

## Caution regarding forward-looking statements

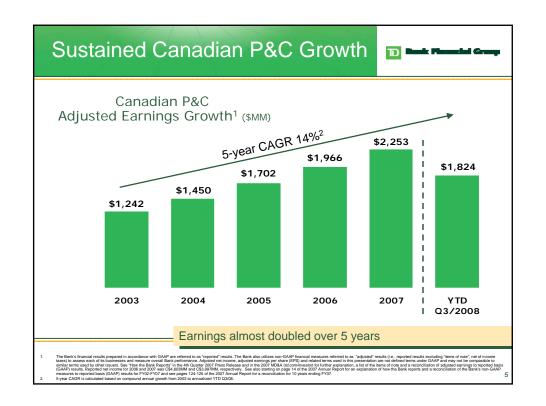


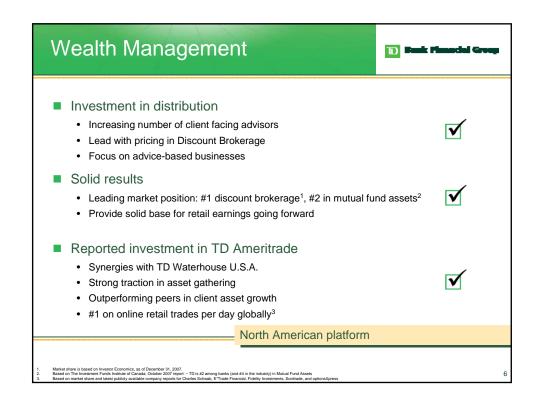
From time to time, the Bank makes written and oral forward-looking statements, including in this document, in other filings with Canadian regulators or the U.S. Securities and Exchange Commission (SEC), and in other communications. In addition, the Bank's senior management may make forward-looking statements orally to analysts, investors, representatives of the media and others. All such statements are made pursuant to the fiels harbour' provisions of the U.S. Private Securities Litigation Reform Act of 1995 and applicable Canadian securities legislation. Forward-looking statements include, among others, statements regarding the Bank's objectives and targets for 2008 and beyond, and strategies to achieve them, the outlook for the Bank's business ines, and the Bank's anticipated financial performance. The forward-looking information contained in this document is presented for the purpose of assisting our shareholders. Forward-looking formation of the purposes. The conomic assumptions for 2008 for each of our business segments are set out in the 2007 Annual Report under the headings "Economic Outlook" and "Business Outlook and Focus for 2008;<sup>3</sup> as updated in the subsequently filed quarterly Reports to Shareholders. Forward-looking statements are typically identified by words such as "will," should," "believe", "expect", "anticipate", "intend", "estimate", "plan", "may" and "could". By their very nature, these statements require us to make assumptions and are subject to inherent risks and uncertainties, general and specific, which may cause actual results to Micro Headings "Economic sexpressed in the forward-looking statements. Some of the factors — many of which are beyond our control — that could cause such differences include: credit, market (including equity and commodify), liquidity, interest rate, operational, reputational, insurance, strategic, foreign exchange, regions, legal and other risks discoused in the Bank's 2007 Annual Report and in other regulatory filings made in Canada and with the SEC; general

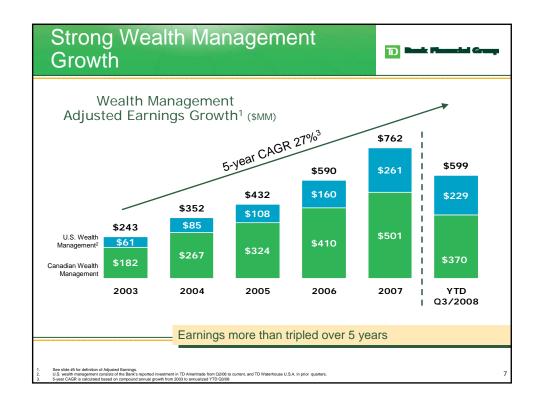
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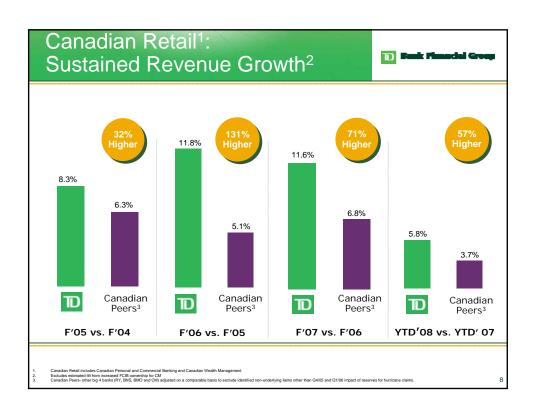












