(24)		(8)	(28)
Corporate		4	168	109	119	110	133	104	94	84	102		471	384
Total Provision for Credit Losses – Impaired		5	717	559	530	520	557	547	508	433	502		2,166	1,990
Performing⁶														
Canadian Retail		6	46	18	20	—	33	—	—	—	—		71	—
U.S. Retail		7	21	39	37	5	60	4	4	34	102		141	144
Wholesale Banking		8	7	8	(14)	24	(7)	—	—	—	—		11	—
Corporate		9	59	46	(12)	7	50	27	(7)	33	29		91	82
Total Provision for Credit Losses – Performing		10	133	111	31	36	136	31	(3)	67	131		314	226
Total Provision for Credit Losses		11	\$ 850	\$ 670	\$ 561	\$ 556	\$ 693	\$ 578	\$ 505	\$ 500	\$ 633		\$ 2,480	\$ 2,216
PROVISION FOR CREDIT LOSSES BY SEGMENT														
Canadian Retail		12	\$ 310	\$ 263	\$ 246	\$ 219	\$ 270	\$ 244	\$ 238	\$ 235	\$ 269		\$ 998	\$ 986
U.S. Retail – in USD		13	230	187	170	161	195	163	137	114	193		713	607
– foreign exchange		14	76	57	52	43	52	40	43	38	64		204	185
Wholesale Banking ⁷		15	306	244	222	204	247	203	180	152	257		917	792
Corporate		16	7	8	(14)	16	(7)	—	—	(4)	(24)		3	(28)
U.S. strategic cards portfolio ⁸ – in USD		17	170	118	83	91	145	105	68	89	99		437	361
– foreign exchange		18	57	37	24	26	38	27	21	30	34		125	112
Wholesale Banking – CDS ⁷		19	n/a	n/a	n/a	n/a	n/a	(1)	(2)	(2)	(2)		n/a	(7)
Total Corporate		20	227	155	107	117	183	131	87	117	131		562	466
Total Provision for Credit Losses		21	\$ 850	\$ 670	\$ 561	\$ 556	\$ 693	\$ 578	\$ 505	\$ 500	\$ 633		\$ 2,480	\$ 2,216

¹ Effective November 1, 2017, results have been prepared in accordance with IFRS 9.

² Effective November 1, 2017, the PCL related to the allowances for credit losses for all three stages are recorded within the respective segment. Under IAS 39 and prior to November 1, 2017, the PCL related to the incurred but not identified allowance for credit losses related to products in the Canadian Retail and Wholesale Banking segments were recorded in the Corporate segment.

³ Includes provision for off-balance sheet instruments.

⁴ Includes loans and debt securities that are measured at FVOCI and debt securities measured at amortized cost.

⁵ PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

⁶ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁷ Effective November 1, 2017, the accrual costs related to CDS used to manage Wholesale Banking's corporate lending exposure are recorded in non-interest income, previously reported as a component of PCL. The change in market value of the CDS, in excess of the accrual cost, continues to be reported in the Corporate segment.

⁸ The retailer program partners' share of the U.S. strategic cards portfolio's PCL.

Provision for Credit Losses by Industry Sector and Geographic Location (Under IFRS 9)^{1,2,3,4}