## U.S. Personal and Commercial Banking

D Bank Pleasald Group

- Significant scale and footprint
  - Integration of two strong P&C franchises in the U.S. Northeast and Mid-Atlantic



- Operating in 5 of the top 10 MSAs in the U.S.
- Urban demographics in Commerce footprint
- Lead in service and convenience
  - Rated #1 by J.D. Power for Mid-Atlantic Region<sup>1</sup>



- #1 website for Simplicity and Responsiveness<sup>2</sup>
- Disciplined credit culture
  - · In-footprint lending
  - · Conservative products



· Proprietary channels

Well-positioned for continued growth

Rated #1 in "Highest Customer Satisfaction" in the U.S. Mid-Atlantic region by J.D. Power and Associates in 2008; also ranked #1 in 2007 and 2008

• Unique brand positioning: "America's Most Convenient Bank"

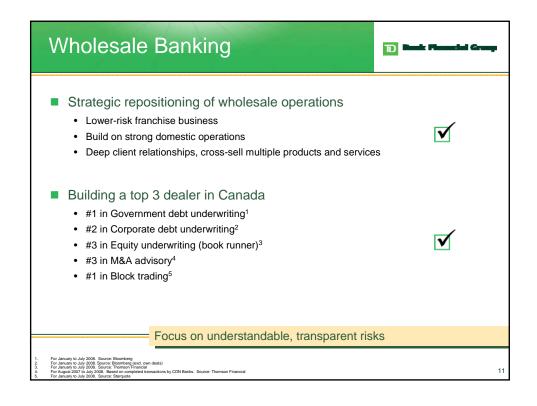
US P&C Banking vs. Peers<sup>1</sup>

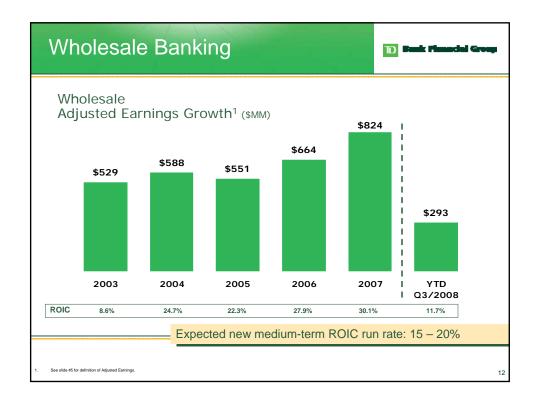


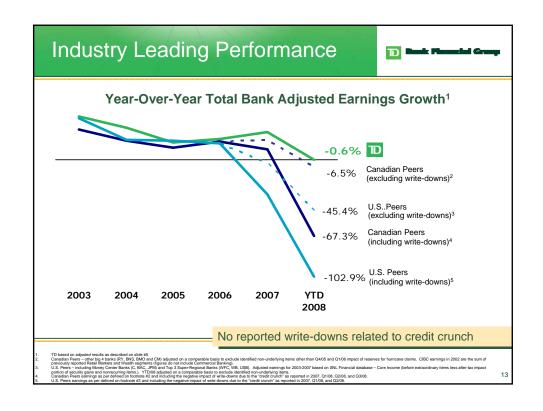
		NPLs/ Loans (%)	Reserves/ NPLs (%)	NCOs/ Avg Loans (%)
North East	ī	0.76	164	0.30
	Peer Avg	0.93	146	0.47
South East	Peer Avg	1.88	90	1.23
Mid West	Peer Avg	1.93	86	1.45
Western	Peer Avg	1.50	167	1.23

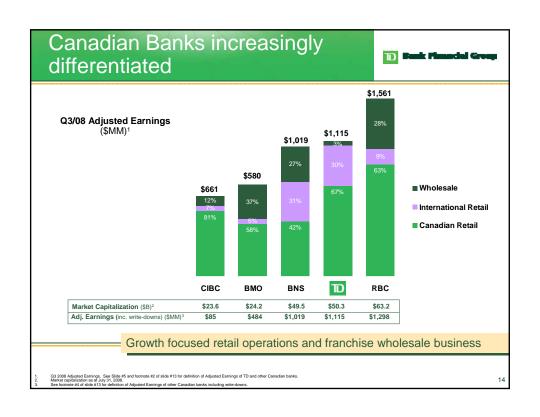
A positive outlier

Data based on SNL Financial. North East peers include PBCT, PNC, FULT, SOV, WBS, VLY, MTB. South East peers include CNB, STI, RF, FHN, BBT. Mid West peers include CMA, FITB, ASBC, HBAN, MI. Western pages include CNB, ITB, 700, WEC, WM.













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