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	2018 Q4	2018 Q3
	Canada United States Int'l Total	Canada United States Int'l Total	Canada United States Int'l Total
By Industry Sector			
Stage 3 provision for credit losses (impaired)			
Personal			
Residential mortgages	1 7 1 1 8	10 1 1 11	2 6 1 8
Consumer Instalment and Other Personal			
HELOC	2 1 (1) - -	4 1 - 5	6 5 - 11
Indirect auto	3 65 86 - 151	58 76 - 134	48 60 - 108
Other	4 56 42 - 98	47 44 - 91	46 38 - 84
Credit card	5 119 275 - 394	116 190 - 306	112 200 - 312
Total personal	6 248 403 - 651	235 312 - 547	214 309 - 523
Business and Government			
Real estate			
Residential	7 - - - -	1 1 - 2	(1) (1) - (2)
Non-residential	8 - (1) - (1)	- (2) - (2)	1 (4) - (3)
Total real estate	9 - (1) - (1)	1 (1) - -	- (5) - (5)
Agriculture	10 - - - -	- - - -	1 - - 1
Automotive	11 - - - -	1 - - 1	- 1 - 1
Financial	12 - 1 - 1	- (1) - (1)	- 1 - 1
Food, beverage, and tobacco	13 - - - -	- - - -	- - - -
Forestry	14 - - - -	- - - -	- - - -
Government, public sector entities, and education	15 - 1 - 1	- - - -	- - - -
Health and social services	16 2 1 - 3	1 (1) - -	1 1 - 2
Industrial construction and trade contractors	17 7 - - 7	(2) 1 - (1)	2 1 - 3
Metals and mining	18 1 - - 1	- 1 - 1	2 1 - 3
Pipelines, oil, and gas	19 (6) - - (6)	(3) - - (3)	- 1 - 1
Power and utilities	20 - 32 - 32	- - - -	- - - -
Professional and other services	21 2 9 - 11	2 2 - 4	1 (2) - (1)
Retail sector	22 6 1 - 7	5 1 - 6	3 - - 3
Sundry manufacturing and wholesale	23 - - - -	1 1 - 2	(3) - - (3)
Telecommunications, cable, and media	24 1 - - 1	2 1 - 3	- - - -
Transportation	25 1 3 - 4	1 - - 1	- - - -
Other	26 2 8 - 10	1 3 - 4	3 4 - 7
Total business and government	27 16 55 - 71	10 7 - 17	10 3 - 13
Other Loans			
Acquired credit-impaired loans	28 - (5) - (5)	- (5) - (5)	- (6) - (6)
Total other loans	29 - (5) - (5)	- (5) - (5)	- (6) - (6)
Debt securities at amortized cost and FVOCI	30 - - - -	- - - -	- - - -
Total Stage 3 provision for credit losses (impaired)	31 \$ 264 \$ 453 \$ - \$ 717	\$ 245 \$ 314 \$ - \$ 559	\$ 224 \$ 306 \$ - \$ 530
Stage 1 and Stage 2 provision for credit losses			
Personal, business and government	32 \$ 55 \$ 78 \$ - \$ 133	\$ 23 \$ 89 \$ - \$ 112	\$ 21 \$ 19 \$ - \$ 40
Debt securities at amortized cost and FVOCI	33 - - - -	- - (1) (1)	- - (9) (9)
Total provision for credit losses	34 \$ 319 \$ 531 \$ - \$ 850	\$ 268 \$ 403 \$ (1) \$ 670	\$ 245 \$ 325 \$ (9) \$ 561
Stage 3 provision for credit losses (impaired) as a % of Average Net Loans and Acceptances			
Personal			
Residential mortgages	35 0.01 % 0.01 % - % 0.01 %	0.02 % 0.01 % - % 0.02 %	- % 0.08 % - % 0.01 %
Consumer instalment and other personal			
HELOC	36 - (0.03) - -	0.02 0.03 - 0.02	0.03 0.16 - 0.05
Indirect auto	37 1.08 1.15 - 1.12	0.97 1.03 - 1.01	0.83 0.82 - 0.83
Other	38 1.23 19.11 - 2.06	1.02 21.88 - 1.90	1.02 18.99 - 1.78
Credit card	39 2.65 6.22 - 4.42	2.63 4.67 - 3.61	2.56 5.09 - 3.76
Total personal	40 0.29 1.73 - 0.60	0.28 1.40 - 0.51	0.26 1.41 - 0.50
Business and Government	41 0.06 0.18 - 0.12	0.04 0.02 - 0.03	0.04 0.01 - 0.02
Total Stage 3 provision for credit losses (impaired)	42 0.23 0.83 - 0.42	0.22 0.60 - 0.34	0.20 0.59 - 0.33
Total Stage 3 provision for credit losses (impaired) Excluding Other Loans	43 0.23 0.84 - 0.43	0.22 0.61 - 0.34	0.20 0.61 - 0.33
Total Provision for Credit Losses as a % of Average Net Loans and Acceptances			
Total Provision for Credit Losses	44 0.28 % 0.97 % - % 0.50 %	0.24 % 0.77 % (0.20) % 0.40 %	0.22 % 0.63 % (2.03) % 0.34 %
Total Provision for Credit Losses Excluding Other Loans	45 0.28 0.98 - 0.50	0.24 0.78 (0.20) 0.41	0.22 0.64 (2.03) 0.35

¹ Certain comparative amounts have been recast to conform with the presentation adopted in the current period.

² Primarily based on the geographic location of the customer's address.

³ Includes loans that are measured at FVOCI.

⁴ Includes provision for off-balance sheet instruments.

Provision for Credit Losses by Industry Sector and Geographic Location (Under IFRS 9 – Continued)^{1,2,3,4}

(\$ millions, except as noted)
For the period ended

By Industry Sector

Stage 3 provision for credit losses (impaired)

Personal

Residential mortgages

Consumer Instalment and Other Personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Real estate

Residential

Non-residential

Total real estate

Agriculture

Automotive

Financial

Food, beverage, and tobacco

Forestry

Government, public sector entities, and education

Health and social services

Industrial construction and trade contractors

Metals and mining

Pipelines, oil, and gas

Power and utilities

Professional and other services

Retail sector

Sundry manufacturing and wholesale

Telecommunications, cable, and media

Transportation

Other

Total business and government

Other Loans

Acquired credit-impaired loans

Total other loans

Debt securities at amortized cost and FVOCI

Total Stage 3 provision for credit losses (impaired)

Stage 1 and Stage 2 provision for credit losses

Personal, business and government

Debt securities at amortized cost and FVOCI

Total provision for credit losses

Stage 3 provision for credit losses (impaired)

as a % of Average Net Loans and Acceptances

Personal

Residential mortgages

Consumer instalment and other personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Total Stage 3 provision for credit losses (impaired)

Total Stage 3 provision for credit losses

(impaired) Excluding Other Loans

Total Provision for Credit Losses as a % of Average Net Loans and Acceptances

Total Provision for Credit Losses

Total Provision for Credit Losses Excluding Other Loans

LINE #	2018 Q2				2018 Q1			
	Canada	United States	Int'l	Total	Canada	United States	Int'l	Total
1	\$ 3	\$ 4	\$ –	\$ 7	\$ –	\$ 2	\$ –	\$ 2
2	(1)	7	–	6	2	2	–	4
3	42	63	–	105	57	73	–	130
4	40	38	–	78	45	35	–	80
5	120	193	–	313	123	222	–	345
6	204	305	–	509	227	334	–	561
7	–	–	–	–	(2)	(2)	–	(4)
8	1	6	–	7	1	(4)	–	(3)
9	1	6	–	7	(1)	(6)	–	(7)
10	–	–	–	–	–	–	–	–
11	–	–	–	–	2	–	–	2
12	–	4	–	4	–	3	–	3
13	–	–	–	–	–	(1)	–	(1)
14	–	–	–	–	–	–	–	–
15	–	(1)	–	(1)	–	1	–	1
16	–	–	–	–	1	–	–	1
17	2	1	–	3	–	(2)	–	(2)
18	3	–	–	3	(1)	–	–	(1)
19	1	(7)	–	(6)	–	(1)	–	(1)
20	–	–	–	–	–	–	–	–
21	1	–	–	1	–	(1)	–	(1)
22	3	–	–	3	3	(1)	–	2
23	–	–	–	–	–	–	–	–
24	–	–	–	–	–	–	–	–
25	–	(1)	–	(1)	1	(3)	–	(2)
26	4	–	–	4	5	6	–	11
27	15	2	–	17	10	(5)	–	5
28	–	(6)	–	(6)	–	(9)	–	(9)
29	–	(6)	–	(6)	–	(9)	–	(9)
30	–	–	–	–	–	–	–	–
31	\$ 219	\$ 301	\$ –	\$ 520	\$ 237	\$ 320	\$ –	\$ 557
32	\$ –	\$ 22	\$ –	\$ 22	\$ 32	\$ 100	\$ –	\$ 132
33	10	(2)	6	14	–	–	4	4
34	\$ 229	\$ 321	\$ 6	\$ 556	\$ 269	\$ 420	\$ 4	\$ 693
35	0.01 %	0.06 %	– %	0.01 %	– %	0.03 %	– %	– %
36	(0.01)	0.24	–	0.03	0.01	0.07	–	0.02
37	0.77	0.90	–	0.85	1.02	1.02	–	1.02
38	0.92	19.93	–	1.73	1.04	17.42	–	1.76
39	2.90	5.25	–	4.01	2.76	5.84	–	4.18
40	0.26	1.47	–	0.51	0.28	1.58	–	0.55
41	0.06	0.01	–	0.03	0.04	(0.02)	–	0.01
42	0.21	0.62	–	0.34	0.22	0.65	–	0.36
43	0.21	0.63	–	0.34	0.22	0.67	–	0.36
44	0.22 %	0.66 %	1.36 %	0.36 %	0.25 %	0.85 %	1.10 %	0.44 %
45	0.22	0.67	1.36	0.36	0.25	0.87	1.10	0.45

¹ Certain comparative amounts have been recast to conform with the presentation adopted in current period.

² Primarily based on the geographic location of the customer's address.

³ Includes loans that are measured at FVOCI.

⁴ Includes provision for off-balance sheet instruments.

Provision for Credit Losses by Industry Sector and Geographic Location (Under IAS 39)^{1,2}

(\$ millions, except as noted)
For the period ended

LINE #	2017 Q4	2017 Q3	2017 Q2
	Canada United States Int'l Total	Canada United States Int'l Total	Canada United States Int'l Total
By Industry Sector			
Provision for Credit Losses – Counterparty-Specific and Individually Insignificant			
Personal			
Residential mortgages	\$ 6 \$ 4 \$ – \$ 10	\$ 5 \$ 7 \$ – \$ 12	\$ 4 \$ (3) \$ – \$ 1
Consumer Instalment and Other Personal			
HELOC	2 7 – 9	3 8 – 11	1 (5) – (4)
Indirect auto	63 60 – 123	60 54 – 114	47 54 – 101
Other	43 39 – 82	41 31 – 72	41 25 – 66
Credit card	121 185 – 306	113 165 – 278	127 156 – 283
Total personal	235 295 – 530	222 265 – 487	220 227 – 447
Business and Government			
Real estate			
Residential	– – – –	(1) 1 – –	1 (2) – (1)
Non-residential	– 3 – 3	– – – –	– (3) – (3)
Total real estate	– 3 – 3	(1) 1 – –	1 (5) – (4)
Agriculture	– – – –	– – – –	– – – –
Automotive	– – – –	– 1 – 1	– (2) – (2)
Financial	– 15 – 15	– 4 – 4	– – – –
Food, beverage, and tobacco	– – – –	– – – –	– 1 – 1
Forestry	– – – –	– – – –	– (5) – (4)
Government, public sector entities, and education	– – – –	– (1) – (1)	– – – –
Health and social services	1 (2) – (1)	– (3) – (3)	1 6 – 7
Industrial construction and trade contractors	3 – – 3	2 7 – 9	4 – – 4
Metals and mining	– – – –	5 – – 5	– – – –
Pipelines, oil, and gas	– – – –	(1) 1 – –	(2) (5) – (7)
Power and utilities	– – – –	– – – –	– – – –
Professional and other services	– – – –	3 1 – 4	1 2 – 3
Retail sector	3 – – 3	3 1 – 4	3 2 – 5
Sundry manufacturing and wholesale	– – – –	1 (3) – (2)	– (3) – (3)
Telecommunications, cable, and media	– – – –	– (1) – (1)	1 – – 1
Transportation	– 1 – 1	1 (1) – –	1 1 – 2
Other	1 2 – 3	1 9 – 10	2 (1) – 1
Total business and government	8 19 – 27	14 16 – 30	13 (9) – 4
Other Loans			
Debt securities classified as loans	– 3 – 3	– – – –	– (5) – (5)
Acquired credit-impaired loans ³	– (13) – (13)	– (9) – (9)	– (13) – (13)
Total other loans	– (10) – (10)	– (9) – (9)	– (18) – (18)
Total Provision for Credit Losses – Counterparty-Specific and Individually Insignificant	243 304 – 547	236 272 – 508	233 200 – 433
Provisions for Credit Losses – Incurred but not Identified Personal, business and government			
Other Loans			
Debt securities classified as loans	(1) (13) – (14)	1 1 – 2	– – – –
Total other loans	(1) (13) – (14)	1 1 – 2	– – – –
Total Provisions for Credit Losses – Incurred but not Identified	(7) 35 3 31	2 (6) 1 (3)	9 58 – 67
Total Provision for Credit Losses	\$ 236 \$ 339 \$ 3 \$ 578	\$ 238 \$ 266 \$ 1 \$ 505	\$ 242 \$ 258 \$ – \$ 500
Provision for Credit Losses – Counterparty-Specific and Individually Insignificant as a % of Average Net Loans and Acceptances			
Personal			
Residential mortgages	0.01 % 0.06 % – % 0.02 %	0.01 % 0.10 % – % 0.02 %	0.01 % (0.04) % – % – %
Consumer instalment and other personal			
HELOC	0.01 0.23 – 0.04	0.02 0.26 – 0.05	0.01 (0.16) – (0.02)
Indirect auto	1.15 0.85 – 0.98	1.13 0.78 – 0.93	0.94 0.79 – 0.86
Other	1.00 19.27 – 1.83	0.95 15.32 – 1.60	1.00 13.23 – 1.54
Credit card	2.75 5.39 – 3.91	2.58 4.92 – 3.59	3.06 4.80 – 3.83
Total personal	0.29 1.41 – 0.52	0.28 1.30 – 0.49	0.29 1.13 – 0.47
Business and Government	0.03 0.07 – 0.05	0.06 0.06 – 0.06	0.06 (0.03) – 0.01
Total Provision for Credit Losses – Counterparty-Specific and Individually Insignificant	0.23 0.62 – 0.35	0.23 0.56 – 0.33	0.24 0.42 – 0.29
Total Provision for Credit Losses – Counterparty-Specific and Individually Insignificant Excluding Other Loans	0.23 % 0.65 % – % 0.36 %	0.23 % 0.58 % – % 0.34 %	0.24 % 0.46 % – % 0.31 %
Total Provision for Loan Losses as a % of Average Net Loans and Acceptances			
Total Provision for Loan Losses	0.22 % 0.69 % 0.88 % 0.37 %	0.23 % 0.55 % 0.32 % 0.33 %	0.25 % 0.54 % – % 0.34 %
Total Provision for Loan Losses Excluding Other Loans	0.22 0.75 1.04 0.39	0.23 0.57 0.39 0.33	0.25 0.58 – 0.35

¹ Primarily based on the geographic location of the customer's address.

² Includes provision for off-balance sheet instruments.

³ Includes all FDIC covered loans and other ACI loans.

Provision for Credit Losses by Industry Sector and Geographic Location (Under IAS 39 – Continued)^{1,2}

(\$ millions, except as noted)
For the period ended

By Industry Sector

Provision for Credit Losses – Counterparty-Specific and

Individually Insignificant

Personal

Residential mortgages

Consumer Instalment and Other Personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Real estate

Residential

Non-residential

Total real estate

Agriculture

Automotive

Financial

Food, beverage, and tobacco

Forestry

Government, public sector entities, and education

Health and social services

Industrial construction and trade contractors

Metals and mining

Pipelines, oil, and gas

Power and utilities

Professional and other services

Retail sector

Sundry manufacturing and wholesale

Telecommunications, cable, and media

Transportation

Other

Total business and government

Other Loans

Debt securities classified as loans

Acquired credit-impaired loans³

Total other loans

Total Provision for Credit Losses – Counterparty-Specific and

Individually Insignificant

Provisions for Credit Losses – Incurred but not Identified

Personal, business and government

Other Loans

Debt securities classified as loans

Total other loans

Total Provisions for Credit Losses – Incurred but not Identified

Total Provision for Credit Losses

Provision for Credit Losses – Counterparty-Specific and Individually

Insignificant as a % of Average Net Loans and Acceptances

Personal

Residential mortgages

Consumer instalment and other personal

HELOC

Indirect auto

Other

Credit card

Total personal

Business and Government

Total Provision for Credit Losses – Counterparty-Specific and

Individually Insignificant

Total Provision for Credit Losses – Counterparty-Specific and

Individually Insignificant Excluding Other Loans

Total Provision for Loan Losses as a % of Average Net Loans and Acceptances

Total Provision for Loan Losses

Total Provision for Loan Losses Excluding Other Loans

LINE #	2017 Q1			
	Canada	United States	Int'l	Total
1	\$ 7	\$ (1)	\$ –	\$ 6
2	1	(3)	–	(2)
3	75	61	–	136
4	47	33	–	80
5	124	182	–	306
6	254	272	–	526
7	–	2	–	2
8	1	(3)	–	(2)
9	1	(1)	–	–
10	–	–	–	–
11	–	–	–	–
12	–	–	–	–
13	–	–	–	–
14	–	(2)	–	(2)
15	–	(1)	–	(1)
16	2	(7)	–	(5)
17	–	–	–	–
18	–	(1)	–	(1)
19	(8)	(11)	–	(19)
20	–	(1)	–	(1)
21	2	–	–	2
22	2	(3)	–	(1)
23	–	–	–	–
24	–	–	–	–
25	–	–	–	–
26	1	6	–	7
27	–	(21)	–	(21)
28	–	–	–	–
29	–	(3)	–	(3)
30	–	(3)	–	(3)
31	254	248	–	502
32	4	126	–	130
33	–	1	–	1
34	–	1	–	1
35	4	127	–	131
36	\$ 258	\$ 375	\$ –	\$ 633
37	0.01 %	(0.01) %	– %	0.01 %
38	0.01	(0.09)	–	(0.01)
39	1.46	0.87	–	1.12
40	1.14	16.74	–	1.86
41	2.81	5.31	–	3.91
42	0.33	1.31	–	0.53
43	–	(0.07)	–	(0.04)
44	0.25	0.50	–	0.33
45	0.25 %	0.51 %	– %	0.34 %
46	0.26 %	0.76 %	– %	0.42 %
47	0.26	0.77	–	0.42

¹ Primarily based on the geographic location of the customer's address.

² Includes provision for off-balance sheet instruments.

³ Includes all FDIC covered loans and other ACI loans.

Analysis of Change in Equity

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	Q4	2018 Q3	Q2	Q1	Q4	2017 Q3	Q2	Q1	Full Year 2018	2017
Common Shares											
Balance at beginning of period	\$ 21,221	\$ 21,099	\$ 21,203	\$ 21,094	\$ 20,931	\$ 20,912	\$ 20,809	\$ 20,836	\$ 20,711	\$ 20,931	\$ 20,711
Issued											
Options	28	28	28	24	72	27	18	56	47	152	148
Dividend reinvestment plan	99	94	89	92	91	82	85	84	78	366	329
Shares issued in connection with acquisitions	366	—	—	—	—	—	—	—	—	—	—
Purchase of shares for cancellation	(53)	—	(221)	(7)	—	(90)	—	(167)	—	(228)	(257)
Balance at end of period	21,661	21,221	21,099	21,203	21,094	20,931	20,912	20,809	20,836	21,221	20,931
Preferred Shares											
Balance at beginning of period	5,000	4,850	5,100	4,750	4,750	4,750	4,400	4,400	4,400	4,750	4,400
Issue of shares	350	400	—	350	—	—	350	—	—	750	350
Redemption of shares	—	(250)	(250)	—	—	—	—	—	—	(500)	—
Balance at end of period	5,350	5,000	4,850	5,100	4,750	4,750	4,750	4,400	4,400	5,000	4,750
Treasury Shares – Common											
Balance at beginning of period	(144)	(168)	(108)	(92)	(176)	(22)	(245)	(218)	(31)	(176)	(31)
Purchase of shares	(2,343)	(2,134)	(2,571)	(1,691)	(1,899)	(2,684)	(2,180)	(2,312)	(2,478)	(8,295)	(9,654)
Sale of shares	2,348	2,158	2,511	1,675	1,983	2,530	2,403	2,285	2,291	8,327	9,509
Balance at end of period	(139)	(144)	(168)	(108)	(92)	(176)	(22)	(245)	(218)	(144)	(176)
Treasury Shares – Preferred											
Balance at beginning of period	(7)	(3)	(5)	(9)	(7)	(8)	(7)	(5)	(5)	(7)	(5)
Purchase of shares	(33)	(26)	(24)	(48)	(31)	(38)	(46)	(41)	(50)	(129)	(175)
Sale of shares	37	22	26	52	29	39	45	39	50	129	173
Balance at end of period	(3)	(7)	(3)	(5)	(9)	(7)	(8)	(7)	(5)	(7)	(7)
Contributed Surplus											
Balance at beginning of period	193	195	194	229	214	207	200	206	203	214	203
Net premium (discount) on treasury shares	(32)	—	8	(34)	24	6	9	1	7	(2)	23
Stock options expensed	3	3	3	3	3	3	3	4	5	12	15
Stock options exercised	(4)	(4)	(5)	(4)	(11)	(3)	(3)	(9)	(8)	(24)	(23)
Other	(2)	(1)	(5)	—	(1)	1	(2)	(2)	(1)	(7)	(4)
Balance at end of period	158	193	195	194	229	214	207	200	206	193	214
Retained Earnings											
Balance at beginning of period	46,145	44,223	43,363	41,744	40,489	39,473	37,577	37,330	35,452	40,489	35,452
Impact on adoption of IFRS 15	(41)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Impact on adoption of IFRS 9	—	—	—	—	53	n/a	n/a	n/a	n/a	53	n/a
Net income	2,392	2,942	3,087	2,898	2,335	2,677	2,740	2,475	2,504	11,262	10,396
Dividends											
Common	(1,227)	(1,223)	(1,222)	(1,239)	(1,102)	(1,105)	(1,108)	(1,113)	(1,021)	(4,786)	(4,347)
Preferred	(60)	(51)	(59)	(52)	(52)	(50)	(47)	(48)	(48)	(214)	(193)
Share issue expenses and others	(4)	(6)	—	(4)	—	—	(4)	—	—	(10)	(4)
Net premium on repurchase of common shares	(260)	—	(1,236)	(37)	—	(427)	—	(713)	—	(1,273)	(1,140)
Actuarial gains (losses) on employee benefit plans	(302)	259	290	53	20	(79)	315	(354)	443	622	325
Realized gains (losses) on equity securities at fair value through other comprehensive income	17	1	—	—	1	n/a	n/a	n/a	n/a	2	n/a
Balance at end of period	46,660	46,145	44,223	43,363	41,744	40,489	39,473	37,577	37,330	46,145	40,489
Accumulated Other Comprehensive Income (loss)											
Balance at beginning of period	6,639	6,498	5,923	4,472	8,006	6,564	11,853	9,131	11,834	8,006	11,834
Impact of adoption of IFRS 9	—	—	—	—	(77)	n/a	n/a	n/a	n/a	(77)	n/a
Change in unrealized gains (losses) on debt securities at fair value through other comprehensive income	33	(81)	(19)	(167)	6	n/a	n/a	n/a	n/a	(261)	n/a
Reclassification to earnings of changes in allowance for credit losses on debt securities at fair value through other comprehensive income	—	(1)	(16)	12	4	n/a	n/a	n/a	n/a	(1)	n/a
Reclassification to earnings of net losses (gains) in respect of debt securities at fair value through other comprehensive income	40	(16)	(1)	(3)	(2)	n/a	n/a	n/a	n/a	(22)	n/a
Net change in unrealized gains (losses) on equity securities at fair value through other comprehensive income	(52)	(15)	25	2	26	n/a	n/a	n/a	n/a	38	n/a
Change in fair value due to credit risk on financial liabilities designated at fair value through profit or loss	(10)	—	—	—	—	—	—	—	—	—	—
Net change in unrealized gains (losses) on AFS securities	n/a	n/a	n/a	n/a	n/a	36	(94)	289	93	n/a	324
Net change in unrealized foreign currency translation gains (losses) on investment in subsidiaries, net of hedging activities	(112)	596	656	2,028	(2,245)	1,638	(4,428)	2,325	(1,423)	1,035	(1,888)
Net change in gains (losses) on derivatives designated as cash flow hedges	1,445	(342)	(70)	(421)	(1,246)	(232)	(767)	108	(1,373)	(2,079)	(2,264)
Balance at end of period	7,983	6,639	6,498	5,923	4,472	8,006	6,564	11,853	9,131	6,639	8,006
Non-Controlling Interests in Subsidiaries											
	—	993	993	992	986	983	1,588	1,652	1,622	993	983
Total Equity	\$ 81,670	\$ 80,040	\$ 77,687	\$ 76,662	\$ 73,174	\$ 75,190	\$ 73,464	\$ 76,239	\$ 73,302	\$ 80,040	\$ 75,190

Analysis of Change in Equity (continued)

(\$ millions, except as noted)
For the period ended

LINE #	2018					2017				Full Year	
	2019 Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
NUMBER OF COMMON SHARES OUTSTANDING (thousands)¹											
Balance at beginning of period	49	1,828,276	1,826,139	1,844,590	1,843,656	1,839,589	1,848,593	1,843,449	1,856,383	1,857,180	1,839,589
Issued											
Options	50	561	475	538	469	1,473	433	372	1,162	1,020	2,955
Dividend reinvestment plan	51	1,359	1,289	1,162	1,288	1,232	1,137	1,309	1,287	1,142	4,971
Acquisitions	52	5,031	—	—	—	—	—	—	—	—	—
Purchase of shares for cancellation	53	(4,500)	—	(19,400)	(600)	—	(7,980)	—	(15,000)	—	(20,000)
Impact of treasury shares	54	55	373	(751)	(223)	1,362	(2,594)	3,463	(383)	(2,959)	761
Balance at end of period	55	1,830,782	1,828,276	1,826,139	1,844,590	1,843,656	1,839,589	1,848,593	1,843,449	1,856,383	1,839,589

¹ The number of treasury common shares has been netted for the purpose of arriving at the total number of common shares considered for the calculation of EPS of the Bank.

Change in Accumulated Other Comprehensive Income, Net of Income Taxes

(\$ millions)

For the period ended

LINE #	2018					2017				Full Year	
	2019 Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
Unrealized Gains (Losses) on Debt Securities at Fair Value through Other Comprehensive Income											
Balance at beginning of period	\$ 245	\$ 343	\$ 379	\$ 537	\$ 510	\$ n/a	\$ n/a	\$ n/a	\$ n/a	\$ 510	\$ n/a
Impact of adoption of IFRS 9	—	—	—	—	19	n/a	n/a	n/a	n/a	19	n/a
Change in unrealized gains (losses)	33	(81)	(19)	(167)	6	n/a	n/a	n/a	n/a	(261)	n/a
Change in allowance for expected credit losses on debt securities at fair value through other comprehensive income	—	(1)	(16)	12	4	n/a	n/a	n/a	n/a	(1)	n/a
Reclassification to earnings of losses (gains)	40	(16)	(1)	(3)	(2)	n/a	n/a	n/a	n/a	(22)	n/a
Net change for the period	73	(98)	(36)	(158)	8	n/a	n/a	n/a	n/a	(284)	n/a
Balance at end of period	318	245	343	379	537	n/a	n/a	n/a	n/a	245	n/a
Unrealized Gains (Losses) on Available-for-Sale Securities											
Balance at beginning of period	n/a	n/a	n/a	n/a	n/a	587	681	392	299	n/a	299
Change in unrealized gains (losses)	n/a	n/a	n/a	n/a	n/a	97	(46)	296	120	n/a	467
Reclassification to earnings of losses (gains)	n/a	n/a	n/a	n/a	n/a	(61)	(48)	(7)	(27)	n/a	(143)
Net change for the period	n/a	n/a	n/a	n/a	n/a	36	(94)	289	93	n/a	324
Balance at end of period	n/a	n/a	n/a	n/a	n/a	623	587	681	392	n/a	623
Unrealized Gains (Losses) on Equity Securities at Fair Value through Other Comprehensive Income											
Balance at beginning of period	55	70	45	43	113	n/a	n/a	n/a	n/a	113	n/a
Impact of adoption of IFRS 9	—	—	—	—	(96)	n/a	n/a	n/a	n/a	(96)	n/a
Change in unrealized gains (losses)	(35)	(14)	25	2	27	n/a	n/a	n/a	n/a	40	n/a
Reclassification to retained earnings of losses (gains)	(17)	(1)	—	—	(1)	n/a	n/a	n/a	n/a	(2)	n/a
Net change for the period	(52)	(15)	25	2	26	n/a	n/a	n/a	n/a	38	n/a
Balance at end of period	3	55	70	45	43	n/a	n/a	n/a	n/a	55	n/a
Change in Fair Value Due to Credit Risk on Financial Liabilities Designated at Fair Value Through Profit or Loss											
Balance at beginning of period	—	—	—	—	—	—	—	—	—	—	—
Change in fair value due to credit risk on financial liabilities	(10)	—	—	—	—	—	—	—	—	—	—
Net change for the period	(10)	—	—	—	—	—	—	—	—	—	—
Balance at end of period	(10)	—	—	—	—	—	—	—	—	—	—
Unrealized Foreign Currency Translation Gains (Losses) on Investments in Foreign Operations, Net of Hedging Activities											
Balance at beginning of period	8,826	8,230	7,574	5,546	7,791	6,153	10,581	8,256	9,679	7,791	9,679
Investment in foreign operations	(131)	780	838	2,791	(3,086)	2,275	(6,112)	3,210	(1,907)	1,323	(2,534)
Reclassification to earnings of net losses (gains) on investment in foreign operations	—	—	—	—	—	—	(25)	(9)	17	—	(17)
Hedging activities	26	(251)	(248)	(1,038)	1,145	(864)	2,309	(1,201)	652	(392)	896
Reclassification to earnings of net losses (gains) on hedges of investments in foreign operations	—	—	—	—	—	—	13	9	(17)	—	5
Recovery of (provision for) income taxes	(7)	67	66	275	(304)	227	(613)	316	(168)	104	(238)
Net change for the period	(112)	596	656	2,028	(2,245)	1,638	(4,428)	2,325	(1,423)	1,035	(1,888)
Balance at end of period	8,714	8,826	8,230	7,574	5,546	7,791	6,153	10,581	8,256	8,826	7,791
Gains (losses) on Derivatives Designated as Cash Flow Hedges											
Balance at beginning of period	(2,487)	(2,145)	(2,075)	(1,654)	(408)	(176)	591	483	1,856	(408)	1,856
Change in gains (losses)	836	(146)	524	393	(2,395)	888	(2,503)	1,375	(1,214)	(1,624)	(1,454)
Reclassification to earnings of losses (gains)	609	(196)	(594)	(814)	1,149	(1,120)	1,736	(1,267)	(159)	(455)	(810)
Net change for the period	1,445	(342)	(70)	(421)	(1,246)	(232)	(767)	108	(1,373)	(2,079)	(2,264)
Balance at end of period	(1,042)	(2,487)	(2,145)	(2,075)	(1,654)	(408)	(176)	591	483	(2,487)	(408)
Accumulated Other Comprehensive Income at End of Period	\$ 7,983	\$ 6,639	\$ 6,498	\$ 5,923	\$ 4,472	\$ 8,006	\$ 6,564	\$ 11,853	\$ 9,131	\$ 6,639	\$ 8,006

Analysis of Change in Non-Controlling Interests in Subsidiaries and Investment in TD Ameritrade

(\$ millions)

For the period ended

NON-CONTROLLING INTERESTS IN SUBSIDIARIES

LINE #	2019 Q1	2018				2017				Full Year	
		Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2018	2017
1	\$ 993	\$ 993	\$ 992	\$ 986	\$ 983	\$ 1,588	\$ 1,652	\$ 1,622	\$ 1,650	\$ 983	\$ 1,650
2	18	18	18	18	18	35	29	28	29	72	121
3	(1,000)	—	—	—	—	(617)	—	—	—	—	(617)
4	(11)	(18)	(17)	(12)	(15)	(23)	(93)	2	(57)	(62)	(171)
5	\$ —	\$ 993	\$ 993	\$ 992	\$ 986	\$ 983	\$ 1,588	\$ 1,652	\$ 1,622	\$ 993	\$ 983

INVESTMENT IN TD AMERITRADE

Balance at beginning of period	6	\$ 8,445	\$ 8,175	\$ 7,904	\$ 7,505	\$ 7,784	\$ 6,714	\$ 7,281	\$ 6,883	\$ 7,091	\$ 7,784	\$ 7,091
Increase in reported investment through direct ownership	7	—	—	—	—	—	487	—	—	—	—	487
Dilution gain on the Scottrade transaction	8	—	—	—	—	—	204	—	—	—	—	204
Decrease in reported investment through dividends received	9	(93)	(64)	(63)	(62)	(63)	—	(51)	(54)	(107)	(252)	(212)
Equity in net income, net of income taxes	10	322	235	230	131	147	103	122	111	113	743	449
Foreign exchange and other adjustments	11	(10)	99	104	330	(363)	276	(638)	341	(214)	170	(235)
Impact on adoption of new accounting guidance	12	15	—	—	—	—	—	—	—	—	—	—
Balance at end of period	13	\$ 8,679	\$ 8,445	\$ 8,175	\$ 7,904	\$ 7,505	\$ 7,784	\$ 6,714	\$ 7,281	\$ 6,883	\$ 8,445	\$ 7,784

Acronym	Definition	Acronym	Definition
ACI	Acquired Credit-Impaired	FVOCI	Fair Value Through Other Comprehensive Income
AFS	Available-For-Sale	HELOC	Home Equity Line of Credit
AOCI	Accumulated Other Comprehensive Income	IDA	Insured Deposit Accounts
AUA	Assets under Administration	IFRS	International Financial Reporting Standards
AUM	Assets under Management	MBS	Mortgage-Backed Securities
BRR	Borrower Risk Rating	N/A	Not Applicable
CDS	Credit Default Swaps	OSFI	Office of the Superintendent of Financial Institutions Canada
CVA	Credit Valuation Adjustment	PCL	Provision for Credit Losses
DSOCI	Debt Securities at Fair Value Through Other Comprehensive Income	ROE	Return on Common Equity
EPS	Earnings Per Share	RWA	Risk-Weighted Assets
EVaR	Economic Value at Risk	TEB	Taxable Equivalent Basis
FDIC	Federal Deposit Insurance Corporation		

Appendix – Canadian Personal and Commercial Banking

RESULTS OF OPERATIONS

(\$ millions, except as noted)
For the period ended

LINE #	2019 Q1	Q4	2018 Q3	Q2	Q1	Q4	Q3	2017 Q2	Q1	Full Year 2018	2017
Net interest income	\$ 2,840	\$ 2,824	\$ 2,753	\$ 2,598	\$ 2,645	\$ 2,603	\$ 2,526	\$ 2,369	\$ 2,445	\$ 10,820	\$ 9,943
Non-interest income	942	922	937	872	902	857	902	838	869	3,633	3,466
Total revenue	3,782	3,746	3,690	3,470	3,547	3,460	3,428	3,207	3,314	14,453	13,409
Provision for credit losses ¹											
Impaired ²	264	245	226	219	237	244	238	235	269	927	986
Performing ³	46	18	20	—	33	—	—	—	—	71	—
Total provision for credit losses	310	263	246	219	270	244	238	235	269	998	986
Non-interest expenses	2,144	1,628	1,546	1,421	1,478	1,465	1,418	1,407	1,407	6,073	5,697
Income (loss) before income taxes	1,328	1,855	1,898	1,830	1,799	1,751	1,772	1,565	1,638	7,382	6,726
Provision for (recovery of) income taxes	355	495	506	488	480	469	473	418	438	1,969	1,798
Net income – reported	973	1,360	1,392	1,342	1,319	1,282	1,299	1,147	1,200	5,413	4,928
Adjustments for items of note, net of income taxes ⁴	446	—	—	—	—	—	—	—	—	—	—
Net income – adjusted	\$ 1,419	\$ 1,360	\$ 1,392	\$ 1,342	\$ 1,319	\$ 1,282	\$ 1,299	\$ 1,147	\$ 1,200	\$ 5,413	\$ 4,928
Average common equity (\$ billions)	\$ 13.6	\$ 11.9	\$ 11.7	\$ 11.5	\$ 11.3	\$ 11.1	\$ 11.2	\$ 11.1	\$ 11.0	\$ 11.6	\$ 11.1
Return on common equity – reported ⁵	28.4 %	45.5 %	47.2 %	47.8 %	46.1 %	45.9 %	45.9 %	42.5 %	43.3 %	46.6 %	44.4 %
Return on common equity – adjusted ⁵	41.5	45.5	47.2	47.8	46.1	45.9	45.9	42.5	43.3	46.6	44.4

Key Performance Indicators

(\$ billions, except as noted)

Common Equity Tier 1 Capital risk-weighted assets ⁶	16	\$ 104	\$ 102	\$ 100	\$ 98	\$ 96	\$ 94	\$ 92	\$ 93	\$ 91	\$ 102	\$ 94
Average loans – personal												
Real estate secured lending												
Residential mortgages	17	193.4	192.5	190.1	189.8	190.0	189.4	188.0	187.5	188.2	190.6	188.2
HELOC – amortizing ⁷	18	51.3	49.1	45.4	42.1	40.0	37.5	33.6	31.4	30.1	44.1	33.2
Real estate secured lending – amortizing	19	244.7	241.6	235.5	231.9	230.0	226.9	221.6	218.9	218.3	234.7	221.4
HELOC – non-amortizing ⁷	20	35.2	35.5	35.6	35.5	35.7	35.9	36.0	35.1	35.2	35.6	35.6
Indirect auto ⁷	21	24.7	24.5	23.7	22.9	22.8	22.3	21.6	20.9	20.8	23.5	21.4
Other ⁷	22	13.2	13.1	13.0	12.9	12.7	12.8	12.7	12.5	12.4	12.9	12.6
Credit card	23	19.7	19.3	19.2	18.8	19.6	19.3	19.2	18.8	19.3	19.2	19.1
Total average loans – personal	24	337.5	334.0	327.0	322.0	320.8	317.2	311.1	306.2	306.0	325.9	310.1
Average loans and acceptances – business	25	76.2	75.1	73.7	71.8	69.7	68.1	66.5	65.4	63.8	72.6	66.0
Average deposits												
Personal	26	194.0	191.6	190.7	189.6	189.2	186.4	185.0	181.6	179.8	190.3	183.2
Business	27	112.9	112.8	111.9	109.7	109.3	107.4	105.6	99.2	99.0	111.0	102.8
Net interest margin including securitized assets	28	2.82 %	2.84 %	2.82 %	2.80 %	2.78 %	2.77 %	2.75 %	2.71 %	2.72 %	2.81 %	2.74 %
Efficiency ratio – reported	29	56.7	43.5	41.9	41.0	41.7	42.3	41.4	43.9	42.5	42.0	42.5
Efficiency ratio – adjusted	30	40.6	43.5	41.9	41.0	41.7	42.3	41.4	43.9	42.5	42.0	42.5
Number of Canadian retail branches at period end	31	1,099	1,098	1,108	1,121	1,129	1,128	1,138	1,153	1,154	1,098	1,128
Average number of full-time equivalent staff	32	27,649	27,368	27,093	26,657	26,958	27,280	27,532	27,561	27,866	27,022	27,560

Additional Information on Canadian

Wealth and Insurance

Breakdown of Total Net Income (loss)

Wealth												
Reported	33	\$ 274	\$ 291	\$ 298	\$ 293	\$ 311	\$ 272	\$ 268	\$ 244	\$ 244	\$ 1,193	\$ 1,028
Adjusted ⁸	34	304	291	298	293	311	272	268	244	244	1,193	1,028
Insurance	35	132	90	162	198	127	110	158	179	122	577	569

¹ Effective November 1, 2017, the PCL related to the allowances for credit losses for all three stages are recorded within the respective segment. Under IAS 39 and prior to November 1, 2017, the PCL related to the incurred but not identified allowance for credit losses related to products in the Canadian Retail segment was recorded in the Corporate segment.

² PCL – impaired represents Stage 3 PCL under IFRS 9 and counterparty-specific and individually insignificant PCL under IAS 39 on financial assets.

³ PCL – performing represents Stage 1 and Stage 2 PCL under IFRS 9 and incurred but not identified PCL under IAS 39 on financial assets, loan commitments, and financial guarantees.

⁴ The item of note pertains to charges related to the long-term loyalty agreement with Air Canada. Refer to footnote 3 on page 3.

⁵ Capital allocated to the business segments was based on 10% CET1 Capital in fiscal 2019, and 9% in fiscal 2018 and 2017.

⁶ Amounts are calculated in accordance with the Basel III regulatory framework, and are presented based on the "all-in" methodology.

⁷ HELOC, Indirect auto, and Other are included in Consumer instalment and other personal on the Interim Consolidated Balance Sheet.

⁸ The item of note pertains to charges associated with the acquisition of Greystone. Refer to footnote 4 on page 3